

Appendix A

Tools for Developing Web-Based Training

This section provides a list of software applications for creating Web-based training. The list is organized by the type of Web-based training each tool is best suited for creating. Descriptions and comparisons are not included because the technology changes too quickly to provide a meaningful analysis.

No information is furnished on unbundled solutions, those applications that provide a single function such as listserv software, e-mail servers, IRC, threaded discussions, live audio, streaming video/audio, and other functions because they are so numerous.

Use this list as a starting point in your search for tools to create programs. Each month new software applications are introduced and existing programs are improved. The URLs are also subject to change with little notice. This list and the other resources found in the appendices can be used to locate additional applications.

Web/Computer-Based Training

Course Info

CourseInfo.LLC
409 College Avenue
Ithaca, New York 14850-4694, USA
Tel: (607) 277-3369
Fax: (607) 277-9476
<http://courses.lightlink.com/web>

Digital Trainer

MicroMedium Inc.
1434 Farrington Road
Apex, North Carolina 27502, USA
Tel: (919) 303-6022
Fax: (919) 303-6011
<http://www.micromedium.com>

Director/Authorware

Macromedia, Inc.
600 Townsend Street
San Francisco, California 94103, USA
Tel: (415) 252-2000
Fax: (415) 626-0554

<http://www.macromedia.com>

Docent

Docent Software, Inc.
3180 Porter Drive, Bldg. B, Suite A,
Palo Alto, California 94304, USA
Tel: (650) 813-6200
Fax: (650) 813-6209
<http://www.docent.com>

Eloquent Presenter! Software

Eloquent, Inc.
2000 Alameda de las Pulgas, Suite 100
San Mateo, California 94403, USA
<http://www.eloquent.com>

Ignite Courseware Development Systems

Engage Interactive Inc.
921 College Hill Road
Ferdicton, New Brunswick E3B 6Z9, Canada
Tel: (506) 460-1622
Fax: (506) 452-1395
<http://www.engageinteractive.com>

IntraLearn

OnTour Multimedia
21 Southwest Cutoff
Northboro, Massachusetts 01590, USA
Tel: (508) 393-2277
Fax: (508) 393-6841
<http://www.otm.com>

LearningSTATE

106 East Sixth Street
Suite 800
Austin, TX 78701, USA
Tel: (512) 322-5730
Fax: (512) 322-5731
<http://www.learningstate.com>

MentorWare

MentorWare
528 Weddell Drive, Suite 1
Sunnyvale, California 94089, USA
Tel: (408) 541-1714

Fax: (408) 541-1717

<http://www.mentorware.com>

NetShow

Microsoft Corporation

One Microsoft Way

Redmond, Washington 98052-6399, USA

Tel: (425) 882-8080

<http://www.microsoft.com/netshow>

PHOENIX

Pathlore Inc.

7965 N. High St.

Columbus, Ohio 43235-8402, USA

Tel: (888) PATHLORE

<http://www.pathlore.com>

PointPlus

Net-Scene

75 Ahad-Ha'am St.

P.O. Box 14144

Tel-Aviv, 61141

Israel

Tel: +972-3-685-0727

<http://www.net-scene.com>

QUEST NET+

Allen Communication

Triad Center 5th Floor

Salt Lake City, Utah 84182, USA

Tel: (800) 537-7800

Fax: (801) 537-7805

<http://www.allencomm.com>

Serf

The Instructional Technology Center

307 Willard Hall Education Building

University of Delaware

Newark, Delaware 19716, USA

Tel: (302) 831-8164

Fax: (302) 831-2089

<http://www.udel.edu/serf>

SyberWorks

SyberNet, Inc.

One Kendall Square, Suite 2200

Cambridge, Massachusetts 02139, USA
Tel: (781) 646-7496
<http://www.syberworks.com>

TenCORE

Computer Teaching Corporation
1713 South State Street
Champaign, Illinois 61820, USA
Tel: (217) 352-6363
Fax: (217) 352-3104
<http://www.tencore.com>

ToolBookII

Asymetrix Corporation
110-110th Avenue NE
Bellevue, Washington 98004-5840, USA
Tel: (206) 637-2458
<http://www.asymetrix.com>

Webmentor

Avilar Technologies, Inc.
8750-9 Cherry Lane
Laurel, Maryland 20707-6208, USA
Tel: (301) 725-7014
Fax: (301) 725-0980
<http://avilar.adasoft.com>

Web Electronic Performance Support Systems

Web/EPSS applications range from simple Web pages that provide steps and procedures to highly sophisticated tools such as agents and knowbots that look for information on behalf of the learner.

