

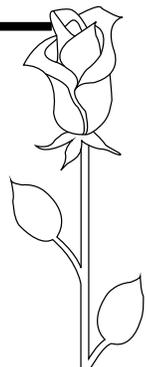
*Black & Bleu*TM

Instruction Manual



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*Black & Bleu*TM

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*Black & Bleu*TM

System Requirements

Mac OS 7.0 or later

Any Mac or clone

900 kB of disk space, 600 kB of RAM

License Agreement (synopsis)

*Terms and Conditions
(See last section of this
manual for a full text)*

- ❖ You may use this software on any computer you like.
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*Installing Black & Bleu*TM

Black & BleuTM is supplied as a self-extracting StuffIt archive file. Most browsers will extract the files automatically. If not, double click on the archive to extract the files. The archive contains 8 files:

- | | |
|---------------------------------------|---|
| Black & Bleu TM | - the error analyzer application. |
| Read about Black & Bleu TM | - a copy of the file you are reading. |
| B & B Documentation.pdf | - the Black & Bleu TM Instruction manual in Adobe Acrobat TM format. |
| Request an Error Analysis | - an application you can use to ask us about error you've gotten. (This is a FREE service offered by Bleu Rose Ltd.) |
| Read about Request... | - a file similar to the one you are reading describing Request an Error Analysis. |
| Prepare your Order | - an application that helps you pay for Black & Bleu TM via EMail or U.S. Mail. |
| How To Order | - instructions for ordering including using Prepare your Order. Prepare your Order helps you order Black & Bleu TM . |
| Your License Key | - Information about the License Key that you need to turn the demo into the commercial version. |

Black & Bleu™ License Key

After obtaining the program, you can either try the demo out or purchase the program. The screen shown below shows you the options available. If you wish to try out the demo, click on the corresponding button. If you have purchased a license you can enter the license key here to remove the limited use restriction. The name that you assigned as the "Owner" of your computer will be automatically filled into the field titled "Your Name". Change it if you like.

Validation

Your Name:

If you purchased this product on CD-ROM, the License Key is inside the case. Enter it EXACTLY. Otherwise try the Demo.

License Key:

There are no numbers in the License Key. Include the dashes. Case is important.

3 uses left

Licensed from Bleu Rose Ltd.
www.bleurose.com

The license key you received (or will receive when you have purchased Black & Bleu™) will resemble the one shown in the following illustration. Please note the upper and lowercase nature of the key. Also, be aware that the key consists of 5 groups of 4 LETTERS separated by dashes. If you don't enter the key EXACTLY (including the dashes), it will not unlock the software.

If you purchased this product on CD-ROM, the License Key is inside the case. Enter it EXACTLY. Otherwise try the Demo.

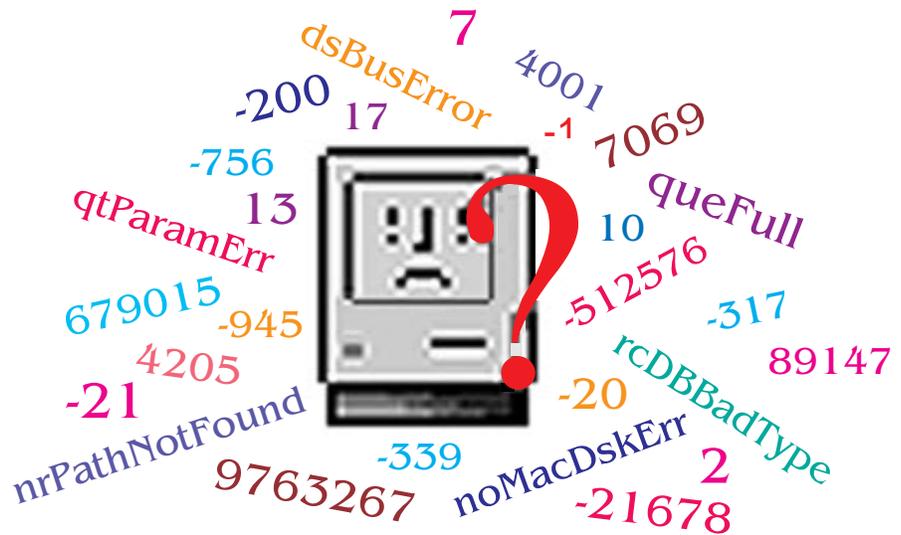
License Key:

There are no numbers in the License Key. Include the dashes. Case is important.

