FAQ

You will find here some Frequently Asked Questions that could help you to solve your problem.
If you don't find help here, execute 'Live Support' in the Help menu and next email me.

Q) I have registered my version of Easy Applet Builder, I have made an applet on a page and update my web site but the pop-up window linked to the TaijiSoftware site still opens. What can I do to avoid this ?
A) First of all, use 'Live Support' in the Help menu.
If your version of Easy Applet Builder is 1.2 or less then the domain name you have entered in step 1 must be invalid. Download a more recent version on line at http://www.taijisoftware.com : no more domain name is required since 1.2.1 version. Otherwise if you still want to lock the applet on a specific domain name then use the reg domain functionnality. If you have doubts about your domain name, launch an applet on your web site and look at the Java(tm) console of your browser (location of the Java(tm) console in Netscape Communicator: *Communicator>Tools>Java Console*; in Internet Explorer: *View>Java Console*, the Java(tm) console must be activated in *Tools>Internet options*). The applets display the domain name in that window.

Q) I have added AU sounds but no sound is played

A) There are several AU sounds formats. A few of them are not the Netscape AU format, reconized by Java applets. The best way to get valid AU sounds is to use the wav to au converter, provided by Easy Applet Builder by clicking the 'Wav2Au' item in the 'Tools' menu.

Q) The wav2au converter can't read my wave file although I'm sure it is a valid wave file ! Why ?
A) The wav2au converter read most of the wave files but not all. For instance it doesn't read waves with more than 2 channels or non PCM waves. It will get new features later…

Q) I have put 2 (or more) applets on my Web page and it is very slow now !

A) It's not a good idea. You should not put more than one applet per page. Moreover, although it looks speedy on your page if you have a fast PC, it can be slow on older computer.

Q) I click 'Show preview in browser' then I make changes and then click again. The changes don't appear in this preview !   Why ?
A) When you make a preview, your browser put the HTML page in its cache and then recall this page from the cache when you make another preview with the same applet. So it doesn't load the new page. You have 2 solutions: Either you click the 'Refresh' button of your browser, or you close your   browser before viewing the next preview.

Q) Can I use this software with Web editors such as 'Front Page' or 'Netscape Composer' ?

A) Yes. How to proceed ? Configure an applet with Easy Applet Builder. Now you have 2 ways:
1) Copy the applet HTML code from Easy Applet Builder, edit your page HTML code and paste the applet HTML code in it. Then edit your HTML file with your web editor. For instance, in Front Page you will see an area with a 'J' inside. You can resize it, move it… as if it was an image.
2) Once the applet is build: save the preview HTML page on your hard disk (use 'save .html preview page' in the

'HTML & Needed files' window), then edit the preview page in your web editor. Edit also your web page. Go on the preview page, select the applet area, copy it, go on your web page and paste the area.

Note: If you use Netscape Composer and use the 'insert tag' command then you have to enter the applet HTML code line per line, otherwise you will get a 'Premature Closing error'. This method is too long, you had better proceeding as described above.

Q) I have added the EmailSender (or GuestBook) applet to my page, but nothing happens, I don't receive any email. Why ?
A) These applets won't work if your web server doesn't host a mail server too. Try the EmailSender applet online, send an email and read the messages in the bottom output area.
Possible problems:
   1) The connection to the mail server fails: You don't have a mail server on this host or it does not accept such connections
   2) The sender email is not accepted: Put as the sender an email from your host. For instance, if your web site address is "www.host.com/john" then you surely have an email hosted at "www.host.com", it means an email like "something@host.com". Put such an email.
   3) The recipient email is not accepted (the mail server doesn't want to relay to a host different from your host) : It means that your mail server is not allowed to send an email outside of your domain. For instance, "something@anotherhost.com" is not accepted, but "something@host.com" would be.

Q) I have copied the HTML code for the applet and pasted it in a new blank HTML file, but nothing happens when I view my page. What should I do ?
A) First you have to know that a web page has a minimal structure : For instance it begins with the tag <HTML> and ends with </HTML>. The HTML code provided by Easy Applet Builder must be inserted between the tags <BODY> and </BODY>. If you want to have an idea of the HTML structure, build an applet with Easy Applet Builder, show a preview and then save the preview html page using 'save .html preview page' in the 'HTML & Needed files' window. Thus you will see how to write an entire web page.
If your web page is ok and you don't see any applet yet, then be sure that the applet files (.class) and the other files (images, sounds) are in the same directory than the HTML file is. (Use 'Copy applet file(s) into' or 'Copy all files into' to copy the needed files in a specific directory).