

## Lightning Download Help

### Tray Icon and Tray Icon Menus

- [Download Manager](#)
- [Adding a Download](#)
- [Options](#)
  
- [Downloading a File](#)
  
- [Site Storm](#)

[About Lightning Download](#)

## Adding a Download...

This window shows when either a file to download is detected in your web browser (or the clipboard) or you choose to add a download by hand.

**URL:** This shows the address for the file that will be downloaded, or is a blank where you can enter the file to download. The **Lightning Bolt button** will have Lightning Download connect to the server to get any redirected location for the file-this is very useful for sites using scripts to send the real address of the file. This will let Lightning Download get the right address and name of the file (instead of something like DOWNLOAD.PHP for every file from the same site.) For some sites it will do this automatically when a download is caught. This also gets the size of the file for most files as well.

**Save To:** Choose where on your computer to save the file, and the file name. The drop-down list remembers the last few locations where you saved files to make it easy to pick between common folders you use. The "..." button shows the normal Windows "Save As" button to select a location to save the file.

**Category:** The category list can be setup on the [Download Manager](#). For each category you can set a default folder where the file should be saved. This helps you group similar files together. Clicking the "**File**" button will calculate the right category for the file.

**Search for Mirrors:** You may choose to use the FileMirrors.com search service to try and find other locations where you can download the file. Searching can help by finding more locations where the file can be downloaded-when combined with the Acceleration, this can greatly increase your download speed and not overwhelm one server with many connections. You can setup how mirror searching works on the [Mirror Searching Options](#) page.

**Accelerate the Download!** Lightning Download can do Accelerated downloading. Lightning Download will break up the file and download different pieces at the same time (and even download the different pieces from different servers). For some Internet connections, this can dramatically improve the speed of the download. You can setup how Accelerated downloading will be done on the [Acceleration Options](#) page.

**Run the file when done downloading:** Pretty obvious, when the download completes, the file will be run.

**Add to the download list, but don't start downloading now:** Again pretty obvious, the download is added to your list but isn't started. You'll have to go to the [Download Manager](#) to start it. This is useful if you're just making a list of files to schedule later.

## Downloading a File...

Lightning Download is a Download Manager tool to help you download files from the Internet. While Lightning Download has many options to let you set it up to work how you want it to work, to begin, it is easiest to leave the default settings alone.

**Starting Downloads:** Lightning Download will plug into your web browser\* so that starting downloads with Lightning Download is as easy as clicking in your web browser. When you click on a file to download, Lightning Download will take over and show its own "[Caught a File to Download](#)" window and Download window. On the "Caught a File to Download" window, you can choose where to save the file, to run the file when it is done, and other choices.

**Resuming Downloads:** If a download stops for any reason, you can easily resume it with Lightning Download. If the download window is still showing, just press the "Resume" button. If it is no longer showing (such as if your computer has been shut down), just double-click on the Lightning Download logo in your Windows tray icons to open the [Download Manager](#) window. Then double-click the download from the list of all your downloads to resume it.

**More Advanced Features:** Nearly all of the more advanced features are available from either the [Download Manager](#) (double-click on the Lightning Download logo in your Windows tray icons) or the [Options](#) window (right-click on the Lightning Download logo in your Windows tray icons, and pick "Options" from the menu).

\* The direct click monitoring works with Netscape Navigator 1.0 to 4.x and Microsoft Internet Explorer 4.0 or higher. If you use a different web browser, you can right click a link you want to download and choose the menu item to copy the URL to the clipboard, that will also trigger Lightning Download. Copying a URL to the clipboard will work from any program-email, word processor, etc

## Options...

Lightning Download's Options page is the place to go to configure Lightning Download to fit your specific needs.

Options Pages: [General](#) - [Saving Files](#) - [Schedule Start & Stop](#) - [Monitoring](#) - [Internet Connection](#) - [Proxy & Firewall](#) - [Mirror Searching](#) - [Acceleration](#) - [Connections](#) - [Automatic Downloading](#) - [Server Logins](#) - [Sounds](#) - [Protocols](#) - [Cookies](#) - [Advanced](#)

**General Page:** The General page lets you set whether or not you would like Lightning Download to start when your computer starts and also displays a few important pieces of information for you.

