

Microsoft Agent Error Codes

ActiveX™ Technology for Interactive Software Agents



August 1997
Microsoft Corporation

Note: This document is provided for informational purposes only and Microsoft makes no warranties, either expressed or implied, in this document. The entire risk of the use or the results of this document remains with the user.

Information in this document is subject to change without notice. Companies, names, and data used in examples herein are fictitious unless otherwise noted. No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without the express written permission of Microsoft Corporation.

Microsoft may have patents or pending patent applications, trademarks, copyrights, or other intellectual property rights covering subject matter in this document. The furnishing of this document does not give you any license to these patents, trademarks, copyrights, or other intellectual property rights. Microsoft, MS, MS-DOS, Windows, Windows NT, and the Windows logo are either registered trademarks or trademarks of Microsoft Corporation in the U.S. and/or other countries. Other product and company names mentioned herein may be the trademarks of their respective owners.

Microsoft Agent returns the following error information:

Error Number	Hex Value	Description
-2147213310	0x80042002	Invalid character ID. The specified ID may be misspelled or not yet defined.
-2147213309	0x80042003	Animation not supported. Please verify that the animation name is correct.
-2147213308	0x80042004	No animation for this state. Please verify that an animation has been assigned to this state.
-2147213307	0x80042005	Sound file not found. Please verify that the path and filename are correct.

Error Number	Hex Value	Description
-2147213306	0x80042006	Command name not found. Please verify that the command name you specified is correct.
-2147213305	0x80042007	Command name already in use. The specified command name has already been defined.
-2147213302	0x8004200A	Character is hidden. The method failed because the character is hidden.
-2147213301	0x8004200B	Character already loaded. Please check for previous Load method calls.
-2147213300	0x8004200C	Invalid balloon access. There was an attempt to access the word balloon, but the character does not support a word balloon.
-2147213299	0x8004200D	Invalid Commands Window access. Display of the Commands Window requires speech recognition support and the speech recognition engine has been disabled or is not installed.
-2147213298	0x8004200E	Invalid Get method <i>Type</i> parameter. Please verify that the type you specified is supported and spelled correctly.
-2147213296	0x80042010	MoveTo method failed. A character cannot be moved while it is being dragged.
-2147213054	0x80042102	Request object not found. The Request object no longer exists in the character's animation queue.
-2147213053	0x80042103	Invalid use of the Stop method. A character cannot stop another character. Try the Interrupt method.
-2147213052	0x80042104	Invalid use of the Interrupt method. A character cannot interrupt itself.
-2147213051	0x80042105	Invalid use of the Wait method. A character cannot wait for its own requests to complete.
-2147213050	0x80042106	Invalid bookmark. Please make sure that the bookmark specified is not reserved by Microsoft Agent.
-2147213049	0x80042107	Microsoft Agent suspended. Right-click the Microsoft Agent taskbar icon and choose Restart Microsoft Agent.
-2147213048	0x80042108	Request object removed. The specified Request object was removed from the character queue.

Error Number	Hex Value	Description
-2147213047	0x80042109	Interrupted by Repeat Last Statement. The method request was interrupted because Repeat Last Statement was chosen.
-2147213046	0x8004210A	Interrupted by Listening key. The method request was interrupted because the Listening key was pressed.
-2147213045	0x8004210B	Interrupted by spoken input. The method request was interrupted because of spoken input.
-2147213044	0x8004210C	Interrupted by application. The application interrupted the character's animation queue.
-2147213043	0x8004210D	Interrupted by hiding. The method request was interrupted because the character was hidden.
-2147212799	0x80042201	Unable to initialize data provider. The Microsoft Agent Data Provider was not properly initialized.
-2147212798	0x80042202	Character data out of date. The specified character file version is not supported by the installed version of Microsoft Agent. You need to update the character.
-2147212797	0x80042203	Invalid version. The version of Microsoft Agent installed is older than the specified character file. Please verify that you have the correct version of Microsoft Agent installed.
-2147212796	0x80042204	Invalid character file. The specified file is not a Microsoft Agent character file. Please verify that the filename is correct.
-2147212795	0x80042205	Invalid character ID. The specified ID may be misspelled or not yet defined.
-2147212794	0x80042206	Invalid sound file. The specified file is not a valid sound (.WAV) file.
-2147212793	0x80042207	Corrupt sound file. The specified sound file does not have correct data.
-2147212792	0x80042208	Multimedia access failure. There was a problem accessing the system's multimedia component.
-2147212791	0x80042209	Protocol failure. The URL protocol you specified is not supported by Microsoft

