

When You Have a Question

If you have a question about Microsoft Publisher, first consult online Help. You can also find late-breaking updates and technical information in the README file that came with your Publisher disks. If you cannot find the answer, contact the Microsoft Product Support Services.

Outside the United States and Canada, contact Microsoft Product Support Services at the Microsoft subsidiary office that serves your area. For information about Microsoft subsidiary offices, see [Product Support Worldwide](#).

Microsoft AnswerPoint

Microsoft AnswerPoint offers high-quality technical support options that allow you to get what you need: the right answers right now. For information about support services in the United States and Canada, see [Product Support Within the United States and Canada](#).

Services and prices may vary outside the United States and Canada. Microsoft AnswerPoint is subject to Microsoft's then-current prices, terms, and conditions, and is subject to change without notice.

Product Support Within the United States and Canada

In the United States and Canada, the following support services are available through Microsoft AnswerPoint:

[Use the System Info feature to view information about your system](#)

[Information Services](#)

[Standard Support](#)

[Priority Support](#)

[Text Telephone](#)

[Other Support Options](#)

[Other Microsoft Services](#)

See also

[Product Support Worldwide](#)

Use the System Info feature to view information about your system

The System Info feature examines your computer and displays information about Publisher and your operating system. This information may be useful to the technical support engineer, should you need to call for assistance.

To see information with the System Info feature

1. On the Help menu, click About Microsoft Publisher.
2. Click the System Info button.
3. In the list on the left, select the type of information you want.

You can also save or print information and run programs from the System Info dialog box.

See also

[Information Services](#)

[Standard Support](#)

[Priority Support](#)

[Text Telephone](#)

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[Other Microsoft Services](#)

Information Services

No-cost and low-cost electronic information services are available 24 hours a day, 7 days a week, including holidays.

Microsoft FastTips

(800) 936-4100 on a touch-tone telephone. Receive automated answers to common technical problems, and access popular articles from the Microsoft Knowledge Base, all delivered by recording or fax. You can use the following keys on your touch-tone telephone after you reach FastTips:

<u>To</u>	<u>Press</u>
Advance to the next message	*
Repeat the current message	7
Return to the beginning of FastTips	#

Microsoft Download Service

Access, via modem, sample programs, device drivers, patches, software updates and programming aides (1200, 2400, or 9600 baud; no parity; 8 data bits; 1 stop bit). In the United States, call (206) 936-6735. In Canada, call (905) 507-3022.

Internet

Microsoft's Internet services are enormously popular. More than 750,000 of our customers access the Microsoft Knowledge Base or Microsoft Software Library each week by using Internet services. We also have additional Microsoft information such as resource kits, white papers, and the latest information about Microsoft products. It's easy to search through these technical sources to find what you need.

If you're an Internet user, you can access this information for no charge (connect charges may apply) at the following locations:

The Microsoft World Wide Web support site is located at <http://www.microsoft.com/support/>. This site contains the Microsoft Frequently Asked Questions, the Microsoft Knowledge Base, the Microsoft Software Library, password-protected areas for support contract holders and support partners, various white papers, and other Microsoft product and service information.

The Microsoft FTP site, located at <ftp.microsoft.com>, is a repository for the Microsoft Software Library, the Microsoft Knowledge Base, resource kit utility files, and other Microsoft product information files.

The Microsoft Network and Other Online Services

You can access the 50,000-plus Microsoft Knowledge Base articles and the Microsoft Software Library files through The Microsoft Network and other online services. Additional services, such as the Microsoft Frequently Asked Questions and World Wide Web links, are available on The Microsoft Network.

To access Microsoft support services on The Microsoft Network, type GO MSSUPPORT (to view a wide range of Microsoft support options).

See also

[Standard Support](#)

[Priority Support](#)

[Text Telephone](#)

[Other Support Options](#)

[Other Microsoft Services](#)

Standard Support

In the United States, no-charge support from Microsoft support engineers is unlimited for usability questions via a toll call between 6:00 A.M. and 6:00 P.M. Pacific time, Monday through Friday, excluding holidays.

- For technical support for Microsoft Publisher, call (206) 635-7140.

In Canada, support engineers are available via a toll call between 8:00 A.M. and 8:00 P.M. Eastern time, Monday through Friday, excluding holidays. Call (905) 568-3503.

