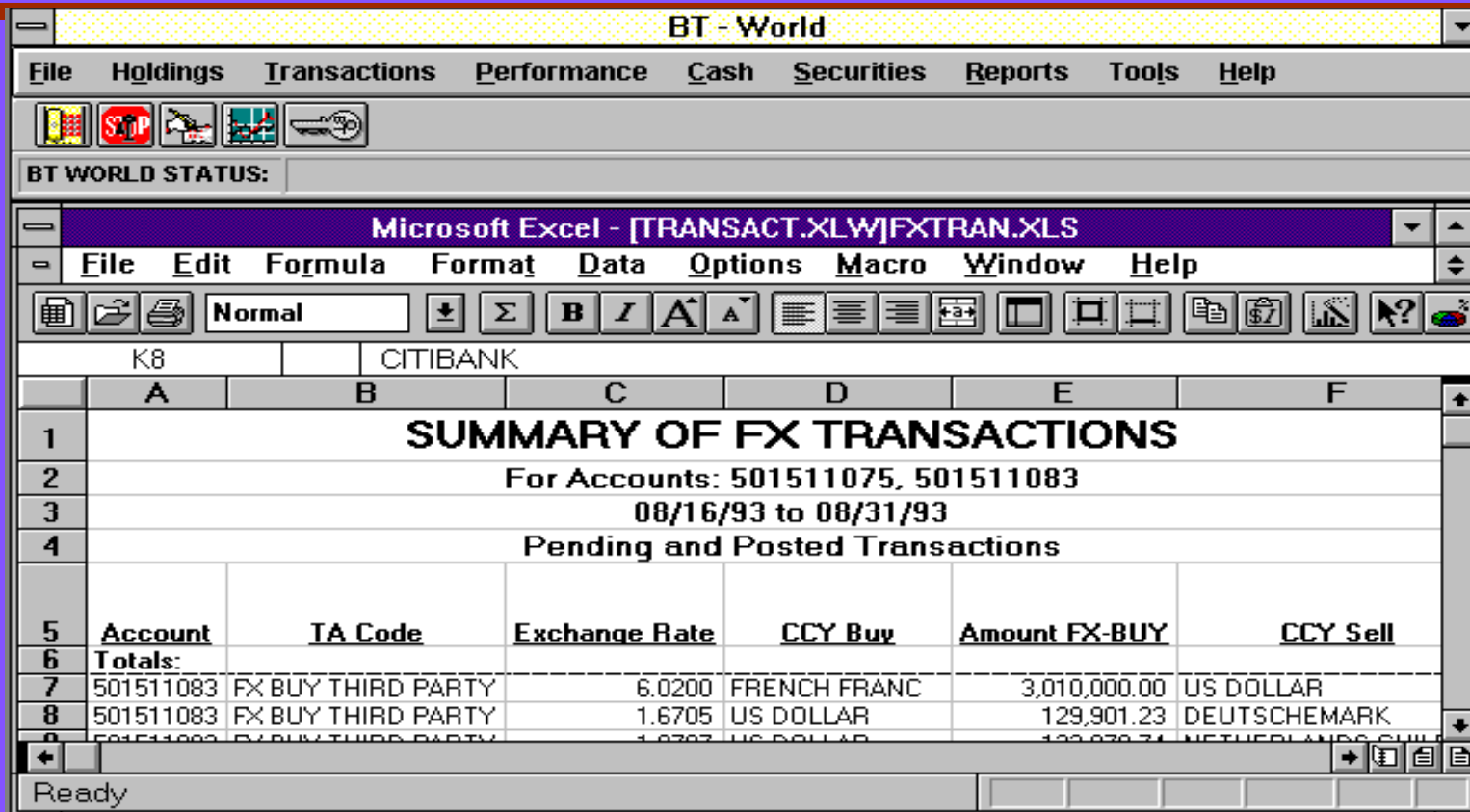


Bankers Trust

Master Corporate Trust Services



Bankers Trust

Master Corporate Trust Services

BT - World:Universe Reports Settings

File Holdings Transactions Performance Cash Securities Reports Tools Help

File

Report Name: Universe Report

Universe Names: BALANCED TOTAL FUND

Column Set-Ups: TOTAL FUND PERFORMANCE

EDIT: Universe Columns

Include Report: ☒ Rank ☐ Port

Select Accounts/Indices

L010002	SEAGATE - POLISH	↑
L010003	SEAGATE - BOWMAN	
L010004	SEAGATE - PARYSKI	
L010005	SEAGATE - STRANAHAN	
L010006	SEAGATE - EH MILLER	↓

BT WORLD STATUS:

List Maintenance...

- Mailbox Files
- Database Maintenance
- Update Local Tables
- Modify Account Names
- Schedule Maintenance...
- Scheduler Startup...
- BTW22 Apps
- BTW3D Apps
- Workstation Parameters...
- Communications Setup

Freightliner Corporation

Situation

No. 1 in medium and heavy-duty truck industry

\$2 billion annual sales; 800 employees

Customer product down time

Service: the key product differentiator

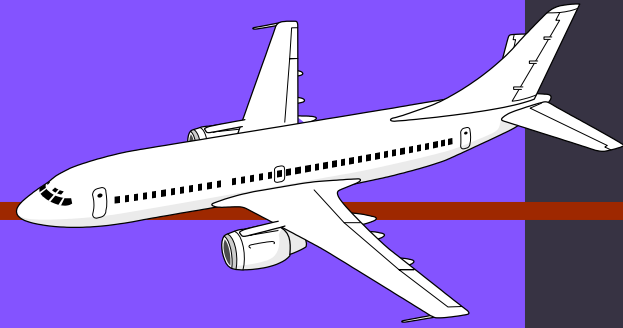
Real-time remote access to complex data

Freightliner Corporation

ServicePro Advisor [DAVE]													
File Edit Action Info Help													
Line	Operation Number	Damage Code	Type	Hours	Labor	Parts							
+ 0	FL3983A	-		0.00									
RELEASE BUTTON ON BUCKLE ASSEMBLY OF SEAT BELT													
= 1	460-0015A	460-001-010		1.00									
AIR RESERVOIR REPLACEMENT													
1.1	460-0019A	460-001-902		0.70									
AIR RESERVOIR FITTINGS REPLACEMENT, UP TO 6													
2	752-0011A	748-001-007		1.00									
COAXIAL CABLE, DASH-MOUNTED CB, REPLACEMENT													
+ 3	00-01A	090-000-000		0.00									
HEAVY TRUCK CATEGORY I, IM													
4	152-5000A	152-006-010		1.20									
VIP LOW-OIL PRESSURE SWITCH RELOCATION (SB54-14)													
				3.20	0.00	0.00							

RO # Customer Name WEST POINT PEPPERELL VIN IFUEYBYB8HH297377

GEC Marconi In-Flight Systems



Situation

GMIS: 350 employees worldwide

Major solution provider and OEM partner

**Provides Windows-based 386SX system for
passengers and flight attendants**

GEC Marconi

Admin

Setup

Orders

En/Disable

Comp

Audio

Close-Out

Verify

Preview

Start Time

Monitor

Video PA

Entertain

Sales

Pass
Services

? Help

Sign Off

Preview by selecting Video. Will not go to seats.

Video Set



VTR	Title	Code	1 of 2
1	Top Gun	4004	
2	Batman Returns	4002	
3	Forever Young	4001	
4	Terminator	4006	
5	Steel Magnolias	4007	
6	Far and Away	4008	



Done

Cancel

Anderson