

# **Welcome to mplayer.com™**

## **The Hottest Place**

### **For Fast FREE Games On The Internet**

This version of the mplayer.com software is called Mplay™ Now. Mplay Now will set up your system for Internet game play in the shortest possible time by doing the following for you:

- 1) Establishing an Internet connection
- 2) Installing the Mplayer.com Active Communities (TM) software.
- 3) Automatically upgrading your software
- 4) Starting Active Communities.

If this version of Mplay Now does not complete these steps successfully, you will find some helpful tips and suggestions below. If, after reading these tips, Mplay Now still does not successfully complete, please contact mplayer.com Technical Support using the contact information at the bottom of this Read Me.

#### **1) Establishing an Internet Connection**

Mplay Now requires that you already have access to the Internet. If you don't have Internet access, you will need to sign up with an ISP (Internet service provider).

If you have an ISP and can get on the Internet, log onto the Internet and then run Mplay Now. Mplay Now is designed to detect whether you have an Internet connection established.

#### **2) Installing the Mplayer.com Active Communities (TM) software.**

Active Communities is installed on your PC when you install mplayer.com. You will use Active Communities to navigate around mplayer.com, to chat with other gamers, and to launch games. If you have a problem installing Active Communities, try signing up through the web at:

<http://www.mplayer.com>

If this new download does not install correctly, contact mplayer.com Technical Support.

#### **3) Automatically Updating Your Software**

From time to time, mplayer.com automatically upgrades your software after you log on, assuring that you have the freshest possible version of the software. If you experience a problem during this process, contact mplayer.com Technical Support.

#### **4) Starting the Active Communities software.**

If you are trying to access mplayer.com through your work computer on a T1 or T3 line, running through a BBS, or anything other than a normal Internet Service Provider using a PPP connection, you will need to check with your System Administrator to see if you are using a firewall or proxy server. Mplayer.com cannot run from behind a firewall. However, you could have an analog phone line installed to enable connection by a modem.

If the installation and validation of your mplayer.com software completes, but Active Communities doesn't launch, try Active Communities directly from the mplayer.com shortcut on your PC's desktop.

## **Technical Support**

### **Online Support**

If you can access the Internet, the mplayer.com Support FAQ (Frequently Asked Questions) offer solutions to some of the most common problems. You will find the mplayer.com Support FAQ at:

<http://www.mplayer.com>

### **Email**

If you can't find the solution in the mplayer.com Support FAQ, please send email to:

[support@mplayer.com](mailto:support@mplayer.com)

### **Phone**

Mplayer.com also has a help line staffed by an elite group of Technical Support professionals. You can reach us at 415-429-3100 from 3 p.m. to 10 p.m. PST, seven days a week.

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