

# *Using NetTune*

**MCAFEE**

Copyright © 1995 by McAfee, Inc. All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language in any form by any means without the written permission of McAfee, Inc. 2710 Walsh Avenue, Santa Clara, California, 95051-0963.

McAfee is a registered trademark of McAfee, Inc. SiteMeter, BrightWorks, LAN Inventory, NetShield and NetRemote are trademarks of McAfee, Inc. All other products or services mentioned in this document are identified by the trademarks or service marks of their respective companies or organizations.

Document Release NTN21

# Table of Contents

<b>Chapter 1 NetTune Introduction</b>	<b>10</b>
Network Internals .....	10
Report Data.....	11
Network Performance Optimization .....	11
NetTune User Interface .....	12
Menu Commands.....	13
Dialog Boxes .....	14
Types of NetTune Icons.....	16
NetTune Program Icon.....	17
File Server Icon.....	17
NCF File Icon .....	17
Statistical Report Icons .....	17
Information Text Icon.....	18
Group Icon.....	18
Files Created by NetTune's Software.....	18
Client Workstation Side.....	18
File Server Side.....	18
Reference and Support Documentation.....	19
<b>Chapter 2 Installation</b>	<b>20</b>
Installing NetTune Software on the Client Side.....	20
About the Workstation Install.....	20
Getting Started.....	22
<b>Chapter 3 Quick Start Dialog Box</b>	<b>26</b>
Using the Quick Start.....	26
Modifying the Default Recording Intervals used by NetTune NLMs .....	28
Installing NetTune's NLMs to a Server .....	31
About the File Server Install .....	31
Getting Started.....	32
Additional Notes on the NLM Install .....	34
Adding a Newly Installed Server to the Desktop .....	34
A Quick Review of the Server's Configuration .....	36

**Chapter 4 Using SmartTune 38**

SmartTune Overview ..... 38

Modifying SET Parameters Manually..... 39

Modifying SET Parameters Through Tune Files..... 40

    Tune Files and Time Tuning..... 40

    Tune File Example..... 40

    Creating the Tune Files..... 41

Scheduling the Tune Files..... 47

Modifying SET Parameters Through SmartTune..... 50

    SmartTune Control of Optimization ..... 50

    Disabling SmartTune ..... 51

**Chapter 5 File Menu Introduction 52**

NCF Command..... 52

Close Command ..... 52

Save Command..... 52

Print Command..... 52

Print Preview Command..... 53

Print Setup Command..... 53

Exit Command..... 53

**Chapter 6 Edit Menu and Toolbar Introduction 54**

Editing Overview ..... 54

Keyboard Navigation..... 55

Edit Menu ..... 56

    Undo Command..... 57

    Cut Command..... 57

    Copy Command..... 57

    Paste Command ..... 58

Toolbar..... 58

Status Bar..... 58

**Chapter 7 Tune Menu Introduction 59**

SET Parameters Command ..... 59

    Creating a New Tune File ..... 63

    Exporting SET Parameters to a Server or Tune File ..... 64

    Exporting a Server’s SET Parameters to Another Server..... 65

    Exporting a Tune File to Another Tune File or Server..... 66

    Communications Set Parameters Dialog Box ..... 66

    Enable Packet Burst Statistics Screen ..... 67

    Reply To Get Nearest Server ..... 67

Allow LIP .....	68
Number of Watchdog Packets .....	68
Delay Between Watchdog Packets .....	68
Delay Before First Watchdog Packet.....	68
Maximum Physical Receive Packet Size .....	69
Minimum Packet Receive Buffers .....	70
New Packet Receive Buffer Wait Time .....	71
NCP Packet Signature Option.....	71
Memory Set Parameters Dialog Box .....	72
Auto Register Memory Above 16MB .....	73
Cache Buffer Size .....	74
File Caching Set Parameters Dialog Box.....	74
Maximum Concurrent Disk Cache Writes.....	75
Dirty Disk Cache Delay Time.....	76
Minimum File Cache Buffer Report Threshold .....	76
Minimum File Cache Buffers .....	77
Reserved Buffer Below 16 Meg .....	77
Read Ahead Enabled.....	78
Directory Caching Set Parameters Dialog Box .....	78
Directory Cache Buffer NonReferenced Delay .....	79
Maximum Concurrent Directory Cache Writes .....	81
Maximum Directory Cache Buffers.....	81
Minimum Directory Cache Buffers .....	82
File System Set Parameters Dialog Box .....	82
Maximum Subdirectory Tree Depth .....	83
Maximum Extended Attributes per File or Path .....	84
Maximum Percent of Volume Used by Directory .....	84
Maximum Percent of Volume Space Allowed for Extended Attribute .....	84
File Delete Wait Time.....	85
Minimum File Delete Wait Time.....	85
Turbo FAT Re-Use Wait Time .....	85
Volume Low Warning Threshold .....	86
Volume Low Warning Reset Threshold .....	86
NCP File Commit .....	86
Volume Low Warn All Users .....	87
Immediate Purge Of Deleted Files .....	87
Locks Set Parameters Dialog Box .....	87
Maximum File Locks.....	88
Maximum File Locks Per Connection.....	89
Maximum Record locks.....	89
Maximum Record Locks Per Connection.....	90
Transaction Tracking SET Parameters Dialog Box .....	90
Auto TTS Backout Flag.....	91
TTS Auto Dump .....	92
TTS Backout File Truncation Wait Time .....	92

TTS Unwritten Cache Wait Time .....	92
Maximum Transactions .....	92
Disk SET Parameters Dialog Box .....	93
Enable Disk Read After Write Verify .....	94
Concurrent Mirror Requests.....	94
Miscellaneous Set Parameters Dialog Box .....	94
Allow Unencrypted Passwords .....	95
Display Spurious Interrupt Alerts .....	96
Display Lost Interrupt Alert .....	96
Display Disk Device Alerts.....	97
Display Relinquish Control Alerts.....	97
Display Incomplete IPX Packet Alerts.....	98
Display OLD API Names.....	98
Maximum Outstanding NCP Searches.....	99
New Service Process Wait Time .....	99
Pseudo Preemption Time .....	99
Maximum Service Processors.....	100
Replace Console Prompt with Server Name .....	100
Allow Change To Client Rights.....	100
Time Tune Command .....	101
SmartTune Command .....	104
SmartTune Tuning Options.....	106
SmartTune Quick Analysis .....	109
SmartTune Activity Log .....	110
SmartTune Performance Indicators.....	112

**Chapter 8 Information Menu Introduction 114**

---

Server Configuration Command .....	114
Printing Configuration Topics and Reports .....	115
Selecting Servers from the Desktop or Groups .....	116
Reporting NetWare Version Information.....	117
Reporting LAN Information .....	118
Reporting Connection Information .....	119
Reporting Volume Information.....	119
Reporting NLM Information.....	120
Reporting SET Parameters Information .....	121
Reporting NetTune Information.....	121
NLMs Loaded Command.....	122
SET Parameter Values Command .....	123
Connections Summary Command .....	124

## **Chapter 9 Statistics Menu Introduction 126**

---

Network Statistics .....	127
Disk Statistics .....	128
Connection Statistics.....	129
Utilization Statistics .....	130
Volume Statistics .....	131
LAN Segments Statistics .....	132
Memory Statistics .....	133
Free Space Statistics.....	134
Read Ratio Statistics .....	135
Cache Buffers Statistics .....	136
Customize Command.....	137
Creating a Custom Report .....	137
Customize Reporting Dialog Box.....	138
Graph Options Dialog Box .....	142
Displaying a Custom Graph/Report.....	145
Save Custom Command .....	146
Saving a Customized Report: .....	146
Updating, Deleting, and Renaming Custom Reports .....	148
Recording Intervals Command .....	149
Changing Recording Interval and Duration .....	150
Record Interval Database Files .....	151
Returning Recording Interval and Duration to Default Values .....	152
Viewing and Printing Statistics.....	152
Viewing Statistics in a Graph .....	152
Viewing Statistics in a Text Report .....	153
Printing Graphs and Reports.....	153

## **Chapter 10 Maps Menu Introduction 154**

---

NLM Memory Command .....	154
Memory Pool Command.....	155

## **Chapter 11 Tools Menu Introduction 157**

---

NLM Install Command.....	157
NLMs Installed on the File Server .....	157
Tools Menu Install Procedure .....	158
NLM Dependencies .....	160
RCONSOLE Command.....	161

**Chapter 12 Options Menu Introduction 162**

Save Settings on Exit Command.....	162
Group Management Command.....	163
To Add a New Server Group to the NetTune Desktop.....	163
To Delete a Server/Group from the NetTune Desktop.....	166
Group Management Dialog Box Command Buttons.....	167
Login Command.....	168
Logout Command.....	168
Login Status Command.....	169
Down Server Command.....	169
Toolbar Command.....	170
NetTune Toolbar.....	171
NetTune Toolbar Icons.....	171
Status Bar Command.....	173

**Chapter 13 Window Menu Introduction 174**

Cascade Command.....	175
Tile Vertical Command.....	176
Tile Horizontal Command.....	177
Arrange Icons Command.....	178
Application Window Command.....	179

**Chapter 14 Help Menu Introduction 181**

The Help Menu.....	181
Index Command.....	182
Using Help Command.....	182
NetTune Quick Start Command.....	183
NetReport Advisor Command.....	184
About NetTune Command.....	184
The Help Icons.....	185
Printing Help Topics.....	186
Printing Help Topics using the NetTune Help Utility.....	186
Printing Help Topics through NetTune.....	187

<b>Appendix A Error Messages</b>	<b>188</b>
Startup Error Messages .....	188
Server Related Errors .....	189
Windows Related Errors .....	190
<b>Appendix B Troubleshooting</b>	<b>191</b>
NetTune Installation and Operation Problems .....	191
Information for Windows for WorkGroups Users .....	191
Special Note about Windows 3.1 .....	192
Upgrading NetTune NLMs .....	192
NetWare 3.11 .....	192
RCONSOLE Fails to Load.....	192
Backing Up Historical Database Files.....	193
DLL Files Not Found while running Windows on the Network.....	193
Release Notes.....	193
<b>Appendix C NetTune Set Parameters Quick Reference</b>	<b>194</b>
Parameters.....	194
<b>Index</b>	<b>217</b>

# *Chapter 1 NetTune Introduction*

NetTune™ is a product of HawkNet, Inc., a pioneer and leader in network performance software solutions. NetTune is designed to assist network managers with the following network tasks:

- Capacity planning
- Troubleshooting
- Monitoring (over 110 NetWare internals)
- Report and analysis
- Network Optimization

## **Network Internals**

NetTune provides network managers with a detailed view of every file server on the network, offering instant access to both real-time and historical data.

The following statistical report categories are available for instant viewing and analysis:

- NetWare
- LAN
- Network interface cards
- Connections
- Disk
- Memory
- Volumes
- NetWare Loadable Modules (NLMs)

Each category offers detailed information, enabling the network manager to avoid searching through multiple software programs or NetWare's MONITOR.NLM in order to monitor activity or track down problems.

Trends that negatively impact the network are easily identified. For example, large NLMs can degrade network performance because of their voracious memory requirements. With NetTune, the network manager is able to instantly view and track memory allocation.

In addition, a server memory map is available along with complete information on each loaded NLM. This allows the network administrator to quickly determine the following:

- Version numbers
- Dates
- RAM footprints
- Memory usage

## Report Data

NetTune compiles a valuable user-defined historical database for up to 400 days. Data is accessible in the following formats:

- Standard reports
- User customized reports

In addition, NetTune includes 12 custom graphing and reporting alternatives including, 2-D, 3-D, Bar, and Gantt charts.

## Network Performance Optimization

NetWare SET parameter values significantly affect both server performance, and how the operating system responds to network requests.

Utilizing NetTune real-time and historical statistical data to track server workloads, network administrators can improve server performance using one of the following NetTune options:

- Manually adjust internal NetWare operating system's SET parameters through NetTune's Graphical User Interface.
- Create custom Tune files, and schedule SET parameter changes through those custom Tune files.
- Have SmartTune automatically adjust server SET parameters on the fly, based on real-time decision making algorithms.

NetTune runs on the server as a NLM, and on the client as a Windows application.

## NetTune User Interface

This section describes the following components of the NetTune application user interface:

- The Control Menu Box is used to resize, move, maximize, minimize, close windows, and switch to other window applications.
- The Window Title Bar displays the title name of the currently active window.
- The Minimize Button reduces the current window to an icon.
- The Restore Button returns the window to its previous size.
- The Menu Bar lists all available pull-down menus for the current window.
- The Tool Bar lists all available tools for the current window.
- The Application Window is the NetTune desktop.
- The Application Icons represent manageable objects on the NetTune desktop.
- The Status Bar displays information on the current menu selection, the currently highlighted server name, NetWare version, and login name.

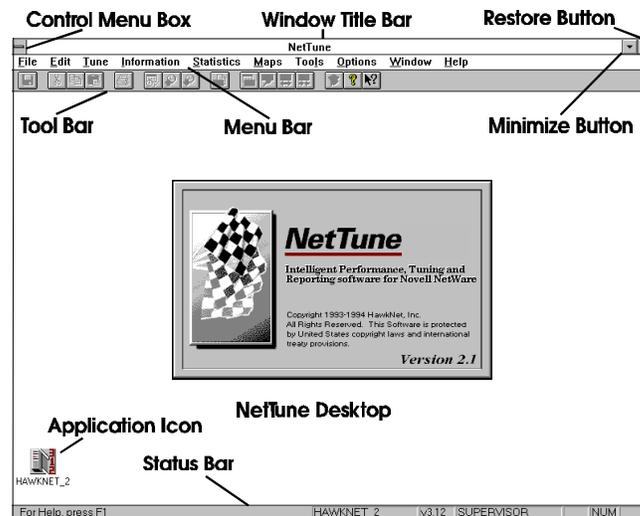


Figure 1.1 - Typical NetTune Application Window

For a detailed review of the Windows interface, refer to your Microsoft Windows<sup>®</sup> User Guide.

---

## Menu Commands

Menus on the menu bar are used to display groups of NetTune commands.

Common Menu Conventions	Description
A dimmed command	Command unavailable.
Ellipsis (...) following a command	A dialog box will appear when this command is chosen.
A check mark (✓) next to a command	Command currently in effect.
A triangle (▾) following a command	A cascading menu will appear when this command is chosen.

In the Window menu bar each of the listed commands contains an underlined letter somewhere within the command name. If the key corresponding to the underlined letter is pressed while holding down the [Alt] key, the pull-down menu will then be displayed.

Many commands listed in the cascading menus have key combinations shown to the right of the command. Sequentially press the two indicated keys to select the command.

---

## Dialog Boxes

NetTune uses a dialog box to request or provide information. Select a menu command followed by an ellipsis (...), and a dialog will appear.

There are several types of dialog box options.

Dialog Box Options	Description
Command Push Buttons	Initiate immediate action.
Text Boxes	Allow text insertion into entry field.
Selection Boxes	Display a list of choices.
Pull-down Selection Boxes	Display a list of choices.
Radio Buttons	Select a mutually exclusive option.
Check Boxes	Select multiple options.



Figure 1.2 - Dialog Box Options

## Types of NetTune Icons

An icon is a graphical representation of a manageable NetTune object that can be selected and opened.

There are six different NetTune Icons:

- The NetTune Program Icon is used to start the program from Windows.
- The other five icons are used to represent active NetTune objects.

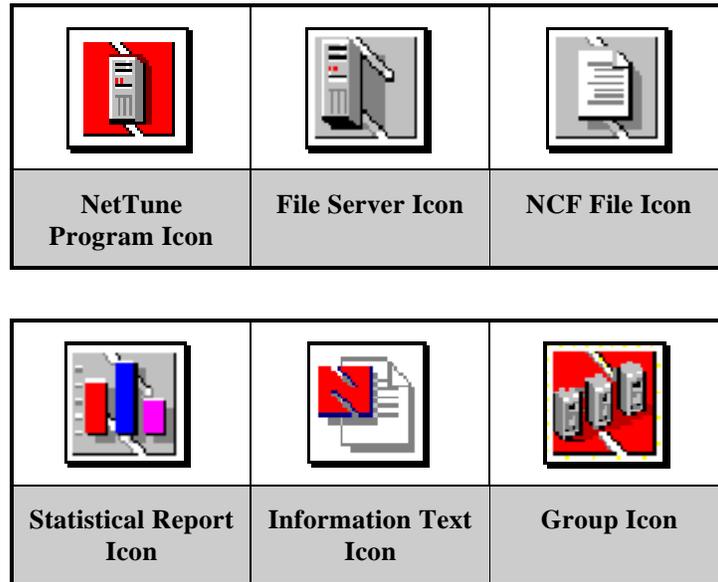


Figure 1.3 - NetTune Icons

## NetTune Program Icon



Double-clicking on the NetTune icon starts the program on the client side.

## File Server Icon



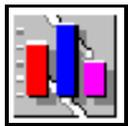
When a file server icon is selected, the server name will highlight and the menu bar will reflect the actions that can be performed on that server. The NetWare version number will appear on the icon.

## NCF File Icon



NCF files are read at start-up by the NetWare operating system. NCF files are accessed by selecting a server and using the File pull-down menu. NCF files can be edited and saved. The NCF File Icon represents a minimized NCF file.

## Statistical Report Icons



Statistical reports (either custom or predefined) show real-time or historical server activity. Once minimized, these reports are represented by the Statistical Report Icon.

## Information Text Icon



The Information Text Icon represents a minimized text report based on information located in the Information pull-down menu. This icon differs from the statistical report icon that represents historical information.

## Group Icon



The Group Icon represents a minimized custom group which contains any file servers associated with that group.

---

# Files Created by NetTune's Software

## Client Workstation Side

Once *NETTUNE.EXE* is running, it creates the following two files and places them in the NetTune directory:

- *NETTUNE.INI* - NetTune's initialization file

This file contains all the Group, Servers, and Desktop preferences and information.

- *NTMENU.INI* - NetTune's menu file

This file contains all the saved custom report names, and will display them in the Statistics Pull-down menu.

## File Server Side

After *NETTUNE.NLM* is running on a file server, it creates the following three files and places them in the SYSTEM directory:

- *NT\$HIST0.NTD* - Contains short-term historical and statistical information.
- *NT\$HIST1.NTD* - Contains long-term historical and statistical information.
- *NT\$INIT.NTD* - Contains the interval and duration times that are used by *NT\$HIST0.NTD* and *NT\$HIST1.NTD*.

After *SMARTUNE.NLM* is running on a file server, it creates the following three files and places them in the *SYSTEM* directory:

- *NT\$TT.NTD* - Contains scheduled Timed Tune job information.
- *NT\$ST.NTD* - Contains all of the SmartTune options.
- *NT\$LOG.NTD* - Contains a history of the changes made to the set parameters and other activities on the server.

---

## Reference and Support Documentation

The following publications contain additional information related to NetTune theory of operation:

- Microsoft Windows® User Guide
- Novell NetWare® Version 3.11 Concepts Manual
- Novell NetWare® Version 3.11 System Administration Manual
- Novell Support Encyclopedia on CD-ROM

## Chapter 2 *Installation*

---

### Installing NetTune Software on the Client Side

#### About the Workstation Install

NetTune's install program (SETUP.EXE) will install 18 files on the client side. Following is a list of directories that are created during the install, and the files placed into those directories.

Seven files are placed in the NETTUNE directory (NETTUNE will be the default directory if one is not specified during the install).

The NetTune files installed to the NETTUNE directory are:

- *NETTUNE.EXE* - The workstation application program. This file is placed in the directory you define during the install.
- *NETTUNE.HLP* - NetTune's help file.
- *WIZARD.HLP* - This is the help file for the NetTune Advisor
- *NET31X.NLM* - NetWare 3.1X data collection module.
- *NETTUNE.NLM* - Contains the engine for collecting the historical database information.
- *NETCONVRT.NLM* - The engine for conversion of database files from the 1.2 format.
- *DPATCH.NLM* - The disk statistics v1.00 patch contains the Novell fix to NetWare version 3.11 (only required if running NetWare version 3.11). When used, it allows statistical disk information to be collected.

- SMARTUNE.NLM - This NLM contains the engine for performing the following tasks:
  - Manually modifying Set parameters
  - Editing NCF Files
  - Automatic Tuning
  - Scheduling Tune files
- TUNE.NCF - NetWare NCF file used to load the NLMs.
- UNTUNE.NCF - NetWare NCF file used to unload the NLMs.

Eight files are placed in the Windows directory. In our examples, Windows files are placed in a directory called WINDOWS. If the Windows directory has another name, the NetTune install program will find it.

NetTune files installed to the WINDOWS directory are:

- GSW.EXE - The NetTune graphics engine for Windows.
- RCONSOLE.PIF - The program information file for RCONSOLE while using NetTune.
- NWCALLS.DLL - The interface between the Windows application and the NetWare client code (NETX or VLMs).
- NWIPXSPX.DLL - The interface between the Windows application and the NetWare client code (the VIPX and IPX).
- METER.DLL - Controls and displays the meter dialog components.
- CTL3DV2.DLL - Gives dialog windows a 3D effect.
- MUSCROLL.DLL - Controls and displays the micro scroll bars dialog components.
- GSWDLL.DLL - The interface to the graphics engine.

## Getting Started

---

**NOTE:** In our install example the drive letter A: will represent the floppy location that contains the NetTune setup program. If the B: drive contains the setup program, replace any mention of A: with B:

---

To Install the NetTune workstation software:

1. Start Windows
2. From the Program Manager's menu bar, select the File pull-down menu (Figure 2.4) and choose Run.



Figure 2.4 - File Pull-Down Menu

3. The Run dialog box will appear (Figure 2.5). Type "A:\SETUP" in the Command Line field.

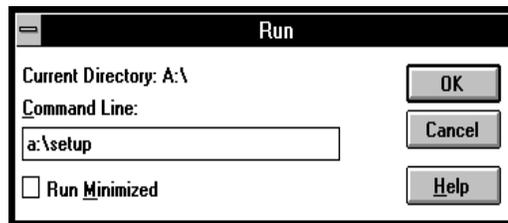


Figure 2.5 - Run Dialog Box

4. Next, click on the OK button to accept the path you entered and run the install program, *SETUP.EXE*.

After NetTune briefly initializes itself, a setup dialog box will appear (Figure 2.6).



Figure 2.6 - NetTune Setup Dialog Box

5. Click on the Continue button to begin the installation.

A destination dialog box will appear (Figure 2.7) that reports the disk space necessary for installing NetTune and the disk space that is currently available. The default destination for the NetTune install is also shown.

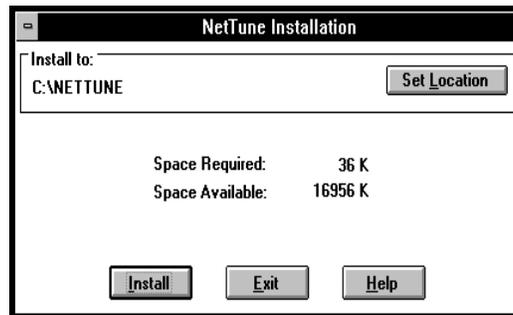


Figure 2.7 - Destination Dialog Box

6. If this default destination is acceptable, click on the Install button and proceed to Step 7.

If this default destination is not acceptable, change the path by clicking on the Set Location button. The NetTune Destination path dialog box will appear (Figure 2.8). When you have typed in the desired NetTune path, click on the Continue button.

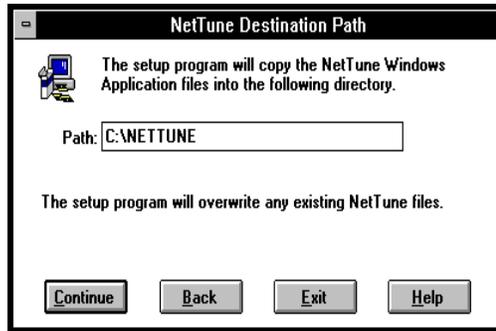


Figure 2.8 - Destination Path Dialog Box

Once NetTune has a valid destination path it will begin the install process. During the install process an installation meter will show the percentage of completed installation (see figure 2.9).

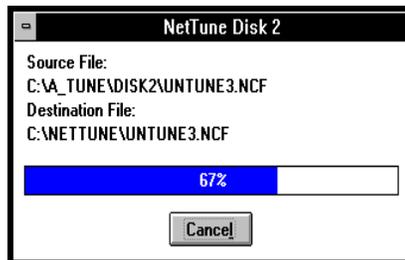


Figure 2.9 - Installation Meter Dialog Box

- When *SETUP.EXE* completes the installation, a Success dialog box will appear (Figure 2.10).



Figure 2.10 - Success Dialog Box

When you return to the Windows Program Manager, you will notice a new group item on the Windows desktop called "Brightworks." It contains the NetTune icons.

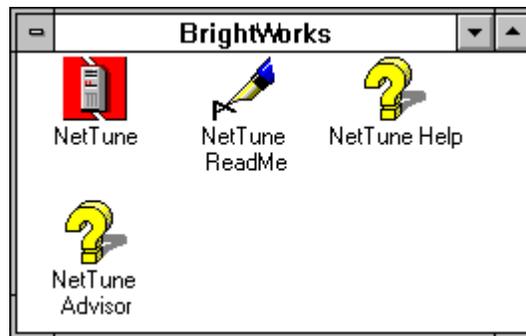


Figure 2.11 - HawkNet NetTune Group

---

**NOTE:** Continue to Chapter 3 to setup and run the NLM portion of NetTune from the Quick Start dialog box.

---

## Chapter 3 Quick Start Dialog Box

---

### Using the Quick Start

Double-click on the NetTune icon (Figure 3.12) in the HawkNet window.

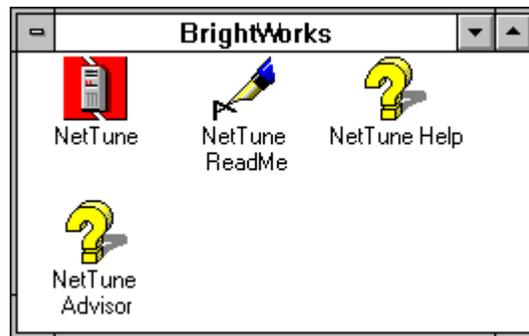


Figure 3.12 The NetTune Icon

After a first time install NetTune's Quick Start dialog box will appear (Figure 3.13) which presents you with optional, required, and recommended steps for getting started with NetTune.

After the first install is completed, NetTune's Quick Start dialog box will not display again. You can recall the Quick Start dialog by selecting Quick Start from the Help pull-down menu.

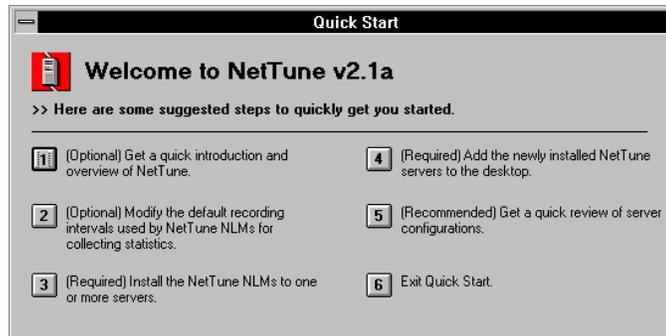


Figure 3 13 - NetTune Quick Start Dialog Box

NetTune's Quick Start dialog box contains six options:

- An introduction and overview to NetTune  
This step is optional and will load NetTune's Help index.
- Modify the default recording intervals  
This step is optional, and will allow you to modify the default recording intervals to the NLMs you subsequently install.
- Install NetTune's NLMs on one or more servers  
This is a required step. Without the NLMs installed and loaded, data collection will not take place.
- Add the newly installed "NetTune" servers to the Desktop  
This is a required step. Servers must be added to the desktop or to a group. First time installers will add their file servers to NetTune's default group called Desktop.
- Get a quick review of the servers configuration This step is recommended but not required. Displayed information on server-related configurations will be available.
- Exit the Quick Start dialog box

For the remainder of this chapter we will explore the following options:

- Modify the default recording Intervals used by NetTune NLMs
- Installing the NetTune NLMs to a server
- Adding a newly installed server to the desktop
- A quick review of the server's configuration

---

## Modifying the Default Recording Intervals used by NetTune NLMs

To take full advantage of NetTune it is recommended that you set up the preferred historical recording intervals before you install the NLM software. Once the NLM software is installed and loaded, it immediately begins collecting data based on the NetTune default recording intervals defined at the time of install (see the following table).

Default Times for Interval and Duration		
	Interval	Duration
<b>Real Time</b>	5 seconds	3 minutes
<b>Short Term</b>	5 seconds	24 hours
<b>Long Term</b>	5 minutes	90 days

If the supplied default values are not sufficient, change to time intervals and durations that are more appropriate.

The historical recording intervals use two variables to allow NetTune to collect and record data.

The two user defined variables are Recording Interval and Recording Duration.

- The Recording Interval defines how often NetTune collects (or records) data.
- The Recording Duration specifies the maximum time the data will be kept.

NetTune's NLM keeps three historical records of server activity:

**NT\$HIST0.NTD** This file contains short-term recording interval information. When this file reaches its maximum size (defined by the Recording Duration), it will purge the oldest data in the file.

**NT\$HIST1.NTD** This file contains long-term recording interval information. When this file reaches its maximum size (defined by the Recording Duration), it will purge the oldest data in the file.

**Real-Time Memory File** An in-memory file containing the real-time statistics.

To set preferred historical recording intervals:

1. Click on the number 2 button from the Quick Start dialog box (Figure 3.13) to access and modify the default preferred recording intervals.
2. When the Recording Intervals dialog box appears (Figure 3.14), specify a time range called the Recording Duration. This defines a specific time period in which server data will be collected.

Also, specify a collection time called Recording Interval. This defines how often NetTune's NLM will collect server data.

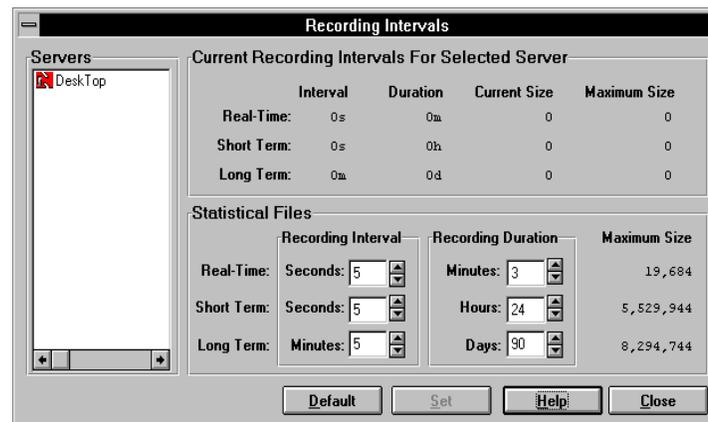


Figure 3.14 - Recording Interval Dialog Box

The Maximum Size and Current Size fields (found in the Recording Interval dialog box under Current Recording Interval for Selected Server) are the sizes of the historical data base files. These files are created when a Recording Interval or Recording Duration time is supplied for Real-Time, Short Term, or Long Term data collection (see the following table).

Recording Interval Database File Names	
Type of Statistical Information	Recording Interval File Name
Real-Time	A real-time temporary file in memory
Short Term	<i>NT\$HIST0.NTD</i>
Long Term	<i>NT\$HIST1.NTD</i>

The Maximum Size field is shown in bytes. This field is based upon a pre-calculated file size that is derived from the specified Recording Interval and Recording Duration times. If you change the Recording Interval or Recording Duration time for Real-Time, Short, or Long Term data collecting, the Maximum Size field will automatically recalculate. A new allocated Maximum Size value for that collection period is then displayed.

The Current Size field is shown in bytes, and is the historical Interval database file's current size. The Current Size field tells you how much disk space your current historical database file is occupying.

To change Recording Interval and Duration default values:

1. Use the scroll bars to scan the selection choices. Once the appropriate times are established, click on the SET button to save your changes.
2. Click on the Close button when finished.

The following table shows the maximum and minimum times allowed when selecting Recording Interval and Recording Duration times.

<b>Maximum and Minimum Times for Recording Interval and Duration</b>		
	<b>Interval</b>	<b>Duration</b>
<b>Real Time</b>	5-30 seconds	1-10 minutes
<b>Short Term</b>	5-30 seconds	1-48 hours
<b>Long term</b>	1-60 minutes	1-400 days

---

## Installing NetTune's NLMs to a Server

### About the File Server Install

NetTune ships with five NLMs and two NCF files:

- *NET31X.NLM* - The NetWare 3.1X data collection module.
- *NETTUNE.NLM* - Contains the engine for collecting the historical database information.
- *DPATCH.NLM* - This disk statistics v1.00 patch contains the Novell fix to NetWare version 3.11 (only required if you are running NetWare version 3.11). When used, it allows statistical disk information to be collected.
- *SMARTUNE.NLM* - This NLM contains the engine for performing the following tasks:
  - Manually modifying Set parameters
  - Editing NCF Files
  - Automatic Tuning
  - Scheduling Tune files
- *NETCONVRT.NLM* - The engine for conversion of database files from the 1.2 format.
- *TUNE.NCF* - NetWare NCF file used to load the NLMs.
- *UNTUNE.NCF* - NetWare NCF file used to unload the NLMs.

## Getting Started

Installing the NetTune file server software.

---

**NOTE:** NetTune automatically loads the NLMs into the SYSTEM directory of the selected file server's SYS: volume.

---

1. Click on the number 3 button from NetTune's Quick Start dialog box (Figure 3.13). This allows you to install NetTune's NLM to one or more file servers.
2. NetTune's NLM Install dialog will appear (Figure 3.15). Under the Show Servers selection box, you will see three options:
  - Not Running NetTune - Displays all the file servers that currently do not have NetTune's NLM loaded.
  - Running an Old Version of NetTune - Displays all the file servers that currently have an older version NetTune's NLM loaded.
  - ALL - This displays all the file servers without regard to the NetTune version.

