Problems/Solutions

• Problem: It doesn't seem to work!
• Solution: Perhaps PopAddress has been turned
                        off.   Make sure the switch in the lower
                        left of the window is in the on position.
• Problem: When printing an envelope, there is no
                        return address.
• Solution: Hit the hotkey to Edit the addresses and
                        find the record (or create one) that
                        you want to designate as the return
                        address and select the "Set Current as
                        Return Address" option from the Edit menu
• Problem: It causes problems with a certain
                        application.
• Solution: From the preferences dialog you can
                        create a list of applications that cause
                        problems while using PopAddress.   You
                        can add the application to a list of
                        special applications (see Customizing
                        PopAddress above).
• Problem: Some command keys no longer work
                        with a certain application.
• Solution: Make sure you have not set up
                        any "Hotkeys" using the same key(s)
                        used by an application.
• Problem: It does not dial using the speaker.
• Solution: Either the PopAddress control panel is
                        open (it must be closed in order to dial) or
                        the name of the control panel has been changed
                        (the name of the control panel must be
                        "PopAddress" so it can be found when needed).