

You have successfully received Technical Support fax #4007. This document contains 3 pages.

CorelTRACE Common Questions & Answers

Question

When I trace my images how do I know where they are stored?

Answer

Once your image is finished tracing, use the File , "Save Trace" command to save your image with an *.EPS extension and place it in the default directory. To select a default output directory for the traced images, go to Settings, Modify, "Batch output". You can also use the File, Save command and select "Trace As" to select a different directory.

Question

Can I trace more than one image at a time with CorelTRACE 4.0?

Answer

Yes, you can use the Batch File Roll-up. Select File Open and hold the shift key down while clicking on the desired files you want to trace. When you select more than one filename, the "Batch File Roll-up" will automatically appear. From this roll-up you have different options allowing you to add to the list for the batch trace, delete files you previously selected (note the delete key in the Batch File Rollup will only delete the file from the Batch File Rollup List. THIS WILL NOT DELETE YOUR ORIGINAL FILE.) Be aware that if you perform a batch Trace to a drive that is full, you will not be warned and the resulting EPS files will contain 0 bytes.

You can also combine different file formats for the Batch File Rollup, having TIFF, PCX, TGA, GIF, PHOTO CD and BMP files in the list at the same time.

Question

If I have 10 files in my Batch File Rollup can I select just five of those to trace outline, and 5 to trace woodcut?

Answer

No. Any files listed in the Batch File Rollup must all be traced with the same "type" of trace. If you want 5 out of the 10 files traced with one selection you would have to perform two separate Batch Traces.

Question

When using the "Edit Image" CorelTRACE automatically takes me into CorelPHOTO-PAINT to edit my image. Could I use a different Bitmap editor?

Answer

CorelPHOTO-PAINT is the default bitmap editor. To change the default paint program to another program:

1. Select Run from the Windows Program Manager File menu.
2. Type Regedit /V in the Command Line and press Return.
3. Select the Find Key from the Search menu.
4. Type in .BMP in the Find What box and press Return.
5. Type in the name of the application you want in the value box.
6. Save changes and Exit.

This information is also in the CorelTRACE On-line help, search by keywords and type in "Edit menu" for more information.

Question

My Batch File Rollup window is cut off or not displaying correctly, what happened?

Answer

The Batch file rollup gets cut off if you were originally in standard vga (640 x 480) in Windows and changed your display setting to svga (1024 x 768). If this should happen, the work around is to delete the Coreltrc.cfg file found in the Coreldrw\TRACE subdirectory and start CorelTRACE once again.

USING THE LOGITECH SCANMAN 256 HANDSCANNER

This scanner is supported, however there can be some problems in its behavior with the software. Most of these deal with configuration settings to match the hardware and software. For proper operation, the Corel Image Source settings must be set to match the same settings on the scanner at the time the SAPI.EXE (the driver we supply) is loaded.

If the user varies the settings an **"Error transferring image"** message may appear. If this happens, either:

- (a) Reboot the computer
- (b) Go to DOS, unload the SAPI.EXE by typing SAPI /U, then reload the driver by typing SAPI.

This information is found in the readme.txt file that comes with CorelDRAW 4.0.

When using the Corel Source Driver with the Hand Scanner there is a button for Prescan, this option is not available when using the hand scanner.