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ACT.ZIP on the BBS for downloading by customers with our regular Crystal Reports who want to access ACT! This file unzips to contain

PDBACT.DLL
CRW.ACT
PDIRACT.DLL

These files should be copied into the customer's CRW directory and then it will work seamlessly with ACT!.

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A report will consistently GPF if you perform the following steps:

1. Create a subtotal
2. Create a Grand Total on same field
3. Remove the Grand Total field
4. Drag your Subtotal field into the Grand Total section
5. Attempt to use the Grand Total in a formula.

NOTE: If you do not attempt to use the grand total field in a formula all is well and the report will print correctly.

To fix your client's problem have him remove the grand total field then recreate the Grand Total freshly (ie: don't drag the subtotal field into the Grand Total).

This will be Fixed in Version 3.

Windows Global Lock Error & file could not be recognized. This occurs when he is trying to open an XBASE database when opening a file with 450 fields. Is there a field limit?? He says that this works fine when he is opening a file with 30 fields. He has 3 meg of memory available. Probably is a limit that was raised in 2.0 slip.

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Memo Fields: unable to print memo fields on multiple lines. Is the fix that concerns memo fields going to fix this as well?

If the report was made on a version of CRW when we did not support multiple lines for memo fields you should run the Verify database option. Its probably a safe bet to reinsert the field also at that point.

Internal error: **Meta** file not created

It looks like they must have run out of memory or disk space.

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NULL DBPROCESS pointer Error

This is a confirmed bug in Pioneer's QLSS.DLL - it is using a DLL called W3DBLIB.DLL and so are other products such as Multilink. When we shut down (and therefore Pioneer shuts down) - QLSS.DLL does not detach cleanly from this DLL and affects other programs that are also using it.

We have contacted Pioneer and they do not have a fix for us yet. We are trying to get one from them.

What this means is that:

- they should use the ODBC SQL Server DLL that we also ship with CRW PRO - if they want to run simultaneously with programs such as Multilink
 - if they are willing to run separately they can still use the QLSS.DLL
 - this is why we have had no complaints from VB 3.0 users - the ODBC SQL Server DLL (which is the only one we ship in the bundle) doesn't have this problem - so please move users over to ODBC in this case
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Oracle on George's machine

I have two directories containing different versions of config.sys and autoexec.bat, one directory called Backup2 is for oracle setup and the other (Backup) is a copy of a normal setup. If you want to run Oracle just copy the contents of c:\backup into c:\ (root directory) and reboot, then at the prompt type: Oracle, run windows in standard mode (win/s) and voila.

after exiting windows, at the D.O.S. prompt type: REMORA ALL

copy all contents from c:\backup to c:\ (root directory) and reboot, this will put you back where you started.

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Property - WindowParentHandle

We have concluded that the Report1.WindowParent call will not work, as you have indicated, and we suggest that you solve this problem in one of the following ways:

1) Use a Windows API call which will create an MDI child window within the parent window. Basically, you would create an MDI frame and then you would place our Crystal Print Window inside of this frame but you would eliminate the control menu, the max and min buttons, the borders etc. etc. Visual Basic has problems using MDI Child windows and it seems that this is the only workaround. For a running example of this please dial into our BBS and download an application called VBCHILD.ZIP. Our BBS number is (604)681-9516.

2) If you want our print window to be a child of the parent window, as you have tried to do with the Report1.WindowParentHandle = Form1.hWnd, then you will need to make yet another Windows API call which will "refresh" the Crystal Print Window immediately after printing to screen. This call will bring the focus back to our Crystal Print window as well as eliminate any transparency problems.

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Report1.DataFiles

You cannot use this property for tables within *.MDB files. It seems that you can only set the location of the datafile itself and there is no way to actually point at a specific table.

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Bug in the VBX which means that if you set the SelectionFormula (or GroupSelectionFormula) property, and the report already has a selection formula of the same kind, the one in the property overrides that in the report, rather than being appended to it as it should be.

I've fixed the bug. Greg will decide what to do with the fix. - rick

There is a bug in crystal.vbx related to setting an array property, such as Formulas, DataFiles, etc. Sometimes, when more than one element in the array is set, our vbx will corrupt a VB data segment, which can lead to a GPF in VB.

I have found and fixed the problem. New vbx on BBS.

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