Klik & Play Gamepack

The Klik & Play Gamepack has been thoroughly tested on numerous PCs, using a variety of different graphics boards, sound boards and CD-ROM drivers. It is unlikely you will experience any problems, but should you do so it could be because your PC has an unusual combination of these devices that could make it incompatible with the program.

The program has a number of minimum requirements. Before calling the Europress Software Helpline, please check whether the difficulty could be caused by one of the following:

Screen display: The Klik & Play Gamepack uses 256 colours. Your PC should have a Super VGA card (with at least 512k video RAM). For best results it should be set to 640x480 with 256 colours.

Screen size: If there is a black border round the book, it means you are running in a higher resolution than necessary. To make the book fill the screen change your resolution to 640x480.

Memory: The Klik & Play Gamepack requires 4Mb of RAM, although we recommend the use of 8Mb.

Other programs: It is preferable that there are no other programs running at the same time. When running the Klik & Play Gamepack, we suggest you close down any other applications.

Networking: It is not advisable to run this program if your PC is attached to a network. Reload Windows without the network drivers by keying "WIN /N".

Incompatible devices: During the intensive evaluation program, the Klik & Play Gamepack was tested using many different hardware and software devices, including accelerators and file compression packages, to ensure compatibility. If you feel a device installed in your PC may be affecting performance it should be disabled before running the game.

"Out of Memory": If this error message is displayed you will need to increase the size of the swap file on your hard disk. To do this:

1. Run the Control panel and select the "Enhanced" icon.
2. Click on "Virtual Memory"
3. Click on "Change>>"
4. A new size for the virtual memory will be suggested.
   Click on "OK" to accept this new size.
5. Help will also give you more info regarding this.

No CD Audio during Klik & Play Demonstration. If this occurs you will need to install the Microsoft audio compact-disc player driver. To find out how to do this look up the "Setting up device drivers for audio compact-disc players" section of your Windows manual.