

Minimum Hardware Requirements

- A personal computer with minimum of a 486sx with a CPU speed of 25MHz
- VGA video card (SVGA recommended)
- Minimum of 4 megabytes of conventional and extended memory. (8MB of RAM recommended)
- A single speed CD-ROM drive
- A hard disk with at least 4 megabytes available for the QuickTime for Windows software
- Mouse (or other pointing device) supported by Microsoft Windows.
- A sound card supported by Microsoft Windows

Troubleshooting

Problem:

"Can't Load Custom Control DLL":
"D:\QTMOVIE.VBX" Message

- Reboot System
- DOS path error. Make sure there is no more than one path for "C:\QTBIN" Please refer to your DOS manual for editing your Autoexec.bat statement.
- A Quick Time conflict. More than one version of Quick Time installed (Possibly another CD-ROM movie or an encyclopedia). Remove or rename all older versions of Quick Time on your system. These files start with "qt" and are located in your windows, windows\system, and QTW directories. Then reinstall the software.
- *If you have Quicken installed on your computer, it creates the file "quicken.ini", please do not remove this file from the windows directory.*

Problem:

Program locks up during game play.

- Commercial screen saver installed, disable screen saver and restart Windows
- Alternative Desktop (Norton Desktop, PC Tools, etc.), disable and use the Windows Program Manager
- Low memory, disable all active programs.

Problem:

"General Protection Fault Error..." message box

- Video or Audio driver conflict. Check with the manufacturer for the latest driver

Problem:

Scrambled Video Display

- Conflict with your video Video Display Card. Edit the file QTW.INI in your WINDOWS directory on your hard drive, change the line:

[Video]
Optimize=Hardware

to

[Video]
Optimize=Driver
 or BMP
 or RAW
 or DIB

- These are in order of priority, if the driver option does not work, then use BMP, RAW or DIB.
- This problem frequently occurs with Packard Bell System. If the above solution does not work, then call Packard Bell and ask for updated Video Drivers

Problem: Colors seems Cartoonish Image is difficult to recognize. Only shades of gray and red are visible.

- Run Windows setup to install the display driver provided by your video card manufacturer that supports 256 colors.
- Call the manufacturer of your video card and request the most recent version of the video driver.

Problem: Video response is sluggish

- Switch the video resolution to 640 x 480. You may find that using the "small fonts" driver will work better than the "large fonts" driver (or vice versa, depending on the video drivers).
- DOS 6.2 includes a CD cache. Include or edit this line in your config.sys statement:
Device=C:\DOS\Smartdrv.exe /double_buffer
- Make sure your CD-ROM drive is configured properly. If your CD-ROM is capable of using DMA transfer, make sure it is being utilized
- Allocate at least 30k to the drive buffer
MSCDEX /d:mscd001 /m:30)

MIKKI FINN README FILE

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