



The Dynamic Living Media catalog



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*For more information about First Train
and free introductory modules, point your Web browser to:*

<http://www.firsttrain.com>



"Your one-stop resource for Internet exploration"

A helping hand for every Internet user



Seems like it was only a few weeks ago when you had three choices for learning efficient, effective Internet: chop through a 600-page book that was out of date when it hit the shelves, shell out for expensive classes or private training or hack it yourself. That's because it was only a few weeks ago.

Enter First Train for the Internet, the first thorough, fully-interactive, hands-on guide to the Internet for Windows.

Deceptively simple, delightfully rich



First Train is a thorough, detailed and *sensitive* hands-on guide for everyone from first-time computer users to net veterans, praised by users at both ends of the spectrum. It starts with the point-and-click ease of the familiar Windows Help interface, enhanced with more than 100 added functions, and over 300 screen shots, and extends to include a range of additional resources, essential utilities and "insider tips" matched by few products of any kind. As a training tool it is unmatched in its class.

First Train keeps everyone from first-time computer users to experienced surfers interested and *learning* week after week. First Train doesn't just teach...***it empowers!***

Evolving as fast as the Internet itself



Our no-strings, 90-day free update policy (updates delivered right over the Internet) insures that First Train *keeps* empowering you by staying as fresh and current as the net itself. First Train for the Internet changes so fast we don't use version numbers, we use version *months*.



First Train for the Internet offers:

- ✓ Extensive walk-through guides to all basic net services, from email to USENET binaries to teleconferencing
- ✓ Setup, configuration and troubleshooting help with all the most-used Internet applications for Windows
- ✓ Orientation. First Train encourages "good netizenship" through the use of thorough, sensitive guides to netiquette, Internet security and support.
- ✓ Thorough, compassionate coverage of computing skills needed by net users at all levels of experience
- ✓ Version-sensitive help...First Train auto-detects Windows 3.1 or Windows 95 to display the appropriate topics
- ✓ Everything needed to lift new Internet users over the "geek wall" to a plateau of competence

and confidence.



First Train for the Internet includes:

First Train offline: thorough, practical guides to the essential Internet services

First Train Help: walk-through troubleshooting and setup help for the most-used Windows net software

PC/Internet Lexicon: a fully-integrated 3,000-term computing and Internet dictionary. Click on almost any computing or Internet-related term in First Train to instantly pop up its definition...also functions as a stand-alone module.

First Train online: a collection of "local pages" of constantly-updated links to the most critical Internet resources, plus access to our support site on the Web

The PC Owner's Survival Guide: advice on ergonomics, viruses, backups, self-support, maintenance and much more...the helping hand every new user needs to insure continued safe, comfortable computing.

A growing collection of add-ons, including the winsock conflict eraser, Easy Windows 95 Internet Step-up, an uninstaller, emergency system backup, Internet tip-of-the-day module, and an Internet scrapbook using Gregg Braun's NoteBook utility.

One complete, free update delivered right over the Internet within 90 days of registration

Minimum requirements:

Designed from the ground up for compatibility with virtually every Internet-capable Windows system. Requires IBM-compatible PC with an 80386-DX33 or better microprocessor, 4Mb RAM, VGA adaptor and monitor, mouse, MS-DOS™ Version 6.0 or equivalent, Microsoft Windows 3.1/3.11/95 (not warranted for OS/2™, Windows NT or SoftWindows™), 12Mb hard disk space (base installation)



**For information about site licensing, product bundling and
retail/wholesale distribution, contact**

Don McPhee at Oasis Systems Inc., (604)240-0506, fax (604)444-3575

On the Internet: *sales@firstrain.com*, inquiries to the development team: *support@firstrain.com*

***For more information about First Train and
free introductory modules, point your Web browser to:***

<http://www.firstrain.com>

Order now

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First Train passenger classes



First Train for the Internet has four distinct passenger classes, each with a different set of benefits and amenities. All classes support both Windows 3.1/Windows for Workgroups and Windows 95.

Day Excursion



The complimentary Day Excursion package is available to all for free. The Day Excursion is exclusively for offline training and support and provides none of the extras included with the Tourist Class package.

Tourist Class



Tourist Class is a full 90-day package tour. It includes all the amenities and full access to all features of First Train for a full 90 days, including one *complete* free update at any time during the tour. You're allowed to keep all trip souvenirs (software) after your 90-day tour is over but you will not be able to take advantage of the free update policy or online help facilities offered by the staff.

