



## renewal slip

To: TPG Internet Pty Ltd  
65 Waterloo Road  
NORTH RYDE NSW 2113

<input type="checkbox"/> 120 Hours	Min 10 Hours Per Month	<b>\$120 + Administration Fee \$30 = \$150</b>
<input type="checkbox"/> 240 Hours	Min 20 Hours Per Month	<b>No Administration Fee = \$240</b>
<input type="checkbox"/> 360 Hours	Min 30 Hours Per Month	<b>No Administration Fee = \$360</b>
<input type="checkbox"/> 600 Hours	Min 50 Hours Per Month	<b>No Administration Fee = \$500</b>

**Extra Monthly Usage:** Will be deducted from total unused hours  
**Unused Monthly Usage:** Hours are not rolled over into the following month

**Please Note:** Renewal without payment will not be processed; an Administration Fee of \$30 is applicable to the 120 Hour Package only; Administration Fees are non-refundable; a Cancellation Fee of \$50 is charged if an account is cancelled for any reason; Reseller/Dealer Fees apply in some areas; the monthly time period is calculated from day of registration.

**Please complete this Renewal Slip and payment details and return by fax if paying by credit card or post if paying by cheque to: TPG Internet Pty Ltd, 65 Waterloo Road, NORTH RYDE NSW 2113 Fax: 02 9850 0813**

### Subscription Details:

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Login Name: \_\_\_\_\_

Customer Number: \_\_\_\_\_

I have agreed to the terms & conditions of use as stated on the next page.

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

### Please Note:

All accounts are COD. TPG Internet will assume that you wish to terminate the account if payment is not received.

### Payment Details:

**Total Purchase: \$** \_\_\_\_\_

- ☐ Cheque / Money Order Payable to TPG Internet Pty Ltd  
☐ Debit My Credit Card for Current & Future Accounts  
☐ Bankcard ☐ Visa ☐ Mastercard ☐ Amex

Cardholder's Name: (please print clearly) \_\_\_\_\_

Card No: \_\_\_\_\_

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Expiry Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**FOR ANY SUPPORT PLEASE CONTACT YOUR RESELLER OR CALL TPG INTERNET TECHNICAL SUPPORT 190 222 0305  
AT \$2 PER MINUTE BILLED TO YOUR TELSTRA TELEPHONE ACCOUNT**

**TPGI SUBSCRIBERS ARE BOUND BY THE TERMS & CONDITIONS FOUND ON OUR WEB SITE <http://www.tpgi.com.au>**

Dated: 1 March 1998

**TPG INTERNET PTY LIMITED** ACN 068 383 737 <http://www.tpgi.com.au>

**SYDNEY HEAD OFFICE:** 65 Waterloo Road NORTH RYDE NSW 2113 Phone: (02) 9850 0800 Fax: (02) 9850 0813

# TPG Internet *Terms & Conditions*

**TPG Internet maintains its web site for your information and communication. You may use and download material displayed on our web site for non commercial use but you must retain any proprietary notices or copyright contained on the material. Your access and use of our web site is also subject to the following Terms & Conditions and all applicable laws. By accessing this site, you accept, without limitation or qualification, these terms & conditions:**

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2. TPG Internet shall not be liable for any damage to and/or viruses that may infect your computer equipment or other property on account of your access to, use of, or browsing of our web site and/or your downloading of any materials, data, text, images, video or audio from our web site.
3. The subscriber acknowledges that the service is not fault free and they may experience interruptions and access difficulties from time to time.
4. Any electronic mail or other material that you may transmit or display will be treated as non-confidential and non-proprietary. You have no right to use any Trademark displayed on our web site without the permission of the party that may own the Trademark displayed on our web site.
5. TPG Internet may monitor or review information, mailings, chats, and the like on our web site, but assumes no responsibility or liability arising from the content nor for any error, defamation, libel, slander, omission, falsehood, obscenity, pornography, profanity, danger or inaccuracy contained in any information. You are prohibited from posting or transmitting any unlawful, threatening, libellous, offensive, obscene, scandalous, inflammatory, pornographic, or other materials that could constitute or encourage conduct that would be considered a criminal offence, give rise to civil liability, or otherwise violate any law.
6. TPG Internet reserves the right to suspend WITHOUT NOTICE any subscriber's account which, in its opinion, is involved in activities which are detrimental to TPGI's Internet service or how TPG Internet will be perceived by the wider community. This includes, but is not limited to, 'Spamming' email to other Internet users, attempted unauthorised access to other Internet servers and systems, misrepresentation and abusive or offensive behaviour in newsgroups and other on line facilities, email bombing and the use of bulk email programs to unsolicited recipients.
7. TPG Internet reserves the right to suspend WITHOUT NOTICE any subscriber's account involved in offensive and/or illegal activities under State and/or Federal laws. In such a case the relevant law enforcement agency(ies) will be notified, and where possible offending material(s) passed on.
8. TPG Internet has the right to recover revenue from the subscriber for any costs incurred for damages and/or repairs and/or maintenance required as a result of any of the above activities.
9. TPG Internet has the right to recover revenue from the subscriber for loss of business caused by, or resulting from, any of the above activities.
10. The subscriber is aware that TPG Internet has a facility located on its Web Site which shows the present status of the subscriber's account. TPGI's pricing is based upon regular utilisation of our internet facilities and all packages purchased by the subscriber have a minimum monthly usage content. If this minimum monthly usage content is not utilised in the time period allocated for such use, then the unused hours for that month will be forfeited. The monthly time period is calculated from day of registration and the subscription expires at the end of the last monthly time period, or when the hours have been used, as indicated by the status of the subscriber's account.
11. The subscriber hereby authorises TPG Internet to charge any excess usage of their account at the current rate applicable to internet users at the time the excess hours were used, and to debit any amounts due to TPG Internet from any credit card facility previously given to TPG Internet for billing purposes. The subscriber notes and agrees that any accounting and/or administration and/or registration fees are not refundable and that cancellation fees may apply.
12. If the subscriber, without prior written permission of an authorised officer of TPG Internet, transfers, assigns or divulges any information which allows another person(s) or entity(ies) to access the internet by using the subscriber's allocated username and/or password then the subscriber will be liable for any usage time incurred by the third party at the current rate applicable, and that subscriber's account may be terminated immediately. This includes multiple concurrent logins of the same username and/or password.
13. TPG Internet does not under any circumstances permit the resale to any other party of TPGI connections and/or bandwidth. Any subscriber found doing this will be charged for all of that subscriber's usage and any other party's usage to whom they have sold or divulged material to enable access to TPGI's system at three times the current rate applicable. TPG Internet may terminate the subscriber's account without any notice, and without refunding any subscriptions paid but unused.
14. TPG Internet reserves the right to provide access to the Internet through the TPGI Proxy Server for all HTML traffic, requiring subscribers to ensure that their access is configured for Proxy Server usage.
15. TPG Internet may use the information you supply to contact you regarding your account or other promotional matters.
16. TPG Internet pricing is subject to change without notice.
17. Subscribers should note that these Terms & Conditions may be revised at any time by way of update on our web site. Subscribers are bound by any revisions as at the date they are displayed and should regularly examine the current Terms & Conditions displayed at our site.

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AT A RATE OF \$2 PER MINUTE BILLED DIRECTLY TO YOUR TELSTRA TELEPHONE ACCOUNT**

**Dated: 1 March 1998**