Index to Virus Intercept Help

Select one the following topics to obtain information on Virus Intercept alert boxes:

Alert Boxes

If you have the Enable Popup Alert option checked (see Intercept command from the Options menu in Virus Clinic), an alert box appears on your screen when an infected file is detected or when Virus Intercept suspects a virus.

Boot Sector Virus Found on a Floppy Disk

When a boot sector virus is found on a floppy disk, Virus Intercept displays an alert box:

Do not boot using the disk in drive A:

whose boot sector containis a strain of Joshi virus.

OK
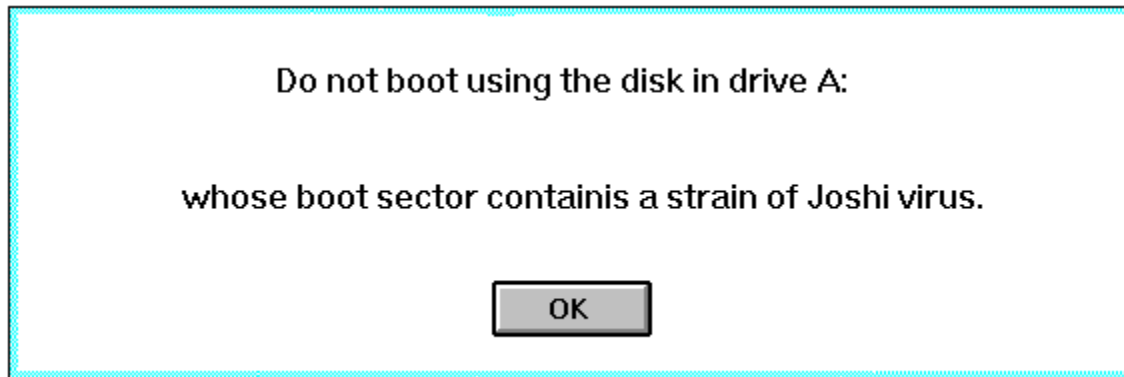
Click OK to acknowledge the warning. See "Appendix B , Questions and Answers" of *The Norton AntiVirus User Manual* for more information on what to do if this type of infection occurs.
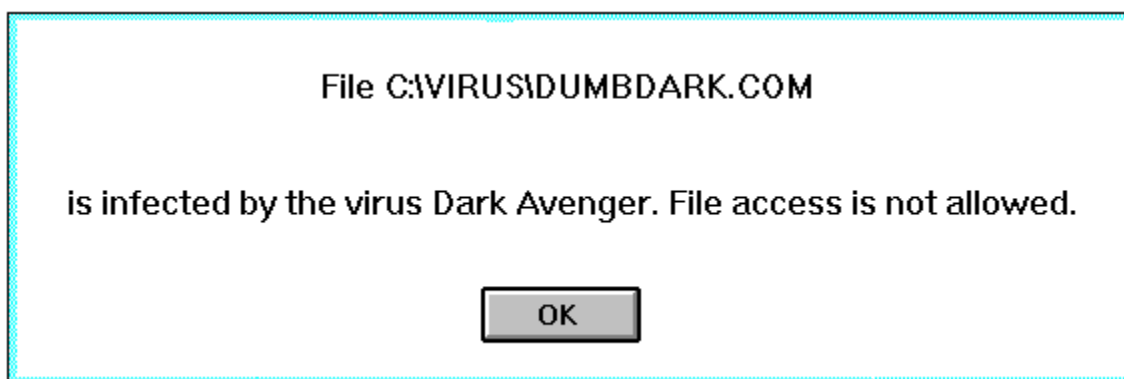
Infected File Launched

When you attempt to launch an infected file, one of two warnings appears depending on the state of the Allow Proceed check box in the Intercept dialog box in Virus Clinic.
If Allow Proceed is enabled (the checkbox is checked), you get the following message:

File C:\VIRUS\DUMBDARK.COM

is infected by the virus Dark Avenger. Do you want to proceed?

