PILOT SYSTEM V1.0.4  README


Purpose:  The Pilot System 1.0.4 update fixes a problem encountered on some Pilots which exhibit the following symptoms:

- Turning on the Pilot via an application button brings up the previously selected application rather than the one selected.  Pressing the same application button again brings up the correct application.

- Pressing the HotSync button on the cradle causes the Pilot to turn on, but HotSync does not start.  Pressing the HotSync button a second time starts HotSync.

This upgrade has no other affect on the Pilot and should not change any other behavior.  It has already been incorporated into the French and German language versions of the Pilot and should not be installed on these units.  There is no value in installing this upgrade on any Pilot which does not exhibit the above symptoms.

To install this upgrade on a Pilot which has been previously HotSync'd:

1.  View the PILOT\UPDATE\V1.00 directory in your PC's File Manager or Explorer.  Move the file UPD102.PRC to PILOT\UPDATE to make the PILOT\UPDATE\V1.00 directory empty.  You may choose to delete the UPD102.PRC file later.

2.  Copy the file UPD104.PRC to the PILOT\UPDATE\V1.00  directory.

3.  Launch the PILOT\INSTAPP.EXE program.

4.  Set your Pilot user name in the Account field.

5.  <Browse> the PILOT\UPDATE\V1.00 directory to locate the UPD104.PRC file.  Click the <Open> button on the "Open" dialog box.  Click <Install> on the "Pilot Install Tool" dialog box.  Click <Exit> if you are not installing any other files on the Pilot at this time.

6.  HotSync your Pilot. At the end of HotSync, you should see a "Reset" dialog on your Pilot.  Tap the <Reset> button.  Doing so will perform a soft reset, and implement the System 1.0.4 upgrade on your Pilot.  Tap the Application button on your Pilot screen and launch the Memory application.  You should see "System v 1.0.4" at the top of the screen.  The installation is now complete.

If you do NOT see the "Reset" dialog on your Pilot, an error has occurred on your Pilot.  First, perform a soft reset by gently inserting a paper clip into the Reset hole in the middle of the label on the back of the Pilot.  After the unit has reset, tap the Application button on the Pilot screen and select the HotSync application.  Tap the <HotSync Log> button to read any error messages encountered during the HotSync.  You may need to HotSync again or take corrective action.

*   For a Pilot that has never been HotSync'd or has recently had a Hard reset performed, you will only need to move the old System 1.0.2 software out of the V1.00 directory and copy the System 1.0.4 software to the V1.00

directory as indicated above.  HotSync will detect that the Pilot has not been HotSync'd or has been erased and will automatically install the System software update.  After performing HotSync, you should see the "Reset" dialog as described above.  Tap the <Reset> button to complete the installation and verify the presence of the new system software in the Memory application as described above.

*  If necessary, you may contact our Pilot Phone Support center by calling 1-847-676-1441.  Please enter this number in your Pilot Address book for "Technical Support" in place of any other number which might be there.