- **Start Lightning Download when Windows starts:** With this option checked, Lightning Download will run when you turn on your computer so it will be there when you need it to start or resume downloads. The Lightning Download icon will appear in your system tray and you will be able to start downloads without having to manually run Lightning Download.
- **Interface Color:** If you don't like the stark black colors used in the Lightning Download windows, you can choose from a few other colors here. The selection will change the toolbar and other buttons.
- **Lightning Download Statistics:** This displays how many files and how many Megabytes of information you have downloaded with Lightning Download. It also lets you keep track of how long you've had Lightning Download installed on your system.
- **Buy Lightning Download:** This shows different options for ways to [purchase Lightning Download](#) and provides a way to enter your registration code once you've purchased it. After you've registered Lightning Download, it will display the first ten characters of your registration code which you can use when contacting us to receive priority support.

[\(Top of Page\)](#)

**Saving Files:** You may select how Lightning Download will act when it detects a file for you to download. You can either have it show it's default window to let you choose where to save the file and other choices, or you can select to have it just save the file without asking. It will use any categories you have set or save to a single folder on your computer if there is no category match.

[\(Top of Page\)](#)

**Schedule Start & Stop Page:** The Schedule Start and Stop page lets you set Lightning Download to start and stop automatic downloading at specific times.

- **Schedule Download Start:** This option allows you to schedule Lightning Download to use its Automatic Downloading function to begin downloading your file list at a specified time. You can set Lightning Download to follow this rule every day by selecting "always start at this time."
- **Schedule Download Stop:** This option lets you stop Lightning Download's Automatic Download process at a specific time. By choosing an option from the "at scheduled time, also" list, you can set Lightning Download to only stop downloading, to shut itself down, to hang up the modem, to shut down your computer or send it into hibernate or standby mode. You can also choose whether or not you would like Lightning Download to obey the Schedule Download Stop settings once, or every day.

[\(Top of Page\)](#)

**Monitoring Page:** The Monitoring page lets you set Lightning Download's click-monitoring settings. Lightning Download uses these settings to detect when you click downloadable links in your web browser.

**Monitoring:**

- **Monitor Clipboard (for URLs copied to the clipboard):** If this function is selected, Lightning Download will check your clipboard for downloadable links. If you use CTRL+C to copy a URL to a specific file, Lightning Download will see the URL and begin downloading the file.
- **Monitor Clicks in Netscape Communicator/ Navigator (up to 4.x):** If this function is selected, Lightning Download will detect when you click a download link in the Netscape browser and begin downloading the file for you.
- **Monitor Clicks in Microsoft Internet Explorer (4.0 or higher):** If this function is selected, Lightning Download will detect when you click a download link on the Internet Explorer browser and begin downloading the file.
- **Other Browsers:** This button will open web page with more information about using Lightning Download with other web browsers.
- **Monitoring Tips:** If you're experiencing difficulties getting Lightning Download to recognize a download link or you would like Lightning Download to ignore a specific click, you can click this button to get a few helpful tips.

**Options:**

- **Automatically Start Downloading Files of Types:** This list shows the types of files that Lightning Download will detect when using its click-monitoring functions. The list is fairly comprehensive, but you can add additional file types to this list to fit your downloading needs.
- **Ignore All Clicks for These Servers:** If you don't want Lightning Download to start downloading files on specific servers, you can add the server names to this list and Lightning Download will ignore all browser clicks while you are visiting the sites on those servers. The listed servers use install-from-web software that doesn't work well with Lightning Download, so we've added them to the list for your convenience.

[\(Top of Page\)](#)

**Internet Connections Page:** The Internet Connections page lets you set up how Lightning Download will dial or re-dial (if necessary) your connection to the internet so it can download the files you want.

**Always Connected to the Internet:** Select this setting if your connection to the internet does not need to be dialed (DSL, ISDN, most Cable Modems etc.). You can also choose this setting if you do not want Lightning Download to attempt to re-dial your internet connection if the connection is lost during a download.

**Connect Using Windows Dial-Up Networking:** This setting allows you to choose a dial-up connection from those that you have created using the Windows Dial-Up Networking software on your computer. When you select this option, new information will be displayed on this page:

- **Dial-Up Connection(s) to use:** This field shows a list of all of the different Windows Dial-Up Connections that you have created on your computer. Left-click the connection that you would prefer to use. If you choose any connection other than "Lightning Download Should Never Dial," several new options will appear.

**Advanced:** Under the Advanced button on the Internet Connection page, you can find options for setting connection specific passwords and proxy settings if you have several internet connection accounts.

**Username and Password:** Fill in these fields with the Username and Password information from your ISP account so Lightning Download can dial or re-dial your internet connection for you.

