

## Introduction

I have always found that missing phone calls when you're on the internet extremely annoying and even if you have call waiting setup on your phone line 99/100 times it doesn't disconnect you and even if it does the person ringing has normally hung up. CallWait was written to overcome the problem of tying up the phone line when you are connected to the Internet. It takes up hardly any resources and when loaded it sits quietly in the system tray until it notices an incoming call. A dialogue will then popup allowing you to ignore the caller or disconnect so that you can take the call. If you decide to register the registration request will be removed and you will be able to use CallWait for an unlimited number of times. Please read the Please read important requirements section of this help file. Don't forget that this program will at the moment **only** work in the UK. If you would be interested in helping to add support to CallWait for phone lines for other countries please contact me. In order to use CallWait you will also need DirectX 5.2 or later installed.

## Please read, important requirements

Requirements for CallWait are:

- A soundcard with a line-in socket
- A modem
- Windows 9x (with '95 OSR2 or later)
- DirectX 5.2 or later
- Callwaiting on your phone line

You must also have the speaker out of your modem connected to the line-in of your soundcard. In order to do this a cable should have come with your modem, if it one didn't, goto tandy or somewhere similar and request either a stereo (or mono) cable with a male stereo or mono speaker jack on either end and connect it up.

At the moment CallWait has only been tested on British BT and Telewest phone lines. Callwait **should** work on other phone lines (in the UK) but there is no guarantee that it will.

I would be very interested in reports of how well it functions on other people's computers so please e-mail myself any bug reports and problems you encounter along with the spec of your machine and the make of soundcard etc that you're using. If you do this I will try to get back to you the same day.

## Order Form

CallWait will work 40 times before requiring to be registered. After 40 times it will cease to function and allow you to either Register, or Exit the program. At the moment I can not take credit card payments so please print out the form below and send me either a cheque or cash. After receipt of either your cheque or your cash I will (if you have an e-mail address) e-mail you an activation code or if you don't we I will post it to you first class. This code will allow unlimited access and will remove all registration requests by the program.

To order please send this order form and a cheque made payable to Edd Stewart, to Edd Stewart, 19 Harrington Drive, Hatherley, Cheltenham, Gloucestershire, GL51 6ER, England.

CallWait Single Copy \_\_\_\_\_ copies at £20 each = \_\_\_\_\_,

Name: \_

, Date : \_\_\_\_\_,

Company: \_

,

Address: \_

,

City or town: \_

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County: \_\_\_\_\_,

Post Code: \_\_\_\_\_,

Electronic Mail address: \_

,

How did you hear about CallWait? \_

,

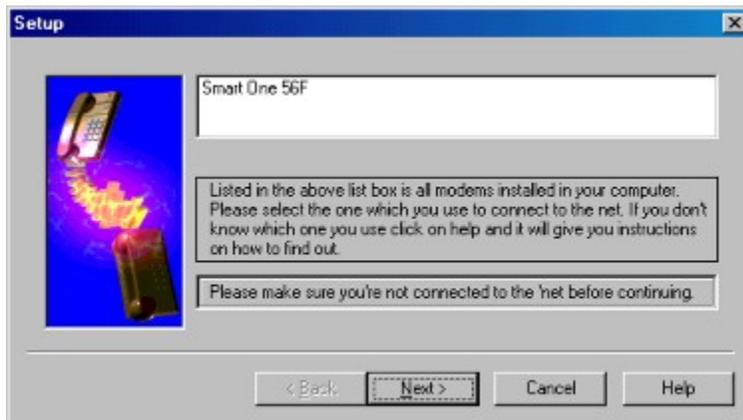
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,

Comments:

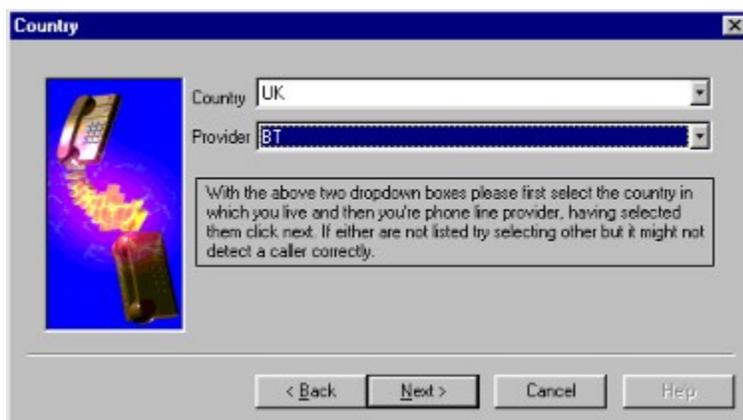
## Help with setup

In the listbox at the top of the setup window (which should now be hidden below this helpfile) please select your modem. If you don't know which one your modem is (if there's more than one in the listbox) please follow the instructions in the [help with modem setup](#) section of this help file.

