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Affiliated International Windows Users Groups

About the organization

The Windows Users Group Network is a global technical organization for the Microsoft Windows user and developer. Since 1988, we have been uniquely positioned to offer impartial and insightful support, analysis and direction of current and new technologies, trends and developments that affect Windows users and programmers.

The strength of the Windows Users Group Network is in its members' skill, expertise, and reputation as consultants. WUGNET senior staff members represent every aspect of technical expertise in the Microsoft Windows environment, from C++ programming to GUI design, database technologies, hardware troubleshooting, electronic publishing ....

How to join

WUGNET's membership package provides:

- The **Windows Journal** (now monthly), packed with straight-shooting, unbiased Windows information

- **WUGNET member diskettes**, with new product test drives, sample code, and electronic documentation

- **System Engineer**−the ultimate Windows support tool!

- The **Microsoft Windows Resource Kit Electronic Edition**−the ultimate Windows support reference!

1992 Membership Rates

Individual (full member)		Corporate (full member)
US	$150	$495
Canada	$160	$550

Individual (associate)		Corporate (associate)
US	$99	$300
Canada	$105	$310

Specials!

Fax or mail your order **before 10/30/92** and **save over 33%!**

Get a full individual membership for only **$99!**

Or get System Engineer for only **$49!**

Call the WUGNET Membership line at:

(215) 565-1861

or click the button below to print a membership form:

[Membership]

Mail to:

WUGNET
P.O. Box 1967
Media, PA 19063

or

FAX to: (215) 565-7106

For more information on membership

In the U.S.

Contact Howard Sobel, WUGNET Executive Director, at

(215) 565-1861
(215) 565-7106 fax only
CompuServe 76702,1356
MCI 351-5246

In the United Kingdom (Windows Users Forum UK)

Contact Simon Moores at
44-753-841-868
CompuServe 75300,1512

In Canada (Windows Users Group of Canada)

Contact Don Roy at
(416) 826-0320
CompuServe 76675,1272

What others are saying about WUGNET

The value of WUGNET is the network and the collective experience of the members participating in it. Staying connected through CompuServe gives us the ability to instantly pool our technical resources and bring you the combined intelligence of over 2500 windows specialists worldwide. It links you with connected, informed and credible sources of information. That translates into information you and your company can depend on.

Dan Willis, Senior Systems Analyst, 3M, says: "When I call WUGNET with a technical question, they can usually put me in touch with four or five users who have worked through the same issues I'm struggling with. It's **a tremendous help**."
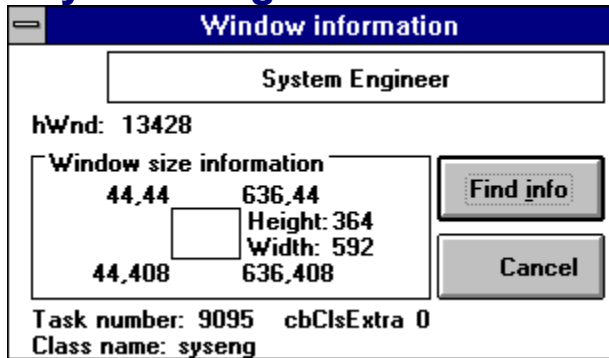
Cheryl Currid "...there's **a whole support group of gurus** with a helping hand extended. They give you a bimonthly journal, diskettes and a special CompuServe forum−a network of smart friends to help get over the implementation glitches."

Electronic publishing

WUGNET's Electronic Publishing Group can help you pinpoint "new media" opportunities. Is your company a candidate for using CD-ROM to deliver information on a disk? Might you want to use digital video or hypertext technologies for training or sales support? There's a new world of publishing that doesn't depend on paper, and we are actively developing in every available Microsoft Windows technology. Contact us when you're is ready to explore that world.

The Windows Resource Kit Electronic Edition is the first product of WUGNET's new Electronic Publishing Division, headed by Jack DeLand, president of Adam Charles Consulting. DeLand has developed online help, training materials, and print documentation sets for KnowledgeWare's CASE products and for other major corporations.