**Redial if disconnected while downloading:** This option allows you to set Lightning Download so that it will always re-dial you internet connection if the connection is lost during downloading.

**Redial if the line is busy:** If this item is selected, Lightning Download will continue to attempt to redial your internet connection after a set time, for a specified number of times, even if the phone line is busy.

**"Reestablish Connection" window title:** Lets you set the Window title that appears when Lightning Download is trying to reconnect to the internet.

**Connect Using Other Dial-Up Networking Software:** Lets you configure Lightning Download to interface with Dial-Up Networking software other than Windows Dial-Up Networking.

**The Others Button:** If you use AOL or NetZero to connect to the internet, click this button and choose the appropriate option. Lightning Download will detect this software and allow you to re-establish connections through these ISP's.

**Always Start Automatic Downloading When Connected:** If you choose this option, whenever you connect to the internet, Lightning Download will detect this connection and use it to start downloading files from your file list. For some Internet connections, this detection can make the modem dial, etc. You should be disconnected from the Internet and click the "Test" button to see if Lightning Downloads check makes your Internet software dial or connect!

[\(Top of Page\)](#)

**Proxy and Firewall Page:** This page of Options lets you enter your settings if you use a proxy server to connect to the internet and also lets you set Lightning Download to work most successfully with Firewalls and FTP servers.

- **More Firewall Compatible:** This function allows Lightning Download to work better with most firewall software by using a slightly different protocol to make server connections. Turning this setting on can also be helpful if you are having trouble downloading from FTP sites.
- **Use Proxy Servers:** If you use a proxy server to connect to the internet, this is where you go to enter the appropriate settings so Lightning Download can connect through that server. Lightning Download supports HTTP, FTP, and SOCKS proxies.

[\(Top of Page\)](#)

**Mirror Searching Page:** This Options page lets you set up Lightning Download to look for the file you're trying to download on different, potentially faster servers.

- **Always Search for Mirror Download Sites:** With this feature selected, Lightning Download will automatically search for alternative sites to download specified files from, thus maximizing the acceleration of your download.
- **Share. Send Name, Size and URL When Searching:** Using this setting, Lightning Download will send the URLs you find for files to the Filemirrors.com mirror sharing system. You can read more about the Filemirrors.com file sharing system by clicking the **More Info** Button.
- **Do Not Share URLs. Just send Name and Size when searching:** This feature will allow Lightning

Download to search the Filemirrors.com file sharing system without adding the URL you've found to the server list.

- **Location:** This allows you to set Lightning Download to look for mirrors that might be faster for you based on the country in which you live.

[\(Top of Page\)](#)

**Acceleration Page:** This Options page allows you to control how aggressive Lightning Download is in speeding up your downloads. These settings control how Lightning Download will split up a file and download more than one part of the same file at the same time. For some Internet connections, using this acceleration can greatly increase your download speeds.

- **No Acceleration:** One file, one connection. Lightning Download won't do the extra splitting to increase the speed at which you're downloading but will keep its other functions (file-resume, etc.) working for you.
- **Low. 2 connections per file:** One file, two connections. The file will be broken up and two connections will be used to download simultaneously, helping to use more of your bandwidth and speed up your downloads.
- **Medium. 3 connections per file:** One file, three connections. This is the default acceleration setting for Lightning Download. The file will be broken up and three connections will be used to download simultaneously, helping to use more of your bandwidth and speed up your downloads.
- **High. 4 connections per file:** One file, four connections. The file will be broken up and four connections will be used to download simultaneously, helping to use more of your bandwidth and speed up your downloads.
- **Lightning. 6 connections per file:** Fast, fast, fast! Six connections simultaneously downloading one file. Excellent for very large files on multiple mirror servers, this setting tries to make the most of your bandwidth.
- **Do Not Accelerate if the file size is less than \_\_\_ KB:** If you're downloading small files, the time it takes to make additional connections may actually slow down the download process or the time saved is tiny. This setting allows Lightning Download to ignore the Acceleration connection settings for these smaller files. Lightning Download's default for this setting is 250KB.
- **"Friendly" Mode. Limit to One Connection per Server:** "Friendly" mode keeps Lightning Download from making a lot of connections to a server, thus preventing it from "hammering" the server and being denied server access. For additional connections, Lightning Download will have to use Mirror Searching to find additional servers.