Use the Yahoo® search index categories shown below to locate simple WYSIWYG HTML editors and tools for creating Web pages:

Top; Business and Economy; Companies; Computers; Software; Internet; World Wide Web; HTML Editors

The following are two examples of software applications for creating HTML help pages.

HTML Help

Microsoft Corporation
One Microsoft Way
Redmond, Washington 98052-6399, USA
<http://www.microsoft.com/workshop/author/htmlhelp>

RoboHTML

Blue Sky Software
7777 Fay Avenue, Suite 201
La Jolla, California 92037, USA
Tel: (619) 459-6365
Fax: (619) 459-6366
<http://www.blue-sky.com/products>

Sophisticated W/EPSS Application Development Tools

Assistware®

Assistware
29 Merrion Square,
Dublin 2
Ireland.
Tel: 353-1-661-9725
Fax: 353-1-678-9392
E-mail info@assistware.ie
<http://www.assistware.ie>

KnowDev

Innovative Knowledge Products, Inc.
430 10th Street, N. W.
Suite S-009,
Atlanta, Georgia 30318, USA
Tel: (404) 881-1411

Fax: (404) 881-1852
<http://www.ikp.net/home.html>

OnDemand

1555 Adams Drive
Menlo Park, CA 94025, USA
Tel: (650) 463-6719
Fax: (650) 463-6701
<http://www.ondemandinc.com>

PTS Learning Systems

1150 First Avenue, Suite 700
King of Prussia, PA 19406, USA
Tel: (800) 387-8878
Fax: (610) 337-2838

The Desktop Support Factory

Usability Sciences Corporation
5525 N. MacArthur Blvd., Suite 575
Irving, Texas 75038, USA
Tel: (972) 550-1599
Fax: (972) 550-9148
<http://www.usabilitysciences.com>

Web Virtual Asynchronous Classroom

ClassNet

Iowa State University
209 Durham
Ames, Iowa 50011, USA
Dr. Pete Boysen
Tel: (515) 294-6663
Fax: (515) 294-1717
<http://classnet.cc.iastate.edu>

Flax

Flax Interactive Courseware
Leicester, England
Tel: +7123 920 325
Fax: +7723 920 610
<http://www.cms.dmu.ac.uk/coursebook/flax>

Learning Space

Lotus
55 Cambridge Parkway
Cambridge, Massachusetts 02142, USA
Tel: (617) 577-8500
<http://www.lotus.com>

TopClass

WBT Systems
185 Berry St., Suite 5601
San Francisco, California 94107, USA
Tel: (415) 487 2250
Fax: (415) 487 2251
<http://www.wbt systems.com>

Virtual-U

Virtual Learning Environments Inc.
SFU Discovery Park, Multi-Tenant Facility
270-8900 Nelson Way
Burnaby, B.C. V5A 4W9, Canada
Tel: (604) 291-3971
Fax: (604) 291-3987
<http://virtual-u.cs.sfu.ca/vuweb>

Web Course in a Box

MadDuck Technologies
Richmond, Virginia 23298, USA
<http://www.madduck.com>

WebCT

WebCT Educational Technologies
3204 Main Avenue
Belcarra, British Columbia
Canada V3H 4R3
Fax: (604) 224-1192
<http://homebrew.cs.ubc.ca/webct>

WebFuse

David Jones
Faculty of Informatics and Communications
Central Queensland University
Rockhampton, Queensland
Australia, 4702
<http://webfuse.cqu.edu.au>

WebTeach

Chris Hughes
Professional Development Centre
UNSW
Sydney 2052
Australia
Tel: 61-2-9385-4940
Fax: 61-2-9385-5970
Email: c.hughes@unsw.edu.au
<http://www.pdc.unsw.edu.au/webteachdemo/welcome.html>