About Black & Bleu™

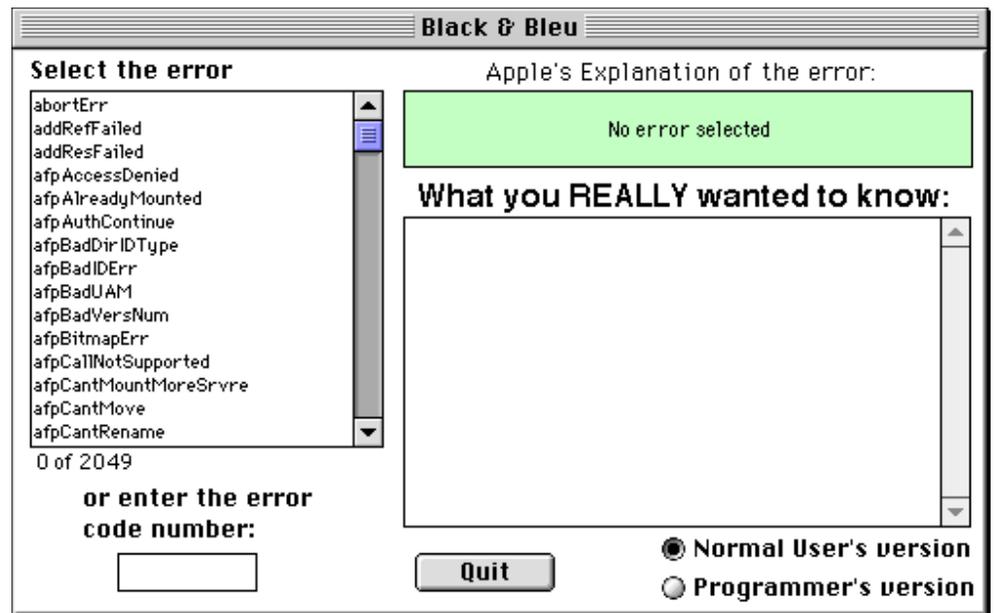
Black & Bleu™ is an application that shows you the meaning of all of the documented and many of the undocumented Mac OS error codes. In addition, in many cases information is presented about what might be the cause of the error and what you can do about it.

The database contains over 2500 error codes with terse explanations of each. Detailed explanations and remedies are included for the most common of these errors. The type of detailed information desired can be selected from 2 categories: a Non-technical User orientation and a Programmer orientation. The Non-technical User explanation is presented in a way that someone without a programming background can understand. The Programmer explanation is written in VERY technical terms that usually includes source code that demonstrates the error. To fully understand the Programmer explanation, you should be familiar with Macintosh programming (in C or C++).