[\(Top of Page\)](#)

**Connections Page:** This Options page allows you to set how Lightning Download makes initial server connections for downloading files. It also controls how Lightning Download handles reconnecting to servers if a connection is lost during a download.

#### Timeouts:

- **Timeout connection attempt after \_\_\_ seconds:** This field allows you to set the amount of time Lightning Download will spend trying to make a connection before stopping or attempting to connect to the server again.
- **Stop and Resume if no data received:** If you select this setting, Lightning Download will terminate

and attempt to reestablish the server connection after a set period of time depending on whether or not the server supports resuming.

#### Retrying:

- **Assume server login or timeout error means server is busy and retry:** If the server sends a login error or times-out your connection, Lightning Download will just assume that the server is busy at that time and attempt to reconnect to the server to start or continue your download. You can set how long you would like Lightning Download to wait between connection attempts and how many times you would like it to try to reconnect to that server.

#### Using Mirrors:

- **If have Mirrors, switch if getting less than \_\_\_ bytes per second:** If the server connection that Lightning Download is using slows down and there are alternate servers available, Lightning Download can switch to one of these alternate servers in order to speed up the download.

[\(Top of Page\)](#)

**Automatic Downloading Page:** This Options page lets you determine how you would like Lightning Download to perform its Automatic Downloading function.

#### Automatic Downloading limits:

- **Download up to \_\_\_ different files at the same time:** This setting controls how many files Lightning Download will simultaneously download when using its Automatic Downloading feature.
- **Repeat download list \_\_\_ times:** When using Automatic Downloading, sometimes Lightning Download will lose a connection or be unable to connect to start downloading a particular file. While doing Automatic Downloading, Lightning Download will pass up these files in order to continue downloading files from your list. This setting allows you to tell Lightning Download how many times to go back through your download list in order to try and download those troubled files.

#### Options:

- **Default Download Order (where new downloads are added in the list):** You can choose whether you would like the newly added files to be downloaded before or after other files in your download list.
- **Always do Automatic Downloading when starting a new download:** Turning on this feature will make Lightning Download go into Automatic Download mode (and start downloading the rest of your download list) whenever you start downloading a new file.
- **Pausing a download turns off Automatic Download mode:** If this setting is selected, manually pausing one file while using Automatic Downloading will stop the Automatic Downloading process.

[\(Top of Page\)](#)

**Server Logins Page:** This Options page lets you set up your username and password information so that you can use Lightning Download to download files from password protected sites that you have a membership to.

- **Server/Path:** Type the name of the server/ site you want Lightning Download to have access to here.
- **Username:** Enter the Username you selected or were given for the protected site here.
- **Password:** Enter the Password you selected or were given for the protected site here.
- **Buttons:**
  - Add:** This button will add the Server, Username, and Password information to Lightning Download's Login list, so Lightning Download can use this information to gain access to the files you want to download.

**Delete:** If you select a set of login information by using the up and down scroll arrows, you can use the delete button to remove that information from Lightning Download's login list.

**Try anonymous download before checking list for Username/Password:** Turning on this function will cause Lightning Download to attempt downloading the file first without using your Username/Password information. If access is denied, Lightning Download will try again using the Username/Password information you have set up on this page.

[\(Top of Page\)](#)

**Sounds Page:** This Options page allows you to set up sounds that Lightning Download can use to notify you that different events are happening.

- **Play Sounds:** This is basically a "mute button" for all of the Lightning Download event sounds.
- **Pick Sound Files (.wav) to play for different events:** This is the current list of Lightning Download events that can trigger a .wav file. To change the sound for a specific event, left-click the event to select it.
- **Buttons:**
  - Speaker Icon Button:** If you have an event selected, clicking this button will play the sound file associated with that event.
  - None Button:** Selecting an event and clicking the None button will clear the sound file associated with that event.
  - Default Beep Button:** Selecting an event and clicking the Default Beep button will set the default Windows beep as the sound for that event.
  - Browse Button:** After selecting an event from the list, you can use the Browse button to find a .wav file on your system that you would like to hear played when that Lightning Download event occurs.

[\(Top of Page\)](#)

**Protocols Page:** This Options page lets you set the ways that Lightning Download interfaces with different web protocols.

