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Installing Mulberry on a Macintosh

Introduction

This document explains how to acquire and install the Mulberry e-mail client on a Macintosh computer.

Additional information about the IMAP e-mail service is available on the Web at **http://technology.pitt.edu**.

To read e-mail using Mulberry, your forwarding address must be set to username@imap.pitt.edu. See the document *Forwarding University E-Mail* to set or change your forwarding address (**http://technology.pitt.edu**).

About Mulberry Version 2.0.3

Some of the new features of Mulberry version 2.0.3 include:

- A **Disconnected Mode Operations** option that allows you to compose and read e-mail off-line using local mailboxes

- Support of Pretty Good Privacy® (PGP®) to send secure e-mail

Acquiring Mulberry

University of Pittsburgh students, faculty and staff can obtain a copy of Mulberry through Software Licensing Services. One may either download the software over the Internet or obtain a copy on CD-ROM.

To Download the Software from the Internet:

Members of the University community may download Mulberry from the Internet. As Mulberry is a University-licensed product, the Internet must be accessed either by dialing into the University's modem pool or by connecting from a machine that is directly attached to the University network. Do not connect through another service provider (such as AOL), or permission to download will be denied.

1. Open your Internet Web browser and point it to: **http://technology.pitt.edu.**

2. Click the **Software** button in the left column.

3. Click on **Software Downloads**.

4. Click the **Mulberry E-mail Software** link. There are links to download both the Windows and Macintosh versions.

5. Click the **Mac Single-User** or **Mulberry Mac Multi-User** link. You may see a dialog box tracking the progress of the download, depending on your Web browser.

6. The icon for the **Mulberry Installer** appears in the location to which your browser saves files by default. For many users, this is your desktop.

Mulberry_2.03

Note: When you click on the link for Mulberry, the Installer should automatically download onto your computer. If you receive the '.hqx' file only, then it did not expand due to your browser's preferences. Open Stuffit Expander to expand the program. This application is usually found in your Web browser's program folder.
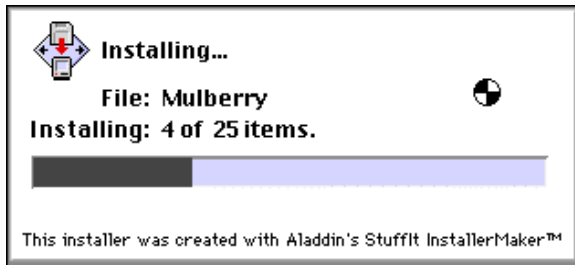
Acquiring PGP

PGP is a program that encrypts e-mail messages so that only the recipient is able to read them. It also allows you to secure and encrypt files that you have stored on your computer.

PGP is available on the Software Toolkit CD, which can be obtained through Software Licensing Services. University of Pittsburgh students, faculty and staff can also download a freeware version of PGP through MIT's Distribution Center for PGP located at **http://web.mit.edu/network/pgp.html**.

Installing Mulberry

1. Double click on the Mulberry Installer icon.

2. A dialog box will appear with program creation information. Click **Continue**.

3. A warning box will inform you that you will need to restart your computer after installing Mulberry. Click "**yes**" to continue. (Click "**no**" to quit and save or close any files you may have open.)

4. Installation will begin automatically and a status bar will appear as Mulberry is installing itself.

5. When installation is complete, you are prompted to restart your machine. Click **Restart**.
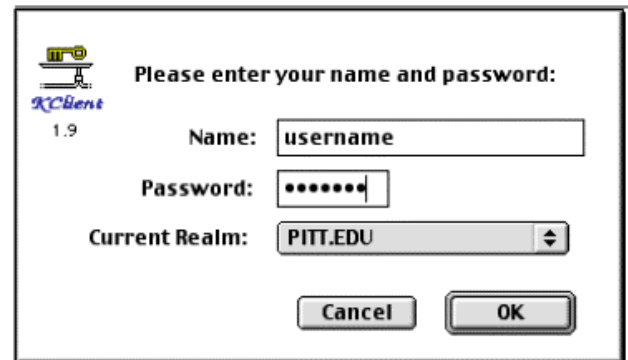
Configuring Mulberry for Your Use

1. After restarting your machine, double click on the hard drive (or the disk to which you saved the Mulberry application). Open the '**Mulberry ƒ**' folder that was created during installation.

2. When the Mulberry folder opens, double-click on the Mulberry icon to start using the program.

Note: Make sure that your computer time is correct. If it is not, you will receive a Kerberos error and will not be able to login.
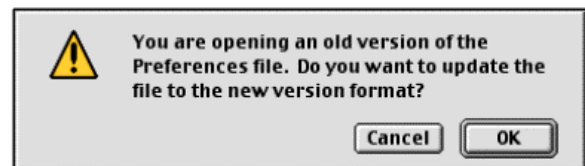
You may want to create a Mulberry alias on your desktop for easy access to the program's login screen in future use. To create an alias:

   a. Select the icon so it is highlighted.
   b. Click on the File menu and select **Make Alias**.
   c. Drag the duplicate copy on to your desktop for quick access to Mulberry.

3. Mulberry will start to open. The Mulberry banner window will appear and prompt you to login to the server. Click **OK**.
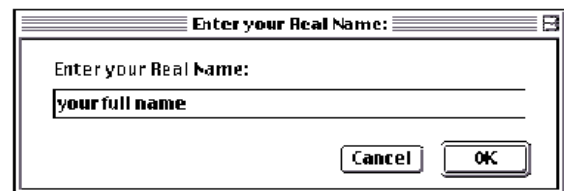
4. The authentication dialog box will prompt you for your **Name**, which is your University Computing Account username. It will also prompt you for your **Password**. Enter both of these.

5. If you have used a previous version of Mulberry, you will receive a warning that you are opening an old version of the Preferences file. Click **OK** to update the file.

6. You will be prompted for your "Real Name." Enter your full name here, not your username.

You are now logged in to the IMAP e-mail service via Mulberry. Your preferences have been pre-configured to use the University of Pittsburgh IMAP e-mail server. Although you may change any preference to customize Mulberry for your use, no changes are required to begin using the program.

Getting Help

Contact the **Help Desk** if you have any questions about installing this software or any other computing-related issue. The Help Desk can be reached by phone at (412) 624-HELP [4357] or via the Web at **http://technology.pitt.edu**. The Help Desk is available 24 hours a day, seven days a week.