Zebu

MC2 Learning Systems Inc.
265, 8900 Nelson Way
Burnaby BC
Canada V5A 4W9
Tel: 1.800.808. 0388
<http://www.mc2.sfu.ca/index.html>

Web Virtual Synchronous Classroom

BrightLight

Avalon Information Technologies Inc.
1 Kenview Boulevard
Brampton, Ontario
Canada L6T 5E6
Tel: (905) 792-2072
Fax: (905) 792-2594
<http://www.atlantis.com/avalon>

Class Point

White Pine Software, Inc.
542 Amherst Street
Nashua, New Hampshire 03063, USA
Tel: (603) 886-9050
Fax: (603) 886-9051
<http://www.pine.com/products/Class/index.html>

ClassWise

Magideas Corporation
3105 Honda Road
Oakton, Virginia 22124-2325, USA
Tel: (703) 620-9191
Fax: (703) 620-0851
info@magideas.com
<http://www.magideas.com>

CONFEREASE 100

OutReach Technologies
9101 Guilford Road
Columbia, Maryland 21046, USA
Tel: (410) 792-8000
<http://www.outreachtch.com>

CUSeeMe

White Pine Software, Inc.
542 Amherst Street
Nashua, New Hampshire 03063
USA
Tel: (603) 886-9050
Fax: (603) 886-9051
<http://www.wpine.com>

DataBeam Learning Server

DataBeam Corporation
230 Lexington Green Circle
Lexington, Kentucky 40503, USA
Tel: (606) 425-3500.
<http://gw.databeam.com>

Distance Learning Server

PictureTalk, Inc.
4234 Hacienda Drive, Suite 200
Pleasanton, California 94588, USA
Tel: (510) 467-5300
Fax: (510) 467-5310
<http://www.picturetalk.com>

Horizon Live Distance Learning

i/o 360 digital design Inc.
841 Broadway, Suite 502
New York, New York 10003 , USA.
Tel: (212) 533-4467
<http://horizon.io360.com/dls/horizon>

KMI Stadium

Knowledge Media Institute
The Open University
Walton Hall
Milton Keynes MK7 6AA
United Kingdom
Tel: +44 1908 655761
Fax: +44 1908 653169
<http://kmi.open.ac.uk>

KoTrain

Kobixx Systems, LLC
51 Gibraltar Drive, Suite 2B
Morris Plains, New Jersey 07950, USA
Tel: (973) 984-2229
Fax: (973) 984-9646
<http://www.kobixx.com>

LearnLinc

Interactive Learning International Corporation
385 Jordan Road
Troy, New York 12180, USA
Tel: (518) 283-8799
Fax: (518) 286-2439
<http://www.ilinc.com>

MeetingPlace Conference Server

Latitude
2121 Tasman Drive
Santa Clara, California 95054, USA
Tel: (408) 988-7200
<http://www.latitude.com/latitude>

NetMeeting

Microsoft Corporation
One Microsoft Way
Redmond, Washington 98052-6399, USA
<http://www.microsoft.com/netmeeting>

NetPodium

MetaBridge, Inc.
2101 Fourth Avenue, Suite 310
Seattle, Washington 98121, USA
Tel: (206) 674-6000
Fax: (206) 674-6001
<http://www.netpodium.com>

Pebblesoft

Pebblesoft Learning, Inc.
2251 Lawson Lane
Santa Clara, California 95054, USA
Tel: (408) 746-7099 or
<http://www.pebblesoft.com/content/Home.html>

PlaceWare Auditorium

PlaceWare, Inc.
201 Ravendale Drive
Mountain View, California 94043, USA
Tel: (650) 404-9920
Fax: (650) 526-6199
<http://www.placeware.com>

Symposium

Centra Software, Inc.
430 Bedford Street
Lexington, Massachusetts 02173, USA
Tel: (781) 861-7000
Fax: (781) 863-7288
<http://www.centra.com>

TALKshow

Quarterdeck Corporation, Inc.
5150-E21 El Camino Real
Los Altos, California 94022, USA
Tel: (415) 254-9000
Fax: (415) 254-9010
<http://web.futurelabs.com>

VideoLink™ NET

Smith Micro Software, Inc.
51 Columbia
Aliso Viejo, California 92656, USA
Tel: (714) 362-5800
Fax: (714) 362-2300
<http://www.smithmicro.com>