When you call, you should be at your computer and have the appropriate product documentation at hand. Be prepared to give the following information:

- The version number of Microsoft product that you are using
- The type of hardware that you are using, including network hardware, if applicable
- The operating system that you are using
- The exact wording of any messages that appeared on your screen
- A description of what happened and what you were doing when the problem occurred
- A description of how you tried to solve the problem

See also

[Information Services](#)

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Priority Support

Microsoft AnswerPoint offers priority telephone access to Microsoft support engineers for usage questions 24 hours a day, 7 days a week, except holidays in the U.S. In Canada, the hours are from 6:00 A.M. to midnight Eastern time, 7 days a week, excluding holidays.

- In the United States, call (900) 555-2000; \$35 (U.S.) per incident. Charges appear on your telephone bill. Not available in Canada.
- In the United States, call (800) 936-5700; \$35 (U.S.) per incident; in Canada, call (800) 668-7975, at \$35 (US) per incident. These services are billed to your VISA card, MasterCard, or American Express card.

See also

[Information Services](#)

[Standard Support](#)

[Text Telephone](#)

[Other Support Options](#)

[Other Microsoft Services](#)

Text Telephone

Microsoft text telephone (TT/TDD) services are available for the deaf or hard-of-hearing. In the United States, using a TT/TDD modem, dial (206) 635-4948 between 6:00 A.M. and 6:00 P.M. Pacific time, Monday through Friday, excluding holidays. In Canada, using a TT/TDD modem, dial (905) 568-9641 between 8:00 A.M. and 8:00 P.M. Eastern time, Monday through Friday, excluding holidays.

See also

[Information Services](#)

[Standard Support](#)

[Priority Support](#)

[Other Support Options](#)

[Other Microsoft Services](#)

Other Support Options

Microsoft AnswerPoint offers annual fee-based support plans. For information in the United States, contact the Microsoft AnswerPoint Sales Group at (800) 936-3500 between 6:00 A.M. and 6:00 P.M. Pacific time, Monday through Friday, excluding holidays. In Canada, call (800) 668-7975 between 8:30 A.M. and 6:30 P.M. Eastern time, Monday through Friday, excluding holidays. Technical support is not available through these sales numbers. Please refer to the Standard Support phone number for technical support.

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[Other Microsoft Services](#)

Other Microsoft Services

Microsoft Authorized Support Centers

Microsoft Authorized Support Centers (ASCs) are a select group of strategic support providers who offer high quality customized support services that span the complete systems life cycle of planning, implementation and maintenance of your multivendor environment. Services include: on-site support, integration and implementation services, help desk services, hardware support, development resources, and others. Choosing an ASC allows you to work with one vendor for all of your technical support and service needs. You can also combine ASC services with your in-house help desk or Microsoft support service option to best fit your information technology support needs.

For more information on the ASC program, in the U.S. call (800) 636-7544 between 6:00 A.M. and 6:00 P.M. Pacific time, Monday through Friday, excluding holidays. In Canada, call (800) 563-9048 between 8:00 A.M. and 8:00 P.M. Eastern time, Monday through Friday, excluding holidays.

Microsoft Solution Providers Program

Microsoft Solution Providers are independent developers, consultants, and systems analysts that offer fee-based technical training and support, industry knowledge, objective advice, and a range of value-added services to companies of all sizes. Solution Providers work with organizations to help implement computing systems that take advantage of today's powerful new technologies.

For the name of a Microsoft Solution Provider near you, in the U.S. call (800) 765-7768 between 6:30 A.M. and 5:30 P.M. Pacific time, Monday through Friday, excluding holidays. In Canada, call (800) 563-9048 between 8:00 A.M. and 8:00 P.M. Eastern time, Monday through Friday, excluding holidays.

Microsoft TechNet

Microsoft TechNet is the front-line resource for fast, complete answers to technical questions on Microsoft systems and desktop products. Information available on TechNet ranges from crucial data on client-server and workgroup computing, systems platforms, and database products, to the latest on support for Microsoft Windows and Macintosh-based applications. As a TechNet user you receive:

- Twelve monthly compact discs containing the Microsoft Knowledge Base, Microsoft operating systems product resource kits, customer solutions, key Microsoft conference session notes, and other valuable information.
- Twelve monthly supplemental (drivers and patches) compact discs containing the Microsoft Software Library.
- A 20% discount on Microsoft Press books.

For more information about Microsoft TechNet, in the United States and Canada, call (800) 344-2121 #3024 between 7:00 A.M. and 7:00 P.M. Central time, Monday through Friday. Outside of the U.S. and Canada, contact your Microsoft Subsidiary, or call (510) 275-0826.

