

## **I. INSTALLING IBM BRINGS YOU CRAYOLA *MAGIC WARDROBE SAMPLER* on Windows®**

### **3.1 and 3.11:**

1. Quit any open applications.
2. Insert the CD-ROM.
3. From the **Program Manager**, click the File pull-down menu and select *Run*.
4. Type **d:\setup** (where **d** represents your CD-ROM drive)
5. Follow the on-screen instructions.

### **Minimum Requirements**

Windows 3.1, 3.11 or Windows 95  
486DX 66MHz PC or better (Pentium recommended)  
8MB RAM (16MB recommended)  
SVGA monitor 640x480, 256 colors  
10MB hard disk space  
Double-speed CD-ROM drive  
Windows-compatible sound card  
Mouse

Macintosh  
System 7.1 or later  
68040 processor or better  
8MB RAM (16MB PowerPC)  
Monitor 640x480, 256 colors  
10MB hard disk space  
Double-speed CD-ROM drive

## **II. RUNNING IBM BRINGS YOU CRAYOLA *MAGIC WARDROBE SAMPLER*: Windows® 3.1 and 3.11**

1. Quit any open applications.
2. Insert the CD-ROM.
3. From the **Program Manager**, open the **IBM and Crayola** group.
4. Double-click the **Magic Wardrobe Sampler** icon.

### **To Quit:**

To quit *Magic Wardrobe Sampler* at any time: Roll the cursor over the mouse hole (lower-right corner) and click the pop-up mouse, or press Alt-F4.

### **To Turn Music On and Off:**

You can click the Radio icon in the Dressing Room to turn the music on and off.

## **III. TROUBLESHOOTING TIPS**

First, always verify that the CD is not smudged or scratched. Even a small smudge can cause your CD to experience problems that may lead to lockups or program errors. If you were previously able to run the program, a smudge or scratch is a likely source of the problem. Clean the CD with a soft dry cloth. After cleaning the CD, try running the program again. If the error occurs after making a change to the configuration of the system (e.g. adding new hardware, updating drivers, installing another program), then the system change is a likely source of the problem. Refer to the manufacturer's instructions to verify that the proper installation procedure was used and note any incompatibility issue or system modifications listed in the documentation.

\* Check that your system meets or exceeds the minimum system requirements of the program. If your system does not meet any one of the minimum system requirements, the program will not run properly.

\* Check that all external cables and connections are secure and that all power, setting and option controls for your sound card and video card are set appropriately. Refer to your hardware documentation or consult

your hardware manufacturer for additional information.

- \* Check that the latest version of your video card's proprietary driver is properly installed on your system.

- \* Check that the latest version of your sound card's proprietary driver is properly installed on your system.

- \* Check that your video display is set to a resolution of 640x480 and a color depth of 256 colors.

- \* Exit all other programs and applications when installing or running *Magic Wardrobe Sampler*. Also exit any active screen savers, utility programs, anti-virus programs, or shell programs to assure that the maximum amount of RAM is available for your system to run the program as quickly and smoothly as possible. In Windows 3.11 running a network, disconnecting the network can improve performance.

For detailed instructions on optimizing your computer's performance, please consult your Windows or Windows 95 User's Guide.

**Printing: *Magic Wardrobe Sampler* graphics are formatted to be printed using the Portrait orientation. The program does not support the Landscape print orientation option. (To select a print orientation, choose Printers in the Control Panel menu.)**

**Trouble: Sound doesn't play**

Check that the volume is set to an audible level. If you still have a sound problem, your sound card may not be configured correctly. Refer to your computer's owner's manual for more information.

**Trouble: Message "*Magic Wardrobe Sampler* must be run in 256 colors. Please change your display and try again."**

Set your computer's display for 256 colors. In Windows 3.1, refer to your computer's owner's manual for more information.

**Trouble: Colors in the program suddenly are completely wrong**

Quit all other running applications and restart *Magic Wardrobe Sampler*.

**Trouble: Printing is slow**

To speed up printing, turn background printing off (this is also called turning spooling off). Refer to your computer's owner's manual for more information.

#### **IV. CUSTOMER SERVICE**

To order products or inquire about a purchase, please call (800) 508-1496 Monday - Friday 10am - 8pm, Eastern Time.

#### **V. TECHNICAL SUPPORT**

If you have a problem installing or using *Magic Wardrobe Sampler*, please consult the Troubleshooting Tips in this ReadMe.

**Answers to Frequently Asked Questions, by Web and fax:** Answers to frequently asked questions are available in the Support area of our Web site <http://www.ibm.com/pc/us/multimedia/> and through our Automated Support and FAX Back services at (425) 556-3680, 24 hours a day, 7 days a week.

**By E-mail:** To receive a catalog of tech-support documents via E-mail, send a message to: [solutions@edmark.com](mailto:solutions@edmark.com). In the subject or body of the message, type: catalog. (All other text will be ignored.) This catalog contains a list of tech-support documents available via E-mail.

To contact a support technician, E-mail: [CrayolaTech@edmark.com](mailto:CrayolaTech@edmark.com). Include the title of the product, a complete description of the problem, the exact text of any error message(s) you are receiving as they appear on your screen, and your hardware system information (such as Windows version, installed RAM, printer type, hard drive size, etc.).

**By Fax:** Fax us at (425) 556-8940, 24 hours a day, 7 days a week. Specify "Technical Support" in the header. Include the title of the product, a complete description of the problem, the exact text of any error message(s) you are receiving as they appear on your screen, and your hardware system information (such as Windows version, installed RAM, printer type, hard drive size, etc.).

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