

# Welcome

Welcome to Kai's Photo Soap™ SE. Soap is image editing software for everyone. With this software you can easily clean up photos and correct a whole range of problems commonly found in photographs. It is also great at making fun projects such as customizable calendars, greeting cards and flyers for every occasion. We are sure that you will find it as much fun, and as useful as we do.

This document contains System Requirements, Installation Instructions, Customer Support Information, and a copy of the End User License Agreement. These materials are provided to help you better enjoy your new copy of Kai's Photo Soap.

## System Requirements:

### **Win95/NT 4.0:**

A Pentium processor or better, with a CD-ROM drive, a minimum of 16 MB of RAM, and 20MB of free hard drive space. 16-bit video required, 24-bit recommended. Win 95 or NT 4.0 required.

## Installation Instructions:

### **Win95/NT 4.0:**

#### **Before You Install:**

Please be sure that:

1. Your operating system is Win95/NT 4.0.  
(Soap will not run in Win 3.x or NT 3.x.x)
2. Your display is set to a minimum of 16-bit (65, 000 colors). We recommend 24-bit (true) color.
3. You are using a Pentium processor or better.
4. There are no open applications (other than Win95/NT 4.0 of course).
5. There are NO applications running in the background. This includes anti-virus software and system diagnostic software.

#### **To Install:**

- 1) Insert the Kai's Photo Soap™ SE CD-ROM disc into your CD-ROM drive.
- 2) Locate the icon named Setup on the CD and double-click it.
- 3) Follow the onscreen instructions to install the software on your hard drive. Please be certain that you have enough space available on your hard drive before you install. You will need:  
Recommended Install      30    MB
- 4) To Run Kai's Photo Soap SE:
  - a. Press the Start button on your Win 95 task bar.
  - b. Select the Soap folder from the Programs menu.
  - c. Select the Soap icon and Win 95 will

launch the application for you.  
5) Enjoy!

## **Installation Tips:**

1. Read all documentation and ReadMe files before you install.
2. If your installation is unsuccessful:
  - a. Don't Panic!
  - b. Write down the error message.
  - c. Make sure that nothing is running in the background. (Note: some anti-virus and system monitor programs are actually still hanging around in the background even though they give you the option to "disable" them. Refer to the software manufacturer's documentation for the proper way to disable it.)
  - d. Try a system restart and run through the "Before You Install" checklist.
  - e. If the installer still crashes, please contact Technical Support.

## **Customer Support Information:**

Registered Soap SE users have several convenient technical support options for questions pertaining to installation, configuration or functionality. Please register right away to be eligible for support and other benefits! The fastest way to register is via our website: [www.metacreations.com](http://www.metacreations.com).

### **Web Support**

Many of the answers to your questions are available 24 hours a day on our Web site: [www.metacreations.com/support/](http://www.metacreations.com/support/). Explore the FAQ section. In addition to frequently asked questions, our Web site provides troubleshooting techniques and other resources to help you get the most out of Photo Soap SE.

Note: The MetaCreations web site is currently available only in English.

### **Technical Support**

Kai's Photo Soap SE customers are entitled to E-Mail support only. To resolve your technical support question most effectively and quickly, please use the E-Mail form provided on our Web site: [www.metacreations.com/support/](http://www.metacreations.com/support/). If you do not have access to the Internet, call MetaCreations Technical Support at (831) 430-4069.

### **International Support**

If you live outside the US or Canada, please contact the international distributor nearest you for service, sales, and technical support. To find out who your international distributor is, you can:

¥ Find a complete list of international distributors on our website: [www.metacreations.com/support](http://www.metacreations.com/support), choose Customer Support and then click on Sales Info, International Distributor.

¥ Email our International Sales Dept. at [intlsales@metacreations.com](mailto:intlsales@metacreations.com)

¥ Call our office in Dublin, Ireland at: 353(1)662-9333

Note: MetaCreations reserves the right to change its support policies at any time.

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