Using Black & Bleu™ program

Determining the meaning of an error code

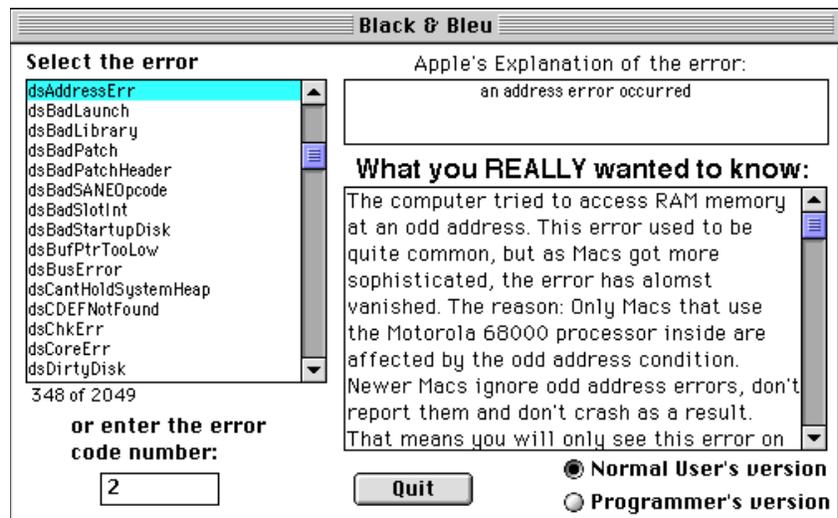


Step 1 Enter the error code number. This can be any number from -2,147,483,648 through 2,147,483,647.

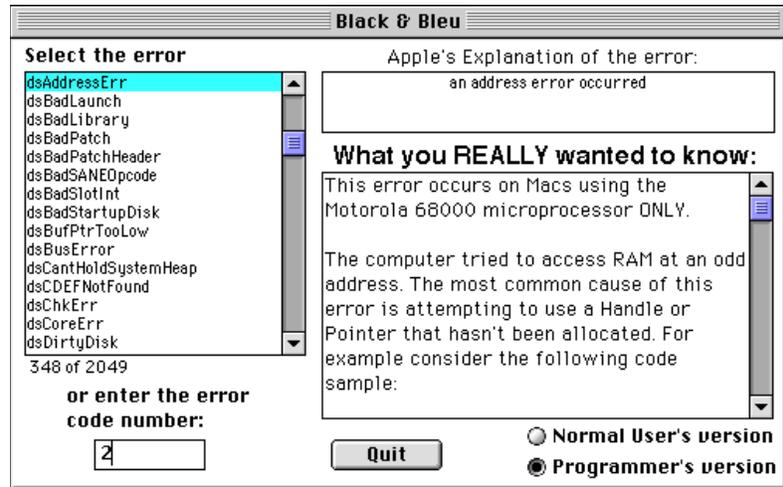
Step 2 Select either Normal User's Version or Programmer's Version. You can also switch from one to the other after selecting the error code desired.

Note that you do NOT need to do these steps in order. Just complete both steps, before continuing.

Step 3 When you have completed step 1 and 2, and a explanation will be displayed. The results shown below for error code 2 is what is displayed when Normal User's version is selected.



The screen below shows the results and description for error code 2 when the Programmer's version is selected.



*“Cut, Copy, Paste”
Menu Selection and
Key-Combination*

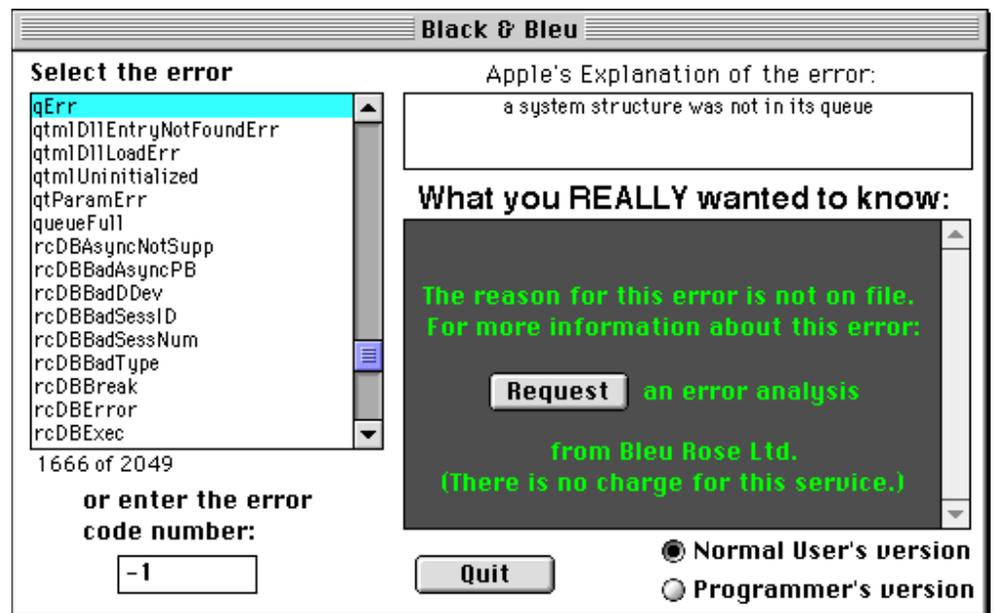
You can only “cut”, “copy” or “paste” the error code numbers. The key-combinations ⌘ - X, ⌘ - C, ⌘ - V, and menu selection of Cut, Copy and Paste will not work on the error name or descriptive text.

