

Displays the categories of messages provided by LiveAdvisor. Select a category and the messages received in that category appear in the pane to the right.

Lists the messages of the selected service category. To read a message, double-click it or select it and choose Open Selected Item from the File menu.

Displays the title and text of the selected message. If the message includes a file to download, the size of the file is in parentheses at the end of the message title.

To hide this pane, remove the check from the Preview Pane command in the View menu.

Checks for any new messages from Symantec. If you do not have an Internet connection open, this command establishes a connection to check for messages.

Clicking this button is the same as choosing Get New Messages from the Tools menu.

Searches through the messages you have received for those containing the text you specify.

Displays your LiveAdvisor member profile information:

- Your name and address
- The Symantec products installed on your computer

LiveAdvisor uses profile information to determine which messages to send and where to send them.

Displays the options used to personalize LiveAdvisor. You can specify:

- The types of messages you would like to receive
- When to run LiveAdvisor
- What to do when messages arrive

Enter the word or words you want to find in the messages you have received. You can enter complete words or part of a word.



Causes the search to match the capitalization exactly as entered in the Find field.

Causes the search to match the words exactly as entered in the Find field.

Closes the dialog box without saving your changes.

Runs the repair process recommended by LiveAdvisor.

Closes the dialog box without starting the repair process.

Plays a sound when you receive a new message.

Type your first name here.

Type your last name here.



Type the first line of your address here.

Type the second line of your address here. You may not need to use both lines to enter your address.

Specify whether this is your home or office address.

Type the name of the city or town here.

Type the name of your state here.

Type your zip code here.

Type the name of your province here.

Type your postal code here.



Type the name of your prefecture here.

If you are using your office address, type the name of your company here.

Pick the name of your country. If your computer is set for a different country, pick the country that corresponds to your address.

Type your job title here.

Type the phone number at which you prefer to be contacted.

Type your email address here. LiveAdvisor uses this address to send you periodic mailings.

Click [Privacy](#) to indicate the mailings you wish to receive.

Provides detailed information on Symantec privacy policy and options you select to specify how we should contact you.

Saves your changes and closes the dialog box.



Displays all the Symantec products on this computer that work with LiveAdvisor. If you have registered a product, its serial number appears next to the product name. If a product is not registered, the word "Unregistered" appears in place of the serial number.

To register a product, select it and click Register.

Begins the registration process for the selected product. When registration is complete, LiveAdvisor reopens.

Saves your selected options and closes the dialog box.

Runs LiveAdvisor every time Windows starts.

Places the LiveAdvisor icon in the system tray while LiveAdvisor is running. Select an option below to indicate how you want to use the tray icon.

Clear this check box if you do not want to receive this type of message. To see a description of this message service, click the service name.

Use the File menu to open, print, or save messages; or close LiveAdvisor.

Opens the selected message. This command is not available unless a message is selected.



Saves the selected message to a separate file. This command is not available unless a message is selected.

Prints the selected message. This command is not available unless a message is selected.

Closes LiveAdvisor.

Use the View menu to search for messages, mark messages as read or unread, and delete messages.

Searches for messages containing the text you specify.

Marks the selected message as read. This command is not available unless a message is selected.

Marks the selected message as unread. This command is not available unless a message is selected.

Marks the selected message with a flag so you can easily locate it in the message list. This command is not available unless a message is selected.



Deletes the selected message. Deleting a message cannot be undone. This command is not available unless a message is selected.

Use to navigate your message category list and determine what elements appear in the main window.

Lists the categories of messages as shown in the Views pane. Provides another way to change message category if you turn off the Views pane.

Turns the Contents pane off and on.

Turns the Preview pane off and on.

Turns the toolbar off and on.

Turns the status bar off and on.

Causes the display to be redrawn and the selections to be reset to the default settings.



Use the Tools menu to check for new messages; review your profile information; and set startup, message delivery, and message category options.

Checks for new messages from Symantec.

Opens the My Profile dialog box in which you can review and update your profile information.

Opens the Symantec LiveAdvisor Options dialog box in which you specify startup, message delivery, message category, and message display options.

Provides helpful information about using LiveAdvisor and contains the Repair LiveAdvisor command.

Opens the LiveAdvisor help file.

Provides context-sensitive help on whatever you click after selecting this command.

Provides a list of web sites relevant to the Symantec products you have installed.



Performs some basic steps to get the application to a known good state. Use only when prompted to do so by LiveAdvisor.

Details the version information for LiveAdvisor.

Finds the next instance of the text you entered.

A search will proceed from your current location in the list to the beginning of the list.

A search will proceed from your current location in the list to the end of the list.

Always shows the LiveAdvisor tray icon when LiveAdvisor is running.

Only shows the LiveAdvisor tray icon to notify you of new messages.

When LiveAdvisor is minimized, the tray icon appears instead of an entry in the taskbar.



Check this box to display a dialog box before messages are permanently deleted. You can use the dialog box to cancel a deletion if you want to keep the messages instead of deleting them.

Check this box to connect to the Internet and retrieve new messages each time you start LiveAdvisor.

Opens the Internet properties box for your computer. Changing Internet properties will affect LiveAdvisor and all other software that uses these settings.

Changes a new message from unread to read when you select another message. This is how most mail programs work.

Changes a new message from unread to read after it is displayed in the Preview pane. To scroll through messages without changing them all to read, set a time using the Wait box.

Enter the number of seconds to elapse before a message is changed from unread to read. This makes it possible to scroll through messages without changing them all to read.

Opens a Font dialog box where you can select the font, font size, and style you want to use.

Saves your selections and keeps the dialog box open.



Opens LiveUpdate. If you have an Internet connection, you can use LiveUpdate to keep your Symantec products up-to-date.

Select the checkboxes to indicate your preference.

Saves your privacy preferences and closes this dialog box.

This is an example of how message text will appear. To change the appearance of message text, click Font next to this sample.

This is an example of how message text will appear in the Preview pane. To change the appearance of message text in the Preview pane, click Font next to this sample.

Type the telephone number where you receive faxes here. LiveAdvisor uses this number to fax you periodic mailings.

Click [Privacy](#) to indicate the mailings you wish to receive.