Special package tours



In addition to our regular tour packages, we also have charter tours available for travel agents (Internet service providers) and "corporate getaway" packages. The section on Tour Operator packages will give you more information on these package tours.

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Day Excursion benefits



The freeware Day Excursion package



The core of the freeware version is First Train offline (limited version), which includes the First Train for the Internet offline section supporting both Windows 3.1/Windows for Workgroups and Windows 95, complete with:

- ☐ Walk-through help for everything from finding an Internet provider to working with compressed archives
- ☐ Help with essential Windows skills needed by many novices to manage Internet data and net access software
- ☐ An extensive section on preparing your computer (and your computing skills) for today's Internet
- ☐ A built-in uninstall routine for Windows 3.1/3.11 and Windows 95...a very important feature for any training and support package
-  A steward who seems to enjoy annoying people who haven't paid for their ticket.
-  Old newspapers (some of the information might be a little dated by the time you receive it).

To see what else is available with First Train, check out the next topic which outlines the benefits of First Class and Tourist Class registration.



Tourist Class benefits



Tourist Class package (US\$49.95)



First Train for the Internet Tourist Class includes everything in the Day Excursion registered package *PLUS*:

- An integrated lexicon built right into First Train's offline section. This is the complete PC/Internet Lexicon built right into First Train. Click on almost any computing or Internet term you don't understand and instantly pop up its definition.
- Online support galore for your Web browser, including walk-through help for all the most important Internet services: IRC, FTP, email, World Wide Web, USENET newsgroups, Internet searches and much, much more.
- Complete walk-through help with setting up and troubleshooting the most popular, most widely-used Internet applications (Mosaic and Netscape, WSIRC and mIRC, EWAN TELNET, Eudora postcardware email, Free Agent newsreader, WS_FTP, Excalibur BBS client, Stuffit Expander, and more)
- Point-and-click access to the finest free utilities for making the most of your Internet experience with the least hassle, and our own special walk-through support for many of these products.
- Point-and-click access to many of the finest free utilities, tools and toys for Windows and Windows 95. These are programs you can copy and share with others even if they haven't purchased First Train. We're free software junkies who have tried literally thousands of different programs, and nothing but the best makes our list. These include **Faros Uninstaller** for Windows 3.1/3.11 (believe it...this is a capable and effective uninstaller, and yes, it's free), **F-A-S-T Emergency Windows Backup**, **NoteBook**, the perfect tool for storing URLs, email addresses and scraps of Internet information, and many others.
- Help with most of your trickiest Internet problems right at your fingertips, from connection problems and email difficulties to installing and managing extensions for Internet software...could save you hundreds of dollars over the cost of shop or in-home service, training and support.
- One complete, free upgrade any time during the first 90 days of your tour...just email us for the locations of the most recent version. The net changes at a breakneck pace and we want you to always have the latest, most useful version of First Train at your fingertips.
- The complete *Easy Windows 95 Internet Setup* package for upgrading and enhancing Windows 95 Internet connectivity.
- Anything else we've managed to pack into First Train since the release of this catalog...new features every month.

[<< Last topic](#)



Tour operator plans



If you're a service provider, First Train will help you prove your commitment, reduce your helpdesk workload and increase revenues in one step.



If you're an Internet service provider, you already know that 1996 is your make-or-break year. The dialup market is murderously competitive and the corporate market may be beyond your reach. How do you establish new markets and revenue sources without incurring crippling expenses? How can you insure the loyalty of the customer base you have in the face of ever-increasing competition?

The burgeoning Internet aftermarket is producing all kinds of opportunities. But we think we've got one of the best, most easily and inexpensively-implemented ideas yet for solving these problems.

"First Train should prove to be a tool of great usefulness to all levels of users, in terms of saving them time and costs in understanding the fundamentals (and maybe not so fundamental concepts) of the Internet."

- T.P., ISP client support, western Canada

A competitive edge for a select group of ISPs



Look around. How many Internet providers offer (let alone can afford to provide) full no-extra-cost online training in Internet basics for Windows and ongoing support for their clients at rates dollar-an-hour subscribers will tolerate? Probably none. And yet every one of them dreams of being able to do just that.

If you're not service-oriented, it's in your best interests to insure that *you* control your customers' knowledge of the Internet. If you *are* service-oriented, you know that a well-educated, net-savvy client is your best advertising. First Train's philosophical objective is to put power in the hands of the user, giving them the comfort and freedom to see and understand how things really work. Once they have that knowledge, they'll know when they're being fed hype and when they're dealing with someone who cares about their best interests.