“Quit” Button

To exit from Black & Bleu™, select Quit from either the File menu or click on the Quit button.

*Error code
without details*

If you select an error code that have no detailed explanation, you will see the following screen:



You can either quit the program or request more information. Included with Black & Bleu™ is a second application that will assist you in asking us for an explanation of an error that is not yet explained by Black & Bleu™. It is started automatically from within Black & Bleu™ but can also be used without Black & Bleu™ running.

About Request an Error Analysis

Bleu Rose Ltd. will provide you with a detailed explanation of ANY Macintosh OS error you have an interest in. This is a FREE service available to you via EMail from Bleu Rose Ltd.

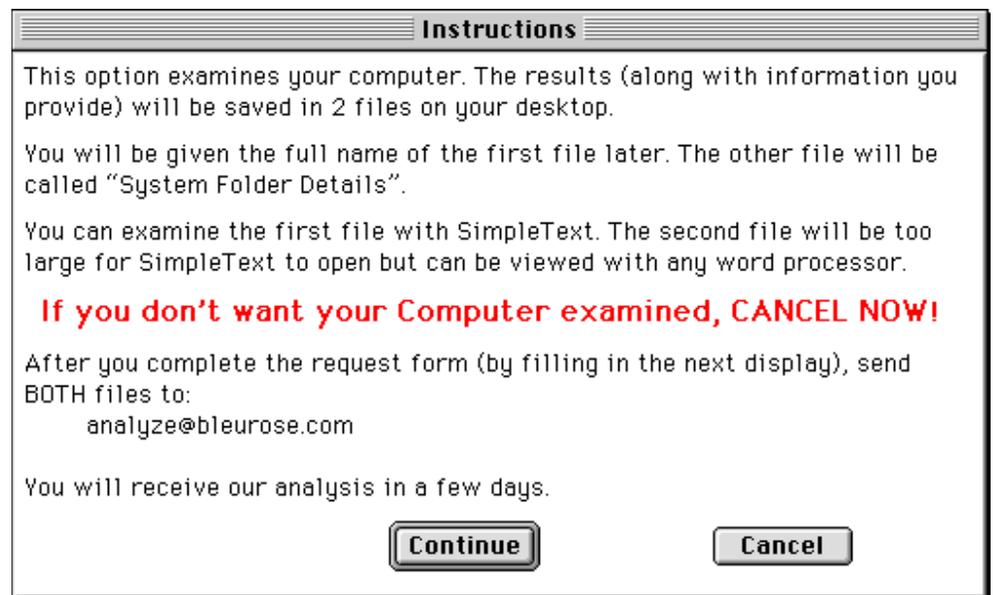
Request an Error Analysis is an application that aids you in taking advantage of our free Macintosh error analysis service.

