Organic Art Knowledge Base

Summary: **Compatibility with NT4.0 Service Pack 3.**

Article No: 03
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Applies to: 1.42 Demo, 1.05 Retail
X-ref: <none>

Problem:

Organic Art 1.x hangs on start-up (the process is running but no window is created) when run on Windows NT 4.0 Service Pack 3 in a true colour display mode.

The DirectX version of Organic Art (v1.20 and above) is not affected by this problem.

Explanation:

This is due to a known GDI bug in Service Pack 3. Note that since it's a generic GDI bug, it could affect other apps also.

Solution:

1. There is a post-SP3 hotfix listed as "Java Applets Cause IE 3.02 to Stop Responding w/ SP3", KB article Q168748. You can download the hotfix from:
    ftp://ftp.microsoft.com/bussys/winnt/winnt-public/fixes/usa/nt40/hotfixes-postSP3/java-fix
    The main patch file is around 1.2MB.
2. Download the DirectX Update for Organic Art from http://www.artworks.co.uk.