COMPUSERVE'S VENEZUELA-Connect Venezuela - USA NETWORK SERVICE Reference Guide Accessing the CompuServe Information Service through the Venezuela network incurs a communications surcharge. (Details of this surcharge can be found by entering GO RATES at any ! prompt.) The following log-on instructions can be used to access CompuServe through this network.

ACCESS INSTRUCTIONS 1. Dial the Venezuela network telephone access number in Caracas or Valencia. Listen for the continuous, high-pitched tone. Redial if you do not hear this tone.

2. When connected enter a carriage return and type a period, followed by another carriage return: . 3. You will then be connected to the CompuServe Host via the Venezuela network. The following network message is displayed followed by a User ID prompt: BIENVENIDOS A COMPUSERVE VENEZUELA fac: p(128,128),w(2,2),d(9600,9600) com 4. Enter your User ID number at the "User ID" prompt.

5. Enter your password at the "password:" prompt.

Logging off VNZ NET: 1. After typing OFF at any ! prompt, your screen shows: Host Name: 2. You type: OFF At which point you will be disconnected from CompuServe's network. You will also automatically be disconnected from VNZ-NET.