

ADOBE® PHOTOSHOP® ELEMENTS READ ME

This file contains last-minute product information, documentation updates and troubleshooting tips. Refer to the user guide for installation instructions. For further troubleshooting and performance information, see the "How_To_Install" Readme or online Help.

This Read Me is divided into the following sections:

- Technical Support/Customer Support
- Documentation Updates
- Improving Performance and Troubleshooting
- Compatibility Issues

Technical Support/Customer Support

Photoshop Elements Support information can be found in the "Adobe Technical Info:Customer Support" folder on your Photoshop Elements CD. You must have Adobe Acrobat installed in order to view and/or print these PDF files.

Documentation Updates

Initialization and Preferences Files

You can find the Photoshop Elements preference files in the following locations:

Windows 98 or Windows ME:

Windows\Application Data\Adobe\Photoshop\Elements\Adobe Photoshop Elements Prefs

Windows NT:

WinNT\profiles\\Application Data\Adobe\Photoshop\Elements\Adobe Photoshop Elements Prefs

Windows 2000:

C:\Documents and Settings\\Application Data\Photoshop\Elements\Adobe Photoshop Elements Prefs

Note: Many preferences are now in the Windows registry. To reset your Photoshop preferences you can press Shift-Ctrl-Alt upon Photoshop Elements startup.

Installation Requirements

When installing Photoshop Elements to a hard drive other than your system or boot drive (usually C:), you will still need to have at least 16MB free on your system drive to proceed with installation, regardless of how much space is on your installation drive.

Installing after the Tryout

If you had a Tryout version of Photoshop Elements installed prior to installing the standard version, you should uninstall the Tryout before installing the standard version. Use the Add/Remove Programs control panel item to uninstall the Tryout.

Windows 2000

Windows 2000 does not allow certain sections of the registry to be written to by users without administrative privileges. It is recommended that only those with administrator privileges and those that are logged on as administrator install Photoshop Elements on Windows 2000.

Windows 98

Running several Adobe applications at one time may result in problems on Windows 98 and Windows ME. This is much less likely to occur on Win NT and Win 2000.

Windows NT

Adobe Photoshop Elements can be run under Windows NT® for Intel compatible systems only. It will not run under other types of Windows NT such as Windows NT for DEC Alpha or Windows NT for PowerPC®.

Some third-party plug-in modules may not work with Adobe Photoshop Elements under Windows NT because they are 16-bit plug-ins. Windows NT does not provide any backwards compatibility for 16-bit plug-ins.

The Export Menu

In previous versions of Photoshop, the Export menu was used for saving files in a variety of non-Photoshop native formats (e.g., JPEG, GIF89A). Those formats are now accessible from the "Save As" command (by selecting the format from the 'Format' list), however a deactivated Export menu still exists to support older file format plugins that require this menu. By default, the Export menu will be grayed out.

Online Services

Online Services may include other services instead of or in addition to printing. Also, Online Services may not be available in all regions; if no related services are available in your region, your web browser will take you to a page that provides more information.

Liquify

To temporarily save the mesh for your image, hold the shift key when pressing OK to leave the Liquify dialog. This will save a file to your c:\temp directory called Liquify.tmp. To load the saved mesh with your image, hold down the shift key while launching Liquify. Note that you must already have a c:\temp folder on your system in order to take advantage of this feature.

Effects

Some Effects will produce no results if applied to pure white or pure black objects or bitmaps (e.g., 100% black or 100% white shapes). For best results, apply Effects to images with varying color values.

Drive Names

To avoid problems browsing and/or opening files from the File Browser, use unique names for each of your hard drive partitions and removable media.

Resetting Tool preferences

You can reset tool preferences by clicking on the left end of the Options bar.

Shared Files

Many files installed by Photoshop Elements - such as TWAIN support files and MSVCRT*. * files (Microsoft runtime files) are shared with other programs. When you install or uninstall other programs that use these shared files, the file versions used by Photoshop Elements may be overwritten or deleted. If you experience problems with features that depend on shared files, reinstall Photoshop Elements.

Changing Monitor Bit Depth in Windows

When using Adobe Photoshop Elements with Windows, do not attempt to change the screen bit depth while running the program. If you need to change your monitor's bit depth, quit Photoshop Elements, change your monitor's bit depth, then relaunch Photoshop Elements.

File Associations

The Photoshop Elements installer allows you to associate file types with Photoshop Elements. When you associate a file type with an application, you specify which application will open when a file of that type is double-clicked on the desktop or in the Windows Explorer. Windows allows all its applications to associate themselves to various file types. If you choose the defaults in the Photoshop Elements installer, you may find that Photoshop Elements will open instead of another application when you double click on certain files. The Photoshop Elements installer allows you to turn off this association with Photoshop Elements if you prefer. To do so, click on each file type you do not want to associate and, for each type, choose "Do not change".