We have a special plan which we are offering to a select group of ISPs in each market which gives your service a competitive edge and your clients a needed boost without costing the moon...in fact, if your service is financially stable, it won't cost you a cent. (Good-faith deposits, applied from day one to projected sales, may be required from venture partners without demonstrable financial stability.)

As a First Train venture partner, you can offer the full First Train for the Internet package at a price you decide based upon our per-unit cost requirement, deliver the product in your way right from your own servers, floppies or CDs or as part of the sign-up package, collect fees directly from your users (we can handle that for you if you'd rather avoid secure commerce hassles), and let us take care of the updating, maintenance and support.

"As a part-owner of an up-and-coming ISP, I appreciate the straightforward advice you offer. After thoroughly reviewing the package, I'll give it my highest recommendation. As an instructor of internet courses at the local college, I will make it available to all my students. Your software is a service to those striving to serve and stay around for the

long-run."

- R.C., Internet service provider, north central US

Beyond First Train-ing: an ongoing monthly revenue source



By delivering the product electronically, you eliminate a huge amount of work for everyone up to and including your clients. And electronic delivery gives us an edge over competing Internet training and support products: *timeliness*.

Our online update service makes our support products the most timely in the industry, and there's more. Beginning in January, 1996, First Train for the Internet will be updated on a monthly basis and offered as a stand-alone subscription service complete with new hard-to-find or essential software, tips and tricks for Windows and Windows 95, updated support services for the latest versions of the most popular Internet software, and more. First Train is a complete support package.

"GREAT Training System!! The information contained in your training program can certainly be very educational for educators and students alike."

- W.G., Internet access and education coordinator, Singapore

Finally an electronic magazine that makes sense



In effect, it's an electronic magazine...and one of the first mass-market magazines that makes sense. Why *shouldn't* an Internet magazine be delivered electronically? In fact, why shouldn't they *all*? And the best part - for you - is that you're the newsstand.

For more information on First Train venture partnerships, email oasis@cyberstore.ca or sales@firsttrain.com and ask about how to become one of a select few (or, depending on your region, the *only*) First Train venture partners in your market.





The PC/Internet Lexicon

"What the does General Protection Fault mean...exactly?"

"What do I do with .TAR and .VXD files?"

"Who are CERN and InterNIC?"

"What does a system file do?"

"What do ASCII and EBCDIC stand for?"



You can spend hours manual-diving, wait several minutes for an online Internet database to process your search request, or in four or five clicks of a mouse have the answers to these, and about 2,995 more questions. It's that slick, that quick.

This is not a toy. But that never stopped anyone before...

At first you'll play with it. You'll want to know the meaning of a phrase that's been bugging you for months. You'll find it in just a couple of seconds, and probably be pointed to several related terms you just *have* to find out about. Before you know it, you've clicked and read away a couple of hours and picked up dozens of new terms, and gotten some useful ideas and computing tips in the process.

After about a week you'll lose interest, and *PC/Internet Lexicon* will simply sit on your hard disk, just taking up space (or so it seems), until you run across a term in email or a newsgroup that has you stymied, or spend ten minutes trying to figure out what a .DXF or .ARJ file is doing on your hard disk. It's then that you'll discover the true value of *PC/Internet Lexicon*.

"The" Windows dictionary and quick reference

The *PC/Internet Lexicon* is a comprehensive guide to over 3,000 computing terms, phrases and acronyms. Extensively cross-referenced and loaded with fascinating trivia and fun features. Everything is available from a menued interface so simple that even first-time computer users find it intuitive. A perfect training companion for novice and intermediate users and a much-needed ready resource for system administrators and tutors.

Internet Lexicon Freeware

The freeware Internet version of *PC/Internet Lexicon* contains the complete Internet lexicon and text versions of all the resources contained in the registered version. It's available from a number of sites on the Internet.

PC Lexicon Freeware

The freeware PC version of *PC/Internet Lexicon* contains the complete PC/Windows lexicon and text versions of all the resources contained in the registered version (including the Internet lexicon). Find them both and you have the complete *PC/Internet Lexicon*. In fact, if you can't afford to pay for your copy, we hope you *do* find them both. Check our home page for links.

