



AppleCare Extended Service

Features

Comprehensive

- Your choice of a one-year, two-year, or three-year agreement (in addition to your original one-year Apple warranty)*
- Coverage of both parts and labor, including travel charges for on-site repairs and express shipping charges for mail-in repairs**

Backed by Apple

- Apple-certified technicians
- Genuine Apple parts

Convenient

- Service available from AppleDirect Service or any Apple Authorized Service Provider
- Carry-in, on-site, or express mail-in service**

AppleCare Extended Service is the easiest, most affordable way to take care of your Apple hardware. In fact, it's the only extended service plan backed by Apple. Apple-certified technicians, using genuine Apple parts, will repair your product. And best of all, you'll never see a bill for covered repairs.

This affordable hardware service program extends or upgrades Apple's one-year limited warranty service. AppleCare Extended Service covers all repair costs due to defects in materials and workmanship—including replacement parts and labor charges. That makes it an excellent choice for individuals who want protection from unexpected repair costs and for businesses or institutions that want to control computer maintenance budgets. In fact, two years of AppleCare Extended Service could end up costing you significantly less than a single repair would without extended coverage.

Purchasing AppleCare Extended Service coverage gives you peace of mind and safeguards your investment in new technology. A one-time purchase is all you'll need to pay for covered hardware repair over the entire term of the coverage. AppleCare Extended Service coverage will begin immediately after your original warranty expires for continuous protection.

Like the original warranty, AppleCare Extended Service covers carry-in repairs at any Apple Authorized Service Provider nationwide. On-site or express mail-in service may be available for selected products at no additional charge.** You can also purchase a warranty upgrade to ensure on-site service for iMac systems. (This option is only available to customers who purchase their iMac computers directly from Apple, and must be included at the time of hardware purchase.)

AppleCare Extended Service can only be purchased while your Apple product is still under its original one-year warranty, so sign up today and protect your iMac, Power Macintosh, PowerBook, or Apple display into the future.

* Education customers can also purchase a three-year agreement for any listed product. For other customers, the two-year option is not available for all products.

** Eligibility of particular products for on-site or express mail-in service is at Apple's discretion, subject to conditions, and subject to change. AppleCare Extended Service is subject to certain exclusions and limitations. Please review the AppleCare Terms and Conditions before purchasing. Apple reserves the right to discontinue sales of AppleCare Extended Service and to modify the program at any time without notice. AppleCare Extended Service is not available to consumers in the state of Florida or where prohibited by law.



Specification Sheet

AppleCare Extended Service

Available Options

AppleCare Extended Service for Individuals and Professionals

One and two-year coverage options (for a total of two or three years of coverage including the warranty period) are available for the following products:

- iMac
- Power Macintosh G3
- Macintosh Server G3
- PowerBook*
- Apple Studio Displays

AppleCare Extended Service for Education

One, two, or three-year coverage options (for a total of two, three, or four years of coverage including the warranty period) are available for the following products:

- iMac
- Power Macintosh G3
- Macintosh Server G3
- PowerBook*
- Apple Studio Displays

* The two-year option is not available for all products.

Ordering Information

Individuals and Professionals

You can purchase AppleCare Extended Service from an Apple Authorized Reseller or Service Provider, from the online Apple Store at store.apple.com, or by calling 888-APL-VALU (888-275-8258).

Education

Educators can purchase AppleCare Extended Service directly from your Apple hardware price list, the AppleStore for Education at www.apple.com/education/store, or by calling 800-800-APPL (800-800-2775).

Extended service is also available to education customers through an Apple Authorized Reseller or Service Provider.

Additional Apple Support Options

Apple offers a comprehensive selection of hardware and software support options for Apple products.

- AppleCare SupportLine Series
- AppleCare Support Professional Series
- AppleCare Professional Mac OS X Server Series
- AppleCare Professional Multimedia Series

To learn more about these programs, visit www.apple.com/supportoptions or call 888-APL-VALU (888-275-8258).

For More Information

For more information about Apple products, or to find out where to buy, visit www.apple.com or call 800-538-9696. To purchase Apple products from the Apple Store, go to www.apple.com/store.

Apple Computer, Inc.

1 Infinite Loop
Cupertino, CA 95014
408-996-1010
www.apple.com

All service offerings described here are available as of June 1999 and are subject to change or discontinuance without notice.

© 1999 Apple Computer, Inc. All rights reserved. Apple, the Apple logo, AppleCare, iMac, Macintosh, PowerBook, and Power Macintosh are trademarks of Apple Computer, Inc., registered in the U.S. and other countries. The Apple Store is a trademark of Apple Computer, Inc. Other product and company names mentioned herein may be trademarks of their respective companies. Mention of non-Apple products is for informational purposes only and constitutes neither an endorsement nor a recommendation. Apple assumes no responsibility with regard to the selection, performance, or use of these products. All understandings, agreements, or warranties, if any, take place directly between the vendors and the prospective users. Product specifications are subject to change without notice.
July 1999 L04045A