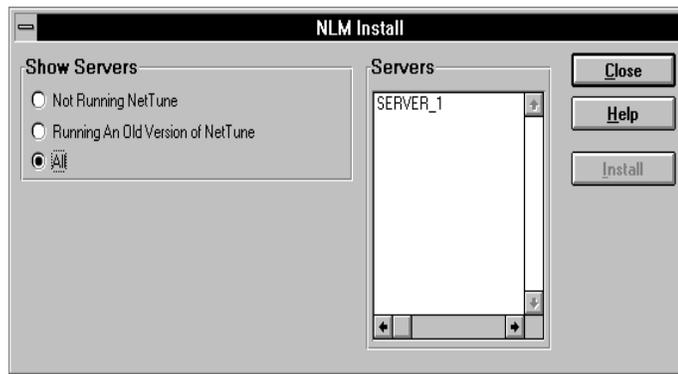


Figure 3.15 - NetTune NLM Install Dialog Box

Since this is a first time install, select the Not Running NetTune button. A list of file servers not currently installed with NetTune is displayed in the Server box.

3. Select the file server(s) to be loaded with NLM software and click on the left mouse button once. The Installation program allows you to make multiple file server selections.
4. After making a server selection, click on the Install button.

During the NLM install process an installation meter will display the percentage completed.

---

**Windows for WorkGroups Note:**

If you do not see any file servers listed in the Servers box, Windows for WorkGroups may not be set up for network use. To select an appropriate network:

Double click on the network setup icon (from the Network group window).

Next click on the Network button.

A dialog box will appear, select “Install Windows support for the following network only.”

Next click on the  scroll bar to open the Network selection window.

Now use the scroll bar to select the appropriate NetWare version.

When finished, click the OK button twice to save your settings.

**Windows 3.1 Note:**

If you do not see any file servers listed in the Servers box, this could mean your Windows 3.1 is not set up for network use. To select an appropriate network:

Select the Windows Setup icon from the Main window.

Select Change System Settings from the Options pull down menu.

Click on the Networks button and select the appropriate NetWare.

---

When the NLM installation has been completed, the RCONSOLE request dialog box will appear (Figure 3.16).

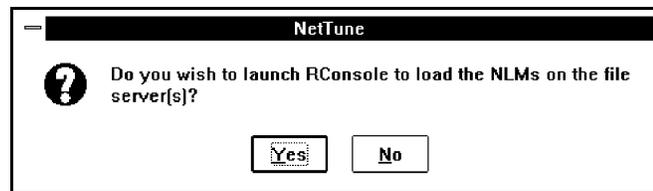


Figure 3.16 - RCONSOLE Request Dialog Box

5. Click on the Yes button.

Selecting Yes, causes NetTune to automatically load Novell's RCONSOLE. This provides you with a user interface for loading *NETUNE*.

RCONSOLE could fail to load for one of the following reasons:

- Not having console rights to that file server. Check that you are logged in as SUPERVISOR or that you have console rights as a user.
  - Not enough memory available. Try freeing up some resources to release additional memory.
  - The *RCONSOLE.PIF* contains the wrong path. Make sure the program information file has the correct path to RCONSOLE.
6. When the file server prompt appears, load the NetTune module by typing the following NCF file name:

**TUNE**

---

**NOTE:** The TUNE.NCF file automatically loads SMARTUNE.NLM in read/write mode but with timing disabled. To disable the write mode, edit the TUNE.NCF file and remove the “W” option.

---

You have now completed Quick Start’s NLM install portion for your file server.

If you installed the NLMs to more than one server, it will be necessary to connect to each server through RCONSOLE and run the TUNE.NCF file. When completed, exit RCONSOLE with the <Shift -Esc> key combination.

## Additional Notes on the NLM Install

NetTune depends on other NLM’s. When TUNE.NCF is executed at the file server, dependent NLM’s are automatically loaded. This eliminates the manual loading of NLMs from the server’s console.

The UNTUNE.NCF file automatically unloads the NLMs in the reverse order that they were loaded.

To automate the task of loading NetTune, place the load command at the bottom of your *AUTOEXEC.NCF* file.

---

## Adding a Newly Installed Server to the Desktop

NetTune allows you to organize servers into groups which allows you to manage more servers, while at the same time reducing clutter on the NetTune desktop.

To associate a file server with NetTune’s default group called Desktop:

1. Click on the number 4 button from NetTune’s Quick Start dialog box (Figure 3.13).

2. The Group Management dialog box will appear (Figure 3.17). The NetTune Server's box contains a list of servers loaded with NetTune's NLMs. Highlight the server you wish to place in the Desktop group by clicking on the file server's name.
3. The Add and Add All buttons are now selectable (Figure 3.17). Click on the Add button to add the selected file server to the Desktop group. To add all the NetTune servers to the Desktop group, click on the Add All button.

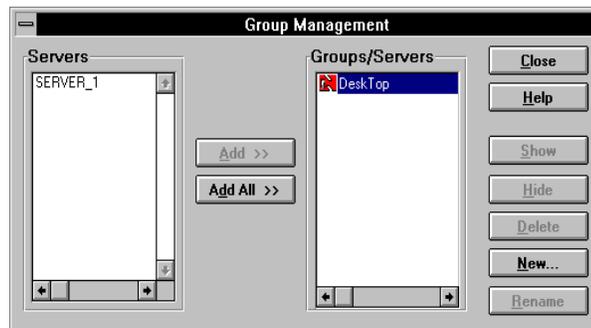


Figure 3.17 - Selecting a File Server to Add to the Desktop Group

4. After the file server has been added to the Desktop group (Figure 3.18), click on the Close button to save the selection.

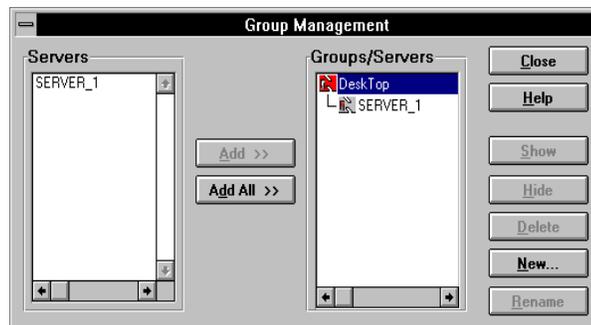


Figure 3.18 - A File Server Added to the Desktop Group

For additional information on hiding and showing icons, creating additional groups, deleting old groups, and renaming groups, see Chapter 12 *Group Management*.

---

## A Quick Review of the Server's Configuration

For a quick review of the server's configuration, select the number 5 button from the Quick Start dialog box. Server configuration information is displayed in real-time and updated at five-second intervals.

From the Server Configuration dialog box (Figure 3.19), select any server. The following server configuration information is displayed:

- NetWare
- LAN
- Connections
- Volumes
- NLMs
- Set parameters
- NetTune

---

**NOTE:** Only servers running NetTune's NLM will be visible in the Servers selection box.

---

To view a server's configuration:

- Click on the number 5 button from NetTune's Quick Start dialog box (Figure 3.13).

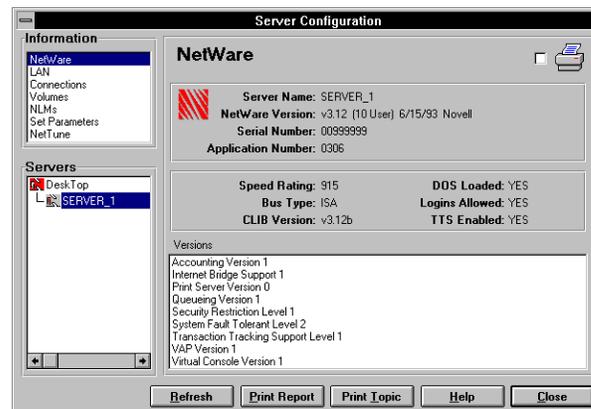


Figure 3.19 - Server Configuration Dialog Box

The Server Configuration dialog box allows you to select specific file servers for viewing configuration information.

Selecting items from the Information list box will show configuration information about that selection.

The **Servers** selection box (Figure 3.20), located at the bottom left of the Server Configuration dialog box, displays the Desktop icon representing the group that contains your file server(s).

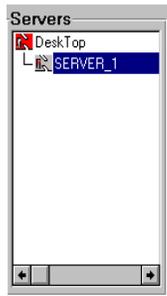


Figure 3.20 - NetTune's Default Group

The Desktop may contain a single file server or many file servers depending on the following conditions:

- How many file servers have the NetTune NLM loaded.
- How many of the above-mentioned file servers have been added to the Desktop group.

# Chapter 4 *Using SmartTune*

---

## SmartTune Overview

SmartTune's NLM was designed as an add-on module to enhance NetTune software and provide a total solution for NetWare optimization.

The Tune pull-down menu provides a choice of three methods for modifying a server's SET parameters:

- Manually adjust internal NetWare operating system's SET parameters through NetTune's Graphical User Interface.
- Create custom tune files, and schedule parameter changes through those custom tune files.
- Have SmartTune automatically adjust server(s) SET parameters on the fly.

In this chapter we will apply these three methods to modify a server's SET parameters, with a section for each method. In the case of scheduling Tune files, the process will include a walk-through on modifying SET parameters.

The method of controlling SET parameters is completely your choice. For additional information on SmartTune see Chapter 7 *Tune Menu Introduction*.

## Modifying SET Parameters Manually

The SET Parameters command is used to modify SET parameters or create custom Tune files (containing SET parameters modifications). Modifications are made through the SET Parameters dialog box (Figure 4.1).

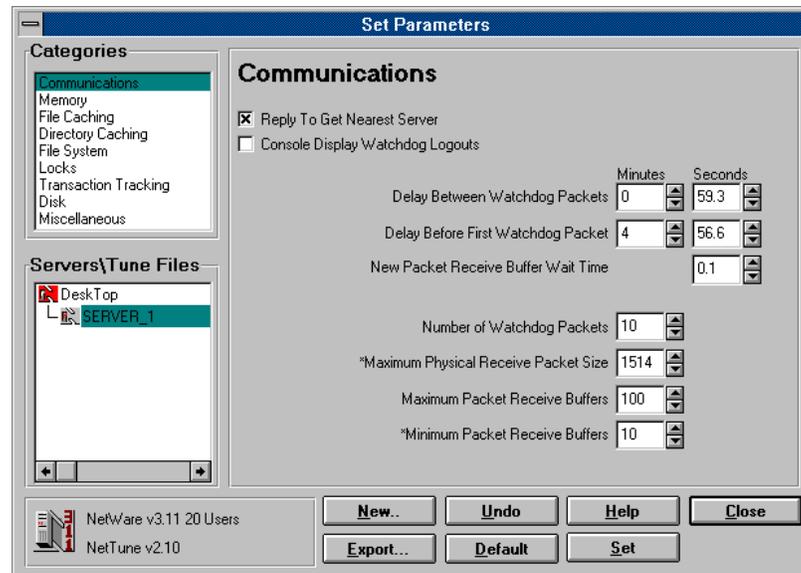


Figure 4.1 - SET Parameters Dialog Box

To modify SET parameters manually:

1. Click on Tune pull-down menu from NetTune's menu bar.
2. Select SET Parameters from the Tune pull-down menu.
3. that contains the SET Parameters you wish to modify from the Categories selection box.
4. Make the change to the SET parameter by scrolling through the selections with the up and down arrows, or type the desired value into the text window.
5. Click on the Set button to save those parameter changes to the Server's memory or NCF files. The SET Parameters Function Successful dialog box will appear. Click on the OK button.
6. When finished modifying SET parameters, click on the Close button to exit.

---

## Modifying SET Parameters Through Tune Files

### Tune Files and Time Tuning

SmartTune has the ability to schedule pre-defined files, called "Tune" files, to run (unattended) at specific times. These Tune files contain the SET parameter changes for the file server's configuration, and they can be identified by an .NTT extension.

The process of scheduling tune files is called, "Time Tuning." Through the SET Parameters dialog boxes, the administrator can modify any SET parameters in a tune file, then schedule these parameter changes to automatically run on the server at a specific time.

This feature allows you to tailor server operation to a specific requirement, such as evening backup, or database manipulation during the day. The Tune files are created and stored in the server's SYS:SYSTEM directory, and are used by SMARTUNE.NLM.

When creating a Tune file, use the custom-graphed historical data to determine which SET parameters you should alter for maximum optimization.

By maintaining a history of server information during the day, you can chart file server utilization, thereby identifying the times when the server is handling heavy traffic or is hardly utilized. Once you have identified the utilization times, you can start to change the SET parameters for performance optimization.

### Tune File Example

Understanding the creation of a Tune file helps to demonstrate its ease of use.

Backing up data on the LAN is a critical task. Administrators are often looking for ways to enhance backup throughput. Therefore, our example will focus on the issue of increased performance for backups.

Following is a tuning example everyone can use on their file servers to increase backup performance. For our example we will assume that the nightly backup begins at 11:01 p.m. and completes at 5:55 a.m. Additionally, we will assume that the current server's SET parameters are NetWare defaults.

The first step of our tune file example requires you to create two tune files:

- **BACKUP.NTT** - This file will contain the modified SET parameter changes that will increase backup throughput. It will be scheduled to run before your backup begins, and automatically adjusts the SET parameters, causing faster backup throughput.
- **RESET.NTT** - This file will contain the default NetWare SET parameters. It will be used to set the selected file server back to its default configuration after the backup completes.

The second step of the Tune file project requires you to schedule a Tune Job. Tune Jobs are the scheduled run times for the Tune files (BACKUP.NTT and RESET.NTT).

---

**NOTE:** Have your tape Backup software create a log file that contains information on the amount of data that was backed up, and the elapsed time during backup. This log file will give you a comparison benchmark for the backup performance improvement after the parameters have been optimized.

---

The last step of the tune project requires you to run two backups. The first backup will be run at night without any changes to the server. This is to log an elapsed time for the backup without NetTune. The following night run your backup using NetTune, BACKUP.NTT and RESET.NTT. In the morning compare both elapsed times from the LOG file to see the improvement in backup time.

## Creating the Tune Files

1. Click on the Tune pull-down menu from the NetTune menu bar.
2. Select SET Parameters from the Tune pull-down menu.
3. When the SET Parameters dialog box appears, click on the New button. This will create a new Tune file.
5. The New Tune File dialog box will appear (Figure 4.2). Select the Server's Current Values radio button.

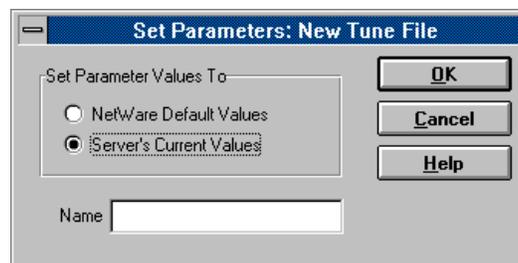


Figure 4.2 - New Tune File Dialog Box

- For the Name field enter BACKUP.NTT (Figure 4.3).

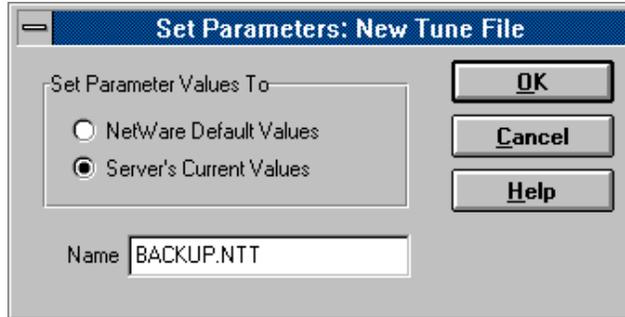


Figure 4.3 - Naming a New Tune File

- Click on the OK button.
- The new Tune file will be listed in the Servers\Tune Files selection box on the lower left of SET Parameters dialog box. Select BACKUP.NTT by highlighting the tune file name (Figure 4.4).

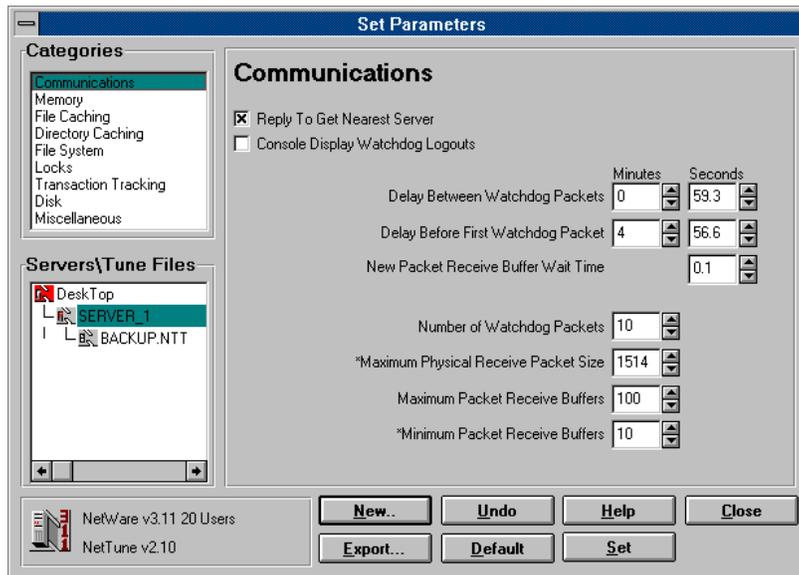


Figure 4.4 - SET Parameters Dialog Box

- While the Tune file BACKUP.NTT is highlighted, click on File Caching from the Categories selection box.
- When the File Caching dialog box appears (Figure 4.5), change the parameter Dirty Disk Cache Delay Time to 5.0 seconds.

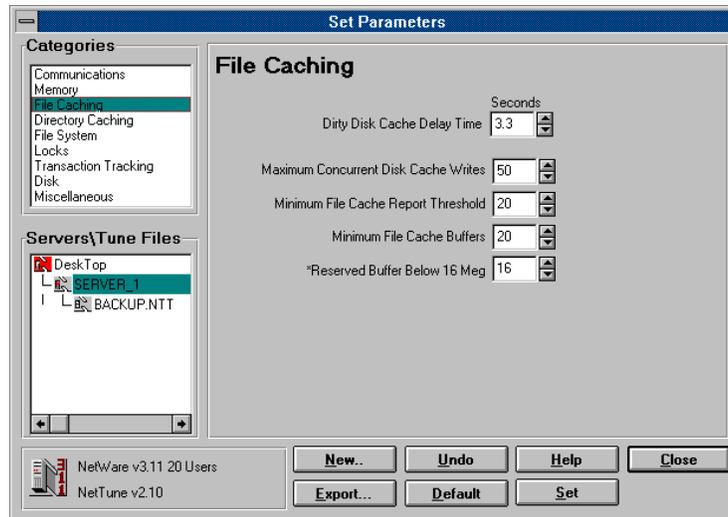


Figure 4.5 - SET Parameters File Caching Dialog Box

10. Next, change the parameter Maximum Concurrent Disk Cache Writes to 25.

**NOTE:** Changing this parameter will have no adverse effect on your file server.

11. Click on the Set button to save your changes to the File Caching category. The SET Parameters Function Successful dialog box will appear (Figure 4.6). Click on the OK button.

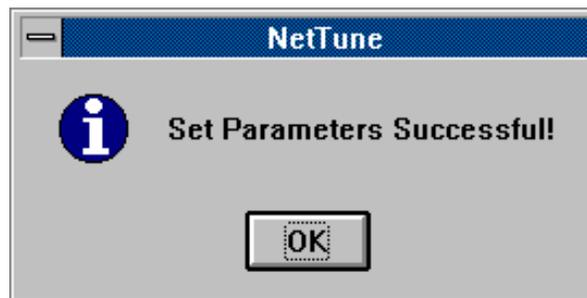


Figure 4.6 - SET Parameters Function Successful Dialog Box

12. Select Directory Caching from the Categories selection box.
13. When the Directory Caching Parameter dialog box appears (Figure 4.7), change Dirty Directory Cache Delay Time to 7.0 seconds.

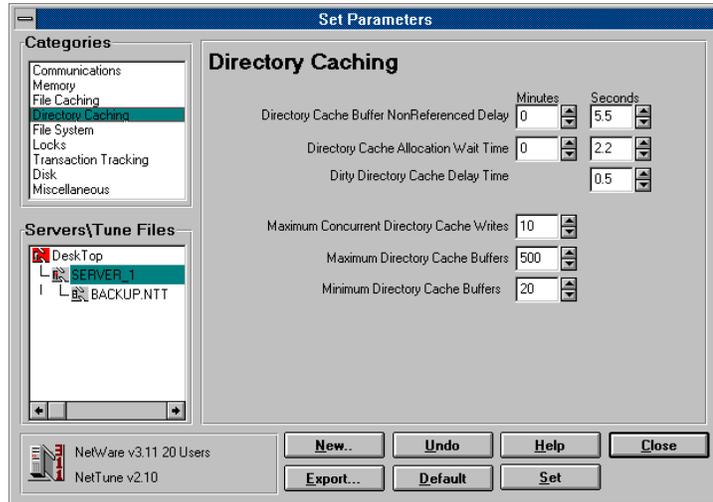


Figure 4.7 - SET Parameters Directory Caching Dialog Box

14. Click on the Set button to save your changes to the Directory Caching category. The SET Parameters Function Successful dialog box will appear. Click on the OK button.
15. Select File System from the Categories selection box.
16. When the File System Parameters dialog box appears (Figure 4.8), click NCP File Commit to OFF (the box should be empty).

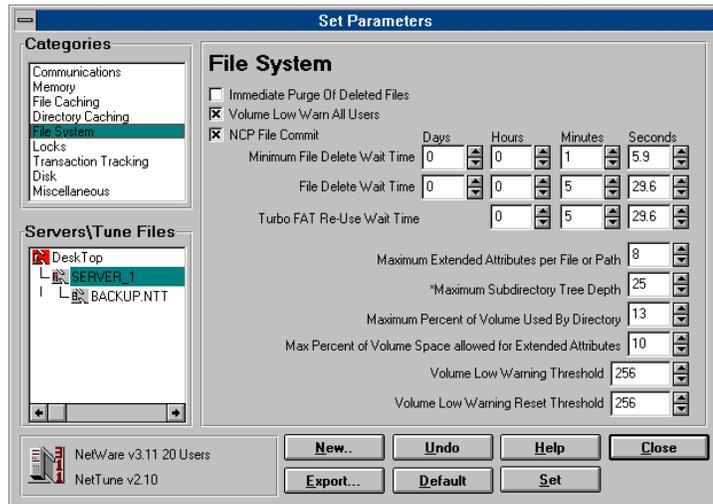


Figure 4.8 - SET Parameters File System Dialog Box

---

**NOTE:** Turning this function off will free up processor time so the server doesn't have to look for NCP files to flush. Changing this parameter will have no adverse effect on your file server.

---

17. Click Immediate Purge Of Deleted Files box to ON (the box should now have an X in it).

---

**NOTE:** Turning this parameter on will decrease read time because all deleted files will be purged without delay. Be aware that when a deleted file is purged, it can never be salvaged again. If you feel you may need to salvage a deleted file do not use this command.

---

18. Click on the Set button to save your changes to the Directory Caching category. The SET Parameters Function Successful dialog box will appear (Figure 4.9). Click on the OK button.



Figure 4.9 - SET Parameters Function Successful Dialog Box

19. Select Disk from the Categories selection box.
20. The Disk Parameters dialog box now appears (Figure 4.10). Turn Enable Disk Read After Write Verify to OFF.

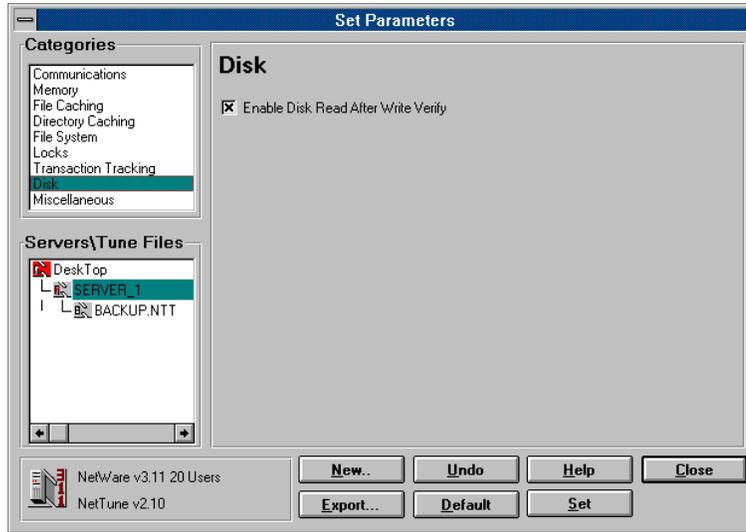


Figure 4.10 - SET Parameters Disk Dialog Box

**NOTE:** If you're not sure whether your server drive includes hardware level read after verify, consult your disk manufacturer before changing this parameter.

21. Click on the Set button to save your changes to the Disk category. The SET Parameters Function Successful dialog box will appear. Click on the OK button.
22. You need to create another Tune file that resets the servers SET parameters back to the original NetWare defaults. To do this we need to click on the New button.
23. The New Tune File dialog box will appear. Make sure your radio button selection is for NetWare Default Values.
24. For the Name field, enter RESET.NTT (Figure 4.11).

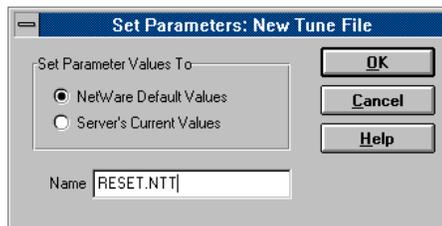


Figure 4.11 - Creating the RESET.NTT File

25. Click on the OK button.

- The new Tune file will be listed in the Servers/Tune Files selection box on the lower left of the screen. Click on the Close button.

You now have two Tune files:

- BACKUP.NTT, which contains the six modified SET parameters.
- RESET.NTT, which contains the default values for NetWare. In the next section you will learn how to schedule the tune file by creating a Tune Job.

## Scheduling the Tune Files

You have created the two Tune files for our tune example. The second step is to schedule a time for the Tune files to run. A scheduled job is called a Tune Job. Scheduling a Tune Job is called Time Tuning.

- Click on the Tune pull-down menu from NetTune's menu bar.
- Select the Time Tune command from the Tune pull-down menu.
- The Time Tune dialog box will appear (Figure 4.12). You need to create two Tune Jobs for each Tune file. First select a file server for tuning from the Server(s) selection box.

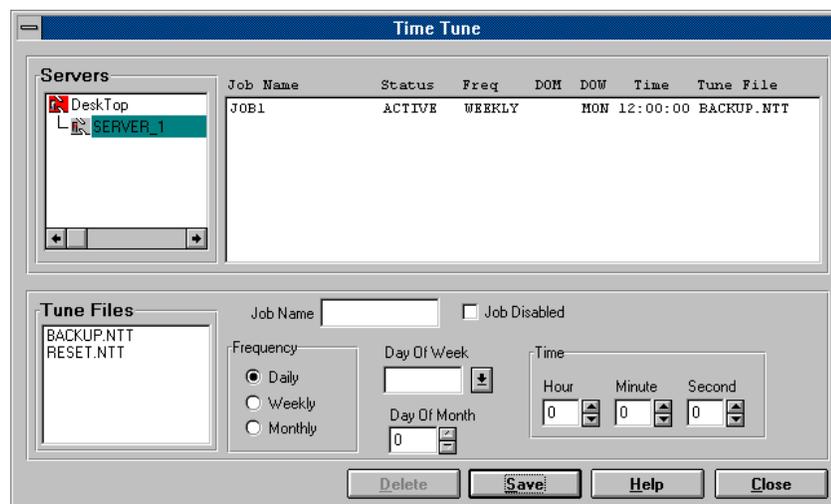


Figure 4.12 - Time Tune Dialog Box

- Select the BACKUP.NTT tune file from the Tune Files selection box by highlighting the Tune file's name.

5. Schedule the BACKUP.NTT Tune job to run:
  - For Job Name, type in BACKUP.
  - For Frequency, choose Daily.
  - Set Hour to 23.
  - Set Minute to 0. (This schedules BACKUP.NTT to run at 11:00 p.m.)
  - Click the Save button to save the Time Tune Job.

---

**NOTE:** Remember, your example backup starts at 11:01 p.m. If your backup takes place at a different time, schedule BACKUP.NTT to run one minute before your backup begins.

---

You now see the BACKUP.NTT scheduled as a Tune Job, and listed in the Time Tune Job List window (Figure 4.13).

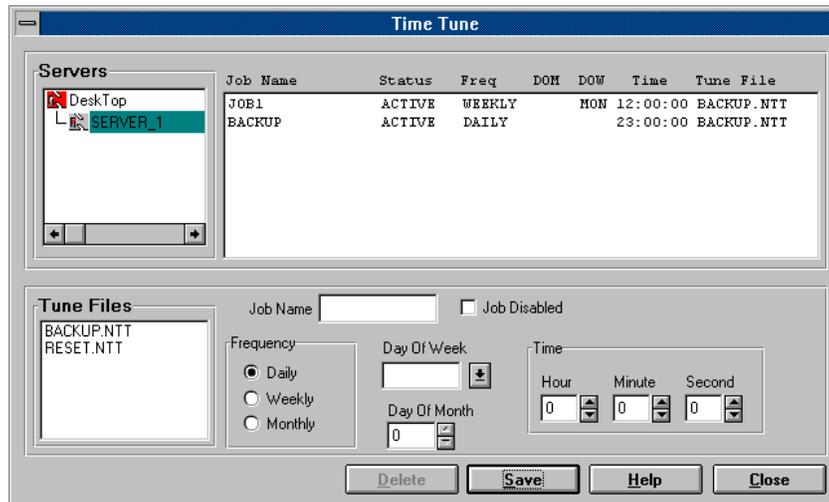


Figure 4.13 - Scheduling the *BACKUP.NTT* as a Tune Job

6. Repeat this process for RESET.NTT by clicking on the New button.
7. Schedule the RESET.NTT tune job to run:
  - For Job Name, type in RESET.
  - For Frequency, choose Daily.
  - Set Hour to 6.
  - Set Minute to 0. (This schedules RESET.NTT to run at 6:00 a.m.)
  - Click the Save button to save the Time Tune Job.

---

**NOTE:** Remember that our example backup ends at 5:55 a.m. If your backup finishes at a different time, then schedule *RESET.NTT* to run five minutes after your backup completes.

---

8. You now see the *RESET.NTT* scheduled as a Tune Job, and listed in the Time Tune Job List window (Figure 4.14).

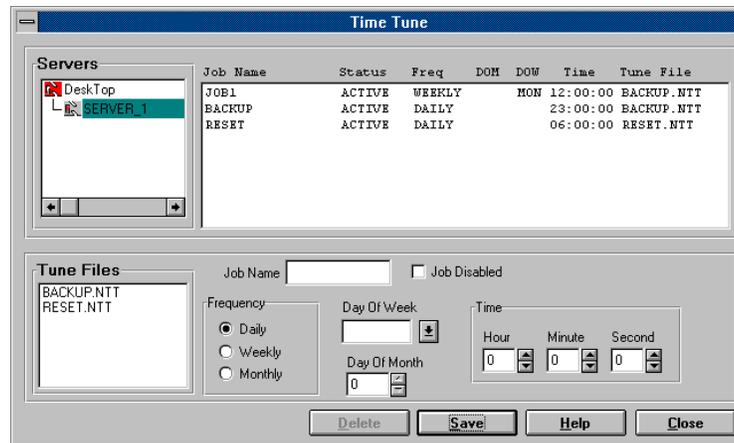


Figure 4.14 - Scheduling the *RESET.NTT* as a Tune Job

9. The Tune files are now scheduled to run. Click on the Close button to exit.
10. The last step of our Tune File example will require you to run two backups:
- One night backup without Time Tuning.
  - The next night backup with Time Tuning.

Remember to check your tape backup LOG file for the time comparison.

You can also disable a Tune Job by placing an X in the Job Disable check box when the Tune file is highlighted. If you wish to delete a Tune file, highlight the Tune file and press the Delete button (this is a permanent delete).

---

## Modifying SET Parameters Through SmartTune

The two methods just described for modifying SET parameters may require some NetWare knowledge and experience. You need no prior experience with set parameters to successfully use SmartTune. SmartTune's sophisticated artificial intelligence is able to automatically adjust SET parameters on the fly, based on collected real-time data.

As SmartTune detects changes in real-time, it will make changes accordingly. The resulting optimization helps eliminate bottlenecks or potential dangers associated with pushing the envelope on your operating system. The main advantage of the SmartTune module is providing optimization while you carry on with administration duties without having to worry about manually adjusting parameters.

SmartTune's Tuning Options feature provides you with greater flexibility for managing performance and optimization on your server than any software product on the market today.

### SmartTune Control of Optimization

For those who prefer to have SmartTune handle all aspects of optimizing the network server:

1. Select the Tune pull-down menu from NetTune's menu bar.
2. Select SmartTune from the Tune pull-down menu.
3. When the SmartTune dialog box appears (Figure 4.15), it will display the Tuning Options dialog box. Select the file server you wish to tune by clicking on the appropriate server, located in the Servers selection box.