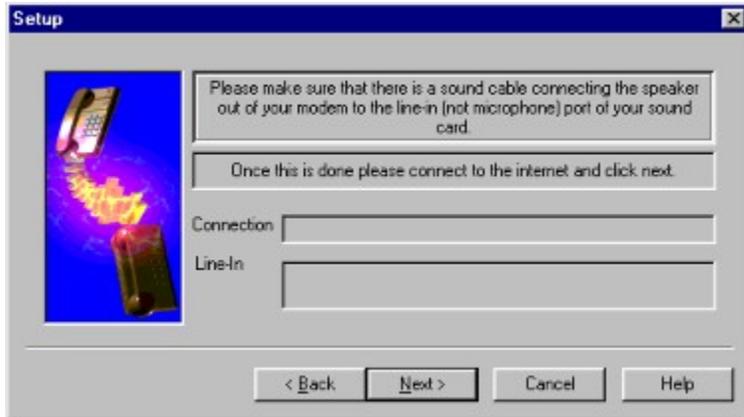


Having selected your modem click next. It's very important that you make sure you're not connected to the internet before clicking next.

The second screen of the wizard will then appear. First select the country in which you live (at the moment only UK is supported but CallWait has been designed like this so I can expand it easily). Then having selected your country, select your phone line provider from the second dropdown box. If your phone provider isn't listed please try the other option but it might not correctly detect callers.



Having done this please click next to continue to the final screen:



Please now make sure a cable as described in the Introduction section of this help file is connected up and connect to the internet. Once you've done this please click next. All CallWait does now is to listen to the line in port of your soundcard to see if it can hear any sound, if it can, it presumes that your cable must be connected up correctly. If no sound is detected an error message will be displayed in the line-in box, possible reasons for this are listed in the [setup errors](#) section of the help file.

## Help with modem setup

In the listbox at the top will be listed all modems detected in your computer. Please select the modem through which you connect to the internet. If you don't know which modem to use please follow these instructions:

- Minimize all your open windows so that you're at your desktop.
- Double click on My Computer.
- Double click on Dial-Up Networking.
- Right click on the icon representing your internet connection e.g. in our Dial-Up Networking folder we have two icons, New Connection and Pipex Dial 5.0 so we right click on Pipex Dial 5.0. If there are only two connections in the Dial-Up Networking folder choose the one which isn't New Connection.
- Goto properties in the menu that just appeared when you right clicked on your connection shortcut.
- Your modem will be the string of text at the bottom contained within the outline labelled connect using.
- Click on cancel in that dialogue.
- Go back to setup (if it appears to have disappeared hold down alt and press the tab key and highlight the telephone and let go of the two keys and it'll reappear )
- Select your modem and carry on.

## Setup errors

There are a number of error messages that you may receive during setup, they are listed below with reasons:

- “ The path to CallWait must be passed to Setup, please try again.”

When the Setup program is run the path to the CallWait directory should be passed to setup e.g. C:\Program Files\CallWait.

- “ CallWait failed to open the country phone provider file, please reinstall CallWait”

This error will be produced when CallWait can't find the file phone.dat. If CallWait can't find it then it probably wasn't copied correctly by the setup program, please try re-installing CallWait.

- “ Failed, no sound was detected, please take a look at the CallWait help file. Click finish to close setup.”

There is a couple of reasons why you might receive this message, these are:

1. The cable between the speaker-out of the modem and the line-in of your soundcard is missing.
2. When CallWait starts recording from the line-in port of your soundcard (to check for any sound) it selects line-in automatically. Recently though I discovered that on one particular machine CallWait was selecting the microphone instead of the line-in and because the cable was connected to line-in it heard no sound. Plugging the cable into the microphone port of your soundcard will not solve the problem for a number of reasons. The way I solved it was to download the latest drivers for the soundcard and install them (for interest's sake, the soundcard was an OPL3-SAx based card)

Most of the other messages will be self-explanatory but a few aren't. Those that aren't I haven't listed here as it will be very rare cases that they come up, if you receive a message that you don't understand or the pointers above don't solve, don't hesitate to e-mail me at

[support@redhouse.f9.co.uk](mailto:support@redhouse.f9.co.uk).

## Contact

Address:

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Hatherley  
Cheltenham  
Gloucestershire  
GL51 6RL

Webpage:

<http://fp.redhouse.f9.co.uk/>

E-mail:

My general e-mail address: [edd@redhouse.f9.co.uk](mailto:edd@redhouse.f9.co.uk)

E-mail address for support: [support@redhouse.f9.co.uk](mailto:support@redhouse.f9.co.uk)

## License

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Drive, Hatherley, Cheltenham, Gloucestershire, GL51 6ER, England.

When payment is received you will be sent a registration code to unlock CallWait. When CallWait is unlocked it becomes the registered version and so from then on you are bound by the license for the registered version of CallWait and this license is in the section above.

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