

Frequently Asked Questions

What is First Contact's *Game Integration*?

This feature allows First Contact to detect when you connect to a game server, or when you change teams or levels, and automatically connects you to the proper voice conference with the other players in your team.

You don't have to know the other players IP addresses. You only need to connect to the game server of your choice as you usually would (e.g. using GameSpy, or any other Game Launcher of your choice) and First Contact does all the work behind the scenes.

Do I need to press the 'Connect' button in order to use First Contact while playing games supported by the *Game Integration*?

No. First Contact's Game Integration works automatically in the background. Just leave First Contact running while playing.

What games does First Contact's *Game Integration* support?

First Contact's *Game Integration* currently supports Half-Life, Unreal Tournament, Starsiege Tribes and Quake II. Plugins for other popular games will be released in the near future.

Can First Contact be used with games not supported by the *Game Integration*?

Yes. First Contact can be used with most games. But for games not supported by the *Game Integration* the connection has to be established manually. To establish a connection manually, press the 'Connect' button, and enter the IP address of the other user. Or connect through First Contact's ICQ Integration.

Does First Contact have to be configured for each game?

No. There is no per-game configuration required. First Contact should work with almost every game that uses DirectX to play sounds (most games currently do). If you are having problems, contact technical support at techsupport@alienware.com.

How do I establish a manual connection through First Contact's ICQ Integration?

Just click on the other user's name on the ICQ window, select "Internet Telephony and Games", and then select "First Contact". A connection will be established.

Note that if ICQ was running while First Contact was installed and configured, First Contact won't be available on ICQ until ICQ is re-started.