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# Product Overview

## Introducing WebScan

McAfee's WebScan protects against virus infections to your system from files attached to your mail messages or files you download from the Internet. The anti-virus function of WebScan is activated anytime you download files from the Internet or save files to disk that have been attached to Pegasus Mail messages. These files are scanned for potential viruses, and you are alerted if a possible virus is detected. You then have the option of saving these files to your hard drive or deleting them. If you decide to save files for which WebScan has warned may contain a virus, we strongly recommend you use McAfee's VirusScan software to "clean up" the viruses.

 For additional product information, see *"Preview of McAfee's product line" on page 10.*

WebScan also provides easy access to the Internet for the home computer user. Using WebScan, you can send and receive electronic mail messages, and connect to, browse, and download files from the Internet.

## WebScan Components

WebScan contains these components:

- WebSafe virus protection software
- Pegasus mail
- SPRY Mosaic web browser.

The following paragraphs provide a brief description of each.

### WebSafe

The Web Browser and E-mail components of WebScan automatically access the WebSafe anti-virus component to protect your system against viruses that may be present in files you download from the Internet or save from Pegasus Mail messages.

*✍ To enable anti-virus protection when you use files on the Internet, you must save your files to disk first before viewing them.*

The WebSafe progress message is displayed during the scan for potential viruses. If no virus is found, you are able to download or save the file to disk. If a virus is found in the incoming file, WebSafe intercepts it before it has a chance to infect your system. Then, WebSafe displays a message alerting you to the virus, and gives you the option of saving the file to disk or deleting the file.

*✍ If you choose to copy a file to your hard drive that WebScan has intercepted because of a virus, we strongly recommend running McAfee's VirusScan software to "clean up" the virus. For additional product information, see ["Preview of McAfee's product line" on page 10.](#)*

WebSafe scans for viruses in executable and Microsoft Word document files. If you choose to download and save a zipped (.ZIP, .ARJ, .ARC) file, WebSafe also scans the executable program and Microsoft Word document files contained in the zipped file.



We strongly recommend running VirusScan to "clean" your files.

When you install WebScan, your system is searched to determine the type of browser you currently have installed. Then the WebSafe component is automatically “connected” to any of the following browsers:

- NetScape Navigator (for Windows 3.x and Windows 95)
- All versions of SPRY Mosaic
- Netcom NetCruiser.

You can also manually add WebSafe as an automatic component to other Internet browsers, if you wish.

## Electronic Mail (E-mail)

Pegasus Mail is the WebScan E-mail component. Designed for ease-of-use, with maximum power and functionality, it is a popular electronic mail system with over 4 million users. Using Pegasus Mail, you can perform a variety of functions, including:

- Send and receive messages with attachments, and view these attachments with your choice of viewers
- Create distribution lists and address books to simplify addressing messages to multiple users
- Organize received messages into folders and trays to make it easy to find them later
- Browse through and post notices to public noticeboards, the place where all users can view and reply to them as needed
- Run the Web browser to access the Internet.

## Web Browser

WebScan provides SPRY Mosaic as your Web browser. It is a sophisticated graphical Internet browsing application that gives you access the Internet. It is automatically installed on your system, and can also be launched from Pegasus Mail, so that you have an instant Internet connection.

The Web Browser features “hotlists” and advanced menu support which allows you to incorporate your own Internet “finds” into the Browser, and quickly jump to the information you want to access. Using SPRY Mosaic, you can perform tasks such as these:

- Add Web documents to hotlists.
- Add hotlists to your menu for quick access.
- Configure preferences (colors, fonts, default home pages), viewers, and options.
- Operate in *Kiosk mode* to hide the toolbar and other information. This mode is ideal for giving presentations.
- Quickly access documents you have already browsed in the current session.
- Easily connect to the last Web sites you accessed.
- Search for keywords in any document you are browsing.
- Print Web document text and graphics.
- Drag and drop Web Browser documents into other Windows applications.

