

## Overview

Although the operating system offers a standard feature to remove programs (the Control Panel's Add/Remove Programs applet), uninstalling software from Windows remains a troublesome task. Many products have uninstallers that don't always cleanup after themselves. Other products get deleted by the user by brute force, without using Control Panel. The result is a cluttered list full of programs with uninstallers that don't work or "phantom" programs that have long been uninstalled yet manage to stay on your Add/Remove Programs list.

Add/Remove Plus! 2002 is a solution designed for all Windows operating systems (Windows XP/2000/NT/Me/98/95) that offers a better way to uninstall programs you no longer want on your computer.

When you want to uninstall a program, all you have to do is to double click the "Uninstall Programs" icon on your Desktop. Add/Remove Plus! 2002 will display each program that is installed on your computer and help you quickly find the program you want to remove. Then all you have to do is highlight the program name and click "Add/Remove." Add/Remove Plus! 2002 will make sure the program is uninstalled from your computer and removed from the list. This way users can easily get rid of all unnecessary applications for good.

Add/Remove Plus! 2002 helps you maintain a cleaner computer and a cleaner registry. The product is intelligent enough to indicate the programs that have been already removed from your computer, but were left behind in the list by misbehaved uninstallers. These programs can be removed from the list to reduce clutter and make it easier to find and uninstall other programs in the future. The ability to display programs that have a missing uninstaller can also help the user locate programs that don't longer work because they may have been partially deleted or corrupted. Removing these programs from the computer may help recover a lot of valuable disk space.

Add/Remove Plus! 2002 offers full control over the list of programs that are installed on your computer. You can delete programs and modify names and uninstallers. Or you can add older software products that do not support the Windows installation/uninstallation standard, just by dragging their uninstall program from Explorer. This can make Add/Remove Plus! 2002 the only tool you'll ever need to remove any unwanted program from your computer.

Add/Remove Plus! 2002 also offers a software audit feature that allows you to print or export a report with the list of programs installed on your computer, helping you to keep only authorized and useful software, check for software license compliance, etc. Unauthorized software (games, miscellaneous chat programs, screensavers, etc.) waste computer and network performance and hard disk space, conflict with the operating system and with authorized software and they are a potential distraction and time-waster.

Add/Remove Plus! 2002 is easy to use, it has a very intuitive interface, it guides you step by step through the process of uninstalling Windows programs and offers you tips and advice on the status of each program installed on your computer and how it can be uninstalled.

## Using Add/Remove Plus! 2002

### Running Add/Remove Plus! 2002



Simply click on the *Uninstall Programs* icon on your desktop. Or you can click on the Start Menu and select Programs->Add/Remove Plus! 2002.

### Uninstalling a program using Add/Remove Plus! 2002



STEP 1 - Select the program you want to uninstall: First locate the program name in the list by browsing the list or by using the *Find program* feature in the top right corner. In the *Find program* field you can enter an entire program name (such as *Microsoft Office*), or only a part of the name (such as *office*); then just press Enter or click on the Go! button to locate that program in the list. After locating the program name, select it by clicking it.

STEP 2 - Uninstalling the program: Click the *Add/Remove* item from the menu located to the left of the list (or double-click the program name in the list). A dialog box will be displayed prompting you to continue or cancel. Click the Uninstall button. Add/Remove Plus! 2002 will run the uninstall routine of the program. If the uninstall routine does not remove the program from the list, Add/Remove Plus! 2002 will prompt you to remove it.

### Removing "phantom" programs that are cluttering the list



Programs that have been already removed from your computer, but were left behind in the list by misbehaved uninstallers are marked with a question mark icon. These programs should be removed from the list to reduce clutter and make it easier to find and uninstall other programs in the future.

To remove a "phantom" program, locate it in the list and select it. Then click the *Add/Remove* item from the menu located to the left of the list (or double-click the program name in the list). Add/Remove Plus! 2002 will first try to uninstall the program to make sure that it is really gone before removing it from the list.

### **Printing a report with the list of programs installed on your computer**

Add/Remove Plus! 2002 offers a software audit feature that allows you to print or export a report with the list of programs installed on your computer, helping you to keep only authorized and useful software, check for software license compliance, etc. Unauthorized software (games, miscellaneous chat programs, screensavers, etc.) waste computer and network performance and hard disk space, conflict with the operating system and with authorized software and they are a potential distraction and time-waster.

To print or export a report, click the *Print Report* item from the menu located to the left of the list (or from the File menu) and follow the instructions.

## **Advanced tasks**

### **How can I remove a program from the list?**

1. Locate the program in the list and select it.
2. Click the *Delete Entry* item from the menu located to the left of the list.

### **How can I modify a list entry?**

1. Locate the program in the list and select it.
2. Click the *Modify Entry* item from the menu located to the left of the list.
3. Edit the program name or the uninstall command and click OK to apply changes.

### **How can I add a new program to the list?**

1. Click the *New Entry* item from the Add/Remove menu.
3. Enter the program name and the uninstall command and click OK to add the new entry to the list.

### **The Setup program created a shortcut for the uninstall program, but did not create an entry in the Add/Remove Programs list. Can Add/Remove Plus! 2002 help me?**

Sure. Just drag the Uninstall program shortcut from Explorer and drop it over the Add/Remove Plus! 2002 window. Add/Remove Plus! 2002 will add it to the list of programs that can be uninstalled from your computer.

## **Options**

To open the Options dialog box, select the Options menu entry from the File menu.

### **Confirm Entry Deletion**

If you select this option, Add/Remove Plus! 2002 will prompt for confirmation before deleting a program from the Add/Remove Programs list.

### **Confirm Application Uninstall**

If you select this option, Add/Remove Plus! 2002 will prompt for confirmation before uninstalling a program.

### **Ensure removal from the Add/Remove list**

If you select this option, Add/Remove Plus! 2002 will ensure that the program is also removed from the Add/Remove Programs list after it is removed from your computer.

### **Show a question mark near missing uninstallers**

If you select this option, Add/Remove Plus! 2002 will show a question mark near the applications that are missing their uninstall program. This helps you to quickly find which applications have been removed from your computer, but not from the Add/Remove list.

## **Technical support**

Aurelitec, Inc. is committed to providing users and customers with high quality support and assistance. When you encounter a problem, or have a question, or need any other help with our products, you should:

- Consult the product documentation (this help file and/or any other documentation items that come with the product).
- Visit the [Aurelitec Web site](#) for updated documentation and other information resources.
- Contact Aurelitec for technical support.

### **Contacting Aurelitec Support**

Support E-mail: [support@aurelitec.com](mailto:support@aurelitec.com)

World Wide Web: <http://www.aurelitec.com>

Fax Support: 1-703-637-0733

## **Contact Information**

### **Feedback**

Aurelitec, Inc. welcomes your comments and suggestions at [feedback@aurelitec.com](mailto:feedback@aurelitec.com).

### **Sales**

For sales issues write to [sales@aurelitec.com](mailto:sales@aurelitec.com).

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