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Microtek Scanner Issues

The Microtek scanners on the CorelDRAW! 4.0 certified list (200, 300, 400, 600, 1850) are DOS based scanners and are referred to as DIRECT SUPPORT scanners.

To scan directly into Corel applications, TWAIN files must be obtained from Microtek and installed. Customers can obtain these files as follows:

> Download the TWAIN upgrade file from the Microtek bulletin board free of charge:
>
> B.B.S. # 310-538-4032 @ 2400 baud (will take 70-90 minutes)
> # 310-538-4860 @ 9600 baud (will take 15-20 minutes)
> NOTE: each customer is alloted up to 2 hours/day on this BBS.
>
> If you do not have a modem, please contact Microtek to obtain the TWAIN upgrade. Call 1-800-654-4160 (within the US) and 213-321-2121 outside the US.

Points of Interest

> The newer models ie: Scanmaker II and the Scanmaker series of scanners have TWAIN capabilities built in. The required .DS and .DLL files will be supplied with this scanner. A directory will be created when these scanners are installed ie.\TWAIN\MICROTEK...
> As Corel does not provide drivers for the ScanMaker II series, these scanners must be installed using the Microtek software.
>
> If you cannot use your ScanMaker II after installing DRAW 4 re-install the Microtek scanning software.
>
> Some Microtek scanner models are currently not supported, even with the latest TWAIN upgrade. Older black and white scanners and any model 200 or 300 ending with the letter "A and C" would fall into this category. Unfortunately, Corel applications will not be able to scan directly in these cases.
>
> Model 1850 is actually a slide scanner.

Please contact Technical Support if you continue to experience problems.