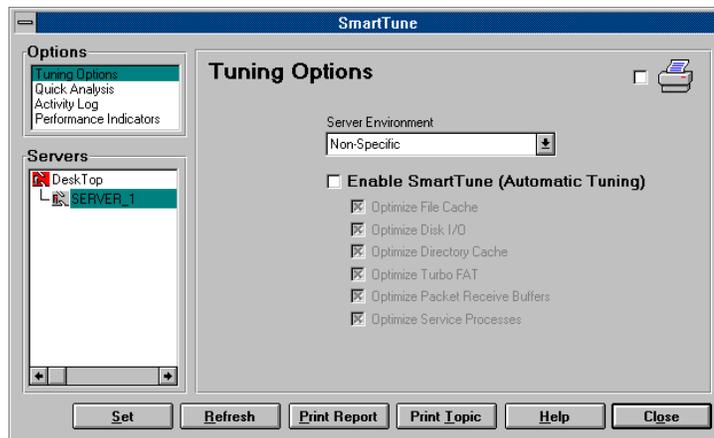


Figure 4.15 - SmartTune Tuning Options Dialog Box

4. If the Tuning Options dialog box isn't displaying, select Tuning Options from the Options selection box.
5. Select Non-Specific from the Server Environment selection box.
6. If the SmartTune check box is not enabled, the Enable SmartTune (Automatic Tuning) check box will be empty.
7. Make sure it is enabled by clicking on the check box to place an X in it. This will enable SmartTune to make all modifications for a server's SET parameters.
8. When this is done, click on the Set button to save your choices, then click on the Close button to exit.

## Disabling SmartTune

If you no longer wish to have SmartTune automatically tune all aspects of the selected server, remove the X from the Enable SmartTune (Automatic Tuning) check box (Figure 4.15) to disable SmartTune.



Enable SmartTune (Automatic Tuning)

Figure 4.16 - Disabling SmartTune Check Box

To do this, click on the Enable SmartTune (Automatic Tuning) check box.

Then click on the Set button to save your choice.

## Chapter 5 *File Menu Introduction*

The File menu is located in NetTune's menu bar at the top of the window. It contains a list of NetTune commands for the currently selected icon or object.

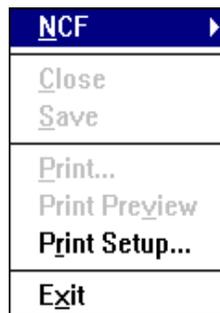


Figure 5.1 - File Menu Pull-Down Commands

### **NCF Command**

Selecting this command will open another selection window for AUTOEXEC.NCF and STARTUP.NCF.

To open the file you wish to view or edit, click on the desired file.

### **Close Command**

The Close command will close the selected NCF file.

### **Save Command**

The Save command is used to save the selected NCF file.

### **Print Command**

The Print Command is used to print an active window.

## Print Preview Command

When you choose the Print Preview command, you can display either full page or two page views of the active file or graph. While you are in print preview, you cannot edit text or choose other commands.

## Print Setup Command

The Print Setup command is used to select a printer driver, and set up the driver options.

### *Print Setup Dialog Box*

The Print Setup dialog box (Figure 5.2) shows the currently selected printer options. After you designate a printer, you can select page orientation and page size options. The number of options will vary depending on the printer driver you select.

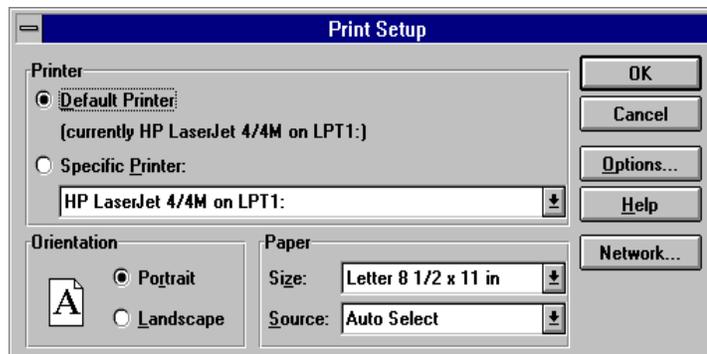


Figure 5.2 - Print Setup Dialog Box

Print quality is set by selecting the Options button. Your Printer Options dialog box may vary depending on your operating system (i.e. Windows for Work Groups, Windows 3.1).

## Exit Command

The Exit command is used to exit the NetTune program.

---

**NOTE:** Remember to save all NCF files before exiting NetTune.

---

## Chapter 6 *Edit Menu and Toolbar Introduction*

Clicking on Edit in the Menu Bar causes the Edit menu to appear (Figure 6.3). A number of edit commands are available in the pull-down menu.



Figure 6.3 - Edit Pull-Down Menu

---

### Editing Overview

There are three basic text editing techniques:

- Inserting text
- Deleting text
- Blocking text.

#### ***Inserting Text***

Position the cursor to the spot in the file where you want to insert text, and begin typing.

#### ***Deleting Text***

Position the cursor to the left of the text you want to delete, and press the Delete key. If you prefer, position the cursor to the right of the text to be deleted, and press the Backspace key.

#### ***Blocking Text***

A block of text is any group of characters you have highlighted. The editor treats the highlighted text as a single unit.

---

## Keyboard Navigation

The following keyboard navigation commands are available in the text editor:

<b>Keys</b>	<b>Move the Cursor</b>
<b>Left Arrow</b>	Left one character
<b>Right Arrow</b>	Right one character
<b>Up Arrow</b>	Up one line
<b>Down Arrow</b>	Down one line
<b>Home</b>	To the beginning of the current line
<b>End</b>	To the end of the current line
<b>Page Up</b>	Up one screen
<b>Page Down</b>	Down one screen
<b>Ctrl+Left Arrow</b>	Left one word
<b>Ctrl+Right Arrow</b>	Right one word
<b>Ctrl+Home</b>	To the top of the file
<b>Ctrl+End</b>	To the bottom of the file

## Edit Menu

The Edit menu is located in the Menu Bar at the top of the window. It contains a list of edit commands for the currently selected system file.

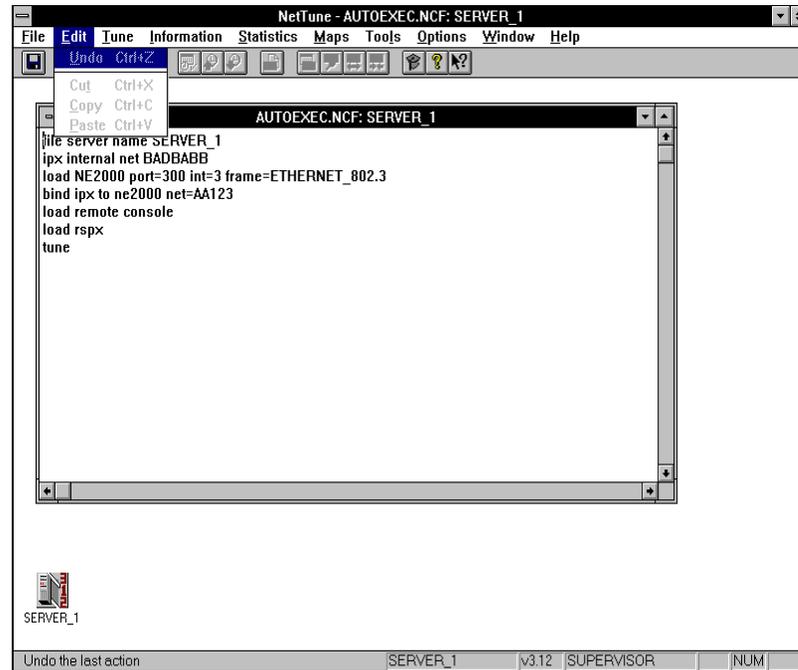


Figure 6.4 - Editing AUTOEXEC.NCF

To open the pull-down command menu, position the mouse cursor over the Edit menu, and click the left mouse button.

A NetTune command can be selected by pointing to the command and clicking the left mouse button.

## Undo Command

The Undo command is used to undo your most recent edit.

There are 2 methods for selecting the Undo command:

1. From the Edit menu, choose the Undo command.
2. From the keyboard, press the <Ctrl> <Z> keys.

## Cut Command

The Cut command deletes highlighted text and pastes the text into the clipboard. You can paste the clipboard contents anywhere in the file.

There are 3 methods for selecting the Cut command:

1. From the Edit menu, choose the Undo command.
2. From the keyboard, press the <Ctrl> <X> keys.
3. Use the Cut icon on the Toolbar.



## Copy Command

The Copy command copies highlighted text to the clipboard. You can paste the clipboard contents anywhere in a file. Many NetTune Windows (containing Graphs and Text) can be copied to the clipboard.

There are 3 methods for selecting the Copy command:

1. From the Edit menu, choose the Copy command.
2. From the keyboard, press the <Ctrl> <C> keys.
3. Use the Copy icon on the Toolbar.



## Paste Command

The Paste command is used to copy text from the clipboard into one or more locations in your file. You must position the cursor where you want the text to appear.

There are 3 methods for selecting the Paste command:

1. From the Edit menu, you can choose the Paste command.
2. From the keyboard, press the <Ctrl> <V> keys.
3. Use the Paste icon on the Toolbar.




---

## Toolbar

The Toolbar is a graphical bar with command icons that perform some of the most common commands in the NetTune program. The horizontal strip located directly below the Menu bar is the Toolbar (Figure 6.5).



Figure 6.5 - Toolbar

To use the Toolbar, move the mouse pointer to the icon representing the command you want to execute, and click the mouse button. For more information regarding the Toolbar icons, see Chapter 12.15 *NetTune Toolbar Icons*.

---

## Status Bar

The Status Bar at the bottom of NetTune's desktop is displayed by default and provides the following information:

- Help key identification
- The file server's name
- The file server's NetWare version
- The user's name
- Information on the keyboard's lock status

## Chapter 7 *Tune Menu Introduction*



Figure 7.1 - The Tune Menu Pull-Down Commands

The Tune pull-down menu, located on the NetTune menu bar, allows you to optimize server performance. It is only functional if you have the SmartTune NLM loaded, otherwise, the Tune pull-down menu will be grayed-out.

Optimizing network performance can be accomplished by:

- Manually adjusting internal NetWare operating system SET parameters.
- Creating custom Tune files and scheduling parameter changes through the Tune files.
- Using SmartTune to automatically adjust server(s) SET parameters on the fly.

---

### SET Parameters Command

The SET parameters command allows you to modify SET parameters for the following nine NetWare categories:

1. Communication
2. Memory
3. File Caching
4. Directory Caching
5. File System
6. Locks
7. Transaction Tracking

- 8. Disk
- 9. Miscellaneous

Along with modifying SET parameters, you can also create custom Tune files. Tune files contain modified SET parameters for a file server. You can schedule Tune files to change a server's SET parameters at a specified time. You can also export SET parameters from one server or Tune file to other servers or Tune files.

The choices available for modifying SET parameters, creating Tune files, or exporting SET parameters are available through NetTune's Set Parameter dialog boxes.

### **SET Parameter Dialog Boxes**

There are nine Set Parameter dialog boxes which provide one for each NetWare category found in the Categories selection box (Figure 7.2). Each Set Parameter dialog box is similar in design, and they all share a similar look and feel. Some of the Set Parameter dialog boxes have an asterisk (\*) before the SET parameter command. This asterisk indicates the change will be made to either the server's *AUTOEXEC.NCF* or *STARTUP.NCF* files. If there is no asterisk before the SET parameter command, then the SET parameter change will be made directly to the server's memory.

At the top left of the Set Parameter dialog box is the Categories selection box. Here you select the category of NetWare SET parameters you wish to modify.



Figure 7.2 - NetWare Categories Window

At the lower left of the SET parameters dialog box is the Servers\Tune Files selection box (Figure 7.3) which allows you to select a server (or Tune file) for modifying.

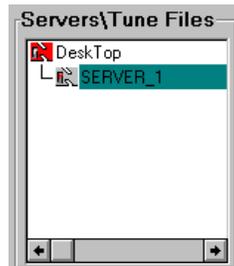


Figure 7.3 - Server Tune Files Window

---

**NOTE:** Only servers running the SmartTune NLM will be displayed in the Servers\Tune Files selection box

---

To view Tune files belonging to a particular server, double-click on the file server name. This will expand the server list into a Tune file list which contains all Tune files associated with the selected file server (Figure 7.4).

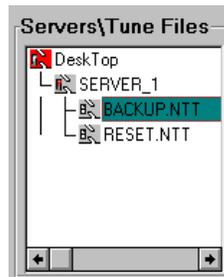


Figure 7.4 - Expanded Tune File List for Server HawkNet

At the bottom left of the Set Parameter dialog box is the Information selection box (Figure 7.5) which contains the following information:

- The NetWare version
- The NetWare user limit
- NetTune version
- NetTune Read\Write status

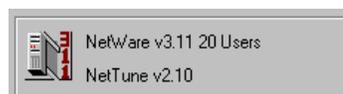


Figure 7.5 - Information Window

The Read\Write status of NetTune should be noted. If *SMARTUNE.NLM* is not loaded in write mode, you cannot alter any SET parameters or Tune files.

---

**NOTE:** NetWare version 3.11 vs. NetWare version 3.12

If you are modifying multiple servers that are running version 3.11 and version 3.12 of NetWare, you will not see the identical number of SET parameters in the Set Parameter dialog boxes. This is because NetWare version 3.12 contains 9 additional SET parameters.

---

The SmartTune SET parameters dialog boxes includes push buttons. Table 7.1 below describes the function of each push button.

<b>New</b>	The New button creates a new Tune file containing either newly modified SET parameters or Novell's default SET parameters. For more on the New button see <i>Creating a New Tune File, Chapter 7</i> .
<b>Export</b>	The Export button will export SET parameters from one server, or Tune file, to other servers or Tune files. For more on the Export button see <i>Exporting SET parameters to a Server or Tune File, Chapter 7</i> .
<b>Set</b>	The Set button will save any changes you make to the SET parameters for the currently selected file server or Tune file.
<b>Undo</b>	The Undo button will undo any changes you made to the current SET parameters dialog box.
<b>Default</b>	The Default button will display the NetWare default values for the currently selected file server or Tune file.
<b>Help</b>	The Help button will bring up the NetTune Help index.
<b>Close</b>	The Close button will end your session and exit.

Table of SmartTune's Push Buttons for the SET Parameters

## Selecting an Option

Options that appear in the Set Parameter dialog boxes include: check boxes, text boxes, and push buttons. Select an option via mouse, and click or press the Tab key repeatedly until the desired option is activated.

## Check Boxes

Toggle a check box option on or off by selecting or deselecting the check box. When the check box is selected (On), an X appears inside the check box.

## Text Boxes

Once selected, a text box allows you to type an entry or modify an existing parameter. You may also use the scroll bar arrows alongside the text box to increase or decrease a parameter.

## Push Buttons

Push buttons are selected by clicking on the button with the mouse, or by using the Tab and Enter keys.

## Creating a New Tune File

To create a new Tune file:

1. Select SET parameters from the Tune pull-down menu.
2. When the SET parameters dialog box appears, click on the New button to open the New Tune File dialog box (Figure 7.6).

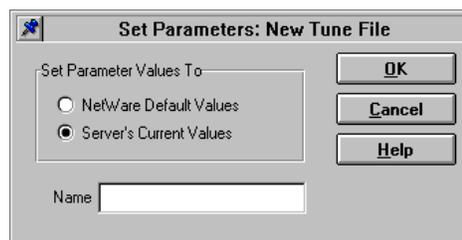


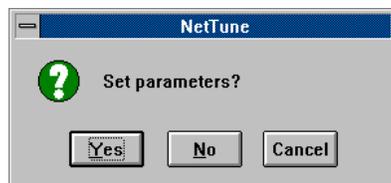
Figure 7.6 - New Tune File Dialog Box

3. If you choose to use NetWare's defaults, then click on the NetWare Defaults Values button. If you choose to use values that will be modified by you, then select the Server's Current Values button.

4. Enter a Tune file name into the Name field. Give the Tune file a descriptive name and a *.NTT* file extension. This enables NetTune to identify the file as a Tune file.
5. After you have entered a descriptive name, click on the OK button.
6. Click on the NetWare category that contains the SET parameters you wish to modify.
7. When the selected NetWare category dialog box appears, modify the SET parameters as needed. When you're finished, click on the SET button to save those modifications to your new Tune file.
8. If you wish to modify additional SET parameters from other NetWare categories, and save them to your new Tune file, continue from Step 6.

---

**NOTE:** If you forget to save any modified SET parameters, you will see a dialog box that asks if you wish to save your changes. You must decide before you can alter any other Set Parameter categories.



- 
9. When you have finished modifying all the SET parameters, click on the Set button to save any additional changes. Click on the Close button to end your session.

## Exporting SET Parameters to a Server or Tune File

The Export function copies all SET parameters from a source, either a file server or Tune file, to multiple destinations that are other file servers or Tune files. This feature allows you to create a duplicate set of SET parameters for another server or Tune file without selecting each SET parameter individually.

---

**NOTE:** The Export function does not copy Tune files to other destinations. It copies the SET parameters from a source to multiple destinations (i.e., other Tune files or servers).

---

## Exporting a Server's SET Parameters to Another Server

To export a file server's SET parameters to another file server:

1. Select a file server from a group icon listed in the Source selection box. To do this double click on the group icon. This will expand into the server list.
2. When the source server list appears, click on the file server that contains the values you wish to export. The Source: SET parameters Name and Current Value window will now be displaying the current SET parameters for the selected server. You can view all the SET parameters for that server by scrolling through the Source: SET parameters Name and Current Value window.
3. When you are satisfied that these source values are those that you wish to use, then double-click the group icon from the Destination window that contains the destination server.
4. When the destination server list appears, click on the server(s) you wish to designate as the receiver of these SET parameters (Figure 7.7).

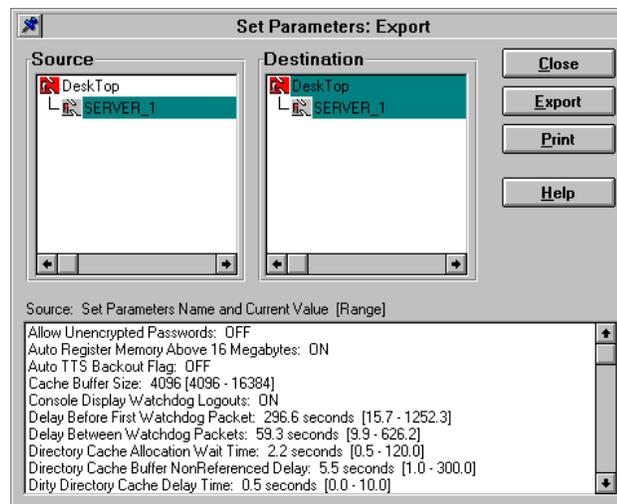


Figure 7.7 - Exporting SET Parameters

5. When you have selected the destination server(s), click on the Export button. This will export the source SET parameters to the destination server's NCF file(s).
6. Click on the Close button to end your session.

## Exporting a Tune File to Another Tune File or Server

Exporting a Tune file to multiple file servers (or other Tune files) follows the same procedures found in *Exporting a Server's SET parameters to another Server, Chapter 7*. While the server list is displaying, double click on the sever list to expand the list and display the Tune file list for both source and destination. Click on all destination servers or Tune files that you want to receive the exported SET parameters.

## Communications Set Parameters Dialog Box

The Communication SET parameters dialog box controls the communication buffer settings. There are several parameters that can be adjusted in the Communications dialog box (Figure 7.8).

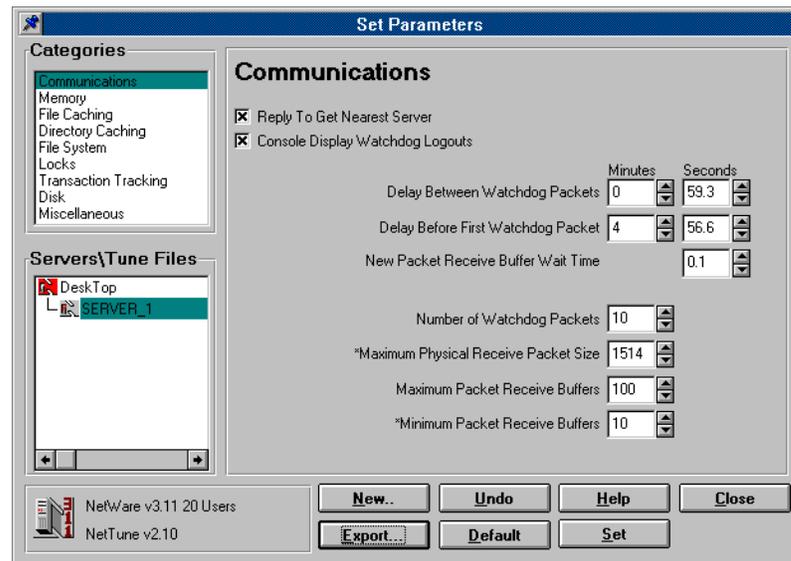


Figure 7.8 - Communications SET Parameter Dialog Box

## Watchdog Parameter

Watchdog parameters are used to make sure workstations are currently connected.

If the server has not received a packet from a workstation in a certain time (set by the Delay Before First Watchdog parameter), a watchdog packet is sent to the station.

If the station does not respond within a certain time (set by the Delay Between Watchdog parameter), another watchdog packet is sent.

If the station still does not respond to a certain number of watchdog packets (determined by the Number of Watchdog Packets parameter), the server assumes that the station is no longer connected and clears the station's connection.

#### **Packet Receive Buffer Parameters**

Areas in the file server's memory are set aside to hold data packets. These packets remain in the buffers while being processed by the file server.

---

#### **Write Enable Switch:**

If you try to alter any of the Set parameters, and the Set button is disabled, it's because SmartTune was loaded in Read Only mode. See Chapter 3 for more information concerning the Write enable switch.

---

## **Console Display Watchdog Logouts**

This parameter determines whether a console message will be displayed when a workstation connection is cleared.

A smooth running network does not require the display of this parameter.

**Limits:**      **On or Off**

**Default:**     **Off**

## **Enable Packet Burst Statistics Screen**

This parameter displays the NCP packet burst statistics screen.

This command applies only to NetWare version 3.12 users. NetWare version 3.11 users will not see this parameter displayed in the Communications dialog box.

**Limits:**      **On or Off**

**Default:**     **Off**

## **Reply To Get Nearest Server**

This parameter determines whether this server will respond to "Get Nearest Server" requests from workstations that are attempting to locate a server.

**Limits:**      **ON or OFF**

**Default:**     **ON**

## Allow LIP

This parameter allows the client's rights to be changed.

This command applies only to NetWare version 3.12 users. NetWare version 3.11 users will not see this parameter displayed in the Communications dialog box.

**Limits:** On or Off

**Default:** On

## Number of Watchdog Packets

This parameter sets the number of watchdog packets the server will send out (without receiving a workstation reply) before disconnecting the workstation.

**Limits:** 5 to 100

**Default:** 10

## Delay Between Watchdog Packets

This parameter sets the amount of time between watchdog packets after the server has sent out the first watchdog packet.

**Limits:** 9.9 seconds to 10 minutes 26.1 seconds

**Default:** 59.3 seconds

## Delay Before First Watchdog Packet

Sets the amount of time the server waits without receiving a workstation request before sending out the first watchdog packet.

**Limits:** 15.7 seconds to 20 minutes 52.3 seconds

**Default:** 4 minutes 56.6 seconds

## Maximum Physical Receive Packet Size

This parameter sets the maximum packet size the file server can transmit to any network. The default packet size is 1KB (This includes the packet header and data).

### Considerations

The default is also acceptable for Token-Ring or Ethernet boards. Set this parameter to the largest packet size allowed by your network boards.

---

**NOTE:** This parameter cannot be modified at the console prompt. SmartTune will modify the *STARTUP.NCF*. Reboot the file server to implement the new parameter.

---

**Limits for 3.11:** 618 to 4202

**Default for 3.11:** 1130

**Limits for 3.12:** 618 to 24682

**Default for 3.12:** 1514

## Maximum Packet Receive Buffers

This sets the maximum number of packet receive buffers that the operating system can allocate.

### Considerations

EISA and Micro Channel server bus master boards require at least 5 buffers per board.

Use NetWare's *MONITOR.NLM* to determine if the board is producing "No ECB available count " errors. This can be done by selecting LAN Information from the Monitor program. If you detect these errors, increase the parameter to allow for 10 packet receive buffers per board.

If you observe that the number of allocated services processes have reached fixed limits, increase the "maximum number of service processes" parameter.

---

**NOTE:** Before changing this parameter, use NetWare's *MONITOR.NLM* or NetTune to view the current server usage for packet receive buffers and service processes.

---

**Limits for 3.11:**      **50 to 2000**

**Default for 3.11:**      **100**

**Limits for 3.12:**      **50 to 2000**

**Default for 3.12:**      **400**

## Minimum Packet Receive Buffers

This parameter sets the minimum number of packet receive buffers that the operating system can allocate. The operating system will set the minimum number of buffers when the server boots (*STARTUP.NCF*).

### Considerations

If you have EISA and Micro Channel server bus master boards in your server, and you are receiving "No ECB available count" errors immediately after the file server boots, increase this parameter. Each board needs to have at least 5 packet receive buffers.

---

**NOTE:** Before changing this parameter, use NetWare's *MONITOR.NLM* or NetTune to view current server usage of packet receive buffers. If the parameter is set higher than 10, and the server is responding slowly after it has been booted, increase this parameter.

This parameter cannot be modified at the console prompt. SmartTune will modify the *STARTUP.NCF*. Reboot the file server to implement the new parameter.

---

**Limits:**      **10 to 1000**

**Default:**      **100**

## New Packet Receive Buffer Wait Time

This parameter sets the length of time the operating system will wait after receiving a request for another packet receive buffer and before granting an additional buffer.

This parameter is used to prevent the operating system from granting an abnormal amount of packet receive buffers during a period of sudden peak usage.



Never change this parameter on file servers with an EISA bus master board.

**Limits:** 0.1 seconds to 20 seconds

**Default:** 0.1 seconds

## NCP Packet Signature Option

This parameter option controls the NCP packet signatures.

This command applies only to NetWare version 3.12 users. NetWare version 3.11 users will not see this parameter displayed in the Communications dialog box.

**Limits:** 0, 1, 2, 3

**Default:** 1

0 = Don't do packet signature

1 = Do packet signatures only if the client requests them

2 = Do packet signatures if supported

3 = Requires packet signatures

## Enable IPX Checksums

This parameter enables the checksums of IPX packets. This command applies only to NetWare version 3.12 users. NetWare version 3.11 users will not see this parameter displayed in the Communications dialog box.

**Limits:** 0, 1, 2

**Default:** 1

0 = No checksums

1 = Do a checksum if enabled at the client

2 = Requires checksum

## Memory Set Parameters Dialog Box

The Memory Set parameters dialog box (Figure 7.9) is used to control the size of the dynamic memory pool, the block size of cache buffers, and the automatic registering of memory on EISA bus computers.

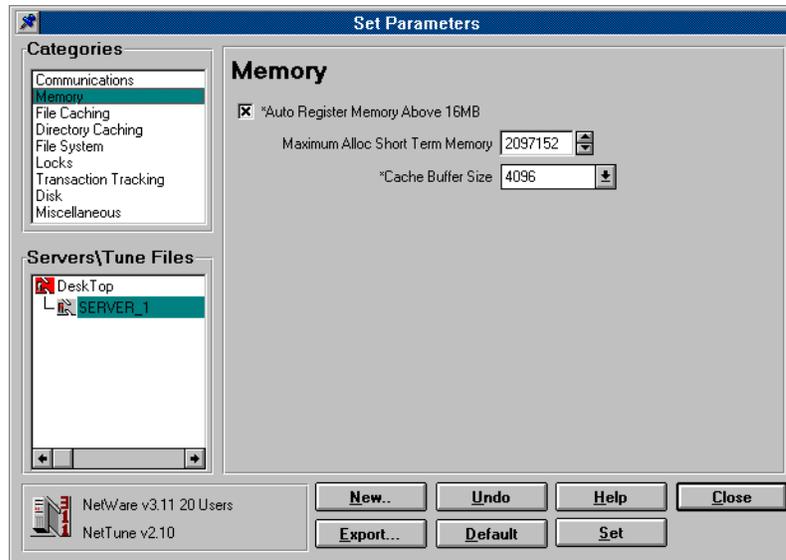


Figure 7.9 - Memory SET Parameters Dialog Box

## Auto Register Memory Above 16MB

This parameter is used to control the automatic register of memory above 16MB in EISA computers.

### Considerations

Set to ON if you want the operating system to register memory above 16MB.

Set to OFF if your file server has a network board or a disk adapter board that uses on-line DMA or AT bus mastering.

---

**NOTE:** This parameter cannot be modified at the console prompt. SmartTune will modify the *STARTUP.NCF*. Reboot the file server to implement the new parameter.

---

**Limits:** ON or OFF

**Default:** ON

## Maximum Alloc Short-Term Memory

This parameter sets the amount of memory the operating system allocates to the Short-Term Memory pool. The default setting is sufficient for 250 users, each with 26 drive mappings.

### Considerations

Increase this parameter if the file server issues warnings that an operation cannot be completed because the memory pool has reached its limits.

Decrease this parameter if the file server is allocating more memory to the pool than normally required.

---

**NOTE:** Before changing this parameter, use NetWare's *MONITOR.NLM* or NetTune to view the amount of memory allocated to the "Alloc Memory Pool."

---

**Limits for 3.11:** 50000 to 16777216

**Default for 3.11:** 2097152

**Limits for 3.12:** 50000 to 33554432

**Default for 3.12:** 8388608

## Cache Buffer Size

This parameter sets the block size of the cache buffer.

### Considerations

If block allocations are greater than 4KB on all volumes, increasing this parameter may increase performance.

If block allocations are less than 4KB on all volumes, increasing this parameter will decrease performance.

---

**NOTE:** Volumes that have block allocation sizes smaller than the cache block size will not be mounted.

---

If block allocation sizes vary between volumes, make this parameter no larger than the smallest block allocation size.

---

**NOTE:** This parameter cannot be modified at the console prompt. SmartTune will modify the *STARTUP.NCF*. Reboot the file server to implement the new parameter. This parameter may also be modified using the *-c* option when starting the *SERVER.EXE* program.

---

**Limits:** 4096, 8192, or 16834

**Default:** 4096

## File Caching Set Parameters Dialog Box

The File Caching SET parameters dialog box (Figure 7.10) is used to set file cache memory parameters.

Files that are being read from or written to are kept in the file cache memory buffers. File caching holds frequently used files in file cache memory longer to facilitate faster access. The number of files held in memory depends on the number of file cache buffers available.

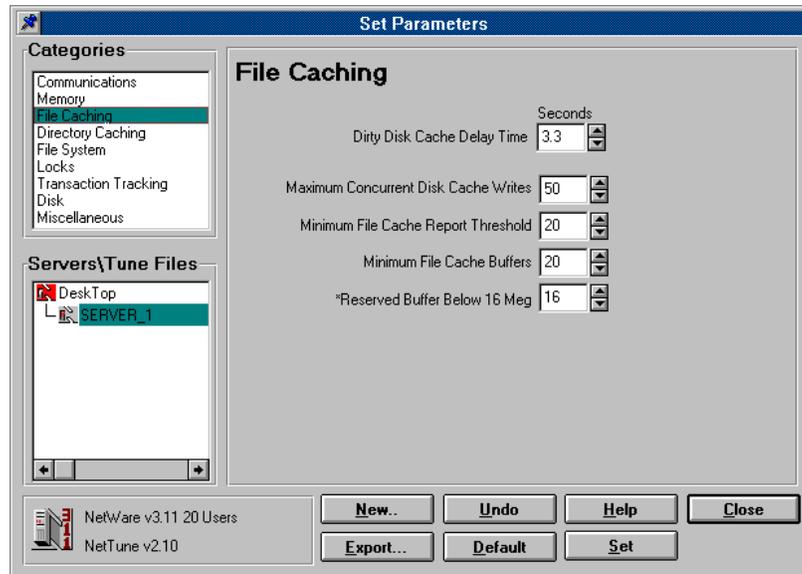


Figure 7.10 - File Caching SET Parameters

## Maximum Concurrent Disk Cache Writes

This parameter sets the number of write requests for changed file data that can be put into the elevator before the disk head begins a sweep across the disk.

### Considerations

Increasing this parameter makes the servicing of write requests more efficient.

Decreasing this parameter makes the servicing of read requests more efficient.

---

**NOTE:** Before changing this parameter, use NetWare's *MONITOR.NLM* or NetTune to view the number of dirty cache buffers. If the number is above 70% of the total cache buffers, increase this parameter to optimize the write speed.

---

<b>Limits for 3.11:</b>	<b>10 to 100</b>
<b>Default for 3.11:</b>	<b>50</b>
<b>Limits for 3.12:</b>	<b>10 to 1000</b>
<b>Default for 3.12:</b>	<b>50</b>

## Dirty Disk Cache Delay Time

Sets the amount of time the operating system will keep a write request (that does not fill a cache buffer) in memory before writing the request to disk.

### ***Considerations***

Increase this parameter if users are making many small write requests.

Decreasing this parameter slightly reduces the chances of losing data. However, you may drastically reduce performance.

**Limits:**        **0.1 seconds to 10 seconds**

**Default:**      **3.3 seconds**

## Minimum File Cache Buffer Report Threshold

This parameter sets a warning threshold above the minimum number of cache buffer settings so that the operating system will alert you when the warning threshold has been reached.

### ***Considerations***

Warning Threshold Message:

*Number of cache buffers is getting low.*

Regardless of how this parameter is set, the operating system displays the following message when the memory allocation resources reach the minimum number of cache buffers:

*Cache memory allocator exceeded minimum cache buffer left limit.*

**Limits: 0 to 1000**

**Default: 20**

## Minimum File Cache Buffers

This parameter sets the minimum number of cache buffers the operating system allows for file caching. The operating system uses all memory not allocated for other processes for file caching. As processes request memory, the operating system releases memory until the limit of this parameter is reached.

### *Considerations*

Setting this parameter too high may prevent other processes from allocating required memory resources.

**Limits: 0 to 1000**

**Default: 20**

## Reserved Buffer Below 16 Meg

This parameter sets the number of file cache buffers to be kept for device drivers unable to access the memory above 16 MB.

---

**NOTE:** This parameter cannot be modified at the console prompt. SmartTune will modify the *STARTUP.NCF*. Reboot the file server to implement the new parameter.

