



Support Card Help Contents

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About Support Card

Thank you for purchasing Support Card v2.01. Support Card is a product of Genesis PC-Ware. It is your program and can become whatever you(the user) needs. All you have to do is make sure that I get a letter from you explaining to me in detail what you need. I'm willing to listen, and make it what you want. But, I can't do that without your input. So please, take a minute to let me know what you like, don't like, what you want added, taken away, done differently, moved.

Mail your comments/suggestions to:

Genesis PC-Ware
P.O. Box 86
Mankato, MN 56002

Or use E-Mail:

jholt@prairie.lakes.com

Genesis PC-Ware will always be small enough to listen to the user.

System Requirements

To run Support v2.01 you need the following;

- IBM Compatible personal computer.
- VGA or compatible display.
- Microsoft Windows 95.

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Getting Started

You will find Support Card very easy to use. The field names should need no explanation. The first time you run Support Card, a file will be created called Support.dat and you will be presented with the screen to start entering your data. All you need to do is enter the information and click the SAVE button.

Just remember that nothing is saved until you click the SAVE button so if you are entering more than one make sure you click SAVE before you click NEW Again.

Working With: Our Help

You can find information in Help by using the index or Search feature. To Return to the Help Index after you read the instructions below, click the Back button or press the B key.

For complete instructions on how to use Help, press the F1 key while the Help window is active.

To use the Help Index

Do one of the following:

- Click an underlined topic.

- Press the TAB key until you highlight the topic you want, and then press the ENTER key.

To scroll in the Help window

Do one of the following:

- Press The Up and Down arrow key.

- Use the scroll bars with the mouse.

To return to the previous topic

Click the Back button or press the B key.

To open the search feature in Help

Click the Search button or press the S key.

To close the Help window

From the Help's File menu, choose Exit(ALT, F, X)

Exit Button/Menu Item

Exits Support Card.

Save Button/Menu Item

Saves the current record.

New Button/Menu Item

Clears the data area for a new record.

Print Button/Menu Item

Print Button and Print/Card Menu Item prints the current card, Print/Summary Menu Item prints a summary report of all cards

Delete Button/Menu Item

Deletes the current record

Help Button/Menu Item

Displays the online help

