

faxline

What is What PC? faxline?

WhatPC? faxline is a 24-hour information hotline service which makes back articles from *What PC?* instantly available, via your fax or fax modem. Using the latest voice and fax technology, past reviews, features and other articles can be sent instantly to your fax machine and printed out at high quality. Over future months, the service will be constantly updated to hold the very latest articles from *What PC?*.

The essential buyer's guide at the touch of a button

How to use What PC? faxline

Call **0891 244881** from the handset of your fax machine (the handset must be switched to tone). You will hear a message introducing the service. You will then be prompted to press 1 on the keypad of your handset for the index menu. Please wait to hear a definite fax tone before pressing 'Start'. Once you have an index, you can call into the system again – press 2 from the main prompt and, when requested, enter the document number you want. The system will confirm your selection and allow you to select up to three documents in total. Once familiar with the system, you can speed up the process by pressing the appropriate digits on your phone at any time during the prompts.



0891 244881



How much will it cost?

What PC? faxline is a premium-line phone service. Calls cost 39p per minute cheap rate, and 49p per minute at all other times. Where possible, illustrations and photos have been omitted from the articles to keep user costs to a minimum. The *What PC? faxline* index includes the number of pages each article contains. If you would like more information about the service or require technical support, please phone Starcomm Ltd on 0113 2940600.



November **mini** survey November

This month we'd like you to tell us honestly what you think of the cover CD. We changed the design in the July issue, and many of you will remember what it was like before. Everyone who returns their questionnaire will be entered for a prize draw – we have five Xyratex MaxiIT 540Mb SCSI hard drives to give away.

Just stick the completed questionnaire onto the back of a postcard or envelope, and post it to *What PC?* (Editorial), VNU Business Publications, VNU House, 32-34 Broadwick Street, London, W1A 2HG. Employees of VNU, Xyratex, and their agents are not eligible to enter.



How do you find navigating the CD, generally?

☐ Very easy ☐ Quite easy ☐ Hard ☐ Impossible

Do you think the programs in the Games section were

☐ Very good ☐ Average ☐ Poor

Any other comments? _____

Were the programs in the Multimedia/Software section

☐ Very good ☐ Average ☐ Poor

Any other comments? _____

Were the programs in these sections easy to install & run?

☐ Very easy ☐ Quite easy ☐ Hard ☐ Impossible

Any other comments? _____

Were the Netscape and Acrobat sections easy to use?

☐ Very easy ☐ Quite easy ☐ Hard ☐ Impossible

Any other comments? _____

How did you find the on-screen Help in these sections?

☐ Very good ☐ Adequate ☐ Poor

Did you find the Arts section

Interesting? ☐ Yes ☐ No

Useful? ☐ Yes ☐ No

Appropriate? ☐ Yes ☐ No

Any other comments on this section? _____

Overall, what were the worst problems you encountered?

Three things you'd like to change (in order of priority)

Name _____

Address _____

Postcode _____

Telephone number _____