

## **Contents**

This Help file is intended to assist you with the installation of your Microsoft Internet Information Server software. After installation is complete, you will find more information about the software you have installed in the Help files for Internet Service Manager.

[Welcome](#)

[Selection of Components to Install](#)

[Setup Error Messages](#)

### **Welcome to Setup for Internet Information Server**

This program will assist you in installing one or more components of Microsoft Internet Information Server.

During the installation process, Setup will not be able to install system files or update shared files if they are in use. Before proceeding, it is recommended that you close any open programs.

#### **To close applications without exiting Setup**

1. Check for open applications by pressing CTRL+ESC to display the Windows Task List.
2. From the Task List, select each application you want to close.
3. Choose the End Task button.

**Note** Program Manager and Microsoft Internet Information Server Setup must remain open.

### **Selecting Internet Information Server Components to Install or Remove**

To install or remove Internet Information Server services, you will need the following information to complete the Setup program:

- \* The Internet services to be installed or removed.
- \* The local directory in which to install the Microsoft Internet Information Server software.
- \* The location of the root directory for any existing files that you want to publish. (See the printed *Installation and Planning Guide* for more information.)

#### **To install a Microsoft Internet Information Server component**

Select the box next to the component option you want to install. The word Install should appear next to the component name. If Install does not appear, the component is already installed on the computer.

#### **To remove a Microsoft Internet Information Server component**

Clear the box next to the component option. The word Remove should appear next to the component name. If Remove does not appear, that component is not installed on the computer.

#### **To change the directory in which to install Microsoft Internet Information Server**

Click the Change Directory button and type the complete directory path in the dialog box.

## **Installation Maintenance**

Setup has entered maintenance mode because it found that one or more components of Microsoft Internet Information Server are already installed on the local computer. Multiple instances of Internet Information Server cannot reside on the same computer.

To modify the Internet Information Server services on the local computer, click the appropriate button.

- \* Use the Add/Remove button to change your current Internet Information Server configuration by adding or removing individual components. From the list that appears, you can select items to add that you did not install in a previous Setup and select items to remove that you previously installed.
- \* Use the Reinstall button to install a fresh copy of the same set of components and files that you have already installed. This option does not add any additional components to your system configuration. It simply refreshes the program files for your current configuration.
- \* Use the Remove All button to remove all Internet Information Server services and program files from the computer. This option does not remove any content or sample files from your system. If you wish to remove those files, use the Windows NT File Manager.

**Disk Location**

Setup must be told where your Microsoft Internet Information Server setup files are located.

If you are running Setup for the first time, your Microsoft Internet Information Server setup files are on the Microsoft Internet Information Server compact disc. The appropriate drive letter and directory will appear by default.

If you are connected to a network, the setup files can be located on a shared network directory.

**Select Directory**

Setup must be told in which directory Microsoft Internet Information Server should be installed. Use this dialog box to select the appropriate directory.

**Removal of a Running Service**

Setup is attempting to remove a running service. You must stop the service by clicking the Yes button to allow Setup to remove the service from your Microsoft Internet Information Server installation.

**Problem Copying Files**

Setup cannot find the Microsoft Internet Information Server distribution files where you specified the files would be; or Setup cannot create the destination directory or files because you do not have permission; or the remote computer is not running.

**Setup has Ended**

Setup has been interrupted or has successfully completed the installation or removal of specified components.

**Publishing Directories**

Type the path of the home (root) directory for each service you are installing. You can accept the default directory and place all files to be published in that directory. Unless configured otherwise, the files in that directory and all subdirectories will be available to clients.

If you have existing files to be published, type the fully qualified path to your files.

Setup does not allow network shares to be specified as root publishing directories. If your files are stored on a network share, you will need to use Internet Service Manager to configure your publishing directories after Setup has completed.

**Installation Directory**

You can allow Setup to install the software in the default directory, or change directories. To select a directory, click the Change Directory button and type the new directory in the dialog box. If the installation directory does not exist, Setup will create it.

