

Print Artist for Windows 3.0
Special Version
Last Minute Info
10/17/95

This document contains late-breaking information, and answers to frequently asked questions concerning this special version of Print Artist 3.0 for Windows.

Anti-Virus Software

If you have any anti-virus software running on your system, you should disable it temporarily for purposes of installing Print Artist; otherwise the Setup program may crash.

Installing onto a Compressed Hard Drive

If you are using Stacker, DoubleSpace or similar drive compression technology software, be aware that Print Artist is already very compressed. This means that you may have to free up more hard disk space than the minimum requirements for Print Artist before it will install correctly. For example, installing Print Artist may require up to 10 megabytes of free space on a compressed drive instead of the 5 megabytes needed on a normal uncompressed drive.

Windows 95 and Print Area

When your documents are not printing centered on the page, you can use Print Artist to correct this problem for all your Windows programs. Run Print Artist, select any ready-made sign, then choose Print from the File menu. Click on the Print Area button, then click on the Printable Area Test button. Windows will print a test page that you can measure for proper alignment. Make sure that the Use Printable Area Values check box is unchecked, then Cancel from the Setup Printable Area dialog and the Print Control Panel / Preview dialog. Quit Print Artist, then click on the Start button, and choose Settings, Printers. Select the default printer with your mouse, then choose Properties from the File menu. Click on the Paper tab, then click on the Unprintable Area button. The Printable Area Test page from your printer should be measured for unprintable area, according to the instructions on the page. Enter these measurements in the Unprintable Area dialog box and click on OK. Click on the OK button in the printer Properties dialog to permanently save your settings. The settings you just set will help all your Windows programs, including Print Artist, to print accurately on the paper.

Mouse Problems

Some users may experience problems when using Print Artist for Windows with Microsoft Mouse driver version 9.00. These problems entail the mouse cursor jumping from one location to another when opening or using the palettes. Sometimes users may find that going to the Mouse Control Panel and turning off the "Locate" command will fix this situation; otherwise, upgrading to version 9.01 of the driver should fix it.

Also, a program called "Animouse" that tries to take control of the mouse cursor is incompatible with Print Artist, and should not be run in conjunction with it.

Printer Notes

If you have a problem with perforation skipping when using the Epson 2550 driver under Windows 3.1, check its version number and make sure you have the latest one. The latest Epson 2550 driver from Microsoft (which is Universal Printer Driver V3.1.4, Epson LW 2550, v2.11) doesn't have this problem, and it also supports 360 x 360 printing.

If you are using a Citizen GSX 140 printer, you should use the latest Epson 2550 driver instead of

the usual Citizen driver.

Print Artist does not automatically support nonstandard (not 8.5 x 11) tractor feed paper sources (for example, continuous business card or phone index card stock). If you are able to fit more than one business card on a standard size document, you might have luck manually aligning them to fit the cardstock you are using. Often, special stock length is evenly divisible by 11 inches, so you could fool the program into thinking it is dealing with regular tractor-feed paper and get the job done. In the Windows Printer Driver Setup in the Control Panel, choose "Cut Sheet on Tractor" under paper size.

General Document Printing

The message "Click and drag to position document" on the Hot Preview status line means that you have additional control over where your document print area will actually be printed to a sheet of paper. You can print your document in the Center of a sheet, against the upper left margin, against the upper center margin, or against the upper right margin, depending on the value chosen for Percent Size. Larger sizes mean fewer options.

Of Font Interest

The number of fonts you are shown when you use the Count button of Directory Setup is the MINIMUM number of fonts you have. Not shown in this count are any TrueType fonts you may have. These fonts will be available to you in Print Artist and can be accessed from the font palette. All effects are possible on them.

Cutting and Pasting

This version of Print Artist does not allow copying and pasting of Print Artist graphics or text into other programs, nor does it allow pasting graphics or text from other programs into Print Artist. These features are completely supported in the upgrade to Print Artist, available from the Print Artist Users Club. Choose "Upgrade Print Artist" from the Help menu, or see the booklet that came with the software for more information on upgrading.

See Import Limitations above for more information.

If the pasted graphic is too complex the image either may fail to paste or an error message may occur when the document is saved. If this happens remove the pasted graphic, make the original simpler or smaller in the source program, and add the graphic again through copy and paste.