See also

[Information Services](#)

[Standard Support](#)

[Priority Support](#)

[Text Telephone](#)

[Other Support Options](#)

Product Support Worldwide

If you are outside the United States and have a question about a Microsoft product, first:

- Check online Help.
- Check the README files that come with your product disks. These files provide general information that became available after the documentation was completed.
- Check the README files that come with your product disks. These files provide general information that became available after the documentation was completed.

If you cannot find a solution, you can receive information on how to obtain product support by contacting the Microsoft subsidiary office that serves your country.

The Microsoft Support Network

The Microsoft Support Network, where available, offers high-quality technical support options that allow you to get what you need: the right answers right now.

The Microsoft Support Network is subject to Microsoft's then-current prices, terms, and conditions in place in each country at the time the services are used and is subject to change without notice.

Calling a Microsoft Subsidiary Office

When you call, you should be at your computer and have the appropriate product documentation at hand. Be prepared to give the following information:

- The version number of Microsoft product that you are using
- The type of hardware that you are using, including network hardware, if applicable
- The operating system that you are using
- The exact wording of any messages that appeared on your screen
- A description of what happened and what you were doing when the problem occurred
- A description of how you tried to solve the problem

Microsoft subsidiary offices and the countries they serve are listed below.

If there is no Microsoft office in your country, please contact the establishment from which you purchased your Microsoft product.

Area	Telephone Numbers
Argentina	Microsoft de Argentina S.A. Customer Service: (54) (1) 819-1900 Fax: (54) (1) 819-1921 Technical Support (Consumer, POS, and DAD): (54) (1) 314-0560 Technical Support (BSD and DD, only for installation): (54) (1) 819-1900
Australia	Microsoft Pty. Ltd. Fax: (61) (02)805-0519 Sales Information Centre: (61) (02) 870-2100 Installation Support: (61) (02) 870-2132 Bulletin Board Service: (61) (02) 878-5200 Technical Support: (61) (02) 870-2131
Austria	Microsoft Ges.m.b.H. Phone: 0222-68 76 07 Fax: 0222-68 16 2710 Information: 0660-6520

Prices, updates, etc.: 0660-6520
CompuServe: GO MSEURO (Microsoft Central Europe)
Standard Support: Installation and Handling
Windows, Printing System: 0660-6510
Publisher: 0660-6514
MS-DOS: 0660-6517

General information about the Microsoft Support Network in Central Europe:
FAX: 0049/2622/167006

Belgium

Microsoft NV
Phone: +32-2-730 39 11
Fax: +32-2-726 96 09
Microsoft Information Center: +32-2-481 52 52
CompuServe: 02-2150530 (GO MSBEN)
Bulletin Board: +32-2-726 85 45
(14400/1200/2400/9600 bd, 8N1, ANSI)
Technical Support:
+32-2-513 32 74 (Dutch speaking)
+32-2-502 34 32 (English speaking)
+32-2-513 22 68 (French speaking)

Bolivia

See Argentina

Brazil

Microsoft Informatica Ltda.
Phone: (55) (11) 514 -7100
Fax: (55) (11) 514 - 7106/514-7107
Technical Support Phone: (55) (11) 871-0090
Technical Support Fax: (55) (11) 262-8638
Technical Support Bulletin Board Service: (55) (11) 872-4106

Technical Support Help by Fax: (55) (11) 871-4701

Canada

Microsoft Canada Inc.
Head Office Phone: 1 (905) 568-0434
Customer Support Centre: 1 (800) 563-9048
Technical Support Phone: 1 (905) 568-3503
Priority Support Information: 1 (800) 668-7975
Text Telephone (TT/TDD): 1 (905) 568-9641
Technical Support Bulletin Board Service: 1 (905) 507-3022

Caribbean

Microsoft Caribbean, Inc.
Phone: (809) 273-3600
Fax: (809) 273-3636
Technical Support: (214) 714-9100

Central America

See Latin America

Chile

Microsoft Chile S.A.
Phone: 56-2-330-6000
Fax: 56-2-330-6190
Customer Service: 56-2-800-213121

Personal Operating System and Applications
Phone: 56-2-330-6222; Fax: 56-2-341-1439

