

Welcome To Rumpus

Based on Maxum's proven, high-performance Macintosh TCP/IP server engine, Rumpus offers the performance and reliability of high-end workstations with the ease of use, security, and flexibility of the Macintosh.

Getting Started

When Rumpus is first launched on a Mac with TCP/IP configured, it will immediately be ready to act as an FTP server with default settings. However, before anyone can log in, even for testing, user accounts must be created. The first time it is launched, Rumpus will automatically assist you with creating a basic secure user account, as well as allow you to enable read-only "anonymous" access. To get started very quickly, use the assistant to create these default accounts. If you allow the assistant to create either an anonymous or a secure user account (or both), specific instructions will be given on how to connect to your server.

Please be sure to use the included Help system in Rumpus. We think you'll find Rumpus very easy to use, but the available Help pages offer detailed descriptions of the options available in Rumpus, and should always be the first place you look for answers to any questions you may have.

In addition, a number of very helpful articles are provided to assist you in getting started. These articles can all be found in the "Helpful Info" folder of the Rumpus package. The following common issues are covered:

<i>If you ...</i>	<i>then read ...</i>
are having problems getting users connected to your FTP server ...	FTP Overview.pdf
are running Rumpus on a private network (on a Mac with an IP address that begins "192.168.") ...	Port Forwarding.pdf
are upgrading from a previous version of Rumpus ...	Upgrading.pdf, What's New.pdf
have clients that wish to connect to your FTP server using a Web browser ...	Web File Manager.pdf
are new to managing an FTP server, and need help allowing others to upload and download files...	User Accounts Primer.pdf

Standard Or Pro?

To meet the needs of smaller sites as well as large installations and ISPs, Rumpus is offered in both Standard and Pro versions. The Standard version supports up to 32 simultaneous users and 32 user accounts defined in Rumpus' built-in security. For larger sites and ISPs, Rumpus Pro supports up to 256 simultaneous connections and user accounts defined in built-in security are limited only by RAM. Besides these differences, the Standard and Pro versions are identical.

If You Need Help

In addition to the Rumpus Help pages and "Helpful Info" articles, be sure to visit the Rumpus home page for links to Frequently Asked Questions lists and other materials:

<http://www.maxum.com/Rumpus/>

Maxum also maintains a mailing list dedicated to the discussion of Rumpus issues of general interest. For information, visit:

<http://www.maxum.com/MailingLists/>

And finally, you can also send technical questions to us via e-mail addressed to "support@maxum.com". We understand that you may have had bad experiences with e-mail technical support by software companies that you have worked with in the past, but please don't let that discourage you. E-mail is the most reliable, fastest way to reach us, and a live, knowledgeable person will always respond promptly to your questions.