




## **American History Interactive Maps Teaching Resources Help**

In this guide you will find information about using the Teaching Resources Files and Holt, Rinehart and Winston's [technical support](#).

### **Navigating through the Teaching Resources PDF files**

The Main Menu helps you find support resources easily. Each Interactive Map is accompanied by Lesson Plans and Rubrics. These are accessible by clicking the appropriate buttons on the Main Menu.

	Links to the Lesson Plans Main Menu
	Links to the Rubrics Main Menu
	Quits the Teaching Resources Program

Each Lesson Plan contains links to the Rubrics that correspond to that lesson. In addition, a link within each Lesson Plan will take you directly to the appropriate Interactive Map.

### **Using the Teaching Resources from a Hard Drive**

To copy the Teaching Resources documents to your hard drive, you need to have Adobe Acrobat Reader installed on your computer. If you do not have it already, you may install it from this CD-ROM. Once you have installed Adobe Acrobat, you simply run the installer files for the Teaching Resources, place the files where you wish them to be on your computer, and double-click the Main Menu to locate and print the chosen resource.

## **HRW Technical Support**

At Holt, Rinehart, and Winston we recognize the importance of providing you with the answers and help you need to use our quality instructional technology products to their fullest potential.

Because systems, technology, and content are often inseparable, HRW has assembled a team of dedicated technical and teaching professionals and a suite of comprehensive support services to provide you with the support you deserve, 24 hours a day, 7 days a week.

### **Technical Support Line** (800) 323-9239

The HRW Technical Support Line puts you in touch with trained support analysts who can assist you with technical and instructional questions on all of HRW's instructional technology products. The HRW Technical Support Line operates from 7 a.m. to 6 p.m. Central Standard Time, Monday through Friday.

## **Technical Support on the World Wide Web**

<http://www.hrwtechsupport.com>

E-mail: [tsc@hrwtechsupport.com](mailto:tsc@hrwtechsupport.com)

The HRW Technical Support Center is available to help you 7 days a week, 24 hours a day at our site on the World Wide Web. Simply select the product you are interested in, and with the click of the mouse you can receive comprehensive solutions documents, answers to the most frequently asked questions, product specifications and technical requirements, or program updates From our FTP site. You can also e-mail our analysts at the Support Center.

## **Technical Support via fax**

(800) 352-1680

Get the solutions you need with the HRW Technical Support Center's fax on demand service. Simply give us a call at our toll-free number to receive product-specific solutions within minutes. Our fax on demand service is available 7 days a week, 24 hours a day.