#### HTTP:

- **User Agent:** Some sites detect which web browser you are using to connect to them. If they detect a different piece of software attempting to make the connection, these servers will sometimes refuse access to that software. Choosing the User Agent from the dropdown list that most closely represents your system configuration will have Lightning Download "mimic" your web browser and can help when attempting to download from these sites.
- **Use Cookies from your Web Browser:** Web browsers generate cookies when establishing connections to different sites. This function allows Lightning Download to use those browser cookies to access files on pages that require those cookies for access. This can be particularly helpful on sites that use login cookies (the "remember my login" items on the site's login page) to access files on different servers.
- **Send "Referrer" in HTTP requests:** This setting lets you tell Lightning Download how you would like it to determine which "referrer" to use on sites that require one.
  - Calculated from open web browser page when download added:** Lightning Download checks the browser page that was open when you clicked the download link in order to find referrer information.
  - Generated from the download URL:** Lightning Download uses the file URL to determine which referrer (if any) to use.

**None except Lightning Download's "referrer" key in the registry:** This uses pre-programmed referrer settings within Lightning Download itself to send "expected" values to certain servers.

[\(Top of Page\)](#)

**Cookies:** Some web sites will require the correct cookie values be sent by Lightning Download in order to download files. Here you may choose how Lightning Download acts with cookies.

[\(Top of Page\)](#)

#### **Advanced Page:**

- **Check for new versions of Lightning Download every 4 weeks:** If this option is selected, Lightning Download will check our servers to see if there is a new, updated version of Lightning Download for you to download.
- **Reset all prompts with "don't ask again" checks to ask again:** If you've chosen "don't ask again" on one of the prompt windows, and then decided that you would rather switch back to the way things were, click this button and you will receive the prompt questions again.
- **When Finished a Download, Scan for Viruses Using:** If you're using an older piece of virus scanning software that doesn't do automatic background scans when ever something is written to disk, you can browse here to find the virus scan program you would like to run after Lightning Download finishes downloading a file.

[\(Top of Page\)](#)

## Download Manager...

The Download Manager window helps you to organize, begin, and resume downloads of files that you have chosen to download with Lightning Download. It also provides an easy way to keep track of or re-download files that you have finished downloading with Lightning Download in the past. You can access the Download Manager window by double-clicking the [Lightning Download Tray Icon](#) or by right-clicking it and selecting Download Manager.

There are two main sections of the Download Manager window; the **Downloads** section and the **Finished Downloads** section. Either can be accessed from the **View** menu or by clicking the appropriate folder in the left-hand portion of the Download Manager Window.

**Downloads:** This view shows a list of all of the files that you have chosen to download with Lightning Download, including files that are currently downloading and those that are to be downloaded later. You can use this view to resume old downloads or to start new downloads that have been added to the list. The order column shows the order the files will be downloaded when using the Automatic Downloading. You can drag-and-drop files in this window to change the order to exactly what you want.

**Finished Downloads:** This view shows files that have been completely downloaded by Lightning Download. You can use this view to run files that you have downloaded or to re-download files that you have downloaded in the past.

Menus: [File](#) - Edit - View - Download - Tools

### File Menu:

- **Add Download:** See [Adding a Download](#) help
- **Open:** (Finished Download view only)
  - Open:** Allows you to open downloaded files.
  - Open Folder:** Opens the folder you downloaded the file into.
  - Re-Download URL:** Allows you to quickly re-download a finished file.
- **Categories:**
  - New Category:** Allows you to create a new category folder (to organize your Downloads or Finished Downloads)
  - Category Properties:** Allows you to re-name a category folder, designate a new default directory for it, or assign file types to send automatically to that category folder.
  - Delete Category:** Removes the selected category folder.
- **Export List of Selected (Finished) Downloads:** Allows you to create a list of files from your current Download or Finished Download lists that can be imported into Lightning Download at a later time so that you can download or re-download the listed files.
- **Import Download List:** Allows you to import a list of files for Lightning Download to add to it's download list.
- **Exit:** Closes the Download Manager - Lightning Download window.

### Edit Menu:

- **Clean Finished Downloads of any Already Deleted Files:** This can help cleanup your Finished Downloads history. If you've deleted some files from your computer directly from Windows, this will remove them from the Finished Downloads as well.

- **Change File Name:** Lets you change the name and folder on your computer where a file is being downloaded.
- **Change URL:** Lets you change the address where the file is being downloaded from.
- **Restart download(s) from the beginning:** Lets you delete any data already downloaded for a file and start again at 0%.

#### **View Menu:**

All are pretty obvious and self-explanatory.