---

**Limits for 3.11: 8 to 200**

**Default for 3.12: 16**

**Limits for 3.11: 8 to 300**

**Limits for 3.12: 16**

## Read Ahead LRU Sitting Time Threshold

This parameter insures that if the LRU (Least Recently Used) sitting time is below this threshold, then the read ahead will not take place.

This command applies only to NetWare version 3.12 users. NetWare version 3.11 users will not see this parameter displayed in the Communications dialog box.

**Limits:**        **0 second to 1 hour**

**Default:**      **10 seconds**

## Read Ahead Enabled

This parameter performs background reads to move the blocks that will be requested into the cache in advance. This is done as long as sequential file access is occurring.

This command applies only to NetWare version 3.12 users. NetWare version 3.11 users will not see this parameter displayed in the Communications dialog box.

**Limits:**        **ON or OFF**

**Default:**      **ON**

## Directory Caching Set Parameters Dialog Box

The Directory Caching SET parameters dialog box (Figure 7.11) is used to set directory cache buffer parameters. Directory caching facilitates fast access to frequently used directories. A directory entry stays in a cache buffer as long as it is being frequently accessed. If used infrequently, the operating system will overwrite the entry.

A trade-off exists between directory and file caching. When the number of directory cache buffers is increased, the number of file cache buffers decreases. Directory and file caching requirements must be carefully balanced for maximum system performance.

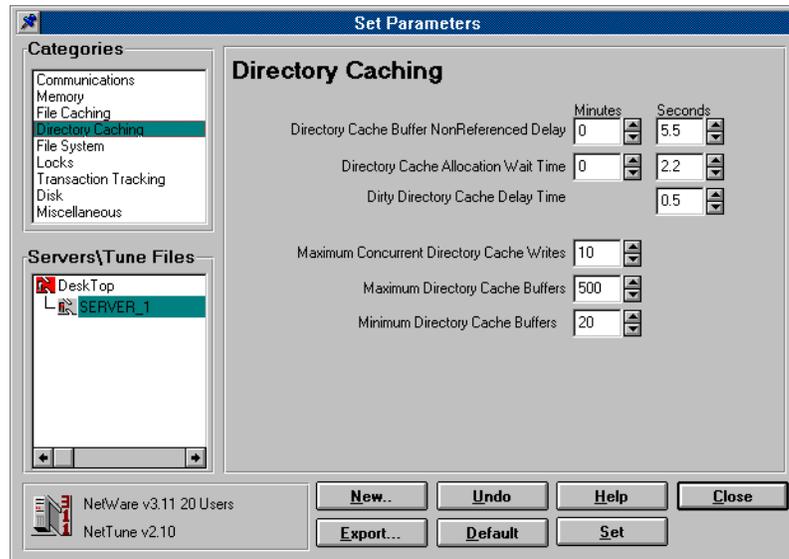


Figure 7.11 - Directory Caching SET Parameters

## Directory Cache Buffer NonReferenced Delay

This parameter sets the length of time a directory entry must be cached before it can be overwritten by another directory entry.

### Considerations

Increasing this parameter causes the operating system to allocate more directory cache buffers.

Decreasing this parameter causes directory access to slow down, but decreases the need for additional cache buffers.

**Limits:** 1 second to 5 minutes

**Default:** 5.5 seconds

## Directory Cache Allocation Wait Time

This parameter sets the length of time the operating system must wait between the allocation of new directory cache buffers. During this time period all directory cache buffer allocation requests are ignored.

### *Considerations*

Increasing this parameter will cause the operating system to be slow in allocating directory cache buffers.

Decreasing this parameter causes more memory resources to be allocated to directory caching.

**Limits:**        **0.5 seconds to 2 minutes**

**Default:**      **2.2 seconds**

## Dirty Directory Cache Delay Time

This parameter sets the length of time the operating system keeps a directory table write request in memory before writing it to disk.

### *Considerations*

Increasing this parameter increases operating system performance. However, the probability of the directory table becoming corrupted is also increased.

Decreasing this parameter reduces operating system performance due to an added number of disk writes. However, the probability of the directory becoming corrupted is reduced.

**Limits:**        **0 to 10 seconds**

**Default:**      **.5 seconds**

## Maximum Concurrent Directory Cache Writes

This parameter sets the number of write requests from the directory cache buffers that can be placed into the elevator before the disk head begins a sweep across the disk.

### *Considerations*

Increasing this parameter improves the efficiency of servicing write requests. However, the servicing of read requests becomes less efficient.

Decreasing this parameter improves the efficiency of servicing read requests. However, the servicing of write requests becomes less efficient.

**Limits:** 5 to 50

**Default:** 10

## Maximum Directory Cache Buffers

This parameter sets the number of permanent directory cache buffers the operating system may allocate.

### *Considerations*

Increase this parameter if the file server responds slowly to directory searches.

Decrease this parameter if too much memory is being allocated for directory caching.

---

**NOTE:** If users are notified by the operating system that the server is low on memory, this parameter should be one of the first to be reduced.

You must reboot the file server to return the memory to the cache buffer memory pool.

---

**Limits:** 20 to 4000

**Default:** 500

## Minimum Directory Cache Buffers

This parameter sets the minimum number of cache buffers that the operating system can allocate for directory caching. Set this parameter high enough that directory searches can be done quickly.

### **Considerations**

Increase this parameter no higher than necessary. If the minimum number of cache buffers is not used, the buffers cannot be reallocated to file caching. They remain unusable.

---

**NOTE:** If the file server is responding slowly to directory searches, use the *MONITOR.NLM* or NetTune to view current directory cache buffer statistics.

---

**Limits:**        **10 to 2000**

**Default:**      **20**

## File System Set Parameters Dialog Box

The File System SET parameters dialog box (Figure 7.12) controls the following functions:

- Maximum settings for files and directories
- Volume low warnings
- File purging
- Wait times

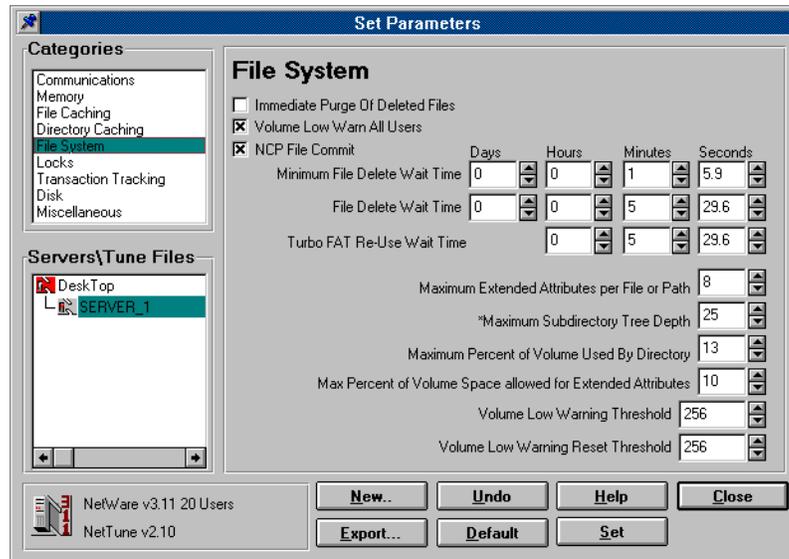


Figure 7.12 - File System SET Parameters

## Maximum Subdirectory Tree Depth

This parameter sets the number of subdirectories the operating system will support. Some DOS directories are not capable of supporting more than 10 levels if the directories have eleven-character names.

### Considerations

Increase this parameter if application support trees are deeper than 25 levels.

Decrease this parameter if your application supports only shallow tree structures.

---

**NOTE:** This parameter cannot be modified at the console prompt. SmartTune will modify the *STARTUP.NCF*. Reboot the file server to implement the new parameter.

---

**Limits:** 10 to 100

**Default:** 25

## Maximum Extended Attributes per File or Path

This parameter sets the number of extended attributes that can be assigned to a file path for all volumes on the server.

**Limits for 3.11:** 4 to 512

**Default for 3.11:** 32

**Limits for 3.12:** 4 to 512

**Defaults for 3.12:** 8

## Maximum Percent of Volume Used by Directory

This parameter sets a limit on the portion of a volume that may be used as directory space.

**Limits:** 5 to 50

**Default:** 13

## Maximum Percent of Volume Space Allowed for Extended Attribute

This parameter sets a limit on the portion of volume space that may be used for extended attribute storage.

---

**NOTE:** This parameter only takes effect while the volume is being mounted.

---

**Limits:** 5 to 50

**Default:** 10

## File Delete Wait Time

Sets the amount of time the operating system is required to wait before marking a salvageable file as purgeable. When the volume becomes full, the operating system begins to delete the oldest purgeable files to create free space on the volume.

### *Considerations*

Increase this parameter as necessary for the system users.

If the volume becomes full, files that have not met the limit will still be purged.

**Limits:** 0 seconds to 7 days

**Default:** 5 minutes 29.6 seconds

## Minimum File Delete Wait Time

This parameter sets the length of time a file must stay in a salvageable state on the volume. Deleted files that have no minimum time requirements will not be purged automatically, even if the volume is full and users are unable to create new files.

**Limits:** 0 to 7 days

**Default:** 1 minute 5.9 seconds

## Turbo FAT Re-Use Wait Time

This parameter sets the length of time a turbo FAT buffer remains in memory after an indexed file is closed. Once the wait state has elapsed, the operating system can allocate the buffer to another indexed file.

### *Considerations*

Increase this parameter if you want the Turbo FAT index to remain in memory for an extended period of time.

Decrease this parameter if want memory immediately released to service the next file to be indexed.

**Limits:** 0.3 seconds to 1 hour 5 minutes 54.6 seconds

**Default:** 5 minutes 29.6 seconds

## Volume Low Warning Threshold

This parameter sets the minimum amount of free disk blocks that can remain on a volume before the operating system issues a warning.

### *Considerations*

The Block size is determined when a volume is created.

---

**NOTE:** If volumes have been assigned different block sizes, each volume will have a different amount of free space when the warning is issued.

---

**Limits:**        **0 to 100000 Blocks**

**Default:**      **256 Blocks**

## Volume Low Warning Reset Threshold

This parameter sets the amount of disk space that must be freed before a second warning is issued. The first warning is controlled by the "Volume Low Warn All Users" parameter.

If a volume is hovering at its volume low threshold, this parameter prevents repetitious warnings every time the volume dips below the threshold.

**Limits:**        **0 to 100000 Blocks**

**Default:**      **256 Blocks**

## NCP File Commit

This parameter controls whether applications are allowed to flush all pending file writes to disk when a File Commit NCP is issued, instead of waiting for the cache manager to flush to disk.

### *Considerations*

Set to ON to immediate flush from cache to disk when a File Commit NCP is issued.

**Limits:**        **ON or OFF**

**Default:**      **ON**

## Volume Low Warn All Users

Setting this parameter to ON will have the operating system warn all users when a volume is almost full.

### *Considerations*

If you choose not to warn users, monitor volume statistics daily with the NetWare CHKVOL or VOLINFO commands.

**Limits:** ON or OFF

**Default:** ON

## Immediate Purge Of Deleted Files

This parameter controls the salvageable file features.

### *Considerations*

If set to ON, all NetWare salvage features are disabled. All files are immediately purged when deleted.

If set to OFF, files may be salvaged with the NetWare SALVAGE utility.

**Limits:** ON or OFF

**Default:** OFF

## Locks Set Parameters Dialog Box

The File Lock SET parameters dialog box (Figure 7.13) controls the number of:

- Open files each station can have
- Open files the operating system can handle
- Record locks the operating system can handle

These parameters control three types of locks:

- File
- Physical Record
- Logical Record

### File Lock

This type of lock secures the entire file and prevents other stations from accessing the file.

### Physical Record Lock

This type of lock controls data access by multiple users. It prevents other users from altering a file. The operating system enforces this lock.

### Logical Record Lock

This lock type controls data access by multiple users. It prevents users from altering certain sections of data in a file. The application enforces this lock.

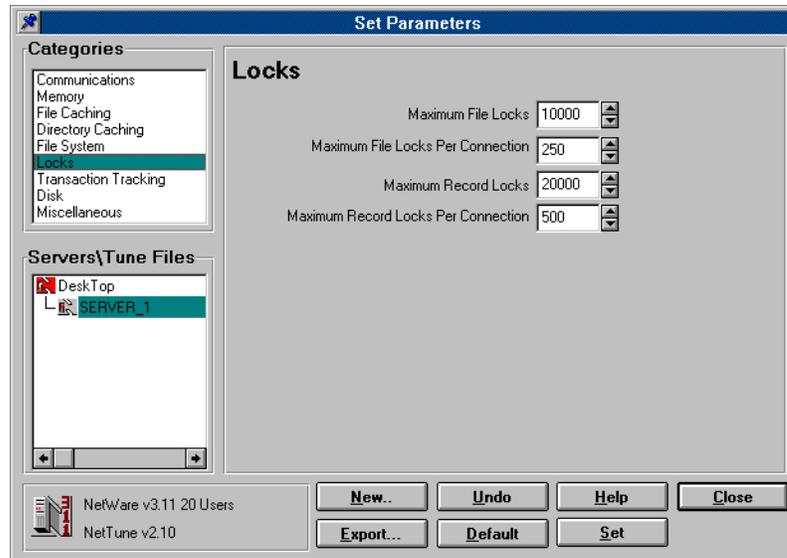


Figure 7.13 - Locks SET Parameters

## Maximum File Locks

This parameter sets the number of opened and locked files the operating system can handle.

### Considerations

Increase this parameter if the current number of open files is near or equal to the default setting.

Decrease this parameter to restrict the number of file server resources.

---

**NOTE:** Before changing this parameter, use NetWare's *MONITOR.NLM* or NetTune to view the number of files that are open during peak usage

---

**Limits:** 100 to 100000

**Default:** 10000

## Maximum File Locks Per Connection

This parameter controls how many opened and locked files a station can use at a time.

### **Considerations**

Increase this parameter when an application cannot open enough files and fails. An OS/2 station may require a higher default than 250.

You may also be required to increase the number of file handles in the workstation's *SHELL.CFG* file.

Decrease this parameter if workstations are using too many file server resources.

---

**NOTE:** Before changing this parameter, use NetWare's *MONITOR.NLM* or NetTune to view how many opened and locked files a workstation is using.

---

**Limits:** 10 to 1000

**Default:** 250

## Maximum Record locks

This parameter sets the number of record locks the operating system can handle.

### **Considerations**

Increase this parameter if users are having trouble running applications, and are receiving messages indicating that an insufficient number of memory locks are available.

Decrease this parameter if users are using too many file server resources.

---

**NOTE:** Before changing this parameter, use NetWare's *MONITOR.NLM* or NetTune to view the number of record locks a workstation is using.

---

**Limits:** 100 to 200000

**Default:** 20000

## Maximum Record Locks Per Connection

This parameter sets the number of record locks a station can use at one time.

### *Considerations*

Increase this parameter when an application fails because it is unable to lock enough records.

Decrease this parameter if workstations are using too many file server resources.

---

**NOTE:** Before changing this parameter, use NetWare's *MONITOR.NLM* or NetTune to view how many record locks a workstation is using.

---

**Limits:** 10 to 10000

**Default:** 500

## Transaction Tracking SET Parameters Dialog Box

The Transaction Tracking SET parameters dialog box (Figure 7.14) is used to SET parameters that control the Transaction Tracking System (TTS). A transaction is a set of write operations that must be completed.

The Transaction Tracking System guarantees that a set of write operations will either be written to disk in complete form, or backed out if incomplete. This ensures database integrity in the event that the workstation, file server, or LAN fails before a transaction has been completed.

Normally, it will not be necessary to change most of these parameters.

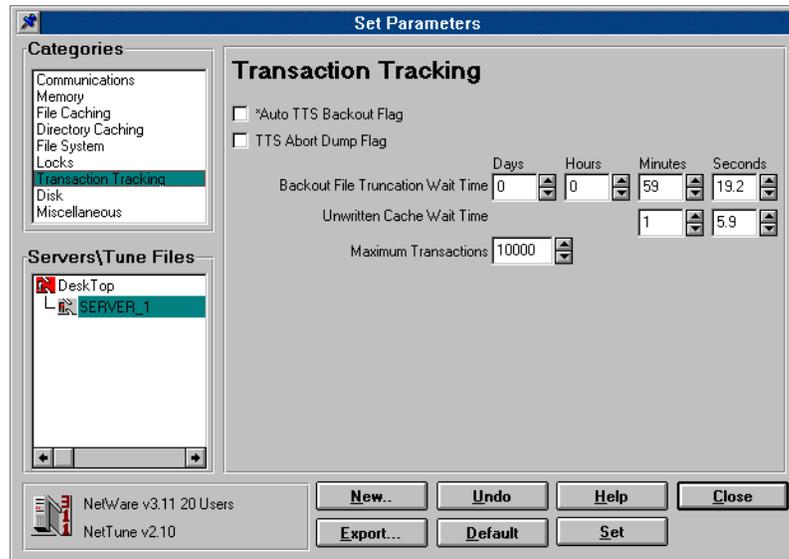


Figure 7.14 - Transaction Tracking SET Parameters

## Auto TTS Backout Flag

This parameter controls whether a crashed file server will backout any incomplete transactions when rebooted.

### Considerations

If set to ON, the file server will automatically back out any incomplete transactions during a reboot.

If set to OFF, the file server prompts you with the following message before completing its bootstrap:

*Incomplete transaction(s) found. Do you wish to back them out?*

---

**NOTE:** This parameter cannot be modified at the console prompt. SmartTune will modify the *STARTUP.NCF*. Reboot the file server to implement the new parameter.

**Limits:** ON or OFF

**Default:** OFF

## TTS Auto Dump

This parameter controls whether a file will be created to log transaction backout data.

### **Considerations**

If set to ON, backout data is written to the *TTS\$LOG.ERR* file in the SYS volume. You can either read the file with a text editor, or print the file.

If set to OFF, the backout data is not saved.

**Limits:** ON or OFF

**Default:** OFF

## TTS Backout File Truncation Wait Time

This parameter sets the length of time allocated blocks remain available for the TTS backout file when the blocks are not being used.

**Limits:** 1 minute 5.9 seconds to 1 day 2 hours 21 minutes 51.3 seconds

**Default:** 59 minutes 19.2 seconds

## TTS Unwritten Cache Wait Time

This parameter sets the length of time a block of transactional data can be held in memory. In the case where a transactional data block has reached its time limit, other write requests are held up while the data block is written to disk.

**Limits:** 11 seconds to 10 minutes 59.1 seconds

**Default:** 1 minute 5.9 seconds

## Maximum Transactions

This parameter sets the number of transactions that may occur at the same time.

**Limits:** 100 to 10000

**Default:** 10000

## Disk SET Parameters Dialog Box

The Disk SET parameters dialog box (Figure 7.15) controls one part of Hot Fix redirection which can occur during a write request, read request, or a read-after-write verification.

### Write Request Hot Fix Redirection

This hot fix occurs when the disk reports an error during a write request. The operating system marks the block as bad, and then redirects the data to a different block.

### Read Request Hot Fix Redirection

This hot fix occurs when a disk error takes place during a read request. If the hard disk is mirrored, the operating system retrieves the data from the mirrored disk, and then redirects the data on the primary disk. If the hard disk is not mirrored the data is lost, but the block is marked as bad so that future data will not be stored there.

### Read After-Write-Verification Hot fix Redirection

This hot fix occurs after the data is written to disk. The data on disk is then read and compared to that in the memory. If the two do not match, the operating system marks the block as bad, and redirects the data to a different block.

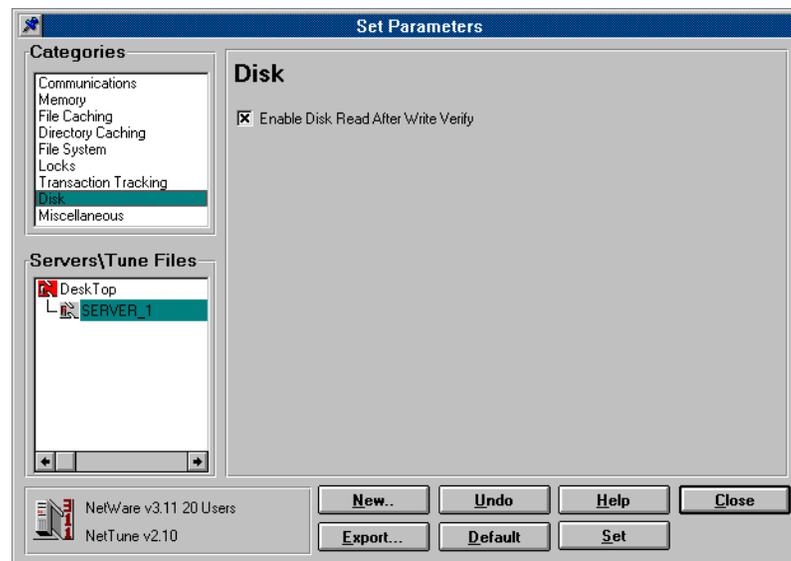


Figure 7.15 - Disk SET Parameters

## Enable Disk Read After Write Verify

This parameter controls whether data written to disk is compared with memory. Normally this parameter is ON. If you need extra disk speed on writes and your disks are reliable and mirrored, setting this parameter to OFF can nearly double your disk speed.

**Limits:** ON or OFF

**Default:** ON

## Concurrent Mirror Requests

This parameter sets the number of re-mirror requests per logical partition.

This command applies only to NetWare version 3.12 users. NetWare version 3.11 users will not see this parameter displayed in the Communications dialog box.

**Limits:** 2 to 30

**Default:** 4

## Miscellaneous Set Parameters Dialog Box

The Miscellaneous SET parameters dialog box (Figure 7.16) controls:

- Encrypted passwords
- Alerts
- NCP searches
- Server processes

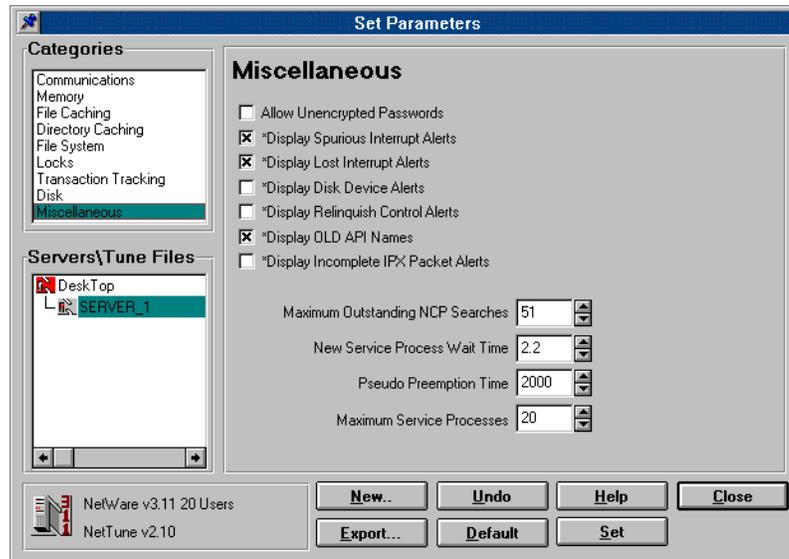


Figure 7.16 - Miscellaneous SET Parameters

## Allow Unencrypted Passwords

This parameter controls the use of unencrypted passwords.

### Considerations

If set to ON, users are allowed to use both encrypted and unencrypted passwords.

If set to OFF, users may use only encrypted passwords.

---

**NOTE:** In order to set this parameter to OFF on a network that has file servers running NetWare v2.12 and above, but none running v2.0a, you must copy the NetWare v3.1x utilities to these file servers.

---

If all file servers are running NetWare v3.1x, set to OFF.

If there are file servers running NetWare v2.0a, set to ON.

**Limits:** ON or OFF

**Default:** OFF

## Display Spurious Interrupt Alerts

This parameter controls display of spurious interrupt alert messages.

### **Considerations**

A message is sent to the file server console whenever the hardware in the file server creates an interrupt that has been defined and reserved for another device.

Spurious interrupts generate the following type of message:

*Spurious hardware interrupt <number> detected*

---

**NOTE:** Spurious interrupt message indicates a serious error in the hardware.

---

If your file server console displays spurious interrupt messages:

Remove all add-on boards and run SERVER.

If the message does not appear, add the boards one at a time until you have discovered which piece of hardware is creating the spurious interrupt.

Contact the vender of hardware causing the problem. Set this parameter to OFF while you are waiting for a resolution.

**Limits:**        **ON or OFF**

**Default:**      **ON**

## Display Lost Interrupt Alert

This parameter controls the display of lost interrupt messages.

### **Considerations**

If an interrupt request from a driver or board is dropped before the CPU is able to respond to the request, the following message is generated:

*Interrupt controller detected a lost hardware interrupt*

This message indicates a hardware or driver problem which may degrade system performance.

If your file server console displays lost interrupt messages:

- Unload all drivers.
- Reload them one at a time to determine which driver is causing the problem.
- Contact the vendor of driver causing the problem. Set this parameter to OFF while you are waiting for a resolution.

**Limits:** ON or OFF

**Default:** ON

## Display Disk Device Alerts

This parameter controls the display of hard disk informational messages.

### *Considerations*

If set to ON, a message is generated every time a hard disk is added, activated, deactivated, mounted, or dismantled.

Set to OFF if you are not experiencing hard disk problems.

**Limits:** ON or OFF

**Default:** OFF

## Display Relinquish Control Alerts

This parameter controls the display of CPU control messages. If an NLM uses the CPU for more than .4 seconds without releasing control to other processes, a control alert message is generated.

### *Considerations*

Set to ON only if you are writing your own NLMs.

**Limits:** ON or OFF

**Default:** OFF

## Display Incomplete IPX Packet Alerts

This parameter controls messages about IPX alerts.

### **Considerations**

If set to ON, displays alert messages when the IPX receives incomplete packets.

---

**NOTE:** Before changing this parameter, use NetWare's *MONITOR.NLM* or NetTune to view the amount of memory allocated to the "Alloc Memory Pool."

---

**Limits:** ON and OFF

**Default:** ON

## Display OLD API Names

This parameter controls the display of old NetWare v3.0 API calls. NetWare 3.1x renamed some of the APIs as additional resources were tracked. The old APIs work, but more slowly than the new APIs.

### **Considerations**

Set to ON if you are writing your own NLMs and are upgrading NetWare 3.0 NLMs to new 3.1x APIs. Set to OFF if no v3.0 NLMs are being upgraded to NetWare 3.1x APIs. If you are receiving these messages, contact the vendor of the module generating these messages.

**Limits:** ON or OFF

**Default:** OFF

## Maximum Outstanding NCP Searches

This parameter sets the maximum number of NetWare Core Protocol (NCP) directory searches that may be processed at the same time.

### *Considerations*

Under normal conditions, only one NCP directory search occurs at a time.

Increase this parameter only if you are using applications that support multiple directory search operations simultaneously, and you are having problems with corrupted or invalid directory information.

**Limits:** 10 to 1000

**Default:** 51

## New Service Process Wait Time

This parameter sets the length of time that the operating system waits to make the allocation after receiving a request for another service process.

**Limits:** 0.3 seconds to 20 seconds

**Default:** 2.2 seconds

## Pseudo Preemption Time

This parameter sets the amount of time available for certain NLMs to keep an NLM process from using too much CPU time.

### *Considerations*

Set only as your NLM documentation recommends.

**Limits:** 1000 to 10000 (Raw CPU time, approximately .84 seconds each)

**Default:** 2000

## Maximum Service Processors

This parameter sets the maximum number of service processes that the operating system may create.

### **Considerations**

Increase this parameter if the number of currently allocated service processes is at the maximum. Increasing this parameter will only help if more than 20 requests are being delayed simultaneously for a disk I/O to be completed.

Temporarily decrease this parameter if the file server is low on memory. Add memory if the file server is always low on memory.

---

**NOTE:** Before changing this parameter, use NetWare's *MONITOR.NLM* or NetTune to view the number of service processes that have currently been allocated.

---

**Limits:** 5 to 40

**Default:** 20

## Replace Console Prompt with Server Name

This parameter replaces the console prompt of “:” with the file server name.

This command applies only to NetWare version 3.12 users. NetWare version 3.11 users will not see this parameter displayed in the Communications dialog box.

**Limits:** ON or OFF

**Default:** ON

## Allow Change To Client Rights

This parameter allows the client rights to be changed.

This command applies only to NetWare version 3.12 users. NetWare version 3.11 users will not see this parameter displayed in the Communications dialog box.

**Limits:** ON or OFF

**Default:** ON

## Time Tune Command

The Time Tune command is used to create, schedule, or disable Tune Jobs through the Time Tune dialog box (Figure 7.17). A Tune Job is the scheduling or unscheduling of a Tune file.

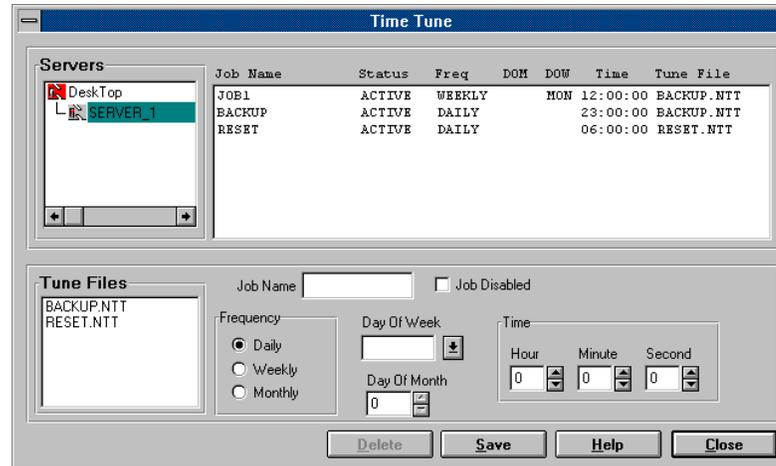


Figure 7.17 - Time Tune Dialog Box

As discussed in Chapter 4, NetTune has the ability to schedule predefined files called "Tune" files to run unattended at specific times. These files contain unique SET parameters for changing the file server configuration. Tune files must have a .NTT file extension and must be located in the SYS: volumes SYSTEM directory.

The Time Tune dialog box consists of the following components:

### Time Tune Job List Window

The Time Tune Job List window (Figure 7.18) displays information on all existing Time Tune files that will run on the server. It displays the following components: Tune file's job name, status (if it's disabled or not), frequency rate (if the Job runs daily, weekly, or monthly), the time the Tune job will begin running, and the Tune file name.

Job Name	Status	Freq	DOM	DOW	Time	Tune File
JOB1	ACTIVE	WEEKLY	MON		12:00:00	BACKUP.NTT
BACKUP	ACTIVE	DAILY			23:00:00	BACKUP.NTT
RESET	ACTIVE	DAILY			06:00:00	RESET.NTT

Figure 7.18 - Time Tune Job List Window

**Servers selection box**

The Servers selection box (Figure 7.19) allows you to select the file server that contains the Tune file(s) you wish to schedule as Tune jobs. Click on the group icon to display and select from the server list.



Figure 7.19 - Servers Selection Box

**Tune Files selection box**

The Tune Files selection box (Figure 7.20) is used to select Tune files you wish to schedule as Tune jobs. When you have selected the appropriate server you will see a list of that server's Tune files. Specific files can be selected via mouse clicks.

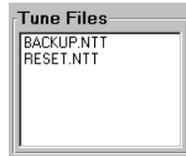


Figure 7.20 - Tune Files Selection Box

**Job Disable Check Box**

This check box is used to temporarily enable or disable a Tune file. To disable a job from running, place an X in the check box.

**Job Name Text Box**

Enter up to 16 characters in this box to name a Tune job.

**Frequency Radio Button**

This Frequency radio button (Figure 7.21) is used to select the Tune job's frequency (when the Tune job will run). SmartTune can schedule Tune jobs on a daily, weekly, or monthly frequency rate. To select a frequency just click on the left mouse button. If you select Daily, you will be able to adjust the Hours, Minutes, and Seconds. The Day of Month selection box and the Day of Week selection box will not be selectable. Table 7.2 shows the active selection boxes for the three frequencies.

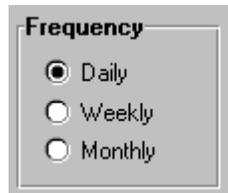


Figure 7.21 - Frequency Radio Buttons

Radio Button	Active Selection Box
Daily	Hours, Minutes, and Seconds
Weekly	Day of Week, Hours, Minutes, and Seconds
Monthly	Day of Month, Hours, Minutes, and Seconds

Table 7.2 - Table of Active Selections for Radio Buttons

#### Day of Week Pull-Down Selection Box

When the Weekly Frequency radio button is selected, the Day of Week selection box becomes active. Click on the down arrow to see your choices. A pull-down list will appear with all seven days of the week. Select the appropriate day you wish to activate your Tune job.

#### Day of Month Selection Box

When the Monthly Frequency radio button is selected, the Day of Month selection box becomes active. Click on the up and down arrows to see your choices. Select the appropriate day of the month you wish to activate your Tune job.

#### Time Selection Box

Whenever the Daily, Weekly, or Monthly Frequency radio button is selected, the Time selection box becomes active. You can click on the up and down arrow to see your choices. Select the appropriate hour, minute, and second of the day you wish to activate your Tune job.

The SmartTune Activity dialog box includes push buttons. Table 7.3 describes the function of each push button.

<b>Delete</b>	The Delete button is used to delete the highlighted tune job in the job list.
<b>Save</b>	The Save button will save the current Tune file schedule
<b>Help</b>	The Help button will bring up NetTune's Help index.
<b>Close</b>	The Close button ends the session without saving any changes.

Table 7.3 - Table of SmartTune's Push Buttons for the Time Tune

---

## SmartTune Command

SmartTune's sophisticated artificial intelligence is able to automatically adjust SET parameters on the fly, based on real-time data collected.