It creates 2 text files suitable for EMail to us. Inside the files are details about your Macintosh (or clone) that will aid us in determining the cause of your error.

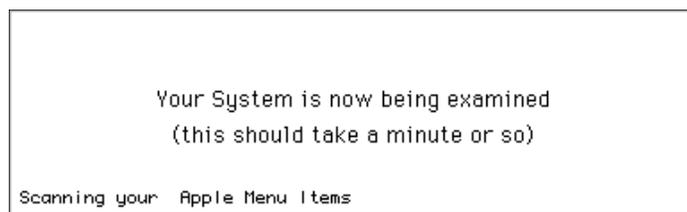
Using “Request an Error Analysis”

The following description is based on running “Request an Error Analysis” from within Black & Bleu™. If you run it directly, the content of the next windows will be slightly different.

This is the first window you will see.



Following the instructions, either click on the “Continue” or “Cancel” button.



If you click the "Continue button, you will see the following screen.

Error Analysis Request Form

Normal User's explanation -200 Error Number to analyze
 Programmer's explanation

Tell us how you got the error. Please be specific:

Your message (including configuration info) will be about 7900 characters long

Save Cancel

The error code you selected in Black & Bleu™ will automatically entered for you. If you want to change it, you may. At this point you should type in the requested information: a description of how you got the error and indicate what type of explanation you would like. You can request an explanation for Normal User, Programmer or select both options. Note that the Save button will not be selectable until you enter descriptive text and pick an error code.

Error Analysis Request Form

Normal User's explanation -200 Error Number to analyze
 Programmer's explanation

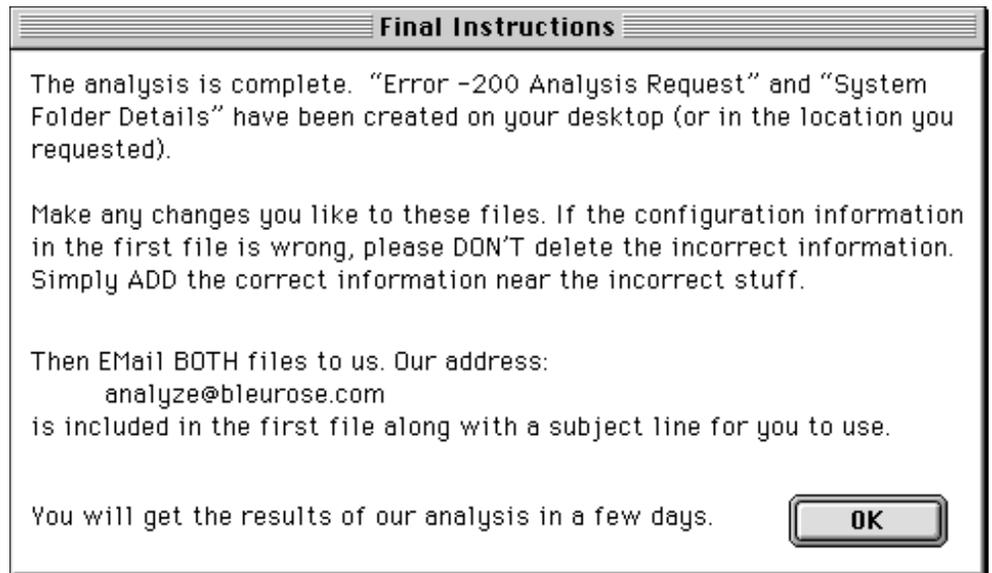
Tell us how you got the error. Please be specific:

I just bought a MIDI keyboard and tried to use it with my Macintosh. But when I tried the application that came with it, I got this error. I made sure that the keyboard was plugged into the printer port and it was turned on.

Your message (including configuration info) will be about 8126 characters long

Save Cancel

When you click on Save, the program will examine your computer and create two files.



You then email these two files to us at analyze@bleurose.com and you will receive our analysis in a few days

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Bleu Rose Limited

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