Welcome to OwnWorks (Covermount version) from CBS Online Ltd!

PLEASE READ THIS DOCUMENT - it is written to help **YOU**!

Faster file access

Database applications typically need to access many files simultaneously and, to ensure good performance, it is helpful for these to be buffered in memory. *MSDOS* provides by default only a small number of file buffers (see the line FILES=nn in CONFIG.SYS) and therefore our installer checks this value to see if it is high enough for efficient operation. If the value found is less than 80, we alter the CONFIG.SYS file to set FILES=80. Our programs never change your AUTOEXEC.BAT file.

Optimal use of memory

OwnWorks makes maximum use of available extended memory. If you only have 4MB RAM, please ensure that your system is optimally configured to make available as much memory as possible. If you are short of memory, it is helpful to close other applications before running *OwnWorks*, and to avoid using TSR utilities such as *SMARTDRV*. We strongly recommend at least 8MB RAM to allow data sharing between our applications.

Compatibility between recent Windows releases and SuperVGA cards

Our database is written in *Microsoft FoxPro for Windows*, and *FoxPro* makes intensive use of video screen I/O. Certain SVGA drivers are not 100% compatible with all versions of *Microsoft Windows.* Our product is optimally configured for standard VGA resolution (640 x 480), and while higher resolutions (up to 1600x1200) work fine on many SVGA systems, we know of a few SVGA systems which fail to support all the standard Windows graphics functions correctly. The consequence of this is that applications may report errors during screen operations on these systems.

If you are experiencing General Protection Faults (GPFs) at high resolutions, or problems such as large fonts causing errors where small fonts work, the cause may be conflict between the Windows operating system and either your SVGA video driver or the bios ROM chip on the SVGA card. Microsoft have identified problems with the following video cards:

 ATI Ultra Graphics Pro (local bus) -- caused GPF
 AST Power Premium 486 (with VGA on Motherboard)
 Genoa 7900 MM card
 Dell 486/20 (with VGA on Motherboard)
 Compaq QVision (VGA on motherboard)
 Speed Star 24x
 Trident 8900C and AGi models (at some resolutions)
 TIGA 1024 x 768 x 256 small fonts
 NEC 2A
 MACH32

To test this situation, use *Windows Setup* to load the standard VGA driver provided with *Windows* and go through the steps to reproduce the earlier problem. If the problem no longer exists when you are using a standard *Windows* driver, it's very likely that the old driver was the cause of the problem. Contact the vendor for an updated version of the driver.

In the meantime, you can use the VGA.DRV or the SUPERVGA.DRV drivers that are supplied with *Microsoft Windows*. Alternatively, you may find that the problem disappears if you select a

lower resolution, or a 16 bit release of *Windows*.

Before running OwnTerm with any but Microsoft standard drivers, you are advised to back-up your OwnWorks directories. If non-standard drivers cause a General Protection Fault, remember to close Windows before doing any other work. After such a fault, you may find that some of your files are corrupted and you may need to restore them from your back-up.

Password (for OwnBooks)

Note : This does not apply to this Covermount Version which has no password protection.

Before you can create a new company in OwnBooks, it is necessary first to enter a password. There are two levels of password: the first allows access to routine transactions such as invoicing, customer and supplier account creation; the default password for this option is USER. The second level of password allows full access to all aspects of OwnBooks, including nominal ledger and reporting functions; the default password for this option is SUPERUSER. We suggest you change these as soon as possible! Passwords are stored encrypted, and are case sensitive. They can be changed through the "tools" menu option.

WARNING! No password, no entry. Please remember your passwords, we cannot recover them for you!

OwnWorks and Windows 95

Our 32 bit windows software is due for release later this year : it will run under Windows 95 and Windows NT, which are both 32 bit environments. Meanwhile we have tested the 16 bit version of OwnWorks on a limited number of systems running Windows 95, and, subject to a few conditions, the product works well. As it was not compiled especially for 32 bit platforms, we cannot guarantee that it is compatible with every platform and version of Windows 95. We have, for example, experienced a few problems when using internal modems with Windows 95.

OwnWorks and Window NT

The 16 bit product cannot be installed under any version of Windows NT; for this the 32 bit version is mandatory. The 32 bit version will be released later this year.

Fonts

Some screens and reports use special fonts, FOXFONT and FOXPRINT. These fonts are copied during installation to a subdirectory of your installation directory called COMMON. You can use the standard Windows method for installing a font, using CONTROL PANEL, to install them. The software will still work even if you choose not to do this, but you may find that some screens or reports will not look as attractive.

We hope you will enjoy using this software and that it will be a real benefit to your business. To upgrade to the full version please contact :

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