#### **Download Menu:**

- **Start (Stop) Automatic Downloading:** Set into "Automatic" mode. It will start up to the number of files you have set for "Downloading XX files at the same time" on the Automatic Downloading options page. When one download has completed, another will be started so it is back to your setting for "Downloading XX files at the same time". It will download files in the order you have set (if a file gets an error, it will go on to the next one). If you set it, when all files have been downloaded, GetRight will disconnect you from the Internet, shut down your computer, etc.  
If you cancel or pause any downloads in progress, Automatic downloading will be turned off (unless you change that on the Automatic Downloading Options).  
Since Automatic mode is often used for unattended downloads where Lightning Download will get no user-response to any messages, when in Automatic mode, Lightning Download will not show error messages. If there is an error, it will skip to the next file to download. If the error is likely because of a refused login into a busy FTP server, Lightning Download will later go back and try again when all other downloads are done, or have errors. (And when trying again later, it will use the timers and counters you have setup on the Connections options.)
- **When Downloads are Done:** You can choose what Lightning Download will do when all downloads are finished. In Automatic Downloading, this will be when the entire list has been downloaded (or those remaining have errors). When not in Automatic Downloading, this will be when all downloads in progress have finished.
- **Automatic Downloading Order:** You can drag-and-drop the files into the exact order you wish for them to be downloaded. These menu options also let you change the order, moving files up or down or to the beginning or end.

#### **Tools Menu:**

- **Verify Selected Downloads:** This checks to see if the files in the download list are really located on the servers. This does connect to check each file. This also fills in the size and if a download can be resumed for most files as part of this process.
- **Options:** See [Options](#) help.
- **Site Storm:** This lets you process a web site or ftp server to add many files quickly (like adding all the images from a web page). See [Site Storm](#) help.
- **Internet Dialer:** Will dial your Internet connection as setup on the Internet options page.
- **Drag and Drop Window:** Opens a small window that can be used to add or start new downloads. Simply left-click the URL in your browser and drag it to the small window to add the download.

## Site Storm...

The Site Storm feature allows you to easily process a web page (or whole web site) or FTP server to quickly grab many files. For example, you can easily process a web page to get every image off the page.

### Options tab:

- **URL:** Enter the address of the page or FTP server directory for the Site Storm to process.
- **Filter:** Choose if any filtering should be done. Select to just do some file types, or everything except some file types. (Leave the filter box blank to do no filtering.)
- **Depth:** Processing some websites could go on for a very long time (like yahoo.com). This lets you set so it will just do a few pages off the server.
- **Don't go forever...:** Another choice to help keep Site Storm from going for a long time on a big web site.

### Results tab:

Shows a simple list of the files Site Storm found. You can select the ones you want to add, or add them all TIP: If you have more than just a few files, be sure to set it to save them all to the same location without asking for each file!

You can also save the results as a list of URLs which can be imported later using the Download Manager window File menu options-or even imported by a different download manager like GetRight.

## About...

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## Tray Icon and Tray Icon Menu

The Lightning Download Tray Icon allows access to many of Lightning Download's features. Right-clicking the Lightning Download Tray Icon will allow you to access the items listed below. (Double-clicking the Lightning Download Tray Icon will open the [Download Manager](#) window.)

**Download Manager:** Opens the Lightning Download [Download Manager](#) window so you can resume downloads or make alterations to the download list. (See Download Manager item.)

**Add Download:** Opens a dialogue box where you can [enter the URL](#) (web address) for a file you want to download. The URL must be complete so, for example, to download the Lightning Download Setup the URL would be:

[http://www.lightningdownload.com/lightning\\_setup.exe](http://www.lightningdownload.com/lightning_setup.exe)

**Turn on Click Monitoring:** (Appears only if click monitoring is turned off) Allows you to quickly turn click monitoring on for Lightning Download back on.

**Options:** Opens the [Options](#) window where you can configure Lightning Download to fit your downloading needs.

**Drag and Drop Window:** Opens a small window that can be used to add or start new downloads. Simply left-click the URL in your browser and drag it to the window to add the new download.

**Last Finished Download:** Lists the most recent downloads that you've finished with Lightning Download.

**Buy Lightning Download:** (Appears only if you have not yet purchased) Shows options for ways to purchase Lightning Download and also an optional place to enter your registration code once you've made your purchase.

**Help:** Opens these Online Support files.

**About Lightning Download:** Opens a window displaying how much you've downloaded with Lightning Download and shows the first 10 digits of your registration code (if you have purchased, used for priority e-mail support.)

**Close:** Closes the Lightning Download program.