Colombia

Microsoft Colombia
Phone: (571) 618 2245
Fax: (571) 618 2269

Czech Republic	<p>Technical Support: (571) 618 2255</p> <p>Microsoft s.r.o.</p> <p>Phone: (+42) (2) 611 97 111</p> <p>Fax: (+42) (2) 611 97 100</p> <p>Technical Support:</p> <p>Phone: (+42) (2) 2451 0554 or 53 52 56 (Win95 only)</p>
Denmark	<p>Microsoft Denmark AS</p> <p>Phone: (45) (44) 890 100</p> <p>Fax: (45) (44) 685 510</p> <p>Technical Support:</p> <p>Phone: (45) (44) 89 01 11</p> <p>Microsoft Sales Support: (45) (44) 89 01 90</p> <p>Microsoft FaxSvar: (45) (44) 89 01 44</p> <p>Microsoft BBS: (45) (44) 66 90 46</p> <p>(Document 303030 in FaxSvar contains detailed instructions)</p> <p>Microsoft MSDL: (45) (44) 66 90 46</p> <p>Microsoft FastTips: (45) (44) 89 01 44</p>
Dubai	<p>Microsoft Middle East</p> <p>Phone: (971) 4 513 888</p> <p>Fax: (971) 4 527 444</p>
Ecuador	<p>Corporation Microsoft del Ecuador S.A.</p> <p>Phone: (593) 2 460-447, (593) (2) 460-451</p> <p>Customer Service: (593) (2) 460-453, (593) (2) 460-458</p> <p>Technical Support: (593) (2) 463-094</p>
England	See United Kingdom
Finland	<p>Microsoft OY</p> <p>Phone: (358) (90) 525 501</p> <p>Fax: (358) (90) 522 955</p> <p>Product Support:</p> <p>Phone: (358) (90) 525 502 500</p> <p>Microsoft FaxSvar: (46) (0) 8-752 29 00 (Information in Swedish and English)</p> <p>Microsoft BBS: (46) (0) 8-750 47 42 (Information in Swedish and English)</p> <p>Microsoft MSDL: (358) (90) 455 03 66</p> <p>Microsoft FastTips: (358) (90) 525 502 550</p> <p>For Technical Support, please contact your local dealer.</p>
France	<p>Microsoft France</p> <p>Phone: (33) (1) 69-86-46-46</p> <p>Fax: (33) (1) 64-46-06-60</p> <p>Telex: MSPARIS 604322</p> <p>Technical Support Phone: (33) (1) 69-86-10-20</p> <p>Technical Support Fax: (33) (1) 69-28-00-28</p> <p>Fax Information Service: (33) 36-70-13-13</p>
French Polynesia	See France
Germany	<p>Microsoft GmbH</p> <p>Phone: 089/3176-0</p>

Fax: 089/3176-1000
Telex: (17) 89/83 28 MS GMBH D
Information: 089/3176 1199
Prices, updates, etc.: 089/3176 1199
CompuServe: GO MSEURO (Microsoft Central Europe)
Bulletin board, device drivers, tech notes: Btx:
*microsoft# or *610808000#
Standard Support: Installation and Handling
Windows 95: 089/3176-1115
Publisher: 089/3176-1140
MS-DOS: 089/3176-1152
General information about Microsoft support in Central Europe:
Fax: 02622/167006

Greece

Microsoft Hellas, S.A.
Phone: (30)(1) 6806-775 through (30)(1) 6806-779
Fax: (30)(1) 6806-780

Hong Kong

Microsoft Hong Kong Limited
Fax: (852)2560-2217
Product support Faxback Service: (852)2535-9293
Microsoft Club Upgrade Centre: (852)2880-5085
Microsoft Club Member Hotline: (852)2516-5113
Technical Support: (852) 2804-4222

Hungary

Microsoft Hungary
Phone: +36 (1) 268-1668
Fax: +36 (1) 268-1558
Technical Support:
Phone: +36 (1) 267-4636 (2MSINFO)

Iceland

See Denmark

India

Microsoft India
Phone: (01) (91) 646 0694, 646 0767, 646 0813
Fax: (01) (91) 646-0813

Indonesia (SP)

Indonesia - Jakarta
Technical Support
Phone: (6221) 572-1060
Fax: (6221) 573-2077