System Engineer

Just one of System Engineer's real-time Windows monitors

The latest and greatest from the WUGNET software library, System Engineer makes the perfect companion to the Windows Resource Kit Online.

System Engineer gives the Window professionals a series of tools to manage all aspects of Windows configuration on their workstation configurations, whether standalone or on networks. Network administrators will find System Engineer a godsend.

System Engineer was designed and built by the WUGNET support staff in 1990. We've helped hundreds of Windows users, both novice and expert since 1988, and incorporated virtually every support feature imaginable into this one product.

In addition to providing a powerful but easy-to-use interface for editing individual sections and statements within Windows configuration files and AUTOEXEC.BAT, System Engineer also provides a complete archive librarian for storing, managing and recovering multiple configurations.   You can also easily add comment lines to any line item within an INI file.

System Engineer's INI Editor

Now get complete access to every SYSTEM.INI and WIN.INI parameter, with context-sensitive help on each parameter **and** each section.

Memory

Fourteen undocumented parameters for managing memory

Keyboard

Nine undocumented parameters supporting the Windows keyboard interface

Networks

A dozen network settting options, including support for Windows-specific Novell Netware

Communications

Twenty configuration parameter settings for managing all asynchronous communications port settings

EMS Memory

Ten parameters for setting Windows EMS memory managment

Disk Operations

Five parameter settings for Windows operation of disk storage devices

Non-Windows Applications

Four parameter settings supporting DOS applications running under Windows

Standard Mode Settings

Four parameter settings exclusive to Windows standard mode

Fonts

A complete configuration editor lets you change all system fonts used by Windows

Balloon-style Help

The first Windows implementation of a pseudo-balloon Help system incorporating the Microsoft Windows right mouse button. System Engineer presents a dialog box of context-sensitive help for a selected configuration parameter.

And more!

Virtual memory management functions, etc., etc.

System Engineer Archiving

Changes to any and all INI files or entries are logged in a master file, which creates an audit system that allows users to retrace specific changes made to configuration files. Complete revision and reversion control!

Real-Time Monitoring of Tasks, File I/O, and Memory

System Engineer introduces a series of easy-to-use real-time monitoring facilities for both expert and non-expert Windows users.

Task Monitor

The Task Monitor provides a real-time data window of all active tasks, including task handles.

File I/O Monitor

The File I/O Monitor allows users to track what files and devices are currently open, and determine read/write privileges. This also supports detailed monitoring of open data files and Windows supported devices that are shared, protected, or read-only in nature. This information can then be used by general users in determining the optimum files, buffers and cache settings for particular tasks in Windows.

Memory Monitor

The Memory Monitor is not just a viewer, but a comprehensive statistical monitor reporting the memory use of active module components in six specific memory classes including fonts and DLL's. User the monitor snapshots to analyze application-specific GDI and USER system resource memory heaps, and determine what discardable and non-discardable portions of memory a particular Windows 3.1 module or application is utilizing.

Window Aliases

Allows users to custom name the menu titles loaded Windows Applications, making these new custom names available through Task Manager.

Other Features

- Drag and drop any INI file directly from File Manager to System Engineer to automatically load it in System Engineer's powerful INI editor.

- Archive Librarian maintains preset library archives of Windows configurations, and lets you instantly restore previous configuration settings.

- AutoSwitch video, network, and device settings to bypass Windows Setup

- Get back 500 KB of disk space.   The Windows directory ReadMe files information is all included in System Engineer's Help.

- Use the Run/Load configuration editor lets you predefine what applications to LOAD and

RUN.

System Engineer Users Applaud

"My first reaction to System Engineer was: 'WOW!   It's about time!'   Finally there is a product that addresses the needs of the systems integrator trying to customize the internals of the Windows environment. System Engineer is a powerful tool for the service and support industry, and is one of those utilities that make you think 'it should have been there in the first place.'   I highly recommend System Engineer to anyone who has to deal with diagnosing, configuring, and supporting the Windows 3.xx operating system environment.   Mandatory equipment for the support engineer's arsenal."

