Welcome to Symantec AntiVirus for Palm OS

Welcome to Symantec AntiVirus for Palm OS. Symantec AntiVirus protects you from harmful code that might try to infiltrate your Palm OS device.

Handheld devices are susceptible to malicious attacks like other mainstream computing platforms. As the use of handheld devices increase for conducting both personal and corporate business, so does the potential risk for new security threats.

{button ,AL("palm",0,`',`')} **More Info...** Click for more information.

About Symantec AntiVirus for Palm OS

Handheld devices are susceptible to malicious attacks like other mainstream computing platforms. As the use of handheld devices increase for conducting both personal and corporate business, so does the potential risk for new security threats.

Symantec's antivirus technology uses an optimized micro-engine to detect known threats on the Palm OS platform. Symantec AntiVirus for Palm OS is designed to safeguard critical data on the Palm OS against potential attacks by computer viruses, worms or Trojan horses.

The Symantec AntiVirus for Palm OS scanning engine examines all applications in the handheld and checks for the presence of a virus. Upon detection, it prompts you to remove the virus.

Each time you HotSync your Palm OS device to your Windows computer, Symantec AntiVirus for Palm OS automatically updates the virus definitions on your Palm OS device with the most recently downloaded virus definitions from your PC. This allows you to easily scan for, download and install any new virus definitions during synchronization.

You should keep the memory-resident protection, Auto-Protect, turned on. Auto-Protect stays in the background and monitors Palm OS activity for virus threats.

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About virus definitions

Virus definitions are patterns that can identify viruses and other threats when they are present on your device. When a threat is identified, Symantec AntiVirus for Palm OS alerts you.

{button ,AL("virus",0,`',`')} **More Info...** Click for more information.

Synchronizing virus updates

This Windows component of Symantec AntiVirus for Palm OS includes LiveUpdate, which works with HotSync Manager to ensure that your handheld device has the latest available protection.

On your Windows computer, run LiveUpdate to obtain new virus definitions and program updates from Symantec. Synchronize your Palm OS device after you run LiveUpdate, so it receives protection from the latest known threats.

{button ,AL("sync",0,`',`')} **More Info...** Click for more information.

About LiveUpdate

LiveUpdate connects to Symantec via the Internet to see if updates are available for Symantec AntiVirus for Palm OS, and also to check for updates to your virus protection. The next time you synchronize your Palm OS device after running LiveUpdate, the latest virus definitions are updated on your Palm OS device.

You do not need to register your product to begin using LiveUpdate. Symantec AntiVirus for Palm OS includes a free, limited-time subscription to virus definitions.

Your normal Internet access fees apply when you use LiveUpdate.

{button ,AL("LiveUpdate",0,`',`')} **More Info...**   Click for more information.

About your subscription

Virus definitions are available from Symantec with a paid subscription.

The status of your subscription is displayed in the Windows component main window. Symantec AntiVirus for Palm OS notifies you when it is time to renew, and LiveUpdate provides renewal instructions. Renewing your subscription lets you continue to use LiveUpdate to protect your device against newly discovered viruses and other threats.

{button ,AL("LiveUpdate",0,`',`')} **More Info...**   Click for more information.

Click to display options.

Click to enable Automatic LiveUpdate. LiveUpdate will check for the latest updates every time you start the Symantec AntiVirus for Palm OS.

Click to have LiveUpdate download and install virus definition files and program updates, and then install them automatically.

Lets you reset all options or this page's options to the installed default settings.

Informs you when an update is available. Click this option if you want to run LiveUpdate yourself.

To update virus protection

1   On your PC, click Start>Programs> Symantec AntiVirus for Palm OS>Symantec AntiVirus for Palm OS.

2   On the main window, click LiveUpdate.

     LiveUpdate scans your computer to find Symantec applications that can be updated. When you have installed Symantec AntiVirus for Palm OS, its name appears in the list of applications whose files will be updated.

3   Click Next to let LiveUpdate proceed.

4   If you need to change your connection options, click Options, and select a different connection preference. For assistance, click the Help button on the Options dialog box.

     LiveUpdate connects to the Internet, and retrieves and installs available program updates and virus definitions. It places the Palm OS updates in your Palm Desktop installation folder.

5   When you see the summary dialog box, click Finish.

     Once LiveUpdate has finished, you must synchronize in order to transfer updates to your Palm OS device.

6   Connect your device to your Windows computer as instructed by the manufacturer.

7   Synchronize the device as instructed by the manufacturer. For example, on Palm Pilot organizers, press the HotSync button on your Palm device.

8   For maximum protection, scan your device after synchronizing. Symantec AntiVirus for Palm OS can do this for you automatically.

