

Adobe Acrobat Reader is the free viewing companion to Adobe Acrobat 4.0. Acrobat Reader lets you view, navigate and print Portable Document Format (PDF) files. Adobe Acrobat 4.0 is a complete solution for creating, enhancing, reviewing, editing, and sharing information in PDF. To learn more about Adobe Acrobat 4.0, visit <http://www.adobe.com/prodindex/acrobat/morethanreader.html>.

This ReadMe contains information about installing Acrobat Reader 4.0 for Macintosh and Troubleshooting Issues.

## Installing Acrobat Reader 4.0 for Macintosh

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### System Requirements for Acrobat Reader 4.0 for Macintosh

- Apple Power Macintosh computer
- Apple System Software version 7.1.2 or later
- 4.5 MB of RAM available to Acrobat Reader (6.5 MB recommended)
- 8 MB of available hard disk space
- Additional 50 MB of hard disk space for Asian Fonts (optional)

### Installing Acrobat Reader 4.0 for Macintosh

To install Acrobat Reader 4.0, follow these steps:

Uninstall Acrobat Reader 3.x if desired.

Make sure you have at least 10 MB of available disk space for an installation of Acrobat Reader 4.0

Double click on the Acrobat Reader 4.0 installer

### Installing Asian Font Packs for Acrobat Reader 4.0

Asian Font Packs are available for Acrobat Reader 4.0. With any language version of Acrobat Reader 4.0, you can display Adobe Portable Document Format (PDF) files that contain text in Chinese Simplified, Chinese Traditional, Japanese, and Korean (CJK). If the author of a PDF file embeds CJK fonts in the document, then any language version of Reader 4.0 will be able to display the CJK text on any system without additional software. If the author uses CJK fonts but does not embed them in the document, then you will need access to the correct Asian fonts in order to view the PDF file on non-native systems. All you need to do is install the appropriate Asian font pack for use with Acrobat Reader.

The Asian Font Packs are available on the Adobe Acrobat 4.0 product CD, or from Adobe's web site at: <http://www.adobe.com/prodindex/acrobat/cjkfontpack.html>

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### Asian Font Pack installer will only install to one Acrobat Folder

If you have more than one copy of Acrobat on your system the Asian Font pack installation will only install fonts into a single Acrobat folder. You may manually copy the installed fonts which are located in Adobe Acrobat (Reader) 4.0 / Resource / CIDFont [289100]

## Troubleshooting Issues

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### Using Acrobat 3.0 or Acrobat Reader 3.0 to view and print files created in Acrobat 4.0

You can use Acrobat 3.0 or Acrobat Reader 3.0 to view and print PDF files created with Acrobat 4.0, taking note of the following.

\* If you are viewing PDF files created with Acrobat 4.0 that contain Asian language text, you will need to view and print these files with Acrobat 4.0 or Acrobat Reader 4.0.

\* If when creating PDF files using Acrobat 4.0 the default settings in Distiller were changed to take advantage of advanced PDF features for color management or high quality printing, you will need to view and print these files using Acrobat 4.0 or Acrobat Reader 4.0.

\* If you are authoring PDF forms in Acrobat 4.0, you will need to design these forms with backwards compatibility in mind for it to work reliably in version 3.0.(see the Forms Javascript Guide which is included in Acrobat 4.0 for details)

\* If you are viewing PDF files created with Acrobat 4.0 that contains mark ups such as highlighting, underlining, strikethrough, pencil strokes, etc. and these mark ups have associated text notes, you will need to view these files with Acrobat 4.0 or Acrobat Reader 4.0 to be able to double click on the markings and open and view the text notes. (General Text Notes applied to a document can be opened and read with no issues in version 3.0)

\* If you are using Acrobat 3.0 or Acrobat Reader 3.0 to search an index created with Acrobat 4.0 Catalog, you should obtain document information from the General Info dialog (accessible by selecting File>Document Info>General) rather than the Document Info dialog (accessible from Edit>Search>Results). In some cases, these dialogs may differ slightly.

