

On-line messaging posting:

Thank you for contacting Intel's Networking and Communications Technical Support Forum for <Intel SatisFAXtion and Fax/modems>, <PCMCIA and Wireless products> or <Other Intel Products> such as, Above Boards, Inboards or SnapIn products. Effective 5:00pm Pacific Time, on Friday, July 21, Intel will no longer answer technical support questions left in these two sections. Intel will answer questions posted prior to 5:00pm, July 21. As it has been over 12 months since Intel last shipped these products, most problems are documented and solutions are available in this section's library.

Intel will continue to post software drivers, troubleshooting documents, installation notes and general product documentation. If you cannot find the information you need in our automated services, please give us a call. Person to person contact usually results in resolution in one short call. Beginning July 24, 1995, Intel will be charging for technical support person to person calls. To call technical support, please dial 1-800-404-2284 and have your credit card ready (\$25 per incident), or use our 900 number at 1-900-555-5800 (\$2.50 per minute). Hours of operation are 7:00am to 5:00pm Pacific Time, Monday through Friday. If your product is found to be defective, you will not be charged for the cost of the support call.

Intel will continue to offer these sections as a means for users to help each other by posting messages and solutions. Intel makes no claim as to the reliability of the information posted in these sections by other users, and all applications of this information is at your own risk.

Support Options:

	FaxBack	TalkBack	Intel BBS	CompuServe	Internet
What's available ?	Have documents sent to your fax machine or fax board.	Listen to questions and answers using a touch tone phone	Connect to Intel's Bulletin Board Service. Dial in via modem	Requires CompuServe subscription. Dial in via modem	Access files using anonymous FTP
Driver Updates	--	--	Yes	Yes	Yes
Software updates	--	--	Yes	Yes	Yes
Troubleshooting documents	Yes	Yes	Yes	Yes	Yes
Installation notes	Yes	Yes	Yes	Yes	Yes
Compatibility Lists	Yes	Yes	Yes	Yes	Yes
General Product Information	Yes	Yes	Yes	Yes	Yes
FaxBack Documents	Yes	--	Yes	Yes	Yes
24 hour access	Yes	Yes	Yes	Yes	Yes
Phone numbers to call: U.S. and Canada Europe Singapore Hong Kong Taiwan Australia WORLDWIDE	1-800-525-3019 +44-1793-432509 +65-256-5350 +852-2-844-4448 +886-2-514-0815 +61-2-975-3922 1-503-264-6835	1-800-368-3160 1-503-264-7777	1-503-264-7999 +44-1793-432955 +65-256-4776 +852-2-530-4116 +886-2-718-6422 +61-2-975-3066 1-503-264-7999	GO INTEL 1-800-524-3388 +49-89-66 535-111 1-614-529-1349	World Wide Web Address: http://www.intel.com Intel FTP server hostname: ftp.intel.com