Adobe® InCopy® CS ReadMe

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1. SYSTEM REQUIREMENTS

Macintosh

- a PowerPC® G3, G4, or G5 processor
- Mac OS X version 10.2
- at least 270 MB of free hard disk space for installation. Installation also requires free disk space on the startup drive, even if you install InCopy CS software on a different drive.
- Mac OS Extended Format (HFS+) formatted drive or partition. Installation is not supported on UNIX File System (UFS) formatted drives or partitions.
- 128 MB of random-access memory (RAM) installed
- a CD-ROM drive
- 256 colors at 1024 x 768 monitor resolution
- for PostScript® printers: Adobe PostScript Level 2 or Adobe PostScript 3™

Windows®

- an Intel® Pentium® II, III, or 4 processor
- Microsoft® Windows 2000 with Service Pack 2, Windows XP Home Edition, or Windows XP Professional Edition
- at least 188 MB of free hard disk space for installation
- 128 MB of random-access memory (RAM)
- a CD-ROM drive
- a video card that supports 256 colors at 1024 x 768 monitor resolution
- for PostScript printers: Adobe PostScript Level 2 or Adobe PostScript 3

2. KNOWN ISSUES AND LIMITATIONS

This section describes technical problems and software conflicts you might encounter in InCopy CS. For information on other issues not listed here, visit the InCopy Support section of the Adobe Web site at www.adobe.com/support/products/incopy.html.

Working with stories

Stories on locked and hidden layers cannot be edited in the Layout view. To edit a story on a locked or hidden layer, switch to the Story or Galley view. [598408, 628207]

When navigating through stories using the up and down arrow keys, the cursor position may change between stories. To correct this behavior, use the right or left arrow key to reposition the cursor, then continue to use the up and down arrow keys. [515155]

When a story is checked out from a document then opened in InCopy or InDesign®, a temporary lock file (suffixed with the filename extension ".idlk") is created in the same directory as the open story. If this lock file is deleted or moved, then the status of the story becomes invalid and cannot be updated. You should not delete or move lock files. [632974]

Hyperlinks in InDesign documents are not retained when a story is exported as an InCopy Story. InCopy does not currently support hyperlinks in stories. [573419]

When opening InDesign 2.0 documents containing InCopy 2.0 stories, you should ensure that all stories are checked in before opening the document in InDesign CS. After opening the document in InDesign CS, you should save the document before checking out stories. [609970]

On Mac OS X, if the 'Save Document Preview Image' option is enabled in the File Handling panel of the InDesign Preferences dialog, and you create a new document in InDesign then place an InCopy story in the document or select Cancel while exporting an InCopy story, then you check out and check in an InCopy story, InDesign may quit or a display the error "Cannot save [document name].indd". If this occurs, then you should save the document before checking in an InCopy story. [649511]

Working with dictionaries

If a language dictionary is assigned to a partly selected word, the text selection will not automatically extend to cover the entire word. As a result, a single word may have more than one language dictionary assigned to it, causing the Check Spelling command to incorrectly spell-check the word. You should only assign language dictionaries to entire words. [639839]

Thesaurus

When looking up a selected word in a story from the Thesaurus palette, if the story is then minimized in the Story view and Change Word is applied, the word is inserted at the beginning of the story. Before applying Change Word to a word in a story, expand the associated story. [515537]

Notes

Graphics (including inline graphics) are not supported in notes. You cannot paste or use the 'Convert to Note' Notes option to insert a graphic in a note. [624533]

Hyperlinks and index references are not supported in notes. If the 'Convert to Note' Notes option

is used to convert a text selection to a note, any hyperlinks and index references which appear in the text will not be retained. [501721]

The Find Font command cannot find fonts that are applied to notes. [510627]

Copyfit Info

On Mac OS X, if the Copyfit Info palette is docked to the top or bottom of the monitor and the view is changed between Galley, Story, or Layout view, then the story depth value may incorrectly display as "0". The correct depth value will be displayed when the story is edited. [649459]

Printing

In the Print dialog, the 'Show Notes Backgrounds in Color' option prints inline notes with the user color background. Therefore, if 'Display Inline Notes With Galley Color Background' is selected in the Notes Preferences, the printed inline notes will not match the displayed notes color. [515021]

Ornament glyphs are substituted with rectangle glyphs when printing from the Galley or Story view, or exporting to PDF. [519790]

When you print an InDesign document, a white box or color wash may appear around transparent objects (for example, text with a drop shadow or an object with feathered edges). As a solution, you should disable the Color Correction printer option (for example, 'Vivid Color' or 'Intelligent Color'). To disable this option, follow the steps below.

Note: The dialog boxes and options for your printer may differ from those listed below, depending on the printer driver you use.

Windows

1. In the Print dialog box, click Setup.
2. Click the General tab, and then click Preferences.
3. In the Printing Preferences dialog box, click Advanced.
4. In the Printer Driver dialog box, click Printer Features, and then click Color Correction.
5. Choose None from the pop-up menu.

Macintosh

1. In the Print dialog box, click Printer.
2. Choose Printer Features from the Custom Setting pop-up menu.
3. Choose None from the Color Correction pop-up menu.