As SmartTune detects changes in real-time, it will make changes accordingly, giving maximum optimization for your server. This optimization helps by eliminating bottlenecks or potential dangers associated with pushing the envelope on your operating system. The primary advantage of the SmartTune module is providing optimization while you carry on with administration duties without having to worry about manually adjusting parameters.

Each of the four SmartTune dialog boxes has the same look and feel, as an Options selection box, a Servers selection box, and a Print Topic check box.

### Options Selection Box

The Options selection box, located at the top left of the SmartTune dialog box (Figure 7.22), allows you to select four different options for SmartTune:

- Tuning Options (Section 7.3.1)
- Quick Analysis (Section 7.3.2)
- Activity Log (Section 7.3.3)
- Performance Indicators (Section 7.3.4)



Figure 7.22 - Options Selection Box

### Servers Selection Box

The Servers selection box, located at the bottom left of the SmartTune dialog box (Figure 7.23), allows you to select a preferred file server.

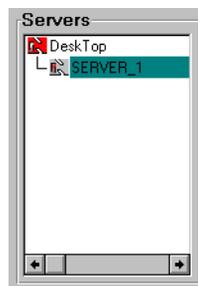


Figure 7.23 - Servers Window

To select a file server:

1. Double click on the group icon to expand the Group list into the Server list.
2. Click on the desired server.

### Printer Check Box

The Printer check box, located at the top right of the SmartTune dialog box, allows you to select multiple topics for printing.

To select a topic for a Print Report:

1. Highlight the topic from the Options selection box to be included in the Print Report.
2. Mark the Printer check box with an X by clicking on the left mouse button. This indicates that the current option will be part of the Print Report.
3. If you need to include other options into the Print Report, continue from Step 1.
4. Click on the Print Report button at bottom of the SmartTune dialog box to begin printing the report.

**To de-select a topic from a Print Report:**

1. Highlight the topic to be removed from the Print Report from the Options selection box.
2. Remove the X from the Printer check box by placing the mouse cursor over check box and click on the left mouse button. This indicates that the current option will not be part of the Print Report.
3. If you need to de-select other options from the Print Report, then continue from Step 1.

## SmartTune Tuning Options

SmartTune automatically adjusts SET parameters on the fly, even those that could only be modified in the server’s NCF files. The adjustments are based on complex decisions made by the software’s artificial intelligence from data that is collected every second.

The SmartTune Tuning Options dialog box has a Tuning Options window (Figure 7.24).

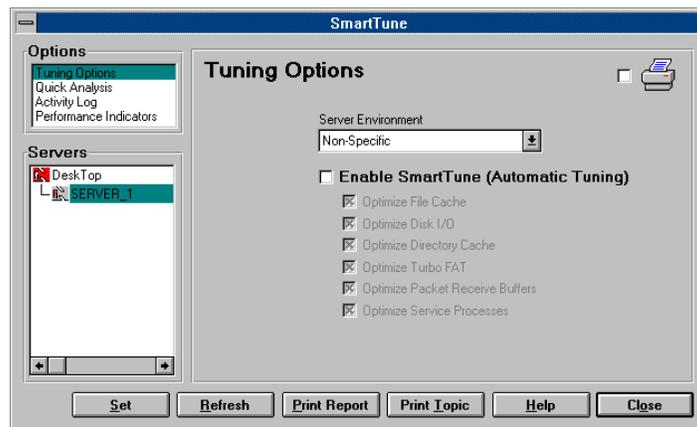


Figure 7.24 - SmartTune Tuning Options Dialog Box

To use the Tuning Options window select the desired server from the Servers selection box.

In the Tuning Options window you will see a Server Environment selection box and a number of server check boxes.

The Server Environment selection box contains the following environments:

- Non-Specific
- Backup
- Database
- Word Processing
- Read Intensive
- Write Intensive
- Software Development

Select the environment that best suits your network environment. Once the desired environment has been established, you need to mark the Enable SmartTune (Automatic Tuning) check box to ON by clicking the check box. This will place an X in the check box and enable SmartTune. When this is done, click on the Set button to save your choices, and then click on the Close button to exit.

In some cases you may not require SmartTune to adjust all the SET parameters for your specific environment. In this case you should click on the Enable SmartTune (Automatic Tuning) to activate SmartTune. Next, click on the check boxes that best identify the areas that need SET parameter modification.

Following is a list of the additional check boxes:

- Optimize File Cache
- Optimize Disk I/O
- Optimize Directory Cache
- Optimize Turbo FAT
- Optimize Packet Receive Buffers
- Optimize Service Processes

You can select as many of these fields as you like as long as you enable the Enable SmartTune (Automatic Tuning) check box. Smart Tuning will not take place if the check box is not activated. When this is done, click on the Set button to save your choices, and then click on the Close button to exit.

Those who prefer that SmartTune handle all aspects of optimizing the network server may select Non-Specific from their Server Environment, and click on the Enable SmartTune (Automatic Tuning) check box. When this is done click on the Set button to save the choices, and then click on the Close button to exit.

If you no longer wish to have SmartTune tune the selected server, click on the Enable SmartTune (Automatic Tuning) check box. This will remove the **X** from the check box and disable SmartTune.

Click on Set to save your settings.

The SmartTune Tuning Options dialog box includes push buttons. Table 7.4 describes the function of each push button.

<b>Set</b>	The Set button will save your SmartTune choices.
<b>Refresh</b>	The Refresh button will refresh the CRT screen display.
<b>Print Report</b>	The Print Report button will print out a report of all previously selected categories.
<b>Print Topic</b>	The Print Topic button will print out the currently selected topic.
<b>Help</b>	The Help button will bring up NetTune's Help Index.
<b>Close</b>	The Close button will end the session and quit.

Table 7.4 - Table of SmartTune's Push Buttons for the Tuning Options

## SmartTune Quick Analysis

The Quick Analysis dialog box (Figure 7.25) provides a variety of information and recommendations on your selected file server. In the Quick Analysis window you will find three fields: the Show selection box, the Results and Recommendations dialog box, and the Background dialog box.

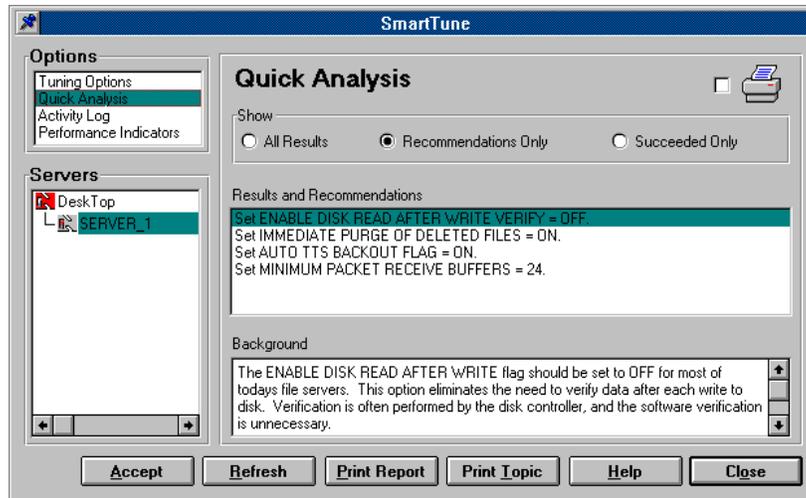


Figure 7.25 - SmartTune Quick Analysis Dialog Box

The Show selection box includes three radio buttons. Which radio button you select will determine what information is displayed in the Results and Recommendations, and Background dialog boxes.

SmartTune's Quick Analysis runs two sets of pass/fail diagnostics on the server's SET parameters. Either they pass or they fail.

SmartTune's Show selection box defaults to Recommendations Only. This will show the results of all diagnostics that have failed. These results (and their recommendations) will be displayed in the Results and Recommendations dialog box. The Background dialog box will include a brief description of the recommendation.

The Succeeded Only radio button will display only the diagnostics that passed the diagnostic test. In the Results and Recommendations dialog box you will see a listing of all the server's SET parameters that are OK. The Background dialog box will also display a brief description of why these SET parameters are OK.

If you choose to see all the results, whether they pass or fail, select the All Results radio button. This will display all the successes and failures found with the selected server's SET parameters. The Background dialog box will also display a brief description of why these SET parameters are good or bad.

The SmartTune Quick Analysis dialog box includes push buttons. Table 7.5 describes the function of each push button.

<b>Accept</b>	The Accept button will accept any recommendations for diagnostics that have failed.
<b>Refresh</b>	The Refresh button will rerun the diagnostics and refresh the display.
<b>Print Report</b>	The Print Report button will print out all previously selected categories.
<b>Print Topic</b>	The Print Topic button will print out the currently selected topic.
<b>Help</b>	The Help button will bring up NetTune's Help Index.
<b>Close</b>	The Close button will quit your session and exit.

Table 7.5 - Table of SmartTune's Push Buttons for the Quick Analysis

## SmartTune Activity Log

The SmartTune Activity Log (Figure 7.26) provides a comprehensive log file of all NetWare activity that occurred while the SmartTune NLM was loaded.

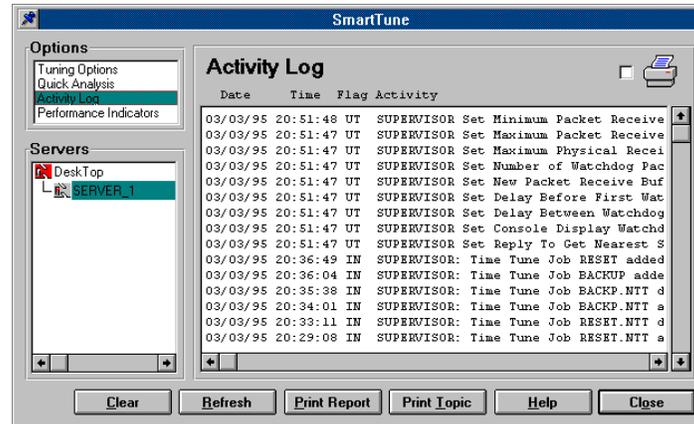


Figure 7.26 - SmartTune Activity Log Dialog Box

This information collected from the server is stored in a activity log file called *NT\$LOG.NTD*. This file is stored in the SYSTEM directory on the server's SYS volume.

The SmartTune Activity dialog box includes push buttons. Table 7.6 describes the function of each push button.

<b>Clear</b>	The Clear button will clear out the activity log.
<b>Refresh</b>	The Refresh button will refresh the screen's display.
<b>Print Report</b>	The Print Report will print out all previously selected categories.
<b>Print Topic</b>	The Print Topic will print out the currently selected topic.
<b>Help</b>	The Help button will bring up NetTune's Help Index.
<b>Close</b>	The Close button will end your session and exit.

Table 7.6 - Table of SmartTune's Push Buttons for the Activity Log

## SmartTune Performance Indicators

The Performance Indicators option (located in the Options selection box) displays real-time activity on your selected server that most affects NetWare performance (Figure 7.27).

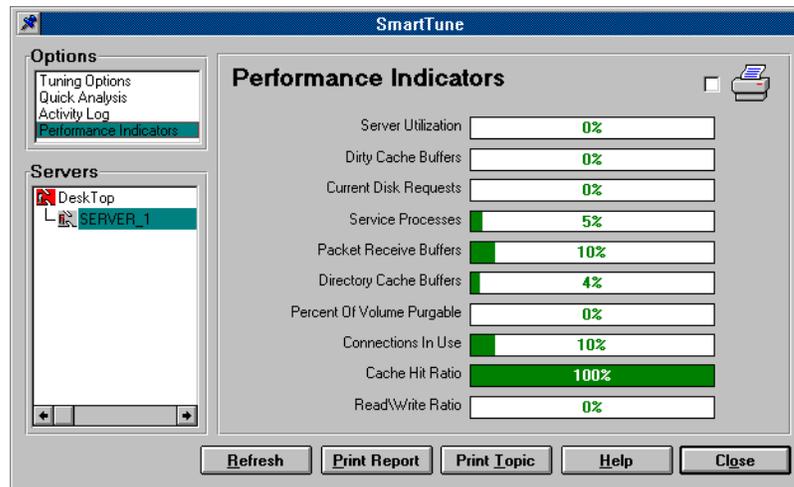


Figure 7.27 - SmartTune Performance Indicators Dialog Box

From this dialog box you can select your preferred file server from the Servers selection box, located at the bottom left of the screen.

### Performance Indicators Window

Once the preferred server is selected, the performance indicators will begin displaying the percentage of real-time activity for the following categories:

- Server Utilization
- Dirty Cache Buffers
- Current Disk Requests
- Service Processes
- Packet Receive Buffers
- Directory Cache Buffers
- Percent of Volume Purgeable
- Connections in Use
- Cache Hit Ratio
- Read\Write Ratio

- The Performance Indicators will display in three different colors. See table 7.7 for the color representation.

<b>Red</b>	Indicates SET parameters require investigation or possible action.
<b>Green</b>	Indicates everything is OK.
<b>Yellow</b>	Indicates SET parameters may require investigation but do not require any action.

Table 7.7 - Color Representation for Performance Indicators

The SmartTune Performance Indicators dialog box includes push buttons. Table 7.8 below describes the function of each push button.

<b>Refresh</b>	Updates the CRT screen with current output data.
<b>Print Report</b>	Prints all of the previously selected categories.
<b>Print Topic</b>	Prints the currently selected category.
<b>Help</b>	Opens the NetTune Help index.
<b>Close</b>	Ends your session and exits.

Table 7.8 - Table of SmartTune's Push Buttons for the Performance Indicators

## Chapter 8 *Information Menu Introduction*

The Information menu supplies you with the following data:

- File server configuration
- NLMs loaded
- Current SET parameter values
- Connections summary

---

### Server Configuration Command

Use the Server Configuration pull-down menu to quickly check the server's configuration.

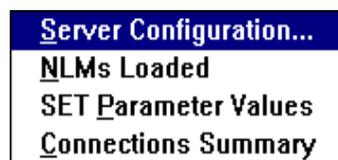


Figure 8.28 - Information Pull-Down Menu

From the Server Configuration dialog select any server in the Server's selection box. Detailed server configuration statistics and information will become accessible for that selected server. The data fields are updated every five seconds.

The following options are available:

- NetWare information
- LAN Information
- Connection Information
- Volumes Information
- NLMs Loaded, Versions and Description Information
- Set Parameters Values
- Historical Information

## Printing Configuration Topics and Reports

Any of the configuration information items located in the Information selection box can be printed.

- Print Report will print out a group of previously selected information items.
- Print Topic will print the currently highlighted information item in the Information selection box.

### Printing a Report

To print multiple topics for a report use Print Report:

1. Highlight a topic in the Information selection box and click the left mouse button once (Figure 8.29).



Figure 8.29 - Information Selection Box

2. Click on the Printer check box to mark your selection for a multiple item Print Report.

Selecting an item places an X in the Printer check box (Figure 8.30). The Printer check box is located at the top right side of the dialog box.



Figure 8.30 - Selecting an Item for a Report

3. Repeat this process from step one if you have additional items to include in your information report.
4. When you have finished making item selections, click on the Print Report button to begin printing (Figure 8.31).



Figure 8.31 - Print Report Button

### Printing a Topic

To print a single information item:

1. Highlight a topic in the Information selection box and click the left mouse button (Figure 8.32).



Figure 8.32s - Information Selection Box

2. Click on the Print Topic button to begin printing (Figure 8.33).



Figure 8.33 - Print Topic Button

## Selecting Servers from the Desktop or Groups

The Server Configuration dialog box allows you to select specific file servers for viewing configuration information. The Servers' selection box, located at the bottom left of the Server Configuration dialog box, displays icons representing groups that contain file servers.

NetTune's default group is called Desktop (Figure 8.34).

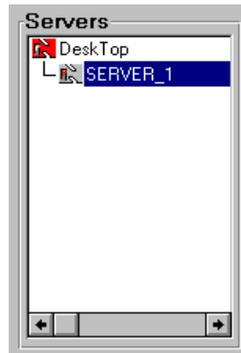


Figure 8.34 - NetTune's Default Group

The Desktop may contain a single file server or many file servers depending on the following conditions:

- How many file servers have the NetTune NLM loaded.
- How many of the above mentioned file servers have been added to the Desktop group.

Any file server(s) added to a group after the NLM installation will display an icon with the file server name in a list tree for that group.

To view the list tree containing the server's icon and name, double-click on the group icon. This will expand the group into a list tree that will display all the file servers associated with that particular group.

To close a list tree, double-click on the corresponding group icon.

Any additional groups you create will also display in the Servers' selection box (Figure 8.35).

Click on any group icon to expand the group's internal tree and display a list of all file servers associated with that group.

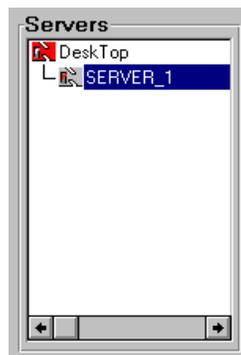


Figure 8.35 - Servers' Selection Box Containing Multiple Groups

## Reporting NetWare Version Information

To report NetWare version information:

1. Select the Server Configuration command from the Information pull-down menu.
2. Choose a file server from the Servers' pull-down menu.
3. Select NetWare from the Information pull-down menu to open the NetWare dialog box (Figure 8.36).

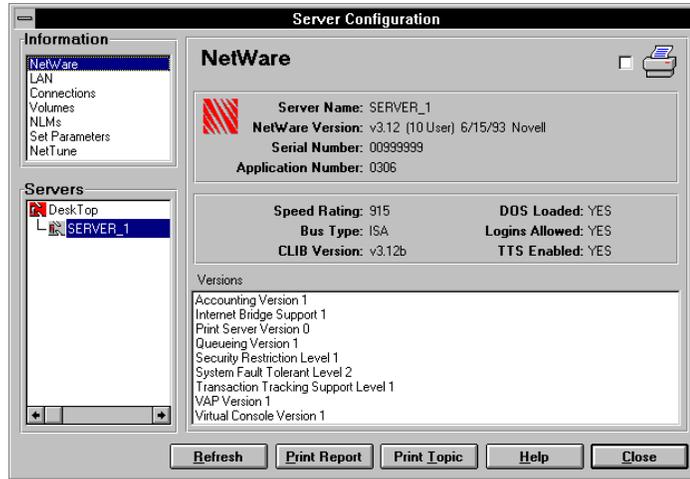


Figure 8.36 - NetWare Dialog Box

## Reporting LAN Information

To report LAN information:

1. Select the Server Configuration command from the Information pull-down menu.
2. Click on the LAN option in the Information selection box (top left of the screen) to open the LAN dialog box (Figure 8.37).

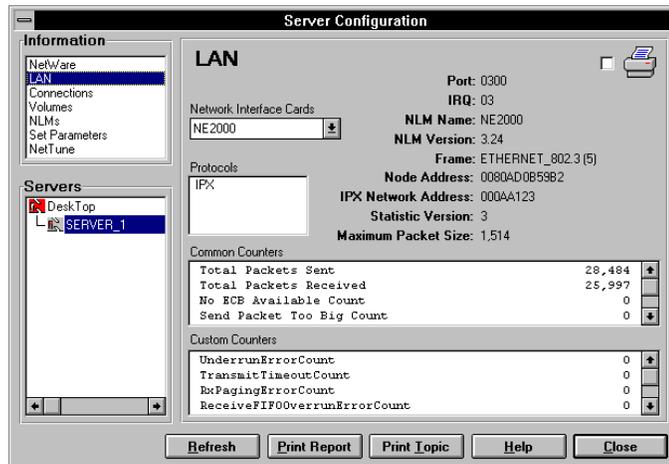


Figure 8.37 - LAN Dialog Box

## Reporting Connection Information

To report server Connection (login) information:

1. Select the Server Configuration command from the Information pull-down menu.
2. Choose a file server from the Servers' pull-down menu.
3. Click on the Connections option in the Information selection box (top left of the screen) to open the Connections dialog box (Figure 8.38).

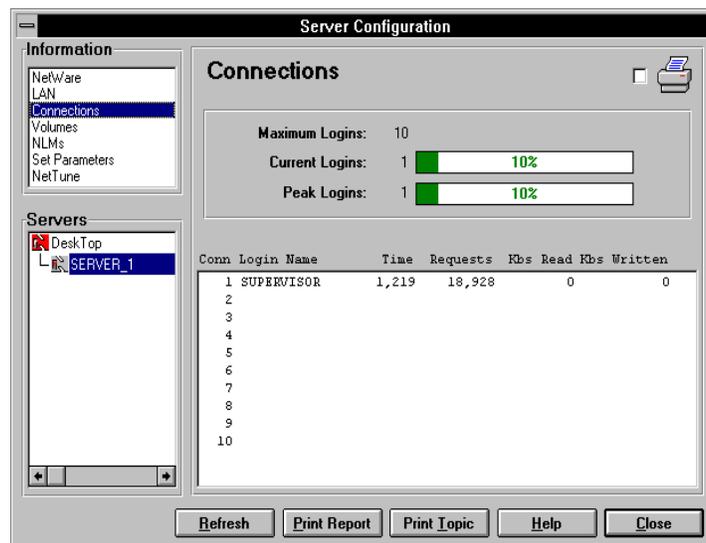


Figure 8.38 - Connection Dialog Box

## Reporting Volume Information

To report Volume information:

1. Select the Server Configuration command from the Information pull-down menu.
2. Choose a file server from the Servers' pull-down menu.
3. Click on the Volumes option in the Information selection box (top left of the screen) to open the Volumes dialog box (Figure 8.39).

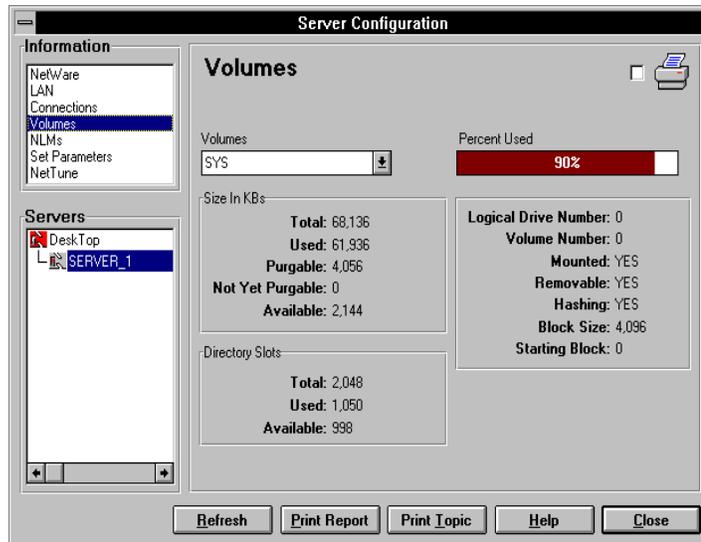


Figure 8.39 - Volume Dialog Box

## Reporting NLM Information

To report NLMs loaded, version and description information:

1. Select the Server Configuration command from the Information pull-down menu.
2. Choose a file server from the Servers' pull-down menu.
3. Click on the NLMs option in the Information selection box (top left of the screen) to open the NLM dialog box (Figure 8.40).

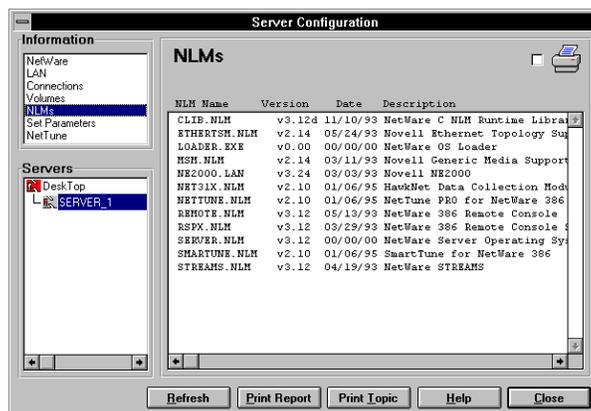


Figure 8.40 - NLM Dialog Box

## Reporting SET Parameters Information

To report active SET parameters range information:

1. Select the Server Configuration command from the Information pull-down menu.
2. Choose a file server from the Servers' pull-down menu.
3. Click on the Set Parameters option in the Information selection box (top left of the screen) to open the SET Parameters dialog box (Figure 8.41).

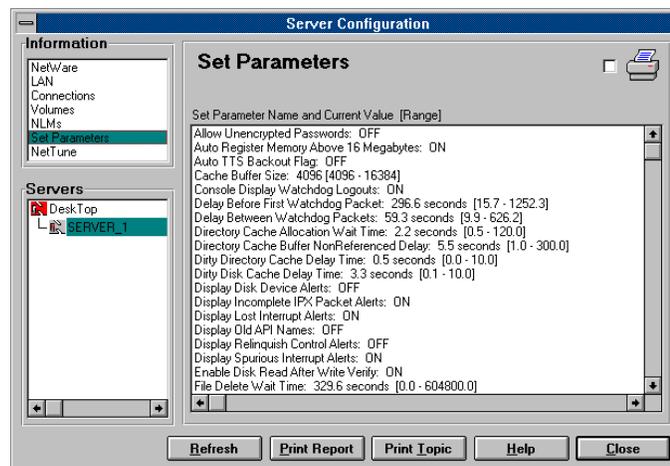


Figure 8.41 - SET Parameter Dialog Box

## Reporting NetTune Information

To report NetTune information:

1. Select the Server Configuration command from the Information pull-down menu.
2. Choose a file server from the Servers' pull-down menu.
3. Click on the NetTune option in the Information selection box (top left of the screen) to open the NetTune dialog box (Figure 8.42).

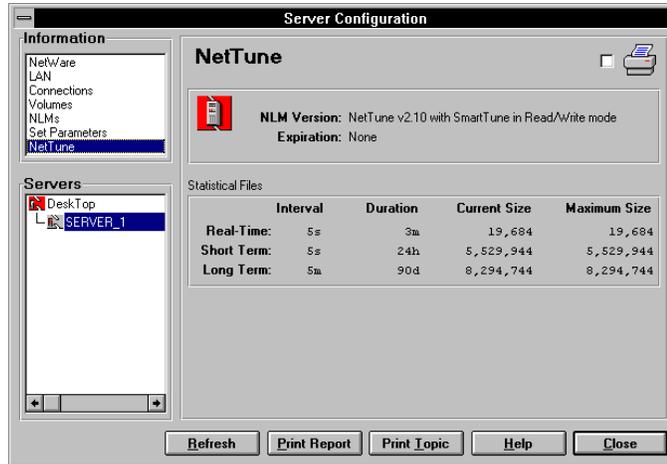


Figure 8.42 - NetTune Dialog Box

## NLMs Loaded Command

The NLMs Loaded command reports the following specific NLM information to the screen:

- Name
- Code size
- Data size
- Total size
- Version
- Date
- Description

To report information on loaded NLMs:

1. Select NLMs Loaded from the Information pull-down menu.

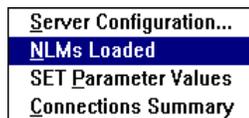


Figure 8.43 - Information Pull-Down Menu

- Review the NLM Information Report list box (Figure 8.44).

NLM Name	Code	Data	Total	Version	Date	Description
SERVER.NLM	626,688	307,200	933,888	v3.12	00/00/00	NetWare Ser
LOADER.EXE	26,496	25,536	52,032	v0.00	00/00/00	NetWare OS
SMARTUNE.NLM	40,988	29,244	70,232	v2.10	01/06/95	SmartTune f
NETTUNE.NLM	33,263	9,804	43,067	v2.10	01/06/95	NetTune PRO
NET31X.NLM	33,199	5,572	38,771	v2.10	01/06/95	HawkNet Dat
CLIB.NLM	247,219	13,336	260,555	v3.12d	11/10/93	NetWare C N
STREAMS.NLM	41,388	5,184	46,572	v3.12	04/19/93	NetWare STR
RSPX.NLM	7,239	13,490	20,729	v3.12	03/29/93	NetWare 386
REMOTE.NLM	9,280	1,212	10,492	v3.12	05/13/93	NetWare 386
NE2000.LAN	3,977	2,105	6,082	v3.24	03/03/93	Novell NE20
ETHERTSM.NLM	5,623	650	6,273	v2.14	05/24/93	Novell Ethe
MSM.NLM	7,697	3,652	11,349	v2.14	03/11/93	Novell Gene
IDE.DSK	9,951	1,856	11,807	v3.12	04/26/93	NetWare IDE

Figure 8.44 - NLM Information Report

- To print the NLM Information Report, click on the Printer icon.
- To copy the information to the clipboard, click on the Copy icon.

## SET Parameter Values Command

The SET Parameters Values command reports the following SET Parameter information:

- SET Parameter name
- Current value
- SET Parameter range

To report SET Parameter Values:

- Select SET Parameter Values from the Information pull-down menu (Figure 8.45).

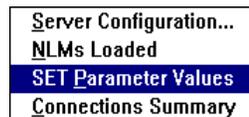
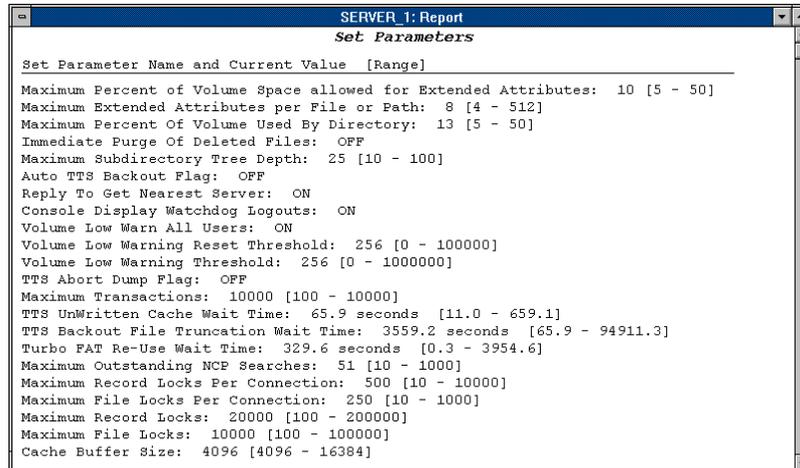


Figure 8.45 - Information Pull-Down Menu

## 2. Review the Set Parameters Information Report.



```

SERVER_1: Report
Set Parameters

Set Parameter Name and Current Value [Range]
-----
Maximum Percent of Volume Space allowed for Extended Attributes: 10 [5 - 50]
Maximum Extended Attributes per File or Path: 8 [4 - 512]
Maximum Percent Of Volume Used By Directory: 13 [5 - 50]
Immediate Purge Of Deleted Files: OFF
Maximum Subdirectory Tree Depth: 25 [10 - 100]
Auto TTS Backout Flag: OFF
Reply To Get Nearest Server: ON
Console Display Watchdog Logouts: ON
Volume Low Warn All Users: ON
Volume Low Warning Reset Threshold: 256 [0 - 100000]
Volume Low Warning Threshold: 256 [0 - 1000000]
TTS Abort Dump Flag: OFF
Maximum Transactions: 10000 [100 - 10000]
TTS UnWritten Cache Wait Time: 65.9 seconds [11.0 - 659.1]
TTS Backout File Truncation Wait Time: 3559.2 seconds [65.9 - 94911.3]
Turbo FAT Re-Use Wait Time: 329.6 seconds [0.3 - 3954.6]
Maximum Outstanding NCP Searches: 51 [10 - 1000]
Maximum Record Locks Per Connection: 500 [10 - 10000]
Maximum File Locks Per Connection: 250 [10 - 1000]
Maximum Record Locks: 20000 [100 - 200000]
Maximum File Locks: 10000 [100 - 100000]
Cache Buffer Size: 4096 [4096 - 16384]

```

Figure 8.46 - SET Parameters Information Report

3. To print the SET Parameter Values, click on the Printer icon.
4. To copy the information to the clipboard, click on the Copy icon.

---

## Connections Summary Command

The Connections Summary command is used to display or print a report containing the following Connection information:

- Connection number
- Login name
- Number of minutes connected
- Total NCP requests
- Total bytes read
- Total bytes written
- Network address

To report connection information:

1. Select Connections Summary from the Information pull-down menu (Figure 8.47).

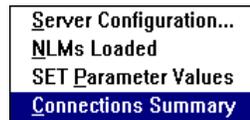


Figure 8.47 - Information Pull-Down Menu, Connections Summary Option

The Connections Summary Information Report will appear (Figure 8.48).

SERVER 1: Report						
Connection Information						
Conn	Login Name	Time	Requests	Kbs Read	Kbs Written	Net Address
1	SUPERVISOR	1,227	21,469	0	0	000AA123:
2						
3						
4						
5						
6						
7						
8						
9						
10						

Figure 8.48 - Connections Summary Information Report

2. To print the Connection Information, click on the Printer icon.
3. To copy the information to the clipboard, click on the Copy icon.

## Chapter 9 *Statistics Menu Introduction*

The Statistics menu provides pre-defined graphs and reports on all aspects of NetWare statistics. You can use the default graphs and reports as is, customize them, or create new graphs and reports. In addition, recording intervals and durations can be adjusted to control the frequency and time frame of collected data.

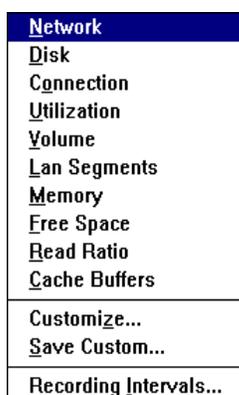


Figure 9.49 - The Statistics Pull-Down Menu

Graphed charts display file server activity over a specified period of time.

Any graph can be changed to another style (2D, 3D, Pie, Line, etc.) by selecting the Graphs Option icon (Figure 9.2) from the Toolbar menu, or by selecting the Customize command from the Statistics' pull-down menu.



Figure 9.50 - Graph Option Icon

See Chapter 9.11. for information on how to customize graph and text reports.

## Network Statistics

View a Network Statistics' graph by selecting the Network command from the Statistics' pull-down menu. The displayed graph (Figure 9.5) shows the amount of packet activity over the network for a specific period of time.