Randall C. Kennedy, MicroServ Corporation

WUGNET On CompuServe

In 1990, we established a section on CompuServe that brought the brightest stars in Windows together to share their expertise with you. Answers for questions about drivers, configuration, memory tips, and hardware incompatibilities could be pooled in a centralized location. But the data generated was enormous and that created a problem:

How do you make all this information accessible to members?

Our solution:

Provide 24-hour access to WUGNET participants on the world's largest online network, CompuServe!

The expert staff at WUGNET Online help users and developers pin down their needs, solutions to problems, identifying needs We have assisted hundreds in determining whether off-the shelf products can do your job or should you consider an alternative, and what those alternatives are.

We are interested in your solutions to, for that will help others through the maze of complex technical problems and challenges. Perhaps you need to incorporate data from your mainframe into your application, or maybe you need a way to create business forms with data on an existing hardware/operating system platform. Whatever the problem, we'll help you identify the best products and methods for the job.

In addition, you'll find the latest program and registration information on the conferences and trade shows that WUGNET is participating in, as well as special offers on software, publications and third party services.

Members Library

WUGNET, with over 5 years of supporting user groups, we have put together one of the most extensive expertise of files available in shareware, drivers, public domain files, demos, etc. WUGNET's **Members Library files** are distributed with every Windows Journal, and comprise:

- programming utilities
- tutorials
- environment enhancements
- file management tools
- and more!

All files are also maintained on our Members Library section on CompuServe.

Windows Journal

Since its inception, the WUGNET Windows Journal has grown into the leading publication for after-market support of all Windows products, and features programming tips direct from Microsoft in "Best of MS Support Advantage."

Each issue provides coverage of corporate case studies, connectivity, industry events, applications and systems development and articles on configurations. The Journal features extracts from the authors of leading books on Windows and keeps you updated on the critical drivers, patches, and files found on CompuServe.

Membership form

To begin your WUGNET membership, click on the Print button above.   Fill out this form completely, and mail today!

Type of membership:

Individual ____
Associate ____
Corporate ____

Name_____
Address_____
_____
City_____State_____ZIP_____
Phone (   )_____FAX (   )_____
Credit Card Number_____Exp. Date_____
Signature_____
Amount Enclosed_____

Windows Resource Kit Electronic Edition

The Windows Users Group Network is now providing members with the MS **Windows Resource Kit Electronic Edition**, a disk-based hypertext edition of Microsoft's **Windows Resource Kit**, the printed reference guide for Windows 3.1.

The Windows Resource Kit Electronic Edition converts Microsoft's 580-page guide into interactive hypertext form, providing immediate access to Windows 3.1 information to aid technical support professionals (corporate help desks, VARs, systems integrators, resellers, developers, and trainers) in setup, optimizing, and troubleshooting the Windows environment.

According to Runnoe Connally, Director of Technical Support, Futuresoft Engineering and previously Manager of Online Support, Microsoft, "Having this massive amount of information in easily-accessible hypertext form on your hard disk is going to save us all a lot of time in configuring and troubleshooting Windows. No serious Windows tech support professional should be without it."

The Windows Resource Kit Electronic Edition provides a variety of powerful information-access tools, including hypertext-based interactive troubleshooting charts, an instant-access index, directed startups of Help files and Windows applications, and topic references to dozens of Windows forums on CompuServe and other online services.

"Over 250,000 copies of Microsoft's **Windows Resource Kit** have shipped to users since the release of Windows 3.0, making it a best seller. We believe our electronic version will also be a best seller for technical support professionals," said WUGNET Executive Director Howard Sobel.

The Windows Resource Kit Electronic Edition is the first product of WUGNET's new Electronic Publishing Group, headed by Jack DeLand, president of Adam Charles Consulting. DeLand has developed online help, training materials, and other documentation for KnowledgeWare's CASE products and other major corporations.   Look for other WUGNET publications in hypertext soon!

WUGNET Guide to Windows on CompuServe

The WUGNET Guide to Windows on CompuServe lists dozens of forums for Windows products and problem-solving, and is continually updated.