Ireland

See United Kingdom

Israel

Microsoft Israel Ltd.
Phone: 972-3-613-0833
Fax: 972-3-613-0834

Italy

Microsoft SpA
Phone: (39) (2) 7039-21
Fax: (39) (2) 7039-2020
Microsoft by Fax (Fax-on-demand service): (39) (2) 70-300-703
Customer Service (New product info, product literature): (39) (2) 70-398-398
Dealer Support (Customer Service for Dealers only): (39) (2) 70-398-388
Bulletin Board: (39) (2) 7030-0102
Technical Support: (39) (2) 70-398-351

Japan

Microsoft Consulting Service: (39) (2) 7039-2400
Microsoft Rome Office: (39) (6) 5432-497
Microsoft Company Ltd.
Technical Support
Phone: (81) (424) 41-8700
Fax Information Service
Fax: (81) (3) 5454-8100 (1#-0# for guidance)
Microsoft Support Network Sales (Technical Support options/ Support Contract)
Phone: 0120-37-0196 (toll free domestic only)
Channel Marketing (Pre-sales Product Support) Information Center
Phone: (81) (3) 5454-2300
Fax: (81) (3) 5454-7951
Customer Service Phone (Version upgrade/Registration)
Phone: (81) (3) 5454-2305
Fax: (81) (3) 5454-7952

Korea

Microsoft CH
Phone: (82) (2) 531-4500
Fax: (82) (2) 531-1724
Windows Tech Support Line: (82) (2) 563-0054
Technical Support Fax: (82) (2) 531-4600
Technical Support Bulletin Board Service: (82) (2) 538-3256

Latin America

Microsoft Latin American Headquarters
Phone: (305) 489-4800
Fax: (305) 491-1616
Customer Service: (206) 936-8661
Technical Support: (214) 714-9100

Liechtenstein

See Switzerland (German speaking)

Luxembourg

Microsoft NV
Phone: +32-2-730 39 11
Microsoft Information Center: +32-2-481 52 52
CompuServe: +32-2-215 05 30 (GO MSBEN)
Bulletin Board: +32-2-726 85 45
(1200/2400/9600/14400 bd, 8N1, ANSI)
Technical Support:
+32-2-513 32 74 (Dutch speaking)
+32-2-502 34 32 (English speaking)
+32-2-513 22 68 (French speaking)

Malaysia (SP)

Microsoft (Malaysia) Sdn Bhd:
Phone: (60-3) 793-9595
Fax: (60-3) 791-6080

México

Microsoft México, S.A. de C.V.
Technical Support: (52) (5) 325-0912 Standard Support: Installation and Handling for Applications and Operating Systems
Microsoft Windows, Microsoft Publisher
Technical Support: (52)(5) 237-4800
Customer Service: (52)(5) 325-0911
Fast Tips: (52)(5) 237-4894 (24 hours x 365 days)

	service) Bulletin Board Service: (52) (5) 628-6200 (2400s/14400k baud, 8 bits, No parity, 1 stop bit, ANSI terminal emulation) (53) (5) 628-6202 (14400k baud, 8 bits, No parity, 1 stop bit, ANSI terminal emulation) User: MSMEIXICO, NO Password
Netherlands	Microsoft BV Phone: 023-5689189 Customer Service: 023-5677700 CompuServe: 020-6880085 (GO MSBEN) Bulletin Board: 023-5634221 (1200/2400/9600/14400bd, 8N1, ANSI) Technical Support: 023-5677877 (Dutch speaking) 023-5677853 (English speaking)
New Zealand	Microsoft New Zealand Ltd Phone: 64 (9) 358-3724 Fax: 64 (9) 358-3726 Technical Support: Phone: 64 (9) 357-5575 Fax: 64 (9) 307-0516 and 357-5577
Northern Ireland	See United Kingdom
Norway	Microsoft Norway AS Phone: (47) (22) 02 25 00 Fax: (47) (22) 95 06 64 Product Support: Phone: (47) (22) 02 25 50 Microsoft Sales Support: (47) (22) 02 25 80 Microsoft BBS: (47) (22) 18 22 09 (Document 404040 in FaxSvar contains detailed instructions) Microsoft FaxSvar: (47) (22) 02 25 70 Technical Support: (47) (22) 02 25 50 Microsoft MSDL: (47) (22) 18 22 09 Microsoft FastTips: (47) (22) 02 25 70
Papua New Guinea	See Australia
Paraguay	See Argentina
Peru	See Latin America
Philippines (SP)	Microsoft Philippines Phone: (632) 811-0062 Technical Support: Phone: (632) 892-2295/2495 Fax: (632) 813-2493
Poland	Microsoft Sp.z o.o. Phone: (+48) (22) 6615433 Fax: (+48) (22) 6615434 Technical Support: Phone: (+48) (22) 6216793 or (+48) (71) 441357
Portugal	Microsoft Portugal