[488968]

Pages may fail to print when printing to a non-PostScript printer via an LPR port on Mac OS X. As a solution, you should choose a protocol specific to your printer when adding the printer in

Mac OS X Print Center, for example “hp IP Printing” (note: protocol options will vary depending on the Mac OS X version, and installed printer software). [555308]

Exporting to PDF

In the PDF Export dialog, the ‘Show Notes Backgrounds in Color’ option displays inline notes with the user color background in the resulting PDF file. Therefore, if ‘Display Inline Notes With Galley Color Background’ is selected in the Notes Preferences, the inline notes color in the PDF file will not match the displayed notes color in InCopy. [515021]

If an EPS file created in Adobe Illustrator® contains a spot-to-process color gradient object, and the EPS file is placed in an InDesign document then the spot color is converted to a process color and the document is exported to PDF as Acrobat® 4 compatible (PDF 1.3) or Acrobat 5 compatible (PDF 1.4), the gradient may display incorrectly with multiple gradients in the resulting PDF. As a solution, you should place the native Illustrator® document into InDesign, or save the Illustrator document as a PDF file and place the PDF file into InDesign. [607136]

Keyboard shortcuts

When you use InCopy or other Adobe applications in Mac OS X version 10.3, the F9, F10, and F11 keys do not invoke the expected shortcuts. These keys are used by the following InCopy shortcuts:

- F11 (Paragraph Styles palette)
- Shift + F9 (Table palette)
- Shift + F10 (Text Macros palette)
- Shift + F11 (Character Styles palette)

In Mac OS X version 10.3, these function keys are reserved for use by Exposé; a feature that tiles open windows and reveals files on the desktop. Therefore, these function keys don’t work as expected in Adobe applications. As a solution, you should reassign the keyboard shortcuts in the Exposé System Preferences so that these keyboard shortcuts will work as intended in Adobe applications. Alternatively, you can reassign these keyboard shortcuts for InCopy in the InCopy Keyboard Shortcuts dialog. [626182]

The following keyboard shortcuts may not work in InCopy on some Dell OptiPlex machines or HP Compaq desktop computers:

- Ctrl + Alt + D
- Ctrl + Alt + I
- Ctrl + Alt + L
- Ctrl + F1
- Ctrl + F2
- Shift + F9
- Shift + F11
- F1–F4 and F9–F12

If you are unable to use these keyboard shortcuts, then you should reassign these shortcuts to alternate shortcuts in the Keyboard Shortcuts dialog. [573335, 589847]

Using Version Cue™ with InCopy

If you edit InCopy stories from a Version Cue managed location then go off-line (for example, you disconnect from the network or switch off the Version Cue Workspace), the Story List palette may display incorrect status icons. Working with Version Cue managed documents in an off-line mode is not supported. [649386]

If you edit InCopy stories from a Version Cue managed location then go off-line, two or more users can edit the same InCopy story simultaneously. This may result in version conflicts when the story is saved back to the Version Cue managed location. Working with Version Cue managed documents in an off-line mode is not supported. [649293]

If you edit a document from a Version Cue managed location, and the document is saved (using the Save command from the File menu) and closed, then you select the 'Don't show again' option and the 'Remind me later' button in the Save alert dialog, a Save Version dialog will appear when the document is re-opened, edited, saved, then closed. You will not be able to close the document without saving a version of the document. If this occurs, then you should open the Preferences dialog from the InCopy menu (Macintosh) or Edit menu (Windows) and select the 'Reset All Warning Dialogs' option. [649318]

Two or more users cannot use the same document if the document is saved to a Version Cue managed location and is opened from the same Macintosh computer. In this scenario, the document may open as 'read only', or you may receive the error "The operation could not be completed because of an unexpected problem. Please try again. Message: -6660/430". As a solution, each user should open the document from separate computers. [643036, 646973]

A user cannot save a new document to a Version Cue managed location if another user has previously saved a document from the same Macintosh computer to the same Version Cue managed location. In this scenario, you may receive the error "The operation could not be completed because of an unexpected problem. Please try again. Message: -6651/410". As a solution, each user should use separate computers to save documents to the same Version Cue managed location. [643036]

Working with multiple language versions

Multiple InCopy language versions (for example InCopy CS English and InCopy CS French) cannot be used on the same Windows operating system. [532777]

3. ADDITIONAL NOTES

OpenType® fonts

Several OpenType fonts are included with InCopy CS. These fonts are installed by InCopy for your convenience. The following font families are installed:

- Adobe Caslon™ Pro
- Adobe Garamond® Pro
- Adobe Jenson™ Pro
- Caflisch Script® Pro
- Letter Gothic Std
- Lithos® Pro
- Myriad® Pro Condensed
- Poplar® Std
- Trajan® Pro

These fonts are installed in the following locations:

- Mac OS X: [startup drive]/Library/Application Support/Adobe/Fonts/
- Windows: [startup drive]\Program Files\Common Files\Adobe\Fonts\

These fonts and accompanying documentation are included in the Goodies folder on the product CD, or in the packaged download file (if you downloaded InCopy CS from Adobe Store).

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zstream

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