Network activity is displayed in three statistics:

- Packets Received
- Packets Transmitted
- Packets Routed

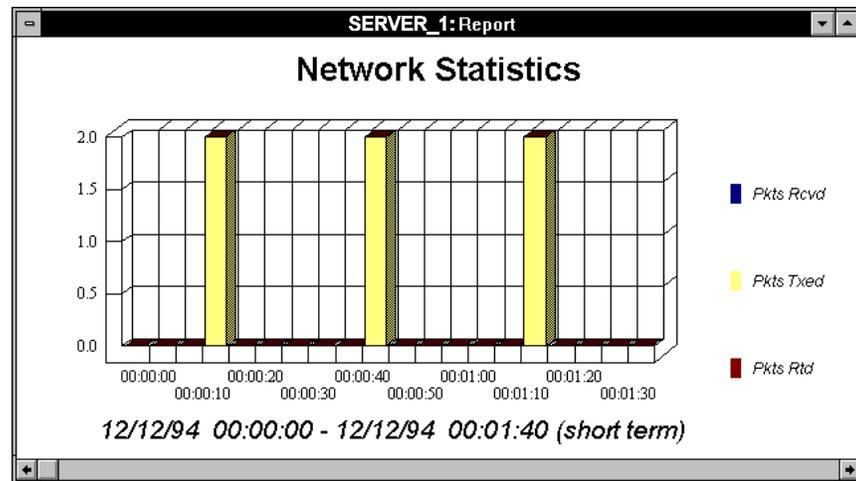


Figure 9.51 - Network Statistics Dialog Box

## Disk Statistics

View a Disk Statistics' graph by selecting the Disk command from the Statistics' pull-down menu. The displayed graph (Figure 9.6) shows the amount of disk activity for a specific period of time.

Disk activity is displayed in three statistics:

- Disk Reads
- Disk Writes
- Disk Requests

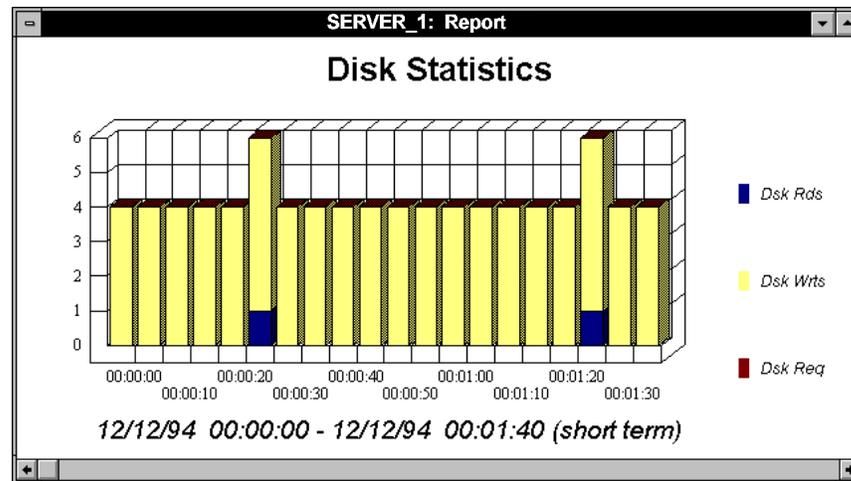


Figure 9.52 - Disk Statistics Dialog Box

---

## Connection Statistics

View a Connection Statistics' graph by selecting the Connection command from the Statistics' pull-down menu. The displayed graph (Figure 9.7) shows the amount of connection activity on the server for a specific period of time.

Connection activity is for stations connected.

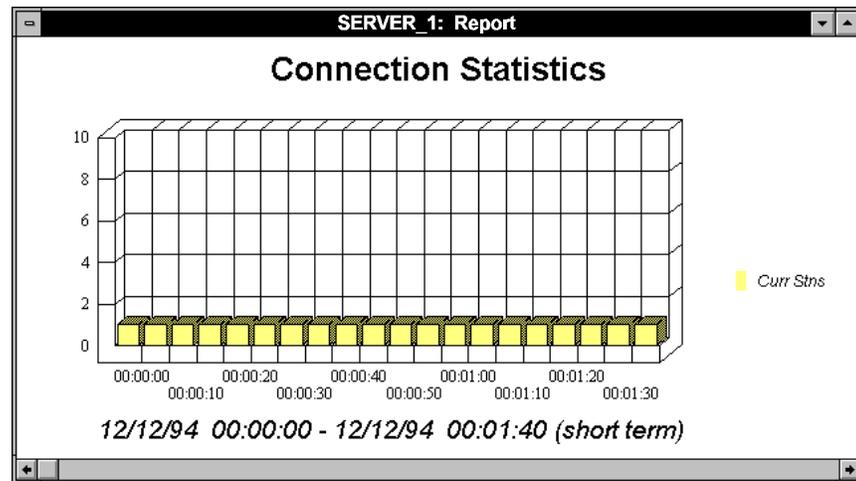


Figure 9.53 - Connection Statistics Dialog Box

## Utilization Statistics

View a Utilization Statistics' graph by selecting the Utilization command from the Statistics' pull-down menu. The displayed graph (Figure 9.8) shows the amount of CPU Utilization activity on the server for a specific period of time.

Utilization is displayed as a CPU percentage.

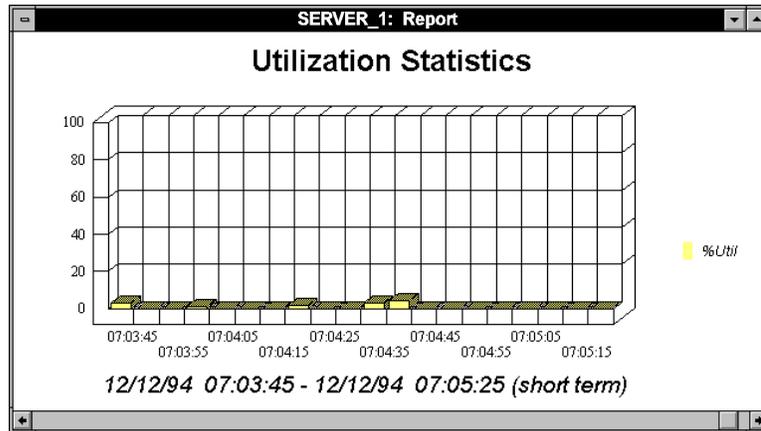


Figure 9.54 - Utilization Statistics Dialog Box

## Volume Statistics

View a Volume Statistics' graph by selecting the Volume command from the Statistics' pull-down menu. The graph (Figure 9.9) displays the amount of Volume Statistics for a specific period of time.

Volume Statistics is broken down into four parts:

- Used
- Available
- Purgeable
- Not Yet Purgeable

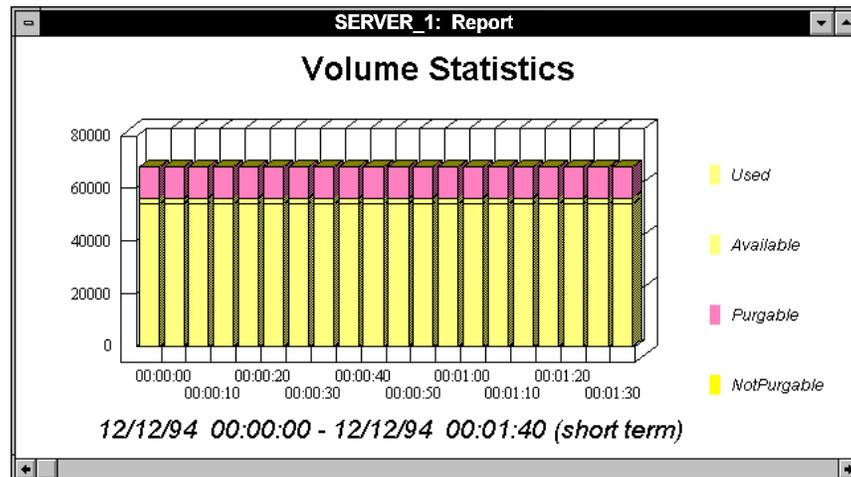


Figure 9.55 - Volume Statistics Dialog Box

## LAN Segments Statistics

View a LAN Segment Statistics' graph by selecting the LAN Segments command from the Statistics' pull-down menu. The graph (Figure 9.10) displays the amount of LAN Segment activity over the Network for a specific period of time.

LAN Segment activity is broken down into Total Packet for a LAN Adapter.

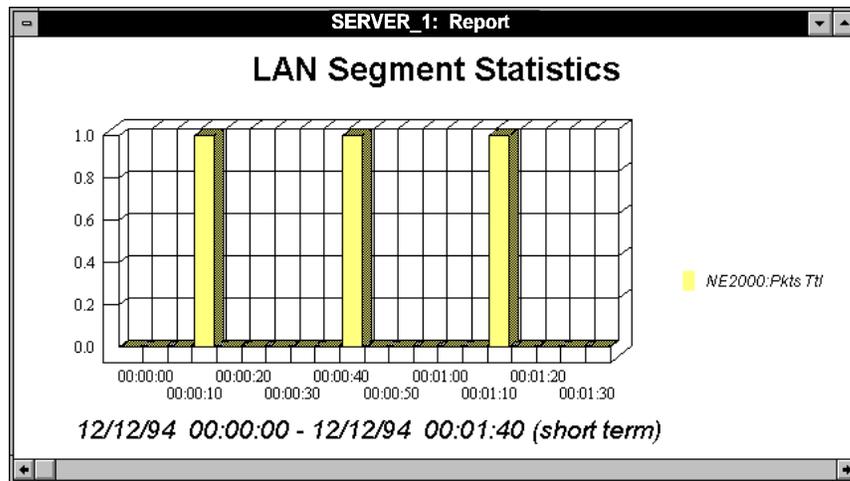


Figure 9.56 - LAN Segments Statistics Dialog Box

The representation of Total Packets for a LAN Adapter will depend on the number of LAN adapters installed in the file server. Each LAN adapter is represented by a different color in the Legend.

## Memory Statistics

View a Memory Statistics' graph by selecting the Memory command from the Statistics' pull-down menu. The graph (Figure 9.11) displays the amount of Memory activity for a specific period of time.

Memory is displayed in five parts:

- Cache memory
- Permanent memory
- Allocated memory
- Movable memory
- Non-movable memory

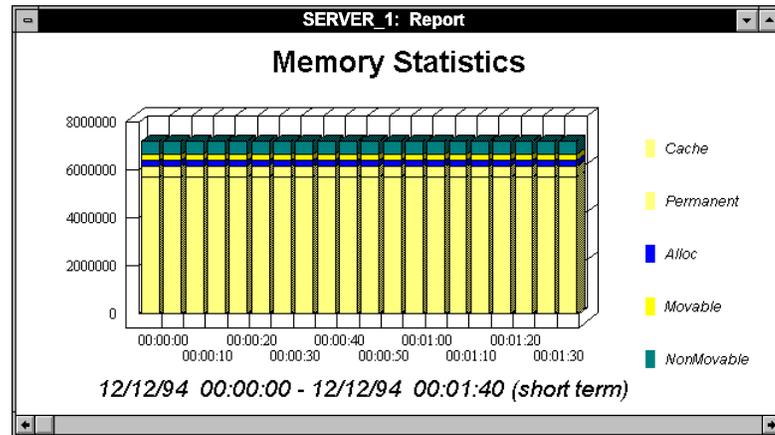


Figure 9.57 - Memory Statistics Dialog Box

## Free Space Statistics

You can view a Free Space Statistics' graph by selecting the Free Space command from the Statistics' pull-down menu. The graph (Figure 9.12) displays the amount of Free Space for a specific period of time.

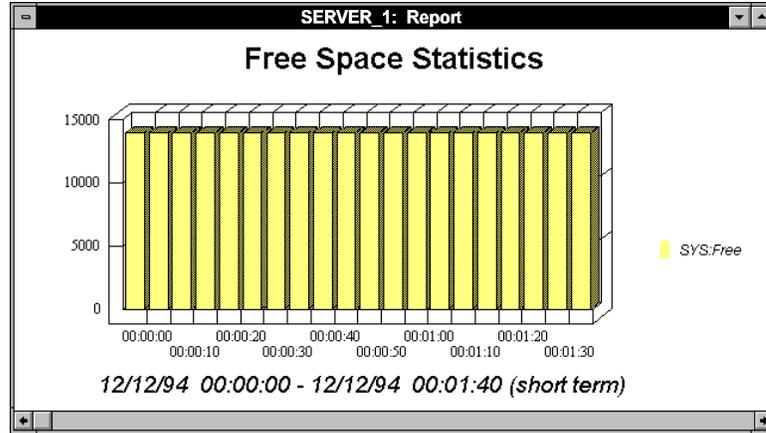


Figure 9.58 - Free Space Statistics Dialog Box

Each color on the Graph represents a volume on that server.

## Read Ratio Statistics

View a Read Ratio Statistics' graph by selecting the Read Ratio command from the Statistics' pull-down menu. The graph (Figure 9.13) displays an approximate Cache Hit Ratio for Read activity over a specific period of time.

Read Ratio activity is broken down into two parts:

- Disk Reads
- File Reads

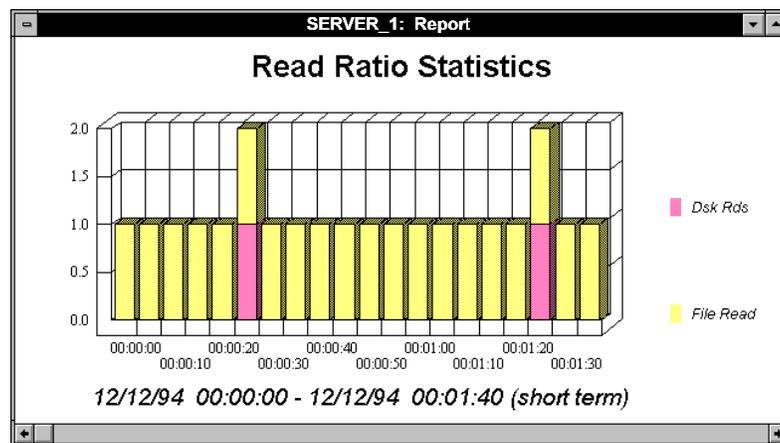


Figure 9.59 - Read Ratio Statistics Dialog Box

## Cache Buffers Statistics

View a Cache Buffer Statistics' graph by selecting Cache Buffer command from the Statistics' pull-down menu. The graph (Figure 9.14) displays the Cache Buffer Statistics for a specific period of time.

Cache Buffer Statistics are displayed in four parts:

- Current Cache Buffers
- Directory Cache Buffers
- Receive Cache Buffers
- Dirty Cache Buffers

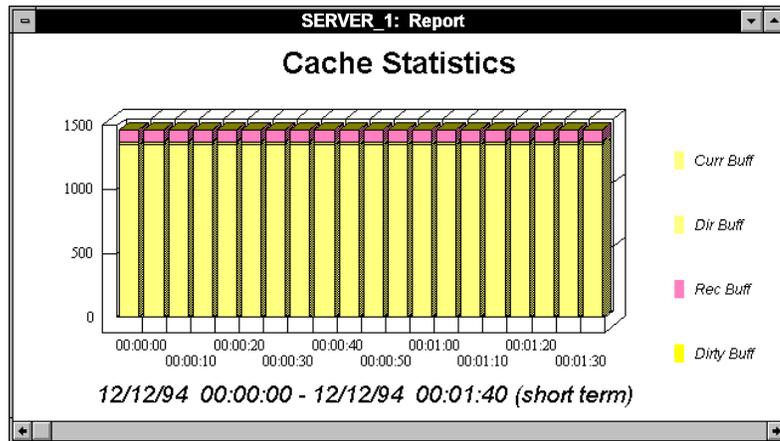


Figure 9.60 - Cache Buffer Statistics Dialog Box

---

## Customize Command

NetTune enables you to create custom report/graphs from predefined reports. After opening one of the Statistics menu predefined statistical reports, the Customize command is used to modify and create a new report/graph.

After you create a new report/graph, you can name it, save it, and use it to run the report at any time.

### Creating a Custom Report

To create a custom report:

1. First, select a predefined report to modify.
2. Next, select the Statistics' pull-down menu and choose the Customize command.



Figure 9.61 - Statistics Pull-Down Menu

The Customize Reporting dialog box will appear (Figure 9.16). This dialog box contains many options for customizing reports to your specific requirements.

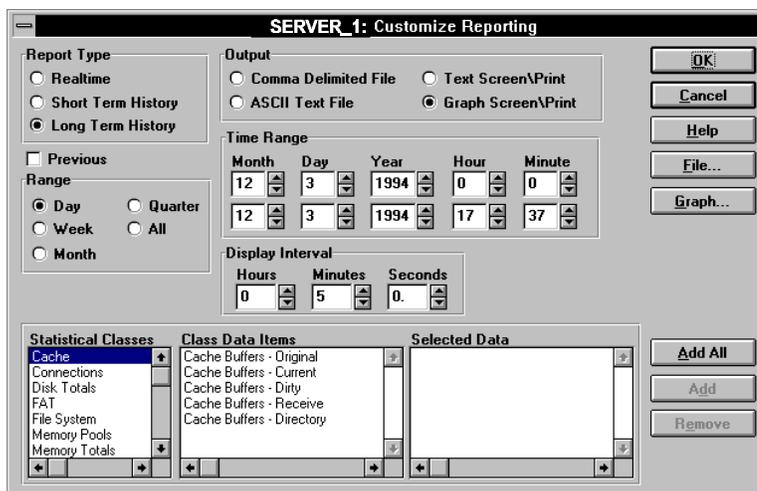


Figure 9.62 - Customize Reporting Dialog Box

## Customize Reporting Dialog Box

This section contains a functional description of the check boxes, list boxes, and command push buttons found in the Customize Reporting dialog box.

### Report Type Option Buttons

These buttons represent a group of mutually exclusive report options. You can select only one option at a time. The selected options button contains a black dot.

Button	Function
<b>Realtime</b>	Create a report and update in real-time.
<b>Short-Term History</b>	Use the short-term history database.
<b>Long-Term History</b>	Use the long-term history database.

### Previous Check Box

This check box is used to view recorded data for the previous time period specified in the Time Range boxes. This option is not available for Realtime Report Type.

### Range Option Buttons

These buttons represent a group of mutually exclusive report range options. The selected option is used to determine the range of historical data to be displayed. You can select only one option at a time. The selected options button contains a black dot.

Button	Function
<b>Day</b>	Display server data for the last full day.
<b>Week</b>	Display server data for the last seven days.
<b>Month</b>	Display server data for the last month.
<b>Quarter</b>	Display server data for the last three months.
<b>All</b>	Display all daily server data.

By selecting one of these options, the start and end date times are automatically adjusted. You can then manipulate the start and end dates manually.

### Output Option Buttons

These buttons represent a group of mutually exclusive report output form and destination options. You can select only one option at a time. The selected options button contains a black dot.

Button	Function
<b>Comma Delimited File</b>	Outputs the server collected historical data to a comma delimited ASCII.
<b>ASCII Test File</b>	Outputs the server collected historical data to an ASCII file.
<b>Text Screen\Print</b>	Outputs the server collected historical data as a text report to the screen or printer.

<b>Graph Screen\Print</b>	Outputs the server collected historical data as a graph report to the screen or printer.
---------------------------	--

### **Time Range Selection Boxes**

These selection boxes are used to determine the beginning and ending time ranges of displayed historical data.

In order to avoid plotting incorrect data, time ranges must not exceed start and finish dates for Long-Term and Short-Term History database files.

Time range parameters can be used to display a desired interval of data from the database.

### **Display Interval Selection Boxes**

These selection boxes are used to determine the historical data graph time range gradients.

### **Statistical Classes List Box**

This box displays a list of statistical class choices.

Use the Statistical Classes' list box to select network categories for creating graphs and custom reports.

Statistical Classes are the areas of NetWare interest, including Cache, Connections, Utilization, Disk Activity, FAT, Memory Pools, Processor, etc.

To select all Class Data Items associated with the current selection, click on the Add All command push button.

### **Class Data Items List Box**

This box displays the Class Data Items associated with the selected Statistical Class topic.

To select individual Class Data Items, click on your choices. To add your selections to the graph or report, click on the Add button.

If you would like your graph to include all Class Data Items in the list box, click on the Add All button.

If you select Disk Total for the Statistical Class, it will show you Disk Read and Disk Write totals for the data items in that Statistical Class.

### Selected Data List Box

This box displays the Class Data Items you selected for your custom graph or report.

To remove Class Data Items, click on your choices, and then click on the Remove command push button.

The Customize Reporting dialog box also contains the following command push buttons (Figure 9.16):

Button	Function
<b>OK</b>	Accept current changes and exit the Customize Reporting dialog box.
<b>Cancel</b>	Exit the Customize Reporting dialog box without saving any changes.
<b>Help</b>	Open the NetTune Help Index.
<b>File</b>	When you select a Comma Delimited or ASCII Text file, this button becomes selectable. Click it on to enter a name for your file.
<b>Graph</b>	Open the Graph Options dialog box.
<b>Add All</b>	Add all Class Data Items associated with the selected Statistical Class to the graph or report. Display selections in the Selected Data list box.
<b>Add</b>	Add individual item from the Class Data Items list box to the graph or report. Display selections in the Selected Data list box.
<b>Remove</b>	Remove the highlighted Class Data Item from the Selected Data list box and the graph or report.

## Graph Options Dialog Box

Selecting the Graph button from the Customize Reporting dialog box opens the Graph Options dialog box (Figure 9.17).

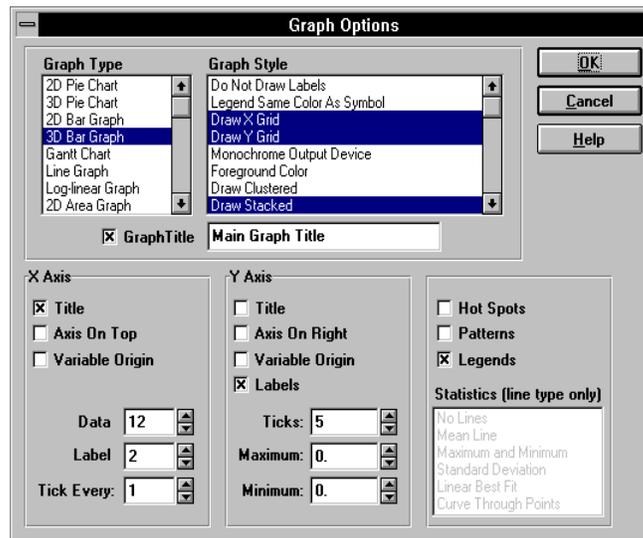


Figure 9.63 - Graph Options Dialog Box

Following is a functional description of the check, list, selection, and text boxes found in the Customize Reporting dialog box (Figure 9.17).

### Graph Type

This list box is used to select the type of graph or chart used to represent server data.

### Graph Style

This list box contains all graphing options associated with the currently selected Graph Type. Options will vary depending on the Graph Type selected.

### Graph Title

Each graph that you create can be assigned a title. The Graph Title check box enables or disables the title display.

Use the text box next to the Graph Title check box to enter a new graph title.

### X Axis

The X Axis selection box controls the horizontal coordinates for the graph (Figure 9.17).

Option	Function
<b>Title</b>	This check box is used to enabled the X axis title display. If empty, the title will not display.
<b>Axis on Top</b>	This check box is used to display the X axis on the top of the screen instead of the bottom. If empty, the X axis appears at the bottom of the screen.
<b>Variable Orgins</b>	This check box is used to isolate a portion of a large graph in order to closely examine a smaller portion of the graph. Variable Origin will not work with Stacked Graph Styles.
<b>Data</b>	This box is used to specify the number of data points to display on each page.
<b>Label</b>	This box is used to specify X axis domain labeling intervals.
<b>Tick Every</b>	This box is used to specify the X axis domain tick mark intervals.

### Axis Section

The Y Axis selection box controls the vertical coordinates for the graph (Figure 9.17).

Option	Function
<b>Title</b>	This check box is used to enabled the Y axis title display. If empty, the title will not display.
<b>Axis on Right</b>	This check box is used to display the Y axis on the right side of the screen.
<b>Variable Orgins</b>	This check box is used to isolate a portion of a large graph in order to closely examine a smaller portion of the graph. Variable Origin will not work with Stacked Graph Styles.
<b>Labels</b>	This check box is used to remove Y axis range labels. This option creates more room to display multiple data graphs.
<b>Tick Every</b>	This box is used to specify the number of tick marks that will display on the Y axis. The NetTune default value is five.
<b>Maximum</b>	This box is used to specify the maximum value to be graphed. If this value is set to zero, the value defaults to auto scale mode.
<b>Minimum</b>	This box is used to specify the minimum value to be graphed. If this value is set to zero, the value defaults to auto scale mode.

### Miscellaneous Selection Box

This section of the Graph Options dialog box (Figure 9.17) contains a number of custom settings.

Option	Function
<b>Hot Spots</b>	This check box enables the Graph feature to pop-up text values.
<b>Patterns</b>	When activated this check box fills data blocks with patterns representing different graph colors. This is useful for printing graphs with a gray scale printer.
<b>Legends</b>	This check box enables the legend for your custom graph.
<b>Statistics (line type only)</b>	Selecting a line graph from the Graph Type list box activates the Statistics (Line Type) list box. This list box displays statistical graphing options for line graphs.

## Displaying a Custom Graph/Report

After setting all the custom graph options, click on the OK command push button (Figure 9.17) to return to the Customize Reporting dialog box.

Click on the OK button from the Customize Reporting dialog box (Figure 9.16) to display your custom graph/report.

---

## Save Custom Command

The Save Custom command is used to accomplish the following actions:

- Save a custom report
- Delete a custom report
- Update an existing custom report
- Rename a custom report

### Saving a Customized Report:

1. After creating a custom graph/report, highlight it and choose Save Custom from the Statistics' pull-down menu (Figure 9.20).

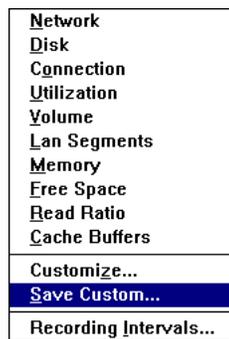


Figure 9.64 - Statistics Pull-Down Menu

2. When the User Custom Reports dialog box appears (Figure 9.21), click on the Save button.



Figure 9.65 - User Custom Reports Dialog Box

- After the Report Name dialog box appears (Figure 9.22), enter a short descriptive name for your custom report and click on the OK button.

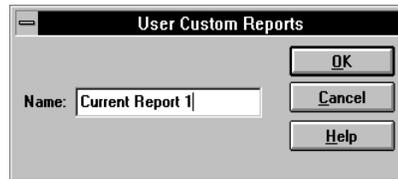


Figure 9.66 - Name Dialog Box

- After the User Custom dialog box appears (Figure 9.23), click on the Close button to end the session.

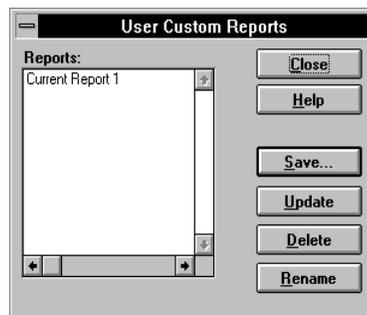


Figure 9.67 - User Custom Reports Dialog Box

- Upon returning to the Statistics' pull-down menu, notice that the custom report appears in the Statistics' pull-down menu (Figure 9.24).



Figure 9.68 - Viewing the Custom Report

## Updating, Deleting, and Renaming Custom Reports

To update, delete, or rename a custom report:

1. Select the Save Custom command from the Statistics' pull-down menu (Figure 9.25).

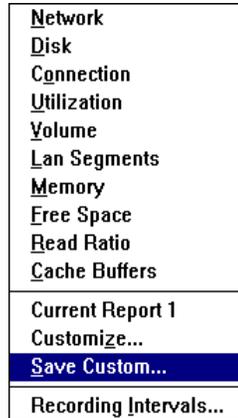


Figure 9.69 - Statistics Pull-Down Menu

When the User Custom Reports dialog box appears (Figure 9.26), existing custom report names are displayed in the Reports' list box.

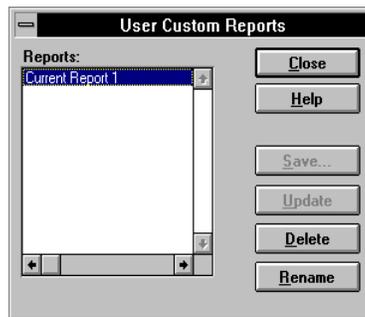


Figure 9.70 - User Custom Reports Dialog Box

2. Click on a custom report name in the Reports' list box.
3. Click on either the Update, Delete, or Rename command button to initiate the desired action.
4. Click on the Close button to end the session.

## Recording Intervals Command

To take full advantage of NetTune, it is recommended that you set up the preferred historical recording intervals before you install the NLM software. Once the NLM software is installed and loaded, it immediately begins collecting data based on the NetTune default recording intervals defined at the time of install (see the following table).

Default Times for Interval and Duration		
	Interval	Duration
<b>Real Time</b>	<b>5 seconds</b>	<b>3 minutes</b>
<b>Short Term</b>	<b>5 seconds</b>	<b>24 hours</b>
<b>Long Term</b>	<b>5 minutes</b>	<b>90 days</b>

If the supplied default values are not sufficient, change to time intervals and durations that are more appropriate.

The historical recording intervals use two variables to allow NetTune to collect and record data.

The two user-defined variables are Recording Interval and Recording Duration.

- The Recording Interval defines how often NetTune collects or records data.
- The Recording Duration specifies the maximum time the data will be kept.

NetTune's NLM keeps three historical records of server activity:

**NT\$HIST0.NTD** This file contains short-term recording interval information. When this file reaches its maximum size (defined by the Recording Duration), it will purge the oldest data in the file.

**NT\$HIST1.NTD** This file contains long-term recording interval information. When this file reaches its maximum size (defined by the Recording Duration), it will purge the oldest data in the file.

**Real-Time Memory File** An in-memory file containing the real-time statistics.

## Changing Recording Interval and Duration

To set preferred historical recording intervals:

1. Select the Recording Intervals command from the Statistics pull-down menu (Figure 9.27).

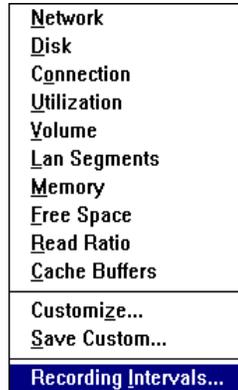


Figure 9.71 - Statistics Pull-Down Menu

2. When the Recording Intervals dialog box appears (Figure 9.72), specify a Recording Duration time. This defines a specific time period in which server data will be collected.

Also, specify a collection time called Recording Interval. This defines how many times during the specified duration NetTune's NLM collects server data.

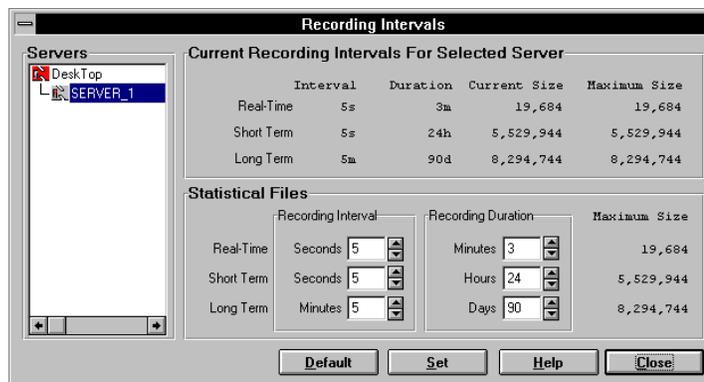


Figure 9.72 - Recording Interval Dialog Box

3. Click on the Close button when finished.

## Record Interval Database Files

The Maximum Size and Current Size fields (found in the Recording Interval dialog box under Current Recording Interval for Selected Server, figure 9.72), are the sizes of the Recording Interval data base files.

These files are created when a Recording Interval or Recording Duration time is supplied for Real-Time, Short Term, or Long Term data collection (see the following table).

Recording Interval Database File Names	
Type of Statistical Information	Recording Interval File Name
Real-Time	A real-time temporary file in memory
Short Term	<i>NT\$HIST0.NTD</i>
Long Term	<i>NT\$HIST1.NTD</i>

### Maximum Size

The Maximum Size field is shown in bytes. This field is based upon a pre-calculated file size that is derived from the specified Recording Interval and Recording Duration times. If you change the Recording Interval or Recording Duration time for Real-Time, Short, or Long Term data collecting, the Maximum Size field will automatically recalculate. A new allocated Maximum Size value for that collection period will then be displayed.

### Current Size

The Current Size field (Figure 9.72) is shown in bytes, and is the Recording Interval database file's current size. The Current Size field tells you how much disk space your current Recording Interval database file is occupying.

When recording interval database files reach maximum size, NetTune automatically begins purging the oldest data from the files. This built-in purging function prevents database files from exceeding maximum specified sizes.

## Returning Recording Interval and Duration to Default Values

To change Recording Interval and Duration back to default values:

1. Select the desired server from the Server's list box.
2. Click on the Default command button.
3. Click on the Close button when finished.

The following table shows the default times for Recording Interval and Recording Duration.

Default Times for Recording Interval and Recording Duration		
	Interval	Duration
<b>Real-Time</b>	5 seconds	3 minutes
<b>Short-Term</b>	5 seconds	24 hours
<b>Long term</b>	5 minutes	90 days

---

## Viewing and Printing Statistics

### Viewing Statistics in a Graph

To view actual statistics in a graph:

1. Click on the Hot Key icon (Figure 9.3). The cursor will change into a thick vertical arrow.



Figure 9.73 - Hot Key Icon

2. Place the arrow cursor over the desired color segment.
3. Click and hold down the left mouse button. This will display the actual numbers for that region of the graph.