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#### **How to make sure the Euro character will always appear in a PDF**

If a PDF uses the Euro character but does not embed the font that includes this character, and this PDF is viewed on a system that has an older version of the font installed where the Euro character is missing, the PDF will be missing all occurrences of the Euro character. To prevent this problem from occurring, when you create a PDF with Acrobat that requires the Euro character, be sure to embed the font. If you are using Acrobat Reader to view a PDF with missing Euro characters, consider updating the fonts on your system to a newer version that contains the Euro character.

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#### **Acrobat Reader should be run with virtual memory turned on**

Acrobat Reader should be run with Virtual Memory turned on, or it will require more RAM to run.

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#### **Acrobat Reader's contextual menus are disabled when Apple's Internet Address Detector is installed**

If you install Apple's Internet Address Detector (IAD), you will no longer have access to Acrobat's contextual menus. To restore access to Acrobat's contextual menus, you can do one of the following:

- 1) Remove the Apple Data Detectors Extension from the extensions folder and remove the Apple Data Detectors control panel
- 2) Hold down the Option key in addition to the Control and Mouse buttons to temporarily disable IAD
- 3) For IAD 1.0.2, Apple has added a menu item to the bottom of the Help menu of every application that includes the option to "Turn off(on) Contextual Menu in (name of application)". In Acrobat, use this menu item to turn off IAD.

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#### **Details about how ATM affects Acrobat Reader's Font Info dialog**

When ATM is installed on the system, Acrobat Reader's Font Info dialog may occasionally have no entry for the Type field. This occurs if a bitmap font is used.

#### **Printing to PostScript Level 1 printers using LaserWriter drivers prior to 8.5.1**

If printing to a PostScript printer results in the error "The document could not be printed. PostScript error (-8133)." and a printed page that says your printer driver needs to be configured for PostScript Level 1, then to print successfully, use an AdobePS driver (which you can get from Adobe's website at <http://www.adobe.com>) or use LaserWriter driver 8.5.1 or later (which you can get from the Apple website at <http://www.apple.com>).

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#### **Using the Print As Image option may eliminate printing problems**

If Acrobat Reader fails to print a file correctly, try selecting the Print As Image option in Acrobat Reader's Print dialog. This option, which tells Acrobat Reader to send a 300 dpi raster image to the printer rather than vector art, may enable troublesome files to print. This option is not, however, recommended for general purpose use because it may make many PDF files print slower.

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#### **Resolving out-of-memory issues when printing with AdobePS**

When using the AdobePS printer driver on the Macintosh to print a PDF file containing many embedded fonts, Acrobat Reader may display an "out of memory" error and fail to print the document. If this occurs, increase Acrobat Reader's memory partition and try printing the document again.

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**Acrobat Reader may enforce foreground printing of some PostScript files**

To assure proper, trouble free printing of some PostScript files, Acrobat Reader may enforce foreground printing even if you have selected background printing.

**Need to set correct paper size in driver's page setup when expecting exact same printout with original design**

When user expect to get a print out which has exactly same position with original document design for every each objects, or when user don't use 'fit paper size' option by some reason, it's very important to check if paper setting in driver page setup dialog set correct paper. Otherwise print result could be very different with expected print out.

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**PostScript Level 1 printing issues**

PDFs created with Acrobat 4.0 which contain LAB based ICC images may not print correctly when printed to PostScript Level 1 printers. To assure proper printing of these high quality color PDFs, print them to a PostScript 3 or PostScript Level 2 printer.

On Macintosh PowerPC machines, on rare occasions when printing to PostScript Level 1 printers, Acrobat Reader may fail to print and display a message saying "You must configure your driver to output Level 1". If this occurs, try one of the following options:

- 1) Select the Print as image option in Acrobat Reader's Print dialog and try printing your file again.
- 2) Save your Level 1 PostScript file to disk and use a utility program to download the PostScript file to your Level 1 printer. This works because the "SaveToDisk" panel of the print dialog lets users set the PostScript level of the PostScript file. (For interactive printing there is no manual control. Acrobat Reader relies on the driver).

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**Some PostScript printing options have limited availability in Acrobat Reader**

The PostScript printing options Print Mirror Image, Print Negative Image, Flip Horizontal or Vertical, and Invert Image are only available in Acrobat Reader if you check the "Print as Image" option in the print dialog.

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