Error Number	Hex Value	Description
		Agent.
-2147212543	0x80042301	Audio device failure. There was a problem accessing the audio device. Please verify that your sound card and drivers are correctly installed.
-2147212542	0x80042302	No installed speech engine. Microsoft Agent could not find a compatible speech recognition engine.
-2147212541	0x80042303	Speech input failure. The speech recognition engine failed to initialize. Please verify that the speech recognition engine is correctly installed.
-2147212540	0x80042304	Invalid Commands object. There is a problem in the specified Commands object definition.
-2147212539	0x80042305	Missing right parenthesis. The text for the Voice property of a command is missing a right parenthesis to specify an alternative.
-2147212538	0x80042306	Missing right square bracket. The text for the Voice property of a command is missing a right square bracket to specify an option.
-2147212537	0x80042307	Missing left parenthesis. The text for the Voice property of a command is missing a left parenthesis for specifying an alternative.
-2147212536	0x80042308	Missing left square bracket. The text for the Voice property of a command is missing a left square bracket to specify an option.
-2147212535	0x80042309	Missing parentheses. The text for the Voice property of a command is missing surrounding parentheses to specify alternatives.
-2147212534	0x8004230A	Speech input mode access failure. There was a problem accessing the speech recognition mode. Please verify that the speech engine is correctly installed.
-2147212533	0x8004230B	Invalid speech input mode. The specified speech recognition input mode could not be found. Please verify that the mode ID is correct.
-2147212532	0x8004230C	Speech disabled. The user has disabled speech recognition. The speech input object's properties are not available.

Error Number	Hex Value	Description
-2147212287	0x80042401	Audio device failure. There was a problem accessing the audio device. Please verify that your sound card and drivers are correctly installed.
-2147212286	0x80042402	Text-to-speech (TTS) failure. There was a problem initializing the text-to-speech engine.
-2147212285	0x80042403	TTS failure. There was a problem initializing the text-to-speech engine.
-2147212284	0x80042404	TTS failure. There was a problem initializing the text-to-speech engine.
-2147212283	0x80042405	TTS failure. There was a problem initializing the text-to-speech engine.
-2147212282	0x80042406	Lip-sync failure. There was a problem in the Microsoft Agent lip-sync component.
-2147212281	0x80042407	Lip-sync failure. There was a problem in the Microsoft Agent lip-sync component.
-2147212280	0x80042408	Lip sync failure. There was a problem in the Microsoft Agent lip-sync component.
-2147212030	0x80042502	Unable to initialize Microsoft Agent. Make sure that Microsoft Agent is properly installed.
-2147212029	0x80042503	Speech-input language access failure. There was a problem accessing the language of the speech recognition engine.
-2147024894	0x80070001	The system cannot find the file specified.
-2147024883	0x8007000C	The data is invalid.
-2146697214	0x800C0002	Invalid URL. Please verify that the specified URL exists and is correct.
-2146697212	0x800C0004	Server access failure. The attempt to connect with the server failed. Please verify that the server is running and available.
-2146697210	0x800C0006	File not found. The file could not be found at the specified URL. Please make sure the URL is correct.
-2146697205	0x800C000B	Server connection time-out. The connection to the server timed out.

Error Number	Hex Value	Description
		Please verify that the server is running and available.
-2146697202	0x800C000E	Server security access failure. There was a security problem when accessing the server.
-2147213297	0x8004200F	Invalid animation. The specified animation may be damaged or has no frames.