[Yes]   [No]
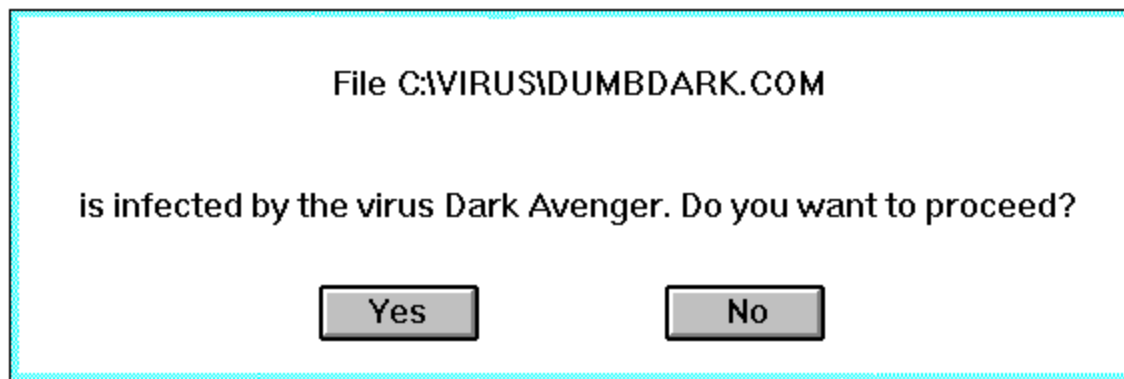
Clicking Yes launches the file. **Be careful!** Lauching an infected file may spread the virus to other files.
Clicking No does not launch the file. Use Virus Clinic to either repair or delete the infected file.

If Allow Proceed is disabled, you get the following message:

File C:\VIRUS\DUMBDARK.COM

is infected by the virus Dark Avenger. File access is not allowed.

[OK]

Click OK to acknowledge the message. You are not able to launch the file. Use Virus Clinic to either repair or delete the infected file.

Inoculation Data Incorrect

When you launch an inoculated file, Virus Intercept compares the file with the stored inoculation data. If there is a difference, one of three alert boxes is displayed depending on the state of the Allow Proceed and Allow Reinoculate check boxes in the Intercept dialog box in Virus Clinic.
If both Allow Proceed and Allow Reinoculate are enabled (the checkbox is checked), you get the following message:
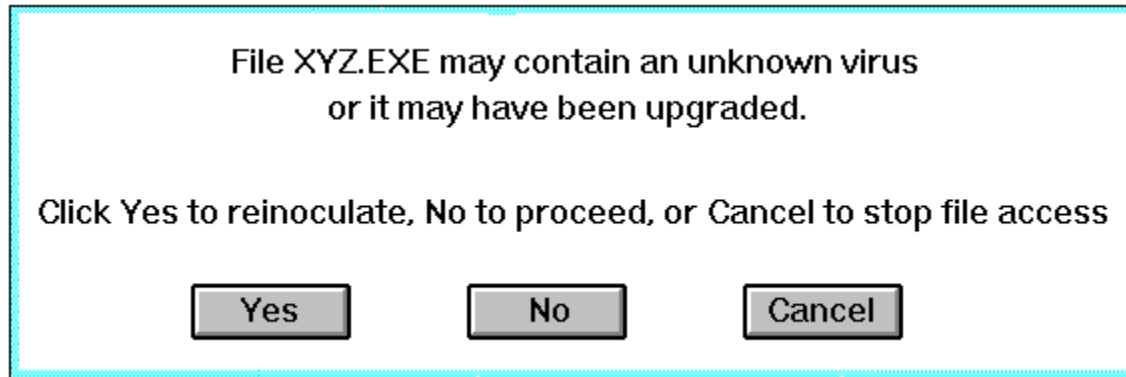
Click Yes to reinoculate the file. **DO NOT** reinoculate a file unless you are absolutely certain that it is not infected. Click No to launch the file without reinoculating it. Click Cancel to stop the launch attempt.

If Allow Reinoculate is disabled, but Allow Proceed is enabled, you get the following message:
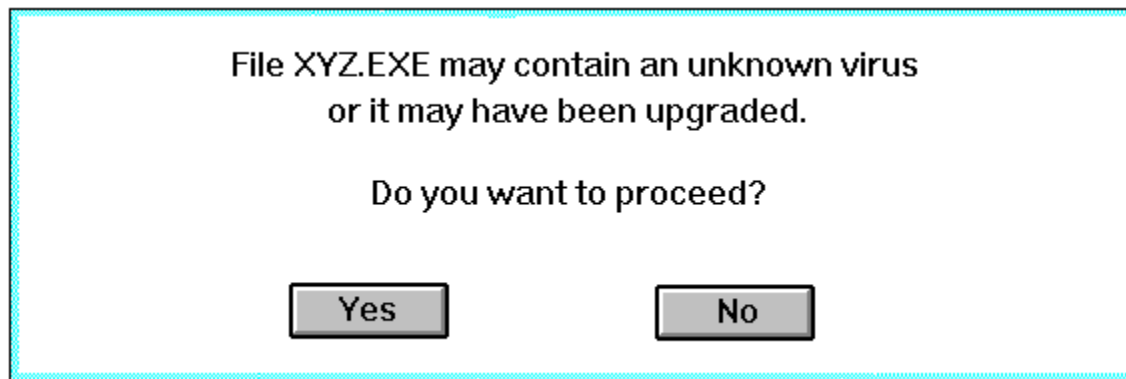
Click Yes to launch the file. Click No to stop the launch attempt. **Be Careful!** Launching a file that is infected can lead to serious problems.