Help not available.

Help not available.

Help not available.

Help not available

Help not available

## Setup Error Messages

### **Setup cannot copy *filename*.**

The Setup program cannot copy the specified file. Your computer may be out of disk space. Delete some files to free some disk space.

### **Cannot load Inetstp.dll. Please install from the Microsoft Internet Information Server Setup directory.**

The Setup cannot find Inetstp.dll. Make sure Inetstp.dll is in the same directory as Install.exe. Also, make sure you are running the correct version of Microsoft Windows NT (version 3.51 with Service Pack 3).

### **Email name cannot be empty.**

In the Gateway specified dialog box, you need to type your full e-mail name. You cannot leave this box empty.

### **Invalid directory. Please make sure the input the directory is corrected.**

The Setup program cannot find the specified directory. You must specify a valid directory name.

### **Microsoft Internet Information Server 1.0 setup was interrupted before your new software was fully installed. You can run Microsoft Internet Information Server 1.0 setup in its entirety at a later time to complete the installation.**

You have interrupted the Setup program. You must use the Remove All button and then reinstall the system.

### **Microsoft Internet Information Server 1.0 setup was not completed successfully.**

Some errors occurred during installation. Please use the Remove All button and then reinstall Internet Information Server.

### **Microsoft Internet Information Server Setup required administrator privileges to run. Please ask your Windows NT Administrator to install Microsoft Internet Information Server Software for you.**

Your account does not have administrator privileges. Only an account with administrator privileges can run the Setup program.

### **Password does not match the confirm password.**

The password you typed as the confirm password does not match the password. Retype the password correctly.

### **Setup cannot create *directoryname* directory.**

The Setup program cannot create the designated directory. Make sure you have enough disk space and that the directory is valid.

### **Setup cannot create *directoryname* for copying. Please make sure the target machine is running and you have administrator permission on the target machine.**

The Setup program cannot write to the destination directory. Make sure there is enough free disk space on your computer and that files do not already exist in the destination directory.

### **Setup cannot determine the remote machine's operation system type. Microsoft Internet Information Server 1.0 can only be installed on Windows NT or Windows 95 machine. Please make sure your remote machine name is correct.**

The Setup program cannot determine the operating system for your computer. Talk to your administrator about it. You may need to upgrade to the latest version of Windows 95 or Windows NT.

### **Setup cannot load "Inetstp.inf". Please install from the Microsoft Internet Information Server Setup directory.**

Setup cannot find Inetstp.inf in the setup directory. Make sure the file is in the same directory.

**Setup cannot open *filename* for copying.**

The Setup program cannot open the source file for copying. Please make sure the file exists on the compact disc or other source location.

**The install directory you specified is not a fixed drive. Please specify a fixed drive location.**

You specified a network drive or removeable device as the location for installing the writeable \lnetsrv directory. The drive you specify should be on a local computer and it should be writeable.

**There is not enough disk space on your *drive*: to install the Microsoft Internet Information Server. Please remove some files from your hard disk and try again.**

There is not enough free disk space on your computer to add the Internet Information Server. Please delete some files to free some more space.

**Unable to create directory.**

The Setup program cannot create the designated directory. Make sure you have enough disk space and that the directory is valid.

**Usage: setup <-b batch file name >**

The Setup program usage is incorrect. Here is the correct syntax.

**You already have the component installed. Please use the remove all options to remove the component.**

The Add/Remove button was selected when all the components are already installed. Use the Remove All button to remove the component, then reinstall.

**You cannot specify a network directory as publishing directory.**

You must specify a directory on your computer as a publishing directory.

**You do not have an Internet domain name declared for this machine. To insure proper gopher functionality, an Internet domain name should be configured through the Network Control Panel Applet.**

You must specify the domain name for this computer.

**You must specify at least one Access Server.**

You must specify at least one server name. If you do not know the server name, contact your administrator.