Photoshop Elements will automatically associate .psd files (the Photoshop 'native' file format); there is no option to turn this off. If you have Photoshop (in addition to Photoshop Elements) installed on your system and wish to make Photoshop the default application for .psd files, you must reinstall Photoshop or manually re-associate .psd files with Photoshop.

If you wish to change your file associations after installing Photoshop Elements, please refer to document number 315812, "How to Change File Associations in Windows 95, 98, and NT 4.0" in the Adobe Systems Technical Solutions Database on the Adobe website, at this location:
<http://www.adobe.com/supportservice/custsupport/database.html>. Search for the document number to locate this document.

Running Adobe Photoshop Elements Over a Network

Adobe Photoshop Elements is not designed (nor was it tested) to be multi-launched over a network. If you want to run Adobe Photoshop Elements on multiple Windows systems, make sure that each system has its own copy of Windows and Adobe Photoshop Elements installed on the hard drive.

Improving Performance and Troubleshooting

The following sections describe how to improve your system's performance when working with Adobe Photoshop Elements, and how to correct some common problems that may occur. For up to date information on optimizing Photoshop Elements performance, refer to document #318243 in Adobe's Technical Solutions Database, "Optimizing Performance in Photoshop for Windows", available online at <http://www.adobe.com/supportservice/custsupport/database.html>.

Compressed Drives and Virtual Memory

Adobe Systems recommends that you do not set either the Windows swap file or Adobe Photoshop

Elements' scratch disk to a compressed disk drive. For more information, see the user guide.

Redrawing Images

When your video driver is set to 256 colors, Photoshop Elements does not redraw an open image in the background when the foreground image is edited. To have the program redraw every open image when a palette change occurs in 256-color mode, go to <http://www.adobe.com/support/downloads/pswin.htm> to download the .reg file that will automatically set this switch in your registry.

Fonts and Application Startup Time

Upon startup, Photoshop Elements must initialize all of the fonts that will be available for the Type tools. More fonts means longer launch times for Photoshop Elements. To reduce the launch delays introduced by many fonts, use a font manager such as Adobe Type Manager Deluxe to enable and disable fonts for Photoshop Elements.

Photomerge™ and Memory

You may encounter problems stitching photos together with Photomerge if the photos are large; memory errors may occur, or some features of Photomerge may fail. Try using the "Image Size Reduction" option in Photomerge to reduce the file size of the source images, or increasing the amount of memory allocated to the Photoshop Elements program (in Preferences).

Refer to online Help section "Taking pictures for use with Photomerge" for photo-taking strategies to make working with Photomerge easier and faster.

Compatibility Issues

Adobe Online

We recommend that you update Adobe Online the first time you launch Photoshop Elements to ensure that you have the latest product and Adobe corporate information. You can access the Adobe Online dialog by clicking on the Photoshop Elements icon at the top of the toolbar, or by selecting Help > Adobe Online. To update, click on the Refresh button.

Web Browser Compatibility Notes

Online Services will not work properly with the Opera web browser (tested with version 5). If you use Microsoft Internet Explorer, and you encounter problems opening or navigating Online Help, download and install the latest updates from the Microsoft web site.

PhotoDeluxe Files in Photoshop Elements

PhotoDeluxe files opened in Photoshop Elements may not reflect all text formatting and distortions. The text in PhotoDeluxe was created using a different technique that does not fully translate in Photoshop Elements.

Photoshop Elements Plug-ins

The Photoshop Elements plug-ins rely on an updated version of the plug-in specification and will not function with other currently shipping applications.

Using Photoshop Elements Files in Non-Adobe Applications

Most non-Adobe applications do not import native Photoshop Elements files. To share Photoshop Elements files with these applications, you should save the file in another format that is shared by both applications such as TIFF.

Photoshop and Photoshop Elements

You can install and run Photoshop Elements on the same system as Photoshop, however only one version of Photoshop can be associated with .psd files at a time. Please read the "File Associations" note under the Documentation Updates section for more details.

Acrobat 4.0.5

You do not need to install the optional PDFFormat plug-in from Acrobat 4.0.5; that functionality is built-in.

Graphics Card Issues

A variety of graphics card drivers may provide intermittent cursor display problems. These problems can include flickering cursors, on-screen artifacts, and cursors that don't immediately update when a new tool or cursor type is chosen. None of these display issues will affect the functionality of Photoshop Elements. If you are experiencing any of these problems with your own graphics card, ensure that you have the latest driver for the card.

Extensis PhotoTools

The PhotoBars plug-in included with Extensis PhotoTools exploits features that are unique to earlier versions of Photoshop and does not strictly adhere to Photoshop's plug-in specification. As such, it is incompatible with Photoshop Elements. Other plug-ins included as part of the Extensis PhotoTools package should continue to function correctly with Photoshop Elements. Note: Extensis PhotoTools 3.03 is not compatible with Photoshop Elements. Updates are available at <http://www.extensis.com>.

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