## Viewing Statistics in a Text Report

Graph data can be displayed as an ASCII text report.

To view an ASCII text report:

Click on the Graph/Text icon (Figure 9.4). This will change the Network Statistics graph into a readable (and printable) text report.



Figure 9.74 - Graph/Text Icon

## Printing Graphs and Reports

Information found in the graphs or text reports can be output to a printer for later reference.

To print a graph or report:

1. Display the graph or the text report.
2. Select Print from the File pull-down menu.

Optional method:

Click on the printer icon while the graph or report is on the screen.

# Chapter 10 Maps Menu Introduction

NetTune provides you with NLM memory information and how it relates to the total system's memory for a file server. This information is obtained through the Maps menu (Figure 10.75).



Figure 10.75 - Maps pull-down menu

---

## NLM Memory Command

Use the NLM Memory command to report on NLM file server memory usage (Figure 10.76).

To view NLM Memory usage data:

Select the Maps Menu and then click on the NLM Memory command.

The command displays all NLMs occupying memory, and how much memory each segment of an NLM is using.

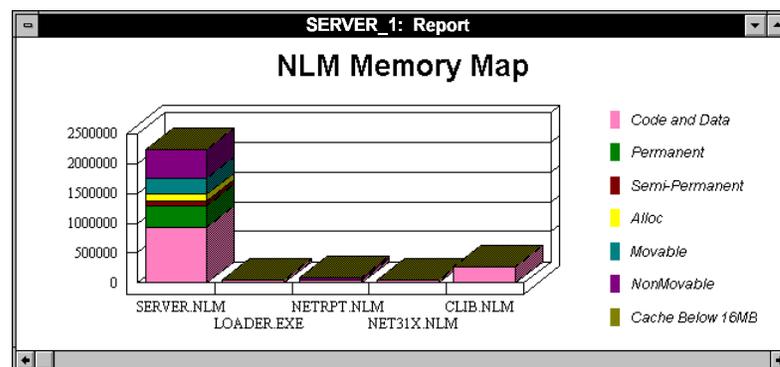


Figure 10.76 - NLM Memory Map

To view specific NLM Memory Information:

1. When the NLM Memory Map displays, NetTune activates the Memory Information Hot Key.

Position the Hot Key arrow in any NLM memory column segment.

---

**NOTE:**



Click on the Toolbar Hot Key icon (see above) to activate or deactivate the hot Key feature.

---

2. Depress and hold down either mouse button to view segment contents and amount of memory space occupied.
3. Toggle between a graph and text report with the Graph/Text toolbar button.

The NLM Memory Map graph will display `LOADER.EXE` which is the part of the NetWare Operating System that communicates with the file server's hardware.

---

## Memory Pool Command

The Memory Pool command shows where (in the system's total segmented memory) an application, utility, NLM, or data resides (Figure 10.77).

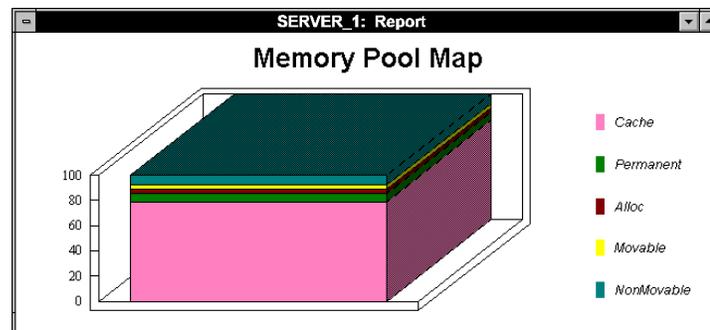


Figure 10.77 - Memory Pool Map

To select view the Memory Pool graph:

Select the Maps Menu and click on the Memory Pool command.

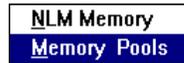


Figure .78 - Maps Pull-Down Menu, Memory Pool Command

This graph displays how much memory an application or NLM is using, and where in the system's total memory that application or NLM is residing. This data can be used to decide which of the NLMs to unload if system memory becomes limited.

To view Memory Pool Map data:

1. When the Memory Pool Map displays, NetTune activates the Memory Information Hot Key.

---

**NOTE:**



If NetTune's cursor does not change, click on the toolbar Hot Key icon to activate the Hot Key feature.

---

2. Position the Hot Key arrow in any segment of the NLM memory map.
3. Depress and hold down any mouse button to view segment contents and amount of memory space occupied.
4. Toggle between graph and text report with the Graph/Text toolbar button.

# Chapter 11 Tools Menu Introduction

The Tools menu provides you with the following options:

- NLM Install
- RCONSOLE



Figure 11.79 - Tools Pull-Down Menu

---

## NLM Install Command

The NLM Install option is used to install the NetTune NLMs on a file server.

### NLMs Installed on the File Server

NetTune ships with five NLMs and two NCF files:

- *NET31X.NLM* - The NetWare 3.1X data collection module.
- *NETTUNE.NLM* - Contains the engine for collecting the historical database information.
- *DPATCH.NLM* - This disk statistics v1.00 patch contains the Novell fix to NetWare version 3.11 (only required if you are running NetWare version 3.11). When used, it allows statistical disk information to be collected.
- *SMARTUNE.NLM* - contains the engine for performing the following tasks:
  - Manually modifying Set parameters
  - Editing NCF Files
  - Automatic Tuning
  - Scheduling Tune files

- *NETCONVRT.NLM* - Converts database files from the 1.2 format.
- *TUNE.NCF* - NetWare NCF file used to load the NLMs.
- *UNTUNE.NCF* - NetWare NCF file used to unload the NLMs.

## Tools Menu Install Procedure

To Install NetTune on a file server:

---

**NOTE:** NetTune automatically loads the NLMs into the SYSTEM directory of the file server's SYS: volume.

---

Select NLM Install from Tools menu bar.

1. NetTune's NLM install dialog will appear (Figure 11.15) Under the Show Servers' selection box you will see three options:
2. Not Running NetTune - Displays all the file servers that currently do not have NetTune's NLM loaded.

Running an Old Version of NetTune - Displays all the file servers that currently have an older version NetTune's NLM loaded.

ALL - This displays all the file servers without regard to the NetTune version.

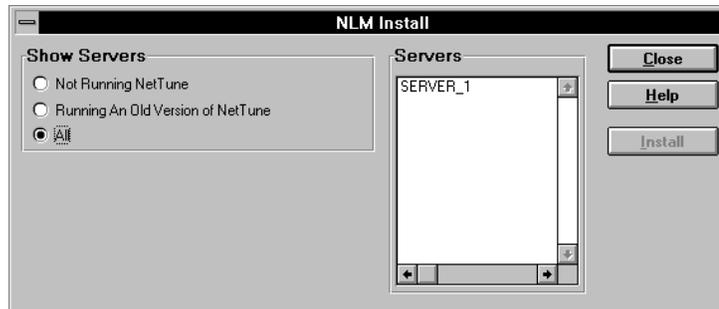


Figure 11.80 - NetTune NLM Install Dialog Box

Since this is a first time install, select the Not Running NetTune button. A list of file servers not currently installed with NetTune is displayed in the Server box.

3. Select the file server(s) to be loaded with NLM software and click on the left mouse button once. The Installation program allows you to make multiple file server selections.
4. After making a server selection, click on the Install button.

During the NLM install process an installation meter will display the percentage completed.

---

**Windows for WorkGroups Note:**

If you do not see any file servers listed in the Servers' box, Windows for WorkGroups may not be set up for network use. To select an appropriate network:

Double click on the network setup icon (from the Network group window).

Next click on the Network button.

A dialog box will appear, select "Install Windows support for the following network only."

Next click on the  scroll bar to open the Network selection window.

Now use the scroll bar to select the appropriate NetWare version.

When finished, click the OK button twice to save your settings.

---

---

**Windows 3.1 Note:**

If you do not see any file servers listed in the Servers box this could mean your Windows 3.1 is not set up for network use. To select an appropriate network:

Select the Windows Setup icon from the Main window.

Select Change System Settings from the Options pull down menu.

Click on the Network button and select the appropriate NetWare.

When the NLM installation has completed the RCONSOLE request dialog box will appear (Figure 11.16).

---

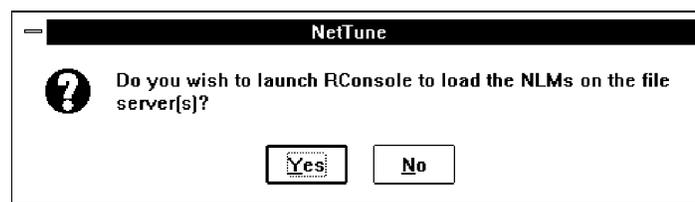


Figure 11.81 - RCONSOLE Request Dialog Box

5. Click on the Yes button.

Selecting Yes, causes NetTune to automatically load Novell's RCONSOLE. This provides you with a user interface for loading *NETUNE*.

RCONSOLE could fail to load for one of the following reasons:

- Not having console rights to that file server. Check that you are logged in as SUPERVISOR or that you have console rights as a user.
  - Not enough memory available. Try freeing up some resources to release additional memory.
  - The *RCONSOLE.PIF* contains the wrong path. Make sure the program information file has the correct path to RCONSOLE.
6. When the file server prompt appears, load the NetTune module by typing the following NCF file name: **TUNE**

---

**NOTE:** The TUNE.NCF file automatically loads SMARTUNE.NLM in read/write mode but with timing disabled. To disable the write mode, edit the TUNE.NCF file and remove the “W” option.

---

You have now completed Quick Start’s NLM install portion for your file server.

If you installed the NLMs to more than one server, it will be necessary to connect to each server through RCONSOLE and run the TUNE.NCF file. When completed, exit RCONSOLE with the <Shift -Esc> key combination.

## NLM Dependencies

NetTune depends on other NLM’s. When TUNE.NCF is executed at the file server, dependent NLM’s are automatically loaded. This eliminates the manual loading of NLMs from the server’s console.

The UNTUNE.NCF file automatically unloads the NLMs in the reverse order that they were loaded.

To automate the task of loading NetTune, place the load command at the bottom of your *AUTOEXEC.NCF* file.

---

## RCONSOLE Command

The RCONSOLE option automatically loads Novell's RCONSOLE. The remote console can be used as a virtual file server console to load and unload NLMs from inside the NetTune application (Figure 11.6).

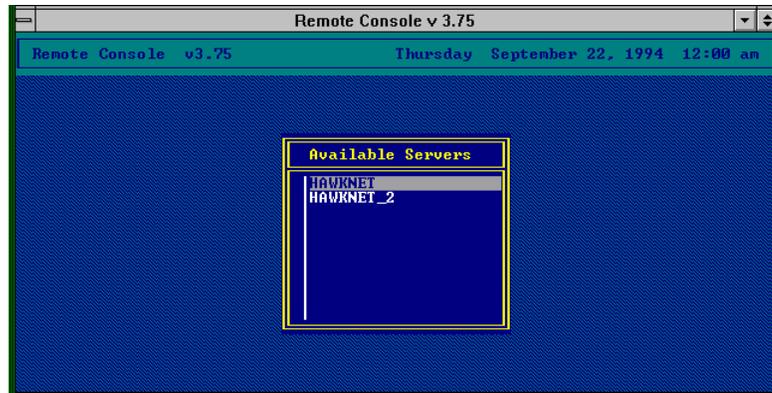


Figure 11.82 - Novell's RCONSOLE Utility

If you have a problem loading RCONSOLE, from NetTune, check that you have console rights.

To exit RCONSOLE:

1. Pressing the <SHIFT> <Esc> keys at the same time.
2. Answer Yes to the question "Do you want to quit RCONSOLE?," and press the <Enter> key.

## Chapter 12 Options Menu Introduction

To select the Options menu, click on Options in NetTune's Menu Bar.



Figure 12.83 - Options Pull-Down Menu

This chapter describes the available Option commands.

---

### Save Settings on Exit Command

To save the NetTune desktop when quitting NetTune, choose the Save Settings on Exit command from the options menu (Figure 12.83). A check mark next to the command means it is in effect.

By default, NetTune saves the desktop in the *NETTUNE.INI* file. When the NetTune program is started, *NETTUNE.INI* is used to restore the desktop.

You can create additional custom desktop INI files for NetTune containing other desktop settings.

To open a custom desktop INI file:

1. From NetTune, press ALT+TAB and switch to the Windows Desktop.
2. Click once on NetTune's icon from the Windows Program Manager desktop.
3. Select the File pull-down menu from the Windows Program Manager menu bar.  
Select Properties from the File pull-down menu.

Go to the Command Line field in the Program Item Properties dialog box. At the end of the path string for NetTune, insert a space and enter the desired substitute INI file name (Figure 12.84).

The next time you enter NetTune, the desktop will use the new INI file you entered.

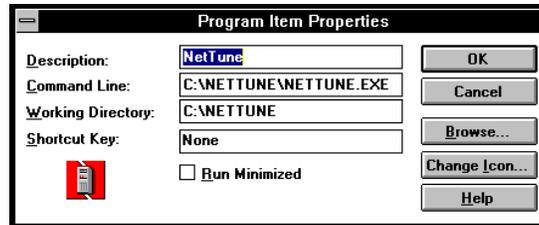


Figure 12.84 - Entering a Custom INI File

To undo the Save Settings On Exit command:

Select Save Settings On Exit from the Options pull-down menu. This action removes the check mark, which means the command is no longer in effect.

---

## Group Management Command

### To Add a New Server Group to the NetTune Desktop

To organize and manage the NetTune desktop, you can arrange servers into groups.

To create a new server group:

1. Select Group Management from the Options pull-down menu (Figure 12.85).

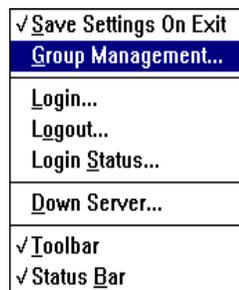


Figure 12.85 - Options Pull-Down Menu

- Next, click on the New button in the Group Management dialog box (Figure 12.86).

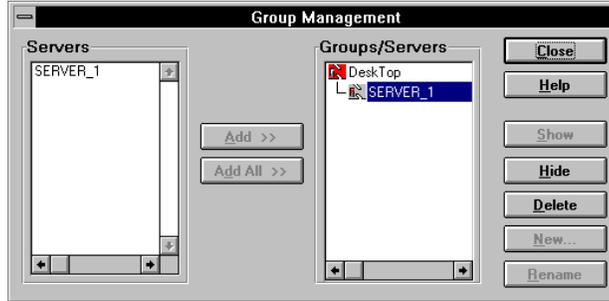


Figure 12. 86 - Group Management Dialog Box

- Next, click on the name field in the Group Management Name dialog box (Figure 12. 87), and enter a descriptive group name.
- As an example, type the name “TEST GROUP” in the Name field (Figure 12.87), and click on the OK button to save the new group.

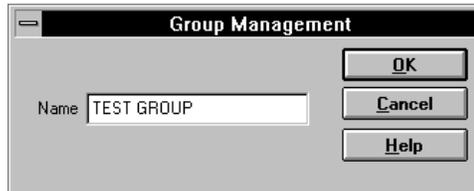


Figure 12. 87 - Group Management Name Dialog Box

The newly created group name now appears in the Group Management dialog box (Figure 12.88).

---

**NOTE:**

NetTune limits for Groups and Servers per Group.

255 Groups

255 Servers per Group

---

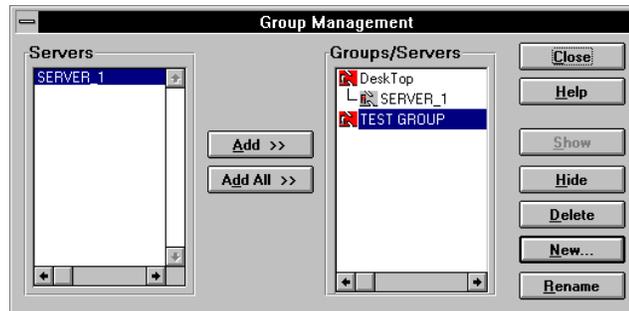


Figure 12.88 - Group Management Dialog Box

5. In the Servers' selection box, highlight the name(s) of all servers you want to add to the newly formed group and click on the Add button (Figure 12.89).

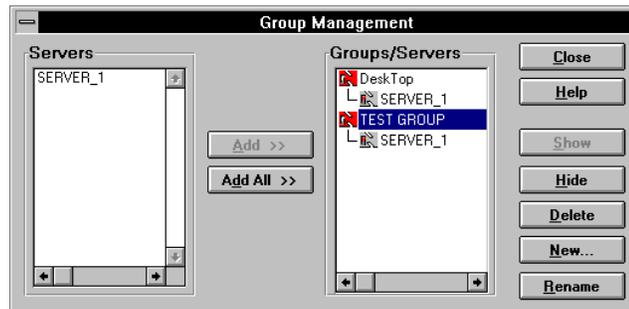


Figure 12.89 - Adding a file server to the TEST GROUP

6. Click on the Close button to save your work.

The TEST GROUP icon now appears on NetTune's desktop (Figure 12.90).



Figure 12.90 - TEST GROUP Icon

## To Delete a Server/Group from the NetTune Desktop

1. First, highlight the server/group in the Group/Servers' selection box (Figure 12.91) and click on the Delete button.

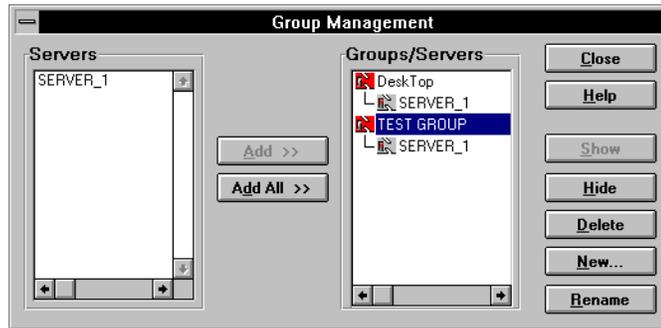


Figure 12.91 - Highlighting a file server to delete from Desktop

2. After the decision dialog box appears (Figure 12.92), click on the Yes button to delete the group/server from the NetTune Desktop.



Figure 12.92 - Decision Dialog Box

3. Click on the Close button to exit the Group Management dialog box.

## Group Management Dialog Box Command Buttons

The following table identifies and describes all command buttons found in the Group Management dialog box.

<b>Push Button</b>	<b>Description</b>
<b>ADD</b>	The Add button will add the highlighted selected server(s) to a selected group.
<b>ADD ALL</b>	The Add All button will add all NetTune servers to a selected group.
<b>CLOSE</b>	The Close button will end the session and exit from the Group Management dialog box.
<b>HELP</b>	The Help button will bring up NetTune Help index.
<b>SHOW</b>	The Show button will display all server and group icons on NetTune's desktop.
<b>HIDE</b>	The Hide button will hide all server and group icons from displaying on NetTune's desktop.
<b>DELETE</b>	The Delete button will delete a highlighted server or group from a selected group.
<b>NEW</b>	The NEW button will create a new group in the Groups/Servers' selection box.
<b>RENAME</b>	The Rename button will rename any selected group.

---

## Login Command

When the Login command is selected from the Options' menu, the Login dialog box appears (Figure 12.93).

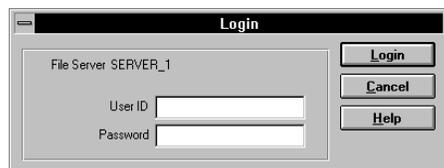


Figure 12.93 - Login Dialog Box

To modify data on a file server, you may be required to login to gain console rights.

---

**NOTE:** If you get the “*Invalid login!*” message while attempting to login, your ID or password is invalid, or no additional connections are available on the server.

---

To log on to a file server:

1. Select Login from the Options pull-down (Figure 12.85) menu.
2. Enter an ID in the User ID text box.
3. Enter a password in the Password text box.
4. Click on the Login button.

---

**NOTE:** Logging into a File Server may change your access rights or drive mappings.

---

---

## Logout Command

When the Logout command is selected from the Options' menu, the Logout dialog box appears (Figure 12.94).



12.94 - Logout Dialog Box

The Logout dialog box is used to break the current workstation to file server connection.

To log out of a file server:

1. Select Logout from the Options pull-down (Figure 12.85) menu.
2. Click on the Logout command button in the Logout dialog box.

---

## Login Status Command

When the Login Status command is selected from the Options' menu, the Login Status dialog box appears (Figure 12.95).



12.95 - Login Status Dialog Box

This dialog box is used to enable or disable logins to the file server. If disabled, users will be unable to login to the server. The default for Login Status is Enabled.

To disable logins:

1. Select Login Status from the Options pull-down (Figure 12.85) menu.
2. Click on the Logins Enabled check box.
3. Click on the OK button for the action to take affect.

---

**NOTE:** Before exiting this dialog box, make sure you desire to disable logins to the file server.

---

---

## Down Server Command

It is necessary to occasionally down a file server for maintenance. The Down Server dialog box is used to gracefully down a file server (Figure 12.96).

---

**NOTE:** Scheduled shutdowns are the most desirable. Downing a file server "cold" guarantees damage to user files. This command should be executed only after all users have logged off the server.

Warn all users before shutting down a file server.

---



Figure 12.96 - Down Server Dialog Box

You must have Supervisory rights in order to down a file server with the Down Server command. After downing the server, NetTune automatically hides the server icon.

To display the server icon:

1. Select Group Maintenance from the Options pull-down (Figure 12.85) menu.
2. Select the server and click on Show command button. If the server does not show, then the NetTune NLMs are not running or the server is down.

---

## Toolbar Command

The Toolbar at the top of NetTune's desktop is displayed by default. A check mark next to the command means it is in effect.



Figure 12.97 - Toolbar Command

## NetTune Toolbar

The Toolbar is a graphical bar with command buttons that perform some of the most common commands in NetTune (Figure 12.98).



Figure 12.98 - NetTune Toolbar

To use the Toolbar:

Click on the icon you want execute.

## NetTune Toolbar Icons

The following table contains Toolbar icon names and descriptions.

Toolbar Icon	Name	Action
	<b>Save</b>	Save the current file.
	<b>Cut</b>	Cut the selected block and place it on the clipboard.
	<b>Copy</b>	Copy the selected block to the clipboard.
	<b>Paste</b>	Insert a copy of the clipboard contents.
	<b>Customize Report</b>	Select Date and Time interval and Report type.

	<p><b>Increase Time Interval</b></p>	<p>Increase the time interval of the data currently being viewed.</p>
	<p><b>Decrease Time Interval</b></p>	<p>Decrease the time interval of the data currently being viewed.</p>
	<p><b>Graph Data\Text Data</b></p>	<p>Toggle between a graph or ASCII text report.</p>
	<p><b>Graph Options</b></p>	<p>Open the graph options dialog box to select a graphing option.</p>
	<p><b>HOT KEY</b></p>	<p>Toggle the Hot key On or Off. The Hot feature is On when the cursor arrow is thick. NOTE: This feature consumes memory.</p>
	<p><b>Increase Data Points</b></p>	<p>Increase the data points on a graph.</p>
	<p><b>NetTune Advisor</b></p>	<p>On-line Help Utility</p>
	<p><b>Help</b></p>	<p>Display Help information.</p>

	<b>Context Sensitive Help</b>	Context sensitive help that displays only the help information selected by the mouse.
---	-------------------------------	---

---

## Status Bar Command

The Status Bar at the bottom of NetTune's desktop is displayed by default. A check mark next to the command means it is in effect.

<input checked="" type="checkbox"/> Save Settings On Exit <input type="checkbox"/> Group Management...
<input type="checkbox"/> Login... <input type="checkbox"/> Logout... <input type="checkbox"/> Login Status...
<input type="checkbox"/> Down Server...
<input checked="" type="checkbox"/> Toolbar
<input checked="" type="checkbox"/> Status Bar

Figure 12.99 - Status Bar Command

The Status bar provides the following information:

- Help key identification
- The file server's name
- The file server's NetWare version
- The user's name
- Information on the keyboard's lock status

To hide the Status Bar:

1. Choose the Options Menu.
2. Click on the Status Bar Command.

## *Chapter 13 Window Menu Introduction*

The Window menu is located on the right side of the Menu Bar at the top of the NetTune Window (Figure 13.1). The commands in this menu allow you to control the display of application windows. A number of optional commands are available in the pull-down menu.

To open the pull-down command menu, position the mouse cursor over the Window menu, and then click the left mouse button.

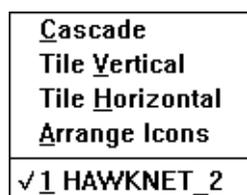


Figure 13.1 - Window Menu Pull-Down Commands

---

## Cascade Command

The Cascade command is used to arrange all open application windows so that they are visible in the NetTune window (Figure 13.2). The command causes the windows to overlap so that each open application title bar is visible.

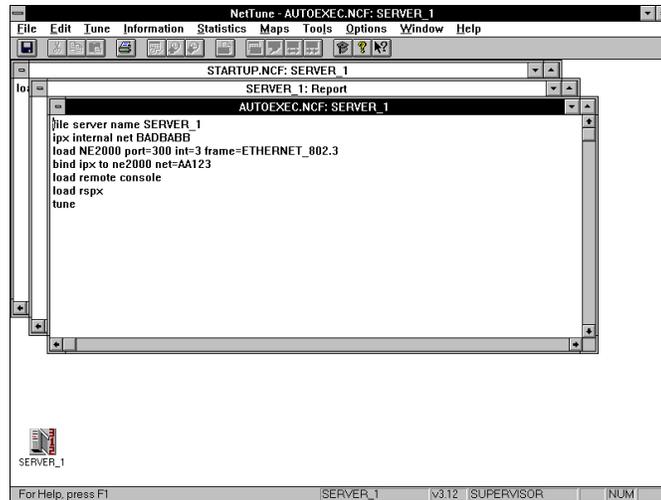


Figure 13.2 - Cascading Application Windows

## Tile Vertical Command

The Tile Vertical command is used to arrange all open application windows so that they are visible in the NetTune window (Figure 13.3) The command causes the windows to vertically stack so that each open application window is visible.

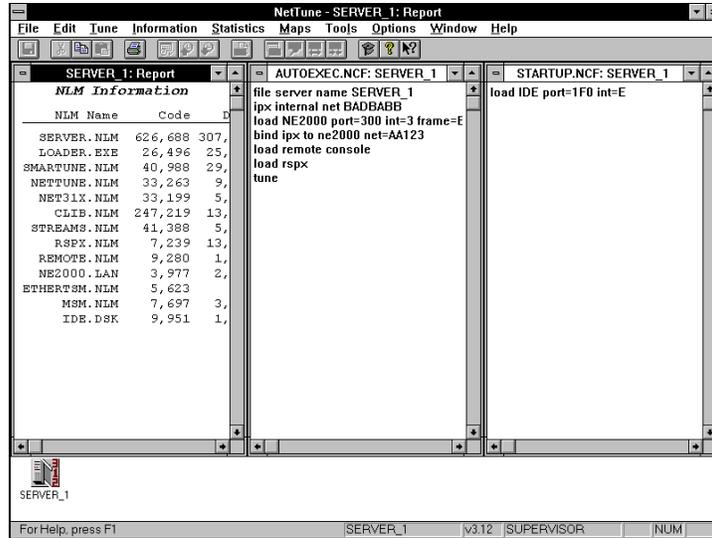


Figure 13.3 - Vertical Window Tiles

## Tile Horizontal Command

The Tile Horizontal command is used to arrange all open application windows so that they are visible in the NetTune window (Figure 13.4). The command causes the windows to horizontally stack so that each open application window is visible.

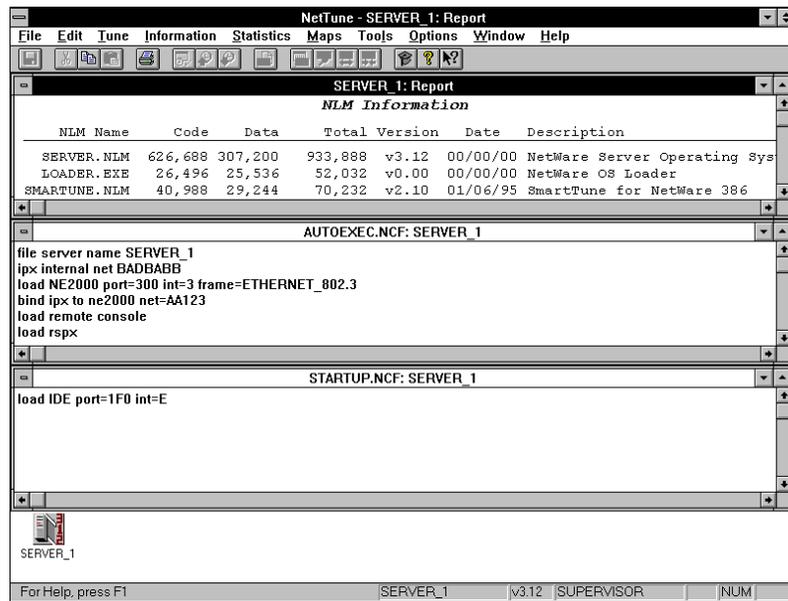


Figure 13.4 - Horizontal Window Tiles

---

## Arrange Icons Command

The Arrange Icons command is used to organize all scattered icons (Figure 13.5). The command causes the icons to align at the bottom of the NetTune window so that each icon is visible.

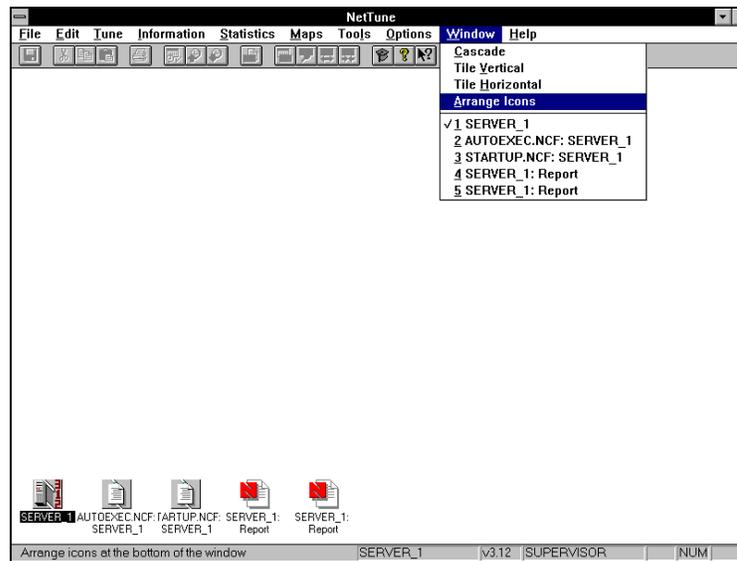


Figure 13.5 - Arranged Icons

## Application Window Command

NetTune will permit you to have several windows and icons open simultaneously. The Window command displays these at the bottom of the cascading menu (Figure 13.6). To select the window you want, simply click on the name.

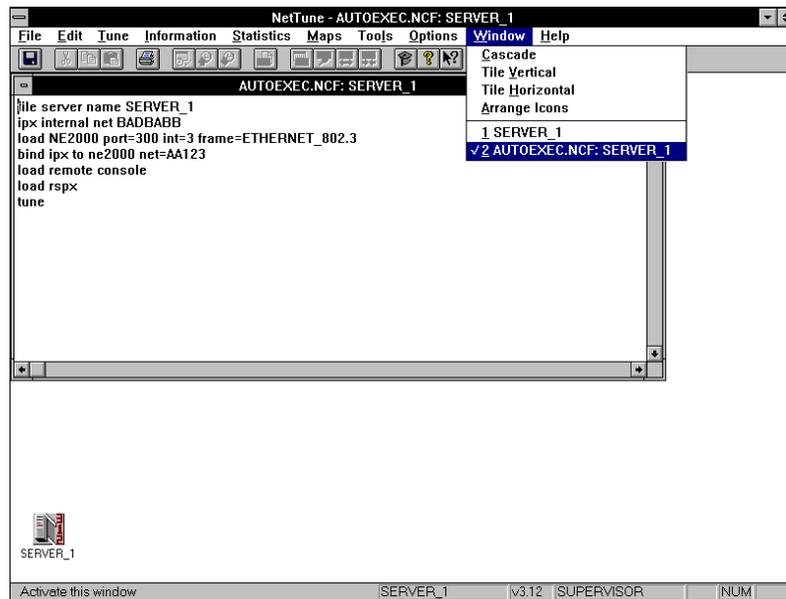


Figure 13.6 - Application Window Commands

If more windows are open than can be displayed in the cascading menu, the command "More Windows..." appears at the bottom of the Window menu. Click on the More Windows command to open the Select Window dialog box.

The Select Window dialog box is used to view a list of all windows (Figure 13.7). Click on the window you desire to activate.

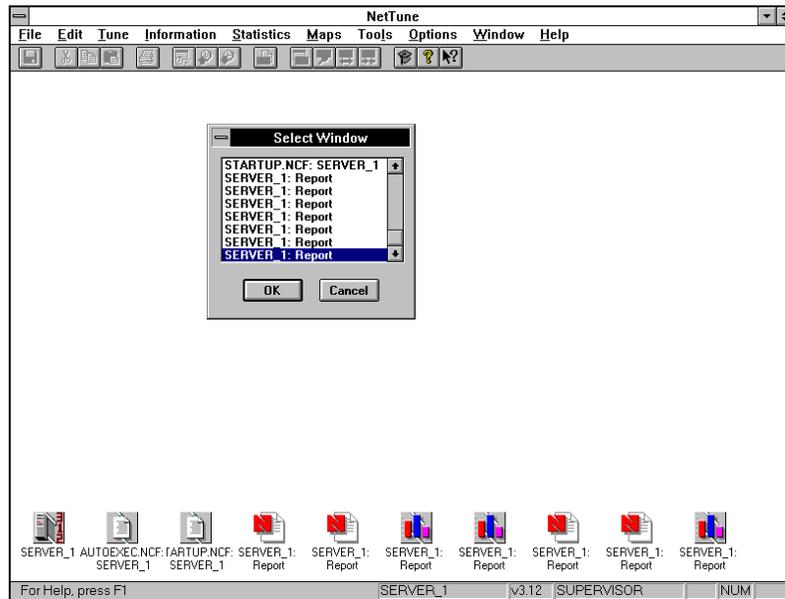


Figure 13.7 - Select Window Dialog Box

# Chapter 14 Help Menu Introduction

---

## The Help Menu

NetTune is equipped with a built-in Help utility that can assist you in using NetTune. The Help pull-down menu (Figure 14.8) is located on the top right side of NetTune's Menu Bar.