If both Allow Reinoculate and Allow Proceed are disabled, you get the following message:

File XYZ.EXE may contain an unknown virus
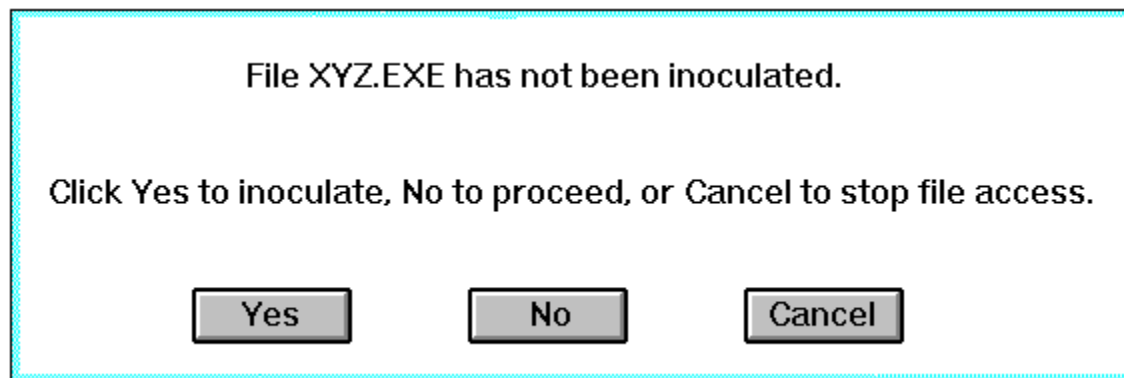or it may have been upgraded.

File access is not allowed

OK

Click OK to acknowledge the message. You are not able to launch the file.

Inoculation Data Doesn't Exist

If you have Detect Unknown Viruses enabled and you access a file that does not have inoculation data stored in the inoculate file, one of three alert boxes is displayed depending on the state of the Allow Proceed and Allow Reinoculate check boxes in the Intercept dialog box in Virus Clinic.
If both Allow Proceed and Allow Reinoculate are enabled (the checkbox is checked), you get the following message:

File XYZ.EXE has not been inoculated.

Click Yes to inoculate, No to proceed, or Cancel to stop file access.

[Yes]   [No]   [Cancel]

Click Yes to inoculate the file before launching it. **DO NOT** inoculate a file unless you are absolutely certain that it is not infected. Click No to launch the file without inoculating it. Click Cancel to stop the launch attempt.

If Allow Reinoculate is disabled, but Allow Proceed is enabled, you get the following message:

File XYZ.EXE has not been inoculated.

Do you want to proceed?

[Yes]   [No]
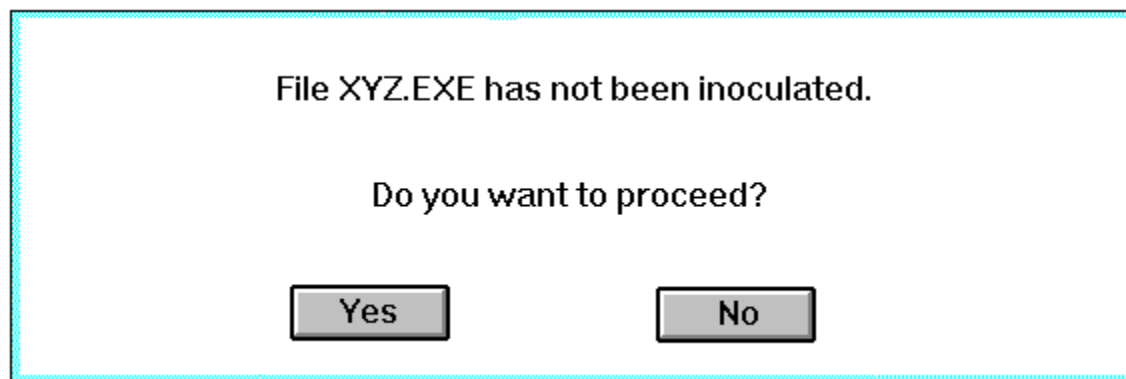
Click Yes to launch the file. Click No to stop the launch attempt.

If both Allow Reinoculate and Allow Proceed are disabled, you get the following message:

File XYZ.EXE has not been inoculated.

File access is not allowed

OK

Click OK to acknowledge the message. You are not able to launch the file.