



## What's New on Service Source

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December 1995





## **Service Source has been redesigned and expanded.**

We have added new technical information and tools and organized them into a “file folder” format. There are four main topic areas:

- Bulletins - notices of information that change regularly
- Hardware - technical documentation of Apple's products, quick references, memory configurations
- Troubleshooting - hardware-software problem isolation, Technical Information Library, flowcharts
- Service Programs - details of the programs Apple has designed for Apple Authorized Service Providers

We will continue to develop content for these areas.

## **Parts Database**

A comprehensive listing of part numbers, notes, and photographs. We have combined the Module Identification





Guide and the Parts Lists for Apple products and broadened the scope to include all parts. The Parts Database opens to an easy search interface and is accessible from any page of the Service Source CD.

### **New Application Formats**

We have moved to Adobe Acrobat™ and FileMaker Pro™ Runtime in order to include more types of information and to reduce the development time required.

### **Service Source Companion CD**

In order to deliver all the information service providers have requested, we now have a Service Source Companion CD that carries reference information you can copy to your hard drive. You do not need the Service Source startup document to access anything on the Companion CD.





Currently, the Companion CD carries:

- Apple Software Updates
- AppleOrder
- Service Training Tests
- Info Alley

### **Our New Web Site**

Service Source Online is also a part of the enhanced Service Source subscription. Details about Service Source Online can be found in the Online News under the Bulletins tab.

