

The Crescent DBPak Help System

The Crescent DBPak help system contains the following general topics.

- [What is Crescent DBPak?](#)
- [Hardware and Software Requirements](#)
- [Enabling the Custom Controls on the Visual Basic Toolbar](#)
- [Disabling the Custom Controls on the Visual Basic Toolbar](#)
- [Removing Crescent DBPak](#)
- [Getting Technical Support](#)

The Crescent DBPak help system also contains a help file for each control. To access the help file for a control, click the name of the control below.

- [Custom Data control](#)
- [Master Detail Control](#)
- [SaveAs Control](#)

What is Crescent DBPak?

Crescent DBPak consists of three custom controls.

The following table briefly describes the custom controls that exist in Crescent DBPak.

Control Name	Description
<u>Custom Data control</u>	Allows the developer to bind custom tabular data to bound controls in much the same manner as the standard Visual Basic Data Control and Remote Data Control allow binding of database data.
<u>Master/Detail control</u>	Simplifies the creation of master/detail presentations of data from a database.
<u>SaveAs control</u>	Allows Recordset data to be saved in various formats to a file.

Hardware and Software Requirements

Hardware Requirements

Your system must have the following hardware installed:

- Any IBM-compatible machine with an 80386 processor or higher (80486 recommended)
- A CD-ROM drive.
- 16 MB RAM (recommended)
- 2 MB of free space on your hard disk

Operating System Requirements

You can install Crescent DBPak on any of the following operating systems:

- Microsoft Windows 3.1 or higher
- Microsoft Windows for Workgroups 3.11 or higher
- Microsoft Windows NT 3.51 or higher
- Windows 95

Software Requirements

Your system must have Microsoft Visual Basic 4.0 for Windows (16-bit or 32-bit) and the hardware and software it requires to function.

Enabling the Custom Controls on the Visual Basic Toolbar

To enable the custom data controls in Crescent DBPak from the Visual Basic toolbar, click Tools on the Visual Basic toolbar to bring up the Custom Controls dialog box. Select the custom controls you want to enable. The following controls are part of Crescent DBPak:

- Crescent Custom Data Control
- Crescent Master/Detail Control
- Crescent SaveAs Control

NOTE Be sure the Controls option is checked in the Show options.

Disabling the Custom Controls on the Visual Basic Toolbar

To disable the custom data controls in Crescent DBPak from the Visual Basic toolbar, click Tools on the Visual Basic toolbar to bring up the Custom Controls dialog box. Deselect the custom controls you want to disable. The following controls are part of Crescent DBPak:

- Crescent Custom Data Control
- Crescent MasterDetail Control
- Crescent SaveAs Control

NOTE Be sure the Controls option is checked in the Show options.

Removing Crescent DBPak

To remove Crescent DBPak on Microsoft Windows, Windows for Workgroups, or Windows NT, double-click the Uninstall Crescent DBPak 1.0 icon in the Crescent DBPak program group.

To remove Crescent DBPak from your Windows 95 system, click **Start=>Settings=>Control Panel=>Add/Remove Programs** and select Crescent DBPak Version 1.0.

Getting Technical Support

The Crescent technical support staff is ready to help you with problems that you encounter when installing or using Crescent DBPak.

If you need technical support, contact Crescent using any of the following methods:

- By Telephone** Contact Crescents North American technical support staff at **(617) 280-3000** - Monday through Friday from 9:00 a.m. to 5:00 p.m. EST.
- By FAX** Contact Crescent by FAX at **(617) 280-4025**
- Via BBS** Contact Crescent through our 24-hour bulletin board service at **(617) 280-4221**.
- Via CompuServe** Contact Crescent through CompuServe address **70662,2605**
- Crescent also maintains a section in the Microsoft Windows Components A+ Forum on CompuServe. To reach the Crescent section, type the following at the CompuServe prompt:
GO CRESCENT
- By Internet** Contact Crescent using the Internet address **crecident-support@progress.com**
or
Access our Web site through the Progress home page:
http://crecident.progress.com/
- By Mail** Address your correspondence to:
Technical Support
Crescent Division, Progress Software Corporation
14 Oak Park
Bedford, Massachusetts 01730

Please have your product name, version number, serial number, and system configuration information available so that the Crescent technical support staff can process your support requests as efficiently as possible.