Figure 14.8 - NetTune's Help Pull-Down Menu

Selecting the Help menu allows you to:

- Access the Help Index for NetTune. The Help Index is the table of contents for NetTune commands and concepts.
- Access the Using Help utility. The Using Help utility brings up a table of contents of all the concepts related to using Window's help.
- Access the Quick Start dialog box for additional configuration changes.
- View the About NetTune dialog box.

## Index Command



Figure 14.9 - Index Command

The Index command opens NetTune’s Help Index window (Figure 14.10). The on-line Help Index contains important information about the following NetTune information:

- On-line Help manual
- Server statistics reference
- NetTune menu descriptions
- HawkNet information and technical support

## Using Help Command



Figure 14.10 - Using Help Command

The Using Help command opens the How to Use Help window (Figure 14.11). If you have not learned how to use Window’s Help, you can use the on-line help to get information regarding any Help command.

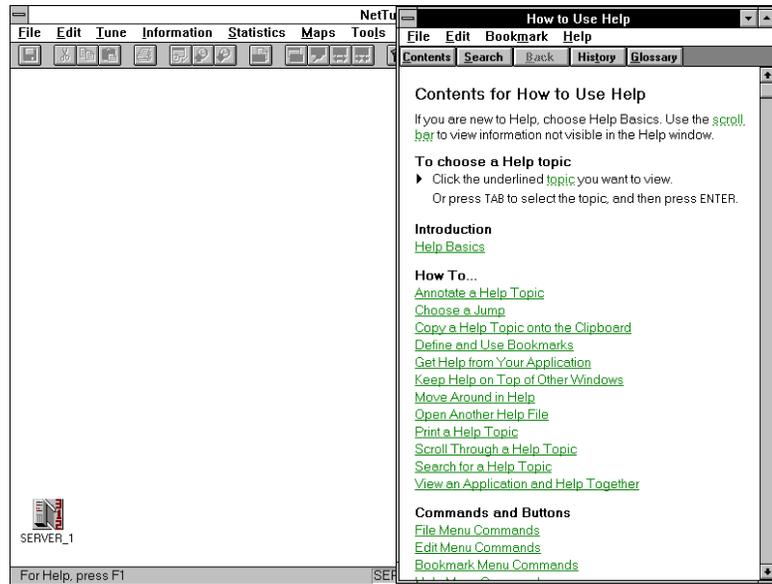


Figure 14.11 - Using Help Command

## NetTune Quick Start Command



Figure 14.12 - NetTune Quick Start Command

The Quick Start command allows you to install NLMs, view a server's configuration, set up Recording Intervals, and create Groups for NetTune's desktop (Figure 14.12). For more information on this command read Chapter 3 *Quick Start*.

## NetReport Advisor Command



Figure 14. 13 - NetTune Advisor

The NetReport Advisor is an on-line Help utility that can be located on NetReport's tool bar (Figure 12.), or in the Help pull-down menu.

## About NetTune Command



Figure 14. 14 - About NetTune

The About NetTune command brings up the About dialog box containing information about the NetTune program (Figure 14.15).

The About dialog box displays:

- The NetTune Icon
- Version of program
- Copyright information
- The NETX VIPX and IPX program versions
- Amount of available system resources and memory



Figure 14.15 - About NetTune Dialog Box

## The Help Icons

Along with NetTune's Help menu, NetTune also provides help through its Help icons. The Help icons can be found on the right side of the Toolbar (Figure 14.16). These icons provide you with fast access to either the Help Index or the Context Sensitive Help.



Figure 14.16 - NetTune's Toolbar

You can bring up the Help Index by clicking on the Help Index icon (Figure 14.17). Position the mouse cursor over the Help Index icon and click the mouse button.



Figure 14.17 - Help Index Icon

NetTune also includes context sensitive help, which allows you to quickly locate information on specific topics. The context sensitive help can be identified by the Context Sensitive Help icon (Figure 14.18). It is located on the right side of the Toolbar.



Figure 14.18 - Context Sensitive Help Icon

To get Context Sensitive Help on a specific topic:

1. Click on the Toolbar Context Sensitive Help icon (Figure 14.18).
2. From NetTune's Menu bar, click on any menu item. This will bring up context sensitive help for that specific topic.

---

## Printing Help Topics

There are two ways to print Help topics.

- The NetTune Help Utility
- The Context Sensitive Help icon

### Printing Help Topics using the NetTune Help Utility

One way to print help topics is to use NetTune's Help utility.

1. From NetTune's Menu bar select Help.
2. Click on the Index command (Figure 14.19) to open the NetTune's Help Index screen.



Figure 14.19 - Printing Help Topics

3. Position the mouse pointer over the topic you desire to print.

Click the mouse button to display the Help topic.

---

**NOTE:** The mouse pointer will change into a hand as it scans the hyper-sensitive topics.

---

3. Next, go to NetTune's Help menu bar and select File.
4. Finally, click on Print Topic to start printing the selected topic.

## Printing Help Topics through NetTune

Help topics can also be printed by using the Context Sensitive Help icon located on NetTune's Toolbar.

1. Select the Context Sensitive Help icon (see figure 14.18) from the Toolbar by double clicking on the icon with the mouse button.

---

**NOTE:** The mouse cursor will change to an arrow in the shape of a question mark.

---

2. Use the question mark cursor to scan through NetTune's Menu bar. When you observe a menu topic of interest, double click the left mouse button to open the Help screen.
3. After the Help screen appears, go to NetTune's Menu bar and select File.
4. Click on Print Topic to send the context sensitive help information to the printer.

## *Appendix A Error Messages*

This appendix helps you troubleshoot problems associated with:

- Startup error messages
- Server error messages
- Windows error messages

---

### **Startup Error Messages**

***“Network Error XXXX VIPX.386 is not loaded!  
VIPX.386 VX.X is not compatible!  
Network Error XXXX Opening NetTune Socket!”***

These errors occur when you attempt to run outdated or incompatible window network drivers. NetTune takes advantage of bug fixes and enhancements in the latest Novell network window drivers. The latest versions of these NetWare drivers can be obtained from the McAfee BBS.

If any of these error messages appear, check the list below.

- Check that your workstation is running on DOS version 5.0 or higher.
- Check that WINDOWS is version 3.1 or higher.
- Check that WINDOWS is running in 386 Enhanced mode.
- Check that all your Network shells are current.

- Check that your SYSTEM.INI file has the line:  
`Network=...,VIPX.386`
- Check that the VIPX.386 is version 1.17 or later.
- Use only the NWCALLS.DLL and NWIPXSPX.DLL that ship with NetTune.

If you try all the above suggestions and you still need assistance, report the **XXXX** error number to McAfee Technical Support.

### ***“Unable to initialize network!”***

This message displays if one of the above-mentioned conditions are encountered while exiting NetTune.

---

## **Server Related Errors**

### ***“The NetTune NLM running on this server is not compatible with this version of the NetTune windows application. Please upgrade your NetTune NLMs.”***

This message appears when the NetTune NLMs were not upgraded from an older version. You must upgrade the NLMs to version 2.1.

### ***“The NetTune NLM was loaded in read-only mode. The requested change was not made.”***

The NLM was loaded without the "W" option. Unload and reload the NLM with the "W" option.

### ***“Error encountered during detachment from server.”***

Netware is unable to disconnect, either the connection has been lost, or the server is down.

### ***“The NetTune NLM did not respond!”***

The NetTune NLM is not responding. It may have been unloaded, or the path to server is no longer available. All server objects will be removed.

***“Error encountered during attachment to server.”***

The file server is out of connections, or a NetWare error occurred. Close and reopen the server to reinitialize the connection.

***“Invalid Login!”***

This message occurs when either an invalid password has been entered, or the connection to the server is no longer valid. Close and reopen the server to reinitialize the connection.

***“The selected NCF file does not exist!”***

The NetTune NLM could not find the NCF file on the server C: or A: drive, or in the SYS:\SYSTEM directory.

---

## Windows Related Errors

***“Windows timer limit exceeded! A timer resource was not available for this real-time report.”***

Windows only allows a total of 32 timers. Other applications may be using timers. Close unused real-time Windows.

---

**NOTE:** Timers are a Windows' resource. The timer allows Windows to update the real-time graph when the specified time interval has lapsed.

---

***“Error Opening Export File!”***

This message displays when either the volume is out of disk space, or the directory does not exist.

***“Unable to kill real-time timer.”***

This error indicates a possible low memory condition. Check the amount of free memory and system resources. Keep as much free memory open as practical.

## *Appendix B Troubleshooting*

---

### **NetTune Installation and Operation Problems**

If you encounter the error message, "**Can't initialize the Network**," check the following:

- Workstation is running DOS version 5.0 or higher.
- Windows is running version 3.1 or higher and is in the 386 Enhanced mode.
- Windows is setup for a Network.
- Network shells are current.
- The SYSTEM.INI file must contain the following line:

**Network=...,VIPX.386**

---

**NOTE:** The dots represent other possible arguments the network command might be using.

---

---

### **Information for Windows for WorkGroups Users**

If you do not observe any file servers listed in the "**Servers**" box, Windows for WorkGroups is not set up for Network use.

To select an appropriate network:

1. Double click on the Network setup icon (from the Network group window).
2. Next, click on the **Network** button.
3. In the dialog box, select "Install Windows support for the following network only."
4. Next, click on the scroll bar to open the Network selection window.
5. Use the scroll bar to select the appropriate NetWare version.
6. When you have finished, click on the **OK** button twice to save your settings.

---

## Special Note about Windows 3.1

If you do not see any file servers listed in the “**Servers**” box, this could mean your Windows 3.1 is not set up for Network use.

To select an appropriate network:

1. Select the **Windows Setup** icon from the **Main** window.
2. Select **Change System Settings** from the **Options** pull down menu.
3. Click on the **Networks** button and select the appropriate NetWare.

---

## Upgrading NetTune NLMs

Before you install any new NetTune NLMs, remove all older versions. This can be accomplished from the file server’s console, or by launching *RCONSOLE.EXE* from the NetTune application.

---

## NetWare 3.11

The *DPATCH.NLM* is not required. However, if it’s not loaded, NetTune’s Disk Activity will always report zero.

*NET3IX.NLM* automatically loads *DPATCH.NLM*, then *DPATCH.NLM* automatically loads *PATCHMAN.NLM*.

---

## RCONSOLE Fails to Load

If RCONSOLE fails to load, check the following:

- Console rights to that file server.  
You must either login as SUPERVISOR, or have console rights as a user.
- Not enough memory available.  
Free up some resources to make more memory available.
- The RCONSOLE.PIF contains the wrong path.  
Make sure the program information file (RCONSOLE.PIF) has the correct path to RCONSOLE.

---

## Backing Up Historical Database Files

If you experience problems backing up your historical database files while the NetTune NLMs are loaded, use the NetWare flag utility to mark the database files as Shareable.

```
flag +s *.ntd
```

---

## DLL Files Not Found while running Windows on the Network

NetTune looks locally for the Windows' directory. This is where NetTune expects to find its DLL files. If your Windows is located on the network, copy the DLL files in the NetTune directory to the network Windows directory.

---

## Release Notes

For additional release notes on NetTune, click on the NetTune ReadMe icon in the HawkNet Window Group, or use a text editor to open the **README.WRI** file on the installation disk.

## *Appendix C NetTune Set Parameters Quick Reference*

The following NetWare version 3.11 and 3.12 SET parameters are supported by NetTune.

Parameters are listed alphabetically by name and default value. Also included are range limit(s), a brief parameter description, and special notes.

---

### Parameters

#### **Allow Change To Client Rights = ON**

<b>Limits:</b>	ON, OFF
<b>Description:</b>	Allows the client rights to be changed.
<b>Notes:</b>	This parameter is for version 3.12 only. It can be found under Tune\Set Parameters\Miscellaneous.

#### **Allow LIP = ON**

<b>Limits:</b>	ON, OFF
<b>Description:</b>	Allow Large Internet Packet support.
<b>Notes:</b>	This parameter is for version 3.12 only. It can be found under Tune\SetParameters\Communications.

## Allow Unencrypted Passwords = OFF

<b>Limits:</b>	ON, OFF
<b>Description:</b>	Allow unencrypted password requests to be used.
<b>Notes:</b>	Can be found under Tune\Set Parameters\Miscellaneous.

## Auto Register Memory Above 16 Megabytes = ON

<b>Limits:</b>	ON, OFF
<b>Description:</b>	Automatically add memory which can be detected above 16 megabytes on EISA bus machines.
<b>Notes:</b>	This command is for version 3.11 only. Can be found under Tune\Set Parameters\Memory.

## Auto TTS Backout Flag = OFF

<b>Limits:</b>	ON, OFF
<b>Description:</b>	Automatically does TTS backouts during a re-boot (It will skip the prompts).
<b>Notes:</b>	Can be found under Tune\Set Parameters\Transaction Tracking.

## Cache Buffer Size = 4096

- Limits:** 4096 to 16384
- Description:** Size of file cache buffers.
- Notes:** Can be found under Tune\Set Parameters\Memory.

## Concurrent Mirror Requests = 4

- Limits:** 2 to 30
- Description:** Set the number of remirror requests per logical partition.
- Notes:** This parameter is for version 3.12 only. It can be found under Tune\Set Parameters\Disk.

## Console Display Watchdog Logouts = OFF

- Limits:** ON, OFF
- Description:** Display on the console watchdog connection failure logouts.
- Notes:** Can be found under Tune\Set Parameters\Communications.

## Delay Before First Watchdog Packet = 4 min. 56.6 sec.

<b>Limits:</b>	15.7 seconds to 20 minutes 52.3 seconds
<b>Description:</b>	Amount of time the server will wait, without receiving a request from a workstation, before asking the workstation if it is still attached to the file server.
<b>Notes:</b>	Can be found under Tune\Set Parameters\Communications.

## Delay Between Watchdog Packets = 59.3

<b>Limits:</b>	9.9 seconds to 10 minutes 26.1 seconds
<b>Description:</b>	Amount of time the server will wait for an inactive workstation to reply to a watchdog packet, before asking the workstation again if it is still attached to the file server.
<b>Notes:</b>	Can be found under Tune\Set Parameters\Communications.

## Directory Cache Allocation Wait Time = 2.2

<b>Limits:</b>	0.5 seconds to 2 minutes
<b>Description:</b>	Minimum time to wait between new directory cache buffer allocations.
<b>Notes:</b>	Can be found under Tune\Set Parameters\Directory Caching.

## Directory Cache Buffer NonReferenced Delay = 5.5

- Limits:** 1 second to 5 minutes
- Description:** Normal time to wait after a directory cache buffer was referenced before re-using it.
- Notes:** Can be found under Tune\Set Parameters\Directory Caching.

## Dirty Directory Cache Delay Time = 0.5

- Limits:** 0 seconds to 10 seconds
- Description:** Minimum time the system waits before writing a dirty directory cache buffer.
- Notes:** Can be found under Tune\Set Parameters\Directory Caching.

## Dirty Disk Cache Delay Time = 3.3 seconds

- Limits:** 0.1 seconds to 10 seconds
- Description:** Minimum amount of time the system waits before writing a not completely dirty disk cache buffer.
- Notes:** Can be found under Tune\Set Parameters\File Caching.

## Display Disk Device Alerts = OFF

<b>Limits:</b>	ON, OFF
<b>Description:</b>	Displays alert messages when a disk device is added, deleted, mounted, activated, deactivated, etc.
<b>Notes:</b>	Can be found under Tune\Set Parameters\Miscellaneous.

## Display Incomplete IPX Packet Alerts = ON

<b>Limits:</b>	ON, OFF
<b>Description:</b>	Displays alert messages when IPX receives incomplete packets.
<b>Notes:</b>	Can be found under Tune\Set Parameters\Miscellaneous.

## Display Lost Interrupt Alerts = ON

<b>Limits:</b>	ON, OFF
<b>Description:</b>	Displays alert messages when the interrupt controller detects a lost hardware interrupt.
<b>Notes:</b>	Can be found under Tune\Set Parameters\Miscellaneous.

## Display Old API Names = OFF

- Limits:** ON, OFF
- Description:** Displays the names of old API routines that a module is using when the module is loaded.
- Notes:** Can be found under Tune\Set Parameters\Miscellaneous.

## Display Relinquish Control Alerts = OFF

- Limits:** ON, OFF
- Description:** Displays alert messages when a process does not relinquish control frequently.
- Notes:** Can be found under Tune\Set Parameters\Miscellaneous.

## Display Spurious Interrupt Alerts = ON

- Limits:** ON, OFF
- Description:** Displays alert messages when a spurious hardware interrupt is detected.
- Notes:** Can be found under Tune\Set Parameters\Miscellaneous.

## Enable Disk Read After Write Verify = ON

<b>Limits:</b>	ON, OFF
<b>Description:</b>	Re-read all data written to disk and verify correctness.
<b>Notes:</b>	Can be found underTune\Set Parameters\Disk.

## Enable IPX Checksums = 1

<b>Limits:</b>	0 to 2
<b>Description:</b>	Enables checksum of IPX packets (0 = no check sums, 1 = check sum if enabled at the client, 2 = requires check summing).
<b>Notes:</b>	This parameter is for version 3.12 only. It can be found under Tune\Set Parameters\Communications.

## Enable Packet Burst Statistics Screen = OFF

<b>Limits:</b>	ON, OFF
<b>Description:</b>	Displays NCP packet burst statistics screen.
<b>Notes:</b>	This parameter is for version 3.12 only. It can be found under Tune\Set Parameters\Communications.

## File Delete Wait Time = 5 minutes 29.6 seconds

- Limits:** 0 seconds to 7 days
- Description:** Normal time to wait after a file is deleted before purging it.
- Notes:** Can be found under Tune\Set Parameters\File System.

## Immediate Purge Of Deleted Files = OFF

- Limits:** ON, OFF
- Description:** Purge all files immediately upon deletion.
- Notes:** Can be found under Tune\Set Parameters\File System.

## Maximum Alloc Short Term Memory = 2097152 < Default setting for version 3.11 >

or

## Maximum Alloc Short Term Memory = 8388608 < Default setting for version 3.12 >

- Limits:** 50000 to 16777216 <version 3.11>, 50000 to 33554432 <version 3.12>
- Description:** Maximum amount of memory available to the work dynamic memory pool.
- Notes:** Can be found under Tune\Set Parameters\Memory.

## Maximum Concurrent Directory Cache Writes = 10

- Limits:** 5 to 50
- Description:** Maximum number of concurrent writes of directory cache buffers.
- Notes:** Can be found under Tune\Set Parameters\Directory Caching.

## Maximum Concurrent Disk Cache Writes = 50

- Limits:** 10 to 100 <version 3.11>;10 to 1000 <version 3.12>
- Description:** Maximum number of concurrent writes of dirty disk cache buffers.
- Notes:** Can be found under Tune\Set Parameters\File Caching.

## Maximum Directory Cache Buffers = 500

- Limits:** 20 to 4000
- Description:** Maximum number of directory cache buffers that can be allocated by the system.
- Notes:** Can be found under Tune\Set Parameters\Directory System.

**Maximum Extended Attributes per File or Path = 32** <Default setting for version 3.11>

OR

**Maximum Extended Attributes per File or Path = 8** <Default setting for version 3.12>

**Limits:** 4 to 512

**Description:** The allowable number of extended attributes for files or paths.

**Notes:** Can be found under Tune\Set Parameters\Directory Caching.

**Maximum File Locks = 10000**

**Limits:** 100 to 100000

**Description:** System wide maximum number of file locks permitted (including open files).

**Notes:** Can be found under Tune\Set Parameters\Locks.

**Maximum File Locks Per Connection = 250**

**Limits:** 10 to 1000

**Description:** The maximum number of file locks per connection permitted (including open files).

**Notes:** Can be found under Tune\Set Parameters\Locks.

## Maximum Outstanding NCP Searches = 51

<b>Limits:</b>	10 to 1000
<b>Description:</b>	The maximum number of simultaneous NCP directory searches that a connection can have.
<b>Notes:</b>	Can be found under Tune\Set Parameters\Miscellaneous.

## Maximum Packet Receive Buffers = 100 <Default setting for version 3.11>

or

## Maximum Packet Receive Buffers = 400 <Default setting for version 3.12>

<b>Limits:</b>	50 to 2000
<b>Description:</b>	Maximum number of packet receive buffers that can be allocated by the server.
<b>Notes:</b>	Can be found under Tune\Set Parameters\Communications

## Maximum Percent of Volume Space allowed for Extended Attributes = 10

<b>Limits:</b>	5 to 50
<b>Description:</b>	Percent of volume space allowed for Extended Attributes storage.
<b>Notes:</b>	Can be found under Tune\Set Parameters\File System.

## Maximum Percent of Volume Used By Directory = 13

- Limits:** 5 to 50
- Description:** The maximum percent of each volume that can be allocated for the directory.
- Notes:** Can be found under Tune\Set Parameters\File System.

## Maximum Physical Receive Packet Size = 1130 <Default setting for version 3.11 >

or

## Maximum Physical Receive Packet Size = 1514 <Default setting for version 3.12>

- Limits:** 618 to 4202 <version 3.11>, 618 to 24682 <version 3.12>
- Description:** Size of the largest packet that can be received by an MLID.
- Notes:** Can be found under Tune\Set Parameters\Communications.

## Maximum Record Locks = 20000

- Limits:** 100 to 200000
- Description:** System wide maximum number of record locks (physical, logical & semaphores).
- Notes:** Can be found under Tune\Set Parameters\Locks.

## Maximum Record Locks Per Connection = 500

<b>Limits:</b>	10 to 10000
<b>Description:</b>	Maximum number of record locks per connection (physical, logical & Semaphores).
<b>Notes:</b>	Can be found under Tune\Set Parameters\Locks.

## Maximum Service Processes = 20

<b>Limits:</b>	5 to 40
<b>Description:</b>	Maximum number of request servicing processes.
<b>Notes:</b>	Can be found under Tune\Set Parameters\Miscellaneous.

## Maximum Subdirectory Tree Depth = 25

<b>Limits:</b>	10 to 100
<b>Description:</b>	Maximum depth of subdirectories.
<b>Notes:</b>	Can be found under Tune\Set Parameters\File System.

## Maximum Transactions = 10000

- Limits:** 100 to 10000
- Description:** System wide maximum number of concurrent transactions.
- Notes:** Can be found under Tune\Set Parameters\Transaction Tracking.

## Minimum Directory Cache Buffers = 20

- Limits:** 10 to 2000
- Description:** Minimum number of directory cache buffers to be allocated by the server before delaying.
- Notes:** Can be found under Tune\Set Parameters\Directory Caching.

## Minimum File Cache Buffers = 20

- Limits:** 20 to 1000
- Description:** Number of file cache buffers to be left by the server (not allocated for other uses).
- Notes:** Can be found under Tune\Set Parameters\File Caching.

## Minimum File Cache Buffer Report Threshold = 20

<b>Limits:</b>	0 to 1000
<b>Description:</b>	How close the number of cache buffers has to get to the minimum before a warning is issued.
<b>Notes:</b>	Can be found under Tune\Set Parameters\File Caching.

## Minimum File Delete Wait Time = 1 minute 5.9 seconds

<b>Limits:</b>	0 seconds to 7 days
<b>Description:</b>	Minimum time to wait after a file is deleted before purging it.
<b>Notes:</b>	Can be found under Tune\Set Parameters\File System.

## Minimum Packet Receive Buffers = 100

<b>Limits:</b>	10 to 1000
<b>Description:</b>	Minimum number of packet receive buffers allocated by the server.
<b>Notes:</b>	Can be found in Tune\Set Parameters\Communications.

## NCP Packet Signature Option = 1

- Limits:** 0 to 3
- Description:** Options to control NCP Packet Signatures ( 0 = Don't do packet signatures - 1 = Do packet signatures only if client requires them - 2 = Do packet signatures if the client can, but don't require them if the client doesn't support them -3 = Require packet signatures).  
After startup time you can only increase the level.
- Notes:** This parameter is for version 3.12 only. It can be found under Tune\Set Parameters\Communications.

## NCP File Commit = ON

- Limits:** ON, OFF
- Description:** Allows applications to flush all pending file writes to the disk.
- Notes:** Can be found under Tune\Set Parameters\File System.

## New Packet Receive Buffer Wait Time = 0.1

- Limits:** 0.1 seconds to 20 seconds
- Description:** Minimum time to wait before allocating a new packet receive buffer.
- Notes:** Can be found under Tune\Set Parameters\Communications.

## New Service Process Wait Time = 2.2 seconds

<b>Limits:</b>	0.3 seconds to 20 seconds
<b>Description:</b>	Minimum time to wait before creating a new request servicing process.
<b>Notes:</b>	Can be found under Tune\Set Parameters\Miscellaneous.

## Number of Watchdog Packets = 10

<b>Limits:</b>	5 to 100
<b>Description:</b>	The number of times the file server will ask an inactive workstation if it is still attached to the server before terminating the workstation's connection if no response has been received.
<b>Notes:</b>	Can be found under Tune\Set Parameters\Communications.

## Pseudo Preemption Time = 2000

<b>Limits:</b>	1000 to 10000
<b>Description:</b>	The amount of time (in .84 microsecond increments) to allow NLMs a process to run without relinquishing before forcing a relinquish on the next file read or write system call (Pseudo Preemption is enabled on a per NLM basis)
<b>Notes:</b>	Can be found under Tune\Set Parameters\Miscellaneous.

## Read Ahead Enabled = ON

- Limits:** ON, OFF
- Description:** As long as sequential file access is occurring, do background reads to get the blocks that will be requested soon into the cache in advance.
- Notes:** This parameter is for version 3.12 only. It can be found under Tune\Set Parameters\File Caching.

## Read Ahead LRU Sitting Time Threshold = 10 seconds

- Limits:** 0 seconds to 1 hour
- Description:** If the cache LRU sitting time is below this threshold the read ahead will not take place.
- Notes:** This parameter is for version 3.12 only. It can be found under Tune\Set Parameters\File Caching.

## Replace Console Prompt With Server Name = ON

- Limits:** ON, OFF
- Description:** Replaces the console prompt of ":" with the File server's name.
- Notes:** This parameter is for version 3.12 only. It can be found under Tune\Set Parameters\Miscellaneous.

## Reply To Get Nearest Server = ON

<b>Limits:</b>	ON, OFF
<b>Description:</b>	Causes this server to respond to GET NEAREST SERVER requests from workstations that are attempting to locate a server.
<b>Notes:</b>	This parameter is for version 3.11 only. It can be found under Tune\Set Parameters\Communications.

## Reserved Buffers Below 16 Meg = 16

<b>Limits:</b>	8 to 200 <version 3.11> or 8 to 300 <version 3.12>
<b>Description:</b>	Number of file cache buffers to be kept for device drivers unable to access memory above 16 megabytes.
<b>Notes:</b>	Can be found under Tune\Set Parameters\File Caching.

### **Turbo FAT Re-Use Wait Time = 5 minutes 29.6 seconds**

- Limits:** 0.3 seconds to 1 hour 5 minutes 54.6 seconds
- Description:** The minimum amount of time to wait before re-using a closed Turbo FAT.
- Notes:** Can be found under Tune\Set Parameters\File System.

### **TTS Abort Dump Flag = OFF**

- Limits:** ON, OFF
- Description:** This enables the dumping of data from aborted transactions to a log file
- Notes:** Can be found under Tune\Set Parameters\Transaction Tracking.

### **TTS Backout File Truncation Wait Time = 59 minutes 19.2 seconds**

- Limits:** 1 minute 5.9 seconds to 1 day 2 hours 21 minutes 51.3 seconds
- Description:** The minimum time to wait before truncating the TTS backout file.
- Notes:** Can be found under Tune\Set Parameters\Transaction Tracking.

## TTS UnWritten Cache Wait Time = 1 minute 5.9 seconds

<b>Limits:</b>	11 seconds to 10 minutes 59.1 seconds
<b>Description:</b>	The maximum time a cache buffer write can be delayed by the TTS.
<b>Notes:</b>	Can be found under Tune\Set Parameters\Transaction Tracking.

## Volume Low Warn All Users = ON

<b>Limits:</b>	ON, OFF
<b>Description:</b>	Send volume low warning to all users
<b>Notes:</b>	Can be found under Tune\Set Parameters\FileSystem.

## Volume Low Warning Reset Threshold = 256

<b>Limits:</b>	0 to 100000
<b>Description:</b>	The number of disk blocks that are above the volume low warning threshold where the warning trigger is reset.
<b>Notes:</b>	Can be found under Tune\Set Parameters\File System.

## Volume Low Warning Threshold = 256

<b>Limits:</b>	0 to 1000000
<b>Description:</b>	Threshold where a warning is issued that the volume is getting low on disk space (number is in disk allocation units).
<b>Notes:</b>	Can be found under Tune\Set Parameters\File System.

---

# *Index*

## **A**

---

About NetTune Command, 184  
Add a New Server Group to the NetTune Desktop, 163  
Adding a Newly Installed Server to the Desktop, 34  
Application Window Command, 179  
Arrange Icons Command, 178

## **C**

---

Cache Buffers Statistics, 136  
Cascade Command, 175  
Changing Recording Interval and Duration, 150  
Class Data Items List Box, 140  
Close Command, 52  
Connection Information, 119  
Connection Statistics, 129  
Connections Summary Command, 124  
Copy Command, 57  
Creating a Custom Report, 137  
Customize Command, 137  
Customize Reporting Dialog Box, 138  
Cut Command, 57

## **D**

---

Delete a Server/Group from the NetTune Desktop, 166  
Dialog Boxes, 14  
Disk Statistics, 128  
Display Interval Selection Boxes, 140  
Displaying a Custom Graph/Report, 145  
Down Server Command, 169

## **E**

---

Edit Menu, 56  
Editing Overview, 54  
Error Messages, 188  
Exit Command, 53

## **F**

---

File Menu, 52  
File Server Install, 31

Free Space Statistics, 134

## **G**

---

Graph Options Dialog Box, 142  
Graph Style, 142  
Graph Title, 142  
Graph Type, 142  
Group Management Command, 163  
Group Management Dialog Box Command Buttons, 167

## **H**

---

Help Command, 182  
Help Icons, 185  
Help Menu, 181

## **I**

---

Index Command, 182  
Information Menu, 114  
Install the NetTune workstation software, 22  
Installation and Operation Problems, 191  
Installing NetTune, 20

## **K**

---

Keyboard Navigation, 55

## **L**

---

LAN Information, 118  
LAN Segments Statistics, 132  
Login Command, 168  
Login Status Command, 169  
Logout Command, 168

## **M**

---

Maps Menu, 154  
Memory Pool Command, 155  
Memory Statistics, 133  
Menu Commands, 13  
Miscellaneous Selection Box, 145  
Modifying the Default Recording Intervals, 28

---

## N

NCF Command, 52  
NetTune files, 20  
NetTune files installed to the WINDOWS directory, 21  
NetTune Icons, 16  
NetTune Information, 121  
NetWare Version Information, 117  
Network Internals, 10  
Network Statistics, 127  
NLM Dependencies, 160  
NLM Information, 120  
NLM Install Command, 157  
NLM Memory Command, 154  
NLMs Installed on the File Server, 157  
NLMs Loaded Command, 122

---

## O

Options Menu, 162  
Output Option Buttons, 139

---

## P

Paste Command, 58  
Previous Check Box, 138  
Print Command, 52  
Print Preview Command, 53  
Print Setup Command, 53  
Printing a Report, 115  
Printing a Topic, 116  
Printing Graphs and Reports, 153  
Printing Help Topics, 186

---

## Q

Quick Start, 26  
Quick Start Command, 183

---

## R

Range Option Buttons, 139  
RCONSOLE Command, 161  
Read Ratio Statistics, 135  
Record Interval Database Files, 151  
Recording Duration, 149  
Recording Interval, 149  
Recording Intervals Command, 149  
Reference and Support Documentation, 19  
Release Notes, 193

Report Data, 11  
Report Type Option Buttons, 138  
Returning Recording Interval and Duration to Default Values, 152

---

## S

Save Command, 52  
Save Custom Command, 146  
Save Settings, 162  
Saving a Customized Report, 146  
Selected Data List Box, 141  
Selecting Servers from the Desktop or Groups, 116  
Server's Configuration, 36  
SET Parameter Values Command, 123  
SET Parameters Information, 121  
Statistical Classes List Box, 140  
Statistics Menu, 126  
Status Bar, 58  
Status Bar Command, 173

---

## T

Tile Horizontal Command, 177  
Tile Vertical Command, 176  
Time Range Selection Boxes, 140  
Toolbar, 58, 171  
Toolbar Command, 170  
Toolbar Icons, 171  
Tools Menu, 157  
Tools Menu Install Procedure, 158  
Troubleshooting, 191  
Tune files and Time Tuning, 40

---

## U

Undo Command, 57  
Updating, Deleting, and Renaming Custom Reports, 148  
User Interface, 12  
Utilization Statistics, 130

---

## V

Viewing Statistics in a Graph, 152  
Viewing Statistics in a Text Report, 153  
Volume Information, 119  
Volume Statistics, 131

---

## W

Window Menu, 174  
Windows 3.1, 33

Windows for WorkGroups, 33

Windows Related Errors, 190

Workstation Install, 20

## **X**

---

X Axis, 143

## **Y**

---

Y Axis Section, 144