PC/Internet Lexicon Retail/Registered

The complete registered package contains:

- The Internet Lexicon (over 1,000 terms, phrases and acronyms)
- The PC hardware, software, computing and "hacker's jargon" lexicon (over 1,500 additional terms, phrases and acronyms)
- PC and Internet acronyms lists, explained and cross-referenced
- 250 "smileys" for email and chat (about 200 more than most people can stand!)
- Over 250 DOS and Windows file extensions with uses and meanings
- 100 fun and useful email and chat abbreviations
- The plain-text resources included in the freeware version

...Plus our usual assortment of unannounced surprise extras...

All in all, *PC/Internet Lexicon* contains a total of over 3,000 words, terms, acronyms, file extensions, chat/email/USENET abbreviations and more. Extensively cross-referenced, full of interesting and fun trivia. It's the kind of resource PC users haven't had since the DOS version of PC Glossary, with the added bonus of what we believe is the finest (and fastest) Internet lexicon anywhere. No distracting graphics, no manual-diving, hunting through textfiles or waiting for Internet searches...just the information you need, fast and easy.

Free with First Train Tourist Class

First Train for the Internet Tourist Class includes the complete, integrated version of *PC/Internet Lexicon*. Day Excursion passengers can obtain the freeware, non-integrated PC and Internet Lexicons separately as added accessories through our Internet site or through the many FTP sites on the net which carry it. Check the First Train home page for more information.

PC/Internet Lexicon is copyright 1995 by Dynamic Living Media. Microsoft, Windows and Windows 95 are registered trademarks of Microsoft Corporation. Think globally...act locally...change the world one corner at a time.



How to order



Dynamic Living Media offers several ways to order. Select the one that best suits your needs, and you can recheck the price list from here as well if you need to.



Price list



CompuServe online ordering (requires a CompuServe account)



FaxBack (requires credit card)



Mail order (check, postal money order or credit card, US or CDN funds)

CompuServe ordering



We maintain an ordering facility right on CompuServe for members wishing to use this method of ordering software. It's quite simple to use, and your payment will be added to your next CompuServe bill. We use this service regularly ourselves and find it one of the handiest, most convenient methods anywhere for registering and purchasing software.

We check our CompuServe registration database regularly and any registration bonuses to be included with your payment will be attached to your CompuServe mail at the earliest opportunity, usually within 48 hours. If you experience any problems using CompuServe's SWREG ordering facility to register your software, contact us about it immediately.

Please note that the full Tourist Class and First Class versions of First Train for the Internet are available only from Dynamic Living Media or its distributors and participating retailers.

CompuServe registration: how it works

1. Click **Services** from your CompuServe Information Manager main window.
2. Select **GO...** from the drop-down menu.
3. In the box that pops up, type **SWREG** (for **ShareWare REG**istration).
4. You'll be shown a menu of choices. We recommend reading the **Instructions to Register Shareware** before continuing, and then clicking **Register Shareware** to continue. You'll be shown a fairly standard disclaimer screen before being allowed to continue, and eventually the **Register Shareware** box will appear.
5. You'll be asked to search for a product to register. You can jump straight to the product by double-clicking on **Registration ID** and entering the product number of the program you wish to register.
6. CompuServe will hunt for any files matching that number (which is silly, really...there's only one per number) and when it stops, double-click on **Display Selected Titles**.

From there it's a pretty straightforward process. The information you provide in the order form is only for the use of the publisher...it won't go elsewhere. And if there's nothing needing to be sent by mail, you won't need to supply your name and address if you don't want to.

Our CompuServe SWREG product codes

Copy these down on a note for ordering on CompuServe.

First Train for the Internet Day	84
Excursion:	94
PC/Internet Lexicon:	84
	96
Easy Windows 95 Internet Step-	76
up:	31



FaxBack and mail order



This file contains a fill-in mail order form which you can use for both FaxBack and mail order. The next topic contains the order form.

FaxBack (requires a credit card)

When you move to the next topic, click the **Print** button to send the form to your printer. If your computer is already set to fax and you have Winfax Pro version 3 or higher, save the form to a file. You can then load it into Winfax' viewer and fill it in right on your screen before faxing it to us with your modem. If you do *not* have fax software that lets you type directly onto a fax image, print this topic by selecting your usual external printer when the print box pops up.

