

Alpha Class

Sample Questions

The alpha class is the first time the complete course is taught as a stand-alone program or as a facilitated class delivered by a member of the development team. The questions for this phase of the evaluation can be classified into three categories: technical delivery, content, and the role of the instructor.

Technical Delivery

1. Was it easy to log in and engage in the class? Where did you encounter difficulties?
2. Did the system respond in a timely fashion? Did screens repaint quickly? Did interactions respond rapidly to your input? If not, what problems did you encounter?
3. Was it easy to navigate between lessons within the course? If not, how could the navigation be improved?
4. Did you experience any system crashes, broken links, or interactions [name each interaction] that did not work? Describe the problem(s).
5. If you left a lesson and returned late, was it possible to return to your place in the lesson? If not, describe what it was like to return to a lesson.

Content

1. Did the lesson achieve the stated objectives? If not, which objectives were not met?
2. Did the lesson provide skills and knowledge you needed to [name the behavior]? If not, in what way was the lesson not adequate?
3. How long did it take you to complete lesson [number] [lesson name]?
4. Did the content hold your attention? If not, what part was most difficult to pay attention or to complete?
5. Was the student guide that accompanied this lesson helpful? How did you use it?

Role of Instructor

1. Did the instructor add value to the lesson? Explain how he or she added value.
2. Did the instructor provide feedback in a timely fashion? If not, what standard time would you recommend for providing feedback?
3. When you participated in a threaded discussion or Internet relay chat session, did the instructor add value? Give an example.
4. Was the instructor a source of information? What kind of information did he or she provide? How could the instructor be a more valuable source of information?
5. Did the instructor foster conversations, the exchange of ideas, or encourage group work? Describe one of those events. (*Note is only for W/VSC and W/VAC*)

General

1. What did you like best about this lesson? Talk about that.
2. What did you like least about this lesson? Talk about that.
3. Tell me about the environment in which you took this lesson.
4. Did you have the prerequisite skills for this class? Which prerequisite skills were you lacking?
5. Do you like to learn using Web-based training? If yes, what do you like about this delivery method? If not, what do you dislike about this delivery method?