

Specifies that your telephone line has distinctive ringing. Distinctive ringing, a service you can order from your telephone company, provides different ring patterns for different kinds of calls.

Depending on the kind of modem you have, you can have between three and six numbers, or addresses, for one telephone line. You can assign each number a distinctive ring pattern. You can also assign each ring pattern to a specific type of call. For example, if you assign two rings for all fax calls, any call received with that ring pattern will automatically be sent to your fax program.

Some modems support different ring duration patterns-for example, long-short-in addition to different numbers of rings for a particular address.

When you check this box, other settings in this dialog box become available.

Specifies the main number assigned to your telephone line. When someone calls this number, the ringing pattern is always one long ring.

In the Type Of Call box, you can specify the type of call that uses this number.

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Enables you to select the type of call your primary number is used for.

If your primary number is used for more than one type of call, click Unspecified.

Enables you to assign different patterns to each number, or address, assigned to your telephone line.

Enables you to select the ringing pattern for this number.

For example, Address 1 might be your home business number and Address 2 your personal home number. If you assign two short rings to Address 1 and two long rings to Address 2, you can tell by the ringing pattern whether an incoming call is for your business or your home.

Enables you to select the type of call that uses the ringing pattern for this number.

For example, if this number is for your business fax machine, you would click Fax. When you hear the ringing pattern assigned to this number, you can tell that the call is an incoming fax.

Enables you to select the ringing pattern you want to hear if a priority call comes in.



Enables you to select the type of priority call that will use the ringing pattern you selected.

For example, if you want priority fax calls to use this pattern, click Fax.

If you want all priority calls to use this ringing pattern regardless of their type, click Unspecified.

Enables you to select a specific type of callback that will use the ringing pattern you selected.

If you want all callbacks to use this ringing pattern, click Unspecified.

Enables you to select a ringing pattern for the callback feature. If you place a call and get a busy signal, you can hang up and your telephone will ring when the line is free for you to call back.

**Note** If the telephone you are calling transmits a nonstandard busy signal, Voice may not recognize it as busy, and the callback feature will not work.

Specifies that your telephone line has call forwarding, a service you can order from your telephone company.

Call forwarding is useful if you are away from your computer and want to receive your calls at a different number. When a call comes in to your computer, the call is forwarded automatically to a different number that you specify.

For instructions on how to forward calls from your telephone, contact your telephone company.

Provides a space for you to type the activation code for call forwarding.

**Note** Pulse dialing requires different activation and deactivation codes than tone dialing. If you change to pulse dialing in Dialing Properties, you also have to change the forwarding codes.

Provides a space for you to type the deactivation code for call forwarding.

**Note** Pulse dialing requires different activation and deactivation codes than tone dialing. If you change to pulse dialing in Dialing Properties, you also have to change the forwarding codes.

Specifies the type of incoming call that you would like to produce a single ring.

If you select Unspecified, then any type of incoming call can produce a single ring.

Specifies the type of incoming call that you would like to produce a double ring.

If you select Unspecified, then any type of incoming call can produce a double ring.

If all types of calls are unspecified, the default ring pattern will be a single ring.



Specifies the type of incoming call that you would like to produce a triple ring.

If you select Unspecified, then any type of incoming call can produce a triple ring.

If all types of calls are unspecified, the default ring pattern will be a single ring.

Specifies that Operator Agent should monitor all calls and transfer them to the appropriate program.

Displays the status of Operator Agent.

Specifies that Operator Agent should play your greeting and then wait for the caller to choose the type of call.

Specifies that Operator Agent should skip your greeting and transfer the call to the appropriate program.

[Click this to customize settings for Operator Agent.](#)

Displays the name of the modem you are using.

Specifies the number of times the telephone rings before Operator Agent answers the call. This is a default setting, used only if the number of rings was not specified in any of your programs.



Click any of these buttons to start the Operator Agent wizard, which helps you customize your Operator Agent settings. You can change the way Operator Agent sets priorities for incoming calls, create or select a different initial greeting, and change the message callers hear if they try to send information to a program that isn't running.

Saves the changes you have made without closing the dialog box.