Our fax number: 604-444-2012

Mail order (credit card, check or money order)

When you move to the next topic, click the **Print** button from the top of this window. If you have a printer online, it will be sent to your printer. You can then fill it in and mail your order to either our US or Canadian address. (Remember that all prices are in US funds.) Mail your order form to one of the following addresses:

US orders:

Oasis Systems Inc.,
1733 H St., Suite 330-152,
Blaine, WA 98230-5107

Canadian orders:

Oasis Systems Inc.,
103-9126 Capella Dr.,
Burnaby, BC V3J-7K3



FaxBack/Mail Order Form



US orders:
Oasis Systems Inc.,
1733 H St., Suite 330-152,
Blaine, WA 98230-5107

Canadian orders:
Oasis Systems Inc.,
103-9126 Capella Dr.,
Burnaby, BC V3J-7K3

PLEASE PRINT CLEARLY

Please make check or money order payable to Oasis Systems Inc.

Today's Date: _____
Company Name (optional): _____
Your Name: _____
Street address: _____
City: _____ State/Province: _____
ZIP/Postal Code: _____ Country: _____
Email address (optional): _____
CompuServe Email Address (optional): _____
Visa/MasterCard No.: _____ Expiry Date: _____
Name as it appears on the card: _____
Would you like to be kept informed about new Dynamic Living
Media software products via email? Yes: _____ No: _____

Please specify the product's name, its registration level, quantity and all taxes. Also specify how you'd like the product to be delivered. (NOTE: First Train Tourist Class and First Class cannot be sent via email without special handling due to the size of the package. Contact us about other arrangements.)

PRODUCTS AND PRICES

Product name:	Registration level:	Qty	Unit cost	Total
Shipping (n/a on electronic delivery)			\$ 2.50	
UPS shipping			\$ 10.00	
GST (Canadian residents)		7%		
PST (British Columbia residents)		7%		
TOTAL AMOUNT ENCLOSED (US funds or only)				

IF SENT ELECTRONICALLY, HOW SHOULD THE SOFTWARE BE DELIVERED TO YOU?

[] Email attachment? If so, specify MIME [] or UUE []

(You must have sufficient mail quota to handle the file size)

Email address: _____

[] FTP it? [] URL of your incoming directory: _____

(You must provide a FULLY QUALIFIED DIRECTORY with upload
privileges, e.g. ftp.yourplace.com/pub/home/myhome/incoming)

[] CompuServe Address? If so, your address: _____


[] Private URL on our Web site (additional \$10.00 charge; the URL
will be invalidated within 48 hours after email notification is
sent; an additional charge will be applied for resetting it)

Email address where the URL should be sent: _____

Price list



The following prices are in US funds. Shipping and handling on any size order is \$2.50. (Naturally this does not apply to Dynamic Living products delivered electronically.) Provincial sales tax applies to residents of British Columbia and GST applies to all Canadian purchases. For information on other methods of payment and delivery, including instant-download purchase of any Dynamic Living Media product, visit our Internet site at <http://www.firsttrain.com>.

 **NOTE CAREFULLY:** We cannot accept orders for free products at this time. See our Web site at <http://www.firsttrain.com> for information on where to obtain copies of our free software and demos.

First Train for the Internet

 **Day excursion (freeware version)** **\$0.00**

In order to insure that cost is not a hardship, those who are not financially able to afford the registration fee may use this product without time limit at no cost. We've been there too.

 **Tourist Class package** **\$49.95**

 **Tour Operator packages** **\$0.00**

Dynamic Living reserves the right to request a deposit against receipts for ISPs wishing to take orders for DLM products on their own server.

The PC/Internet Lexicon

 **The PC Lexicon 1995 freeware version** **\$0.00**

 **The Internet Lexicon 1995 freeware version** **\$0.00**

 **The PC/Internet Lexicon 1995 (registered, integrated version)** **\$15.00**

Easy Windows 95 Internet Setup

 **Shareware version** **\$10.00**

 **Custom helpfile development (base price)** **\$300.00**

Dynamic Living's Winhelp experts can develop custom walk-through setup guides for Internet service providers and corporate and institutional Internet providers needing a quick and easy way to reduce the level of support needed for their particular users' needs.





"Geek wall" is a term coined by writer Steve Winter to describe a phenomenon in computing that keeps those new to a particular area of computing in the dark until this "wall" is scaled; in other words, until certain rites of passage, usually painful, are endured.

The notion behind the "geek wall" is that it is always more difficult than necessary to get from one level of expertise to the next because of the inability or unwillingness of those who possess that expertise to share it with newcomers. This phenomenon is due in part to the demands made on users at all levels to keep their own skills and knowledge up to speed, and also in part to the psychological makeup of those who are drawn to computing in general and hacking in particular.

"Geek" comes from an appellation often used to describe computer experts and hackers who are first to acquire this knowledge. It is not meant in this context in a derogatory fashion.