If you connect to the Internet through America Online (AOL), CompuServe, or Prodigy Internet, connect to the Internet first, and then run LiveUpdate.

{button ,AL("liveupdate",0,`',`')} **More Info...**   Click for more information.

To view the date when virus definitions were updated

To check the virus definitions date on your handheld, start Symantec AntiVirus for Palm OS and view the Definitions date on the main window.

To check the virus definitions date on your PC, start Symantec AntiVirus for Palm OS. Click AntiVirus for Palm OS and view the Virus Definitions date in the Status pane. If you double-click the Virus Definitions date or click the More Info help link, you can run LiveUpdate to check for virus definition updates.

{button ,AL("liveupdate",0,`',`')} **More Info...**   Click for more information.

About threats to Palm OS devices

The following types of threats are found on Palm OS:

Trojan horse: A program that neither replicates or copies itself, but does damage or compromises the security of the computer. Typically, it relies on someone emailing it to you, it does not email itself, it may arrive in the form of a joke program or software.

Virus: A program or code that replicates, or infects another program or document by inserting itself or attaching itself. Most viruses just replicate, but others cause deliberate damage to other files.

Worm: A program that makes copies of itself, for example, by copying itself using email or some other transport mechanism (such as Infrared communication.) It may arrive in the form of a joke program or software of some sort. It may do damage and compromise the security of the computer.

{button ,AL("virus",0,`',`')} **More Info...** Click for more information.

About virus definitions and your subscription

Virus definitions are available from Symantec with a paid subscription. Please run LiveUpdate from the PC component of Symantec AntiVirus for Palm OS to renew your subscription or access our online subscription renewal form.

For instructions on how to find your virus subscription expiration date, go to the Symantec Web site:

- Choose Technical Support Website from the Help menu.
- Choose Visit The Symantec Website from the Help menu.

{button ,AL("virus",0,`,`)} **More Info...** Click for more information.

Symantec AntiVirus for Palm OS options

Symantec AntiVirus for Palm OS lets you change the options for how you update your virus definitions and program files. Automatic LiveUpdate can install the latest files automatically with no interruptions, or can inform you when new updates are available, so you can run LiveUpdate yourself.

You can turn Automatic LiveUpdate on or off in the Options dialog box.

{button ,AL("liveupdate",0,`',`')} **More Info...**   Click for more information.

To install to the Palm OS device

Once you have installed Symantec AntiVirus for Palm OS to your Windows computer, you must synchronize to install the Palm OS application and virus definitions.

1   Connect your device to your Windows computer as instructed by the manufacturer.

2   Synchronize the device as instructed by the manufacturer. For example, on Palm Pilot organizers, use the HotSync Manager.

3   After synchronizing, reset your Palm OS device.

    When Symantec AntiVirus for Palm OS is installed, its icon appears in the Utilities category.

    For more information, see the User's Guide.

{button ,AL("sync",0,`,`)} **More Info...** Click for more information.

To check the version number

1   Open Symantec AntiVirus for Palm OS.

2   Tap your device's Menu button.

3   Tap the Help menu.

4   Tap About Symantec AntiVirus.

Scanning after HotSync

You should have Symantec AntiVirus for Palm OS automatically scan your entire device after a HotSync, even when Auto-Protect is turned on. On your Palm OS device, use the Preferences menu to turn this option on or off.

This option is active only if Auto-Protect is turned on. If Auto-Protect is turned off, Symantec AntiVirus for Palm OS does not scan after a HotSync.

{button ,AL("preference",0,`',`')} **More Info...**   Click for more information.

To specify a scan preference

1   On your Palm OS device, start Symantec AntiVirus for Palm OS.

2   Tap your device's menu button.

3   On the Options menu, tap Preferences.

4   Tap the checkbox next to Scan All After HotSync When Auto-Protect is enabled.

5   Tap OK.

{button ,AL("preference",0,`',`')} **More Info...**   Click for more information.

System Requirements for Automatic LiveUpdate

To run Automatic LiveUpdate you must have Internet Explorer version 4.x or later, and you must have Microsoft Task Scheduler installed.

For Windows NT 4.0, the Microsoft Task Scheduler requires a full installation of Internet Explorer 5.0, including the Offline Browsing Pack.

Turning Auto-Protect on and off

For effective protection, keep Auto-Protect turned on, with the check mark in the check box. Tap the check box to add or remove the check mark.

Auto-Protect is a small, memory-resident feature that monitors your Palm OS activity for any virus threats. It alerts you if a threat is found. You can then delete the file containing the threat, or consider other actions.

{button ,AL("palm",0,`',`')} **More Info...**   Click for more information.