

# Registering



The Free Check-Up updates your Macintosh System software only. To update all your applications, Control Panels, Extensions, and Utilities obtain an Access Code and enter it into the Free Check-Up. This activates UpdateAgent into the Edition you prefer:

## CD Edition

The [UpdateAgent CD Edition](#) contains 1.3GB of the latest updaters and the UpdateAgent CD Edition that updates your computers over your network. One set is \$89.95 and four issues delivered every three months is only \$249.95.

## Standard Edition

Updates all the software on one Macintosh for an entire year for only \$49.95. You may update as often as you'd like.

## Limited Edition

Updates all the software on one Macintosh one time for only \$12.95. Get this version if you don't have a lot of software or your programs don't change often.

The software will function on that computer only. If you change your computer, you must contact us to modify your access code and registration information.

## Obtaining an Access Code

The most convenient method is to select '[buy online now](#)' (above left). This link takes you to our secure server where you provide credit card information and receive an Access Code immediately. Best of all, it's open 24 hours a day.

If you choose one of the methods below, we need the following information to process your order:

- the product you are purchasing
- your name and, optionally, your organization's name
- if paying by credit card, include the credit card number and the card's expiration date
- how to contact you - any combination of phone number, fax number, e-mail address, or postal address

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## Unlocking UpdateAgent

After you receive an Access Code, select 'Unlock' from the File menu and type the code in exactly as it was given to you. The Access Code must be entered on the same day you receive it. If there is any problem, feel free to contact us.

## Contacting Insider Software

### By Phone

We're open between 8 am and 6 pm Pacific Time Monday through Friday.

- US Sales: 800-700-6340
- International Sales: +1- 760-804-9900 (GMT -8)
- Support: 760-804-9900

### By e-mail

- Sales: [sales@insidersoftware.com](mailto:sales@insidersoftware.com)

To protect the privacy of your credit information, we suggest that you send two e-mail messages:

- 1 Specify the product and half the credit card number in the first message
- 2 Specify the rest of the credit card number and the card's expiration date in the second message

We will e-mail back an access code as soon as we receive the messages.

- Support: [support@insidersoftware.com](mailto:support@insidersoftware.com)
- Updater information: [updates@insidersoftware.com](mailto:updates@insidersoftware.com)
- Miscellaneous: [agent@insidersoftware.com](mailto:agent@insidersoftware.com)

### By fax

+1-760-804-9995

Send a fax with your registration information. We'll get back to you within the next business day.

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## By mail

Insider Software Inc  
6412 Merlin Drive, Suite 700  
Carlsbad, CA 92009 USA

Send a letter with your registration information and payment. We will send an access code using the method you request.