	MSFT, Lda. Phone: (351) 1 4409200 Fax: (351) 1 4412101 Technical Support: Standard Support (All Clusters): 351 1 4409280/1/2/3 Fax : 351 1 4411655
Republic of China	Microsoft Taiwan Corp. Phone: (886) (2) 504-3122 Fax: (886) (2) 504-3121 Technical Support: (886) (2) 508-9501
Republic of Ireland	See United Kingdom
Russia	Microsoft A/O Fax: (+7) (502) 224 50 45
Scotland	See United Kingdom
Singapore	Microsoft Singapore Pte Ltd Phone: (65) 337-6088 Fax: (65) 337-6788 Customer Services Phone: (65) 433-5488 Customer Services Fax: (65) 339-9958 Product Support Services Phone: (65) 337-9946 Product Support Services Fax: (65) 337-6700
Slovak Republic	Microsoft Slovakia s.r.o. Phone: (+42) (7) 37 63 02 Fax: (+42) (7) 37 66 71 Technical Support: Phone: (+42) (7) 312083
Slovenia/Slovenija	Microsoft d.o.o. (see Germany also) Phone: +386 61 1881 133 Fax: +386 61 1881 137 Technical Support Phone: +386 61 123 23 54 or +386 64 331 020
South Africa	Microsoft South Africa Phone: (27) 11 445 0000 Fax: (27) 11 445 0343 or (27) 11 445 0046 Technical Support (Toll Free): 0 802 11 11 04 (Toll): (2) 11 445 0100 Customer Service Centre: (27) 11 445 0145
Spain	Microsoft Iberica SRL Phone: (34) 1-807-9999 Fax: (34) 1-803-8310 Technical Support: (34) 1-807-9960 Customer Service: (34) 1-804-0096 Fax Back telephone: (34) 1-804-0096
Sweden	Microsoft AB Phone: (46) (0) 8-752 56 00 Telex: 8126132 MICRAB AB Fax: (46) (0) 8-750 51 58 Product Support: Phone: (46) (0) 8 -752 09 29 Sales Support: (46) (0) 8-752 56 30 Microsoft FaxSvar: (46) (0) 8-752 29 00

Microsoft BBS: (46) (0) 8-750 47 42
(Document 202020 in FaxSvar contains detailed instructions)
Information on Technical Support:
(46) (0) 8-752 09 29
Microsoft MSDL: (46) (0) 8-750 47 42
Microsoft FastTips: (46) (0) 8-752 29 00

Switzerland
Microsoft AG
Phone: 01-839 61 11
Fax: 01-831 08 69
Prices, updates, etc.: 01/839 61 11
CompuServe: GO MSEURO(Microsoft Central Europe)
Documentation:
Phone: 155 59 00
Fax: 064-224294, Microsoft Info-Service, Postfach, 8099 Zürich
Standard Support: Installation and Handling
Windows: 01/342-4085
Publisher: 01/342-4084
MS-DOS: 01/342-2152
Technical support (French speaking):
022-738 96 88
General information about the Microsoft Support Network in Central Europe:
FAX: 0049/2622/167006

Thailand
Microsoft (Thailand) Limited
Main phone number: (662) 266-3300
Main fax number: (662) 266-3310
PSS Hotline number: (662) 632-0360 through 3
PSS fax number: (662) 632-0364

Turkey
Microsoft Turkey
Phone: (90) 212 2585998
Fax: (90) 212 2585954

United Kingdom
Microsoft Limited Product Support Services
Bulletin Board Service
Microsoft KeyData: (01734) 270065 (up to 14.4K baud, n, 8, 1)
Faxback Information Service
Microsoft KeyFax: (01734) 270080
Telephone Support
Consumer, Desktop Apps & Personal Operating Systems: (01734) 271000
Microsoft Ltd
Microsoft Connection, Pre-Sales Information:
(0345) 00 2000
Microsoft Ltd fax: (01734) 270002
Microsoft Ltd phone: (01734) 270001

Uruguay
Soporte Técnico: (598) (2) 77-4934

Venezuela
Corporation MS 90 de Venezuela S.A.
Other information: (582)265-2250
Fax: (582)265-0863 / (582)265-2611

Wales

Technical Support: (582)265-4337
See United Kingdom

