

**Title:** Restoring Root Password

**Entry Number:** 2152

**Creation Date:** June 17, 1996

**Last Updated:** June 17, 1996

**Keywords:** Restore, Recover, Lost, Root, Password

Q: How do I restore a lost root password?

A: The **root** password is essential to system security and should always be safeguarded. Unfortunately, anything can be lost, and a password is no exception.

To assign a new **root** password when you're unable to log in as **root**, follow these procedures:

1. Turn the computer off and then on, using the Power key.
2. During the boot process, *immediately* after the <sup>a</sup>Testing System<sup>o</sup> message is replaced by the <sup>a</sup>Loading from disk<sup>o</sup> message, hold down the Command bar and press the ~ key (without pressing Shift). On keyboards with two Command keys, hold down the right

Command key and press the ~ key. This displays the ROM monitor window.

**Warning:** If a hardware password has been set, you must supply this password before you can boot the computer. If you don't supply the hardware password, you'll be unable to complete the remainder of this procedure. (For more information on the hardware password, see <sup>a</sup>The ROM Monitor<sup>o</sup> in Chapter 9.)

**3. Do only one of the following:** 3a for NeXT hardware **OR** 3b for Intel hardware.

**3a. NeXT Hardware** Start up the machine in single-user mode by entering one of the following commands at the ROM monitor prompt:

- bsd -s** (To boot from the hard disk)
- bfd -s** (To boot from the internal floppy disk)
- bod -s** (To boot from the optical disk)
- ben -s** (To boot from the Ethernet)

**3b. Intel Hardware** Start up the machine in single-user mode by entering the following command at the **boot:** prompt:

**-s**

The system starts up, displaying a series of messages. When startup is complete, you see the single user prompt #.

4. At the single user prompt, start up the system services by entering the following command:

**sh /etc/rc &**

You see a series of messages appear on the screen as the **rc** shell script executes. During this process, NetInfo is started. You won't see a shell prompt after these messages unless you press Return.

5. Set the **root** password. Enter:

**passwd root**

You're prompted twice for the new password.

6. Turn the system off and then on again. After the system boots, you can resume normal operation with the new **root** password.

**Warning:** Don't try to continue the boot into multiuser mode. If you do, you'll start duplicate system services, which will cause a number of problems. You must halt the system and reboot.