## Key Features and Benefits

WebScan integrates the world's best virus detection with a very popular and easy-to-use electronic mail package and Internet browser. The table below outlines the key features and benefits of using WebScan.

Key Features	Benefits
<b>WebSafe</b>	
Virus protection	Consistently detects over 96% of the more than 5,000 known viruses on the list maintained by independent testing labs
<b>Pegasus Mail</b>	
Electronic mail distribution lists and address books	Makes it easy to address and send electronic mail messages
Electronic mail organization	Allows you to organize received messages in folders, and place the folders in trays for efficient organization of incoming messages
Public noticeboards	Puts you in touch with a variety of Pegasus Mail users, and lets you respond to topics of interest
<b>SPRY Mosaic</b>	
"Hotlist" support	Allows you to add Internet documents to "hotlists," and these "hotlists" can be incorporated into menus to make it easier to access the information you want
Setup preferences	Allows you to choose color, fonts, and the default home page to configure the browser to your preferences
Print capabilities	Provides the ability to print an entire Internet document, including graphics

<b>Key Features</b>	<b>Benefits</b>
Extensive drag and drop support	Drag and drop Internet documents to other Windows applications
Navigation to other resources	You can jump directly to the next or the last document you viewed, or to your home page, just by clicking a button

## Where to Go from Here

This Getting Started guide gives you the instructions you need to install and start using WebScan as well as become familiar with other McAfee products that may be useful to you at home or at work. The table below shows where you can find the instructions for the task you want to perform.

If you want to . . .	See . . .
Install WebScan	<a href="#">"Installing WebScan" on page 15</a>
Learn to use E-Mail	<a href="#">"E-mail" on page 28</a>
Learn to use the Web Browser	<a href="#">"Web Browser" on page 32</a>
Review real-life examples of using WebScan	<a href="#">"Making WebScan Work for You" on page 37</a>
Learn more about other McAfee products	<a href="#">"McAfee at a Glance" on page 10</a>

## McAfee at a Glance

### McAfee's mission

McAfee's mission is to help our customers operate their computers and networks more efficiently and economically. We do this by offering a variety of tools—from our family of anti-virus products to our network management tools. Our electronic distribution system lets you evaluate our software before purchasing it, and our products are supported by an award-winning technical support staff.

McAfee is committed to developing products that are compatible with enterprise-wide network tools and industry-standard databases. Read on to discover how our products can help you work smarter.

### Preview of McAfee's product line

The McAfee family of anti-virus products is a collection of workstation and server-based software packages. We provide the most comprehensive suite of network security management tools available today—not only in terms of the extensive functionality these products put at your fingertips, but also the wide range of operating systems, workstations, and network systems they support.

McAfee provides a single source for the most extensive and best integrated line of network management tools on the market. Using these tools allows you as the LAN administrator to automate tasks required to manage assets and protect the integrity of your network, both now and in the future.

We continually update our product line to include the tools you need to be effective in this fast-paced and changing computing environment. Use the table below to find the McAfee product that best suits your needs.

To automate. . .	McAfee offers. . .
Security management	<p><b>VirusScan</b>—World's #1 selling anti-virus product for PC desktops (DOS, Windows 3.1, and OS/2).</p> <p><b>NetShield</b>—server-based anti-virus product that protects against virus infections.</p> <p><b>ROMShield</b>—ROM-based anti-virus technology that protects against boot virus infections.</p> <p><b>Scan95</b>—Windows 95-based anti-virus product for PC desktops.</p> <p><b>WebScan</b>—virus protection from files downloaded from the Internet or copied from E-mail messages. Also, provides instant access to the Internet.</p>
Network management	<p><b>Saber LAN Workstation</b>—integrated LAN management tool that incorporates the best of McAfee's asset, desktop and configuration, support, and storage management products.</p>
Asset management	<p><b>BrightWorks</b>—integrated software metering, asset management, software distribution, and help desk components.</p> <p><b>LAN Inventory</b>—complete hardware and software asset management for NetWare.</p> <p><b>SiteMeter</b>—best-selling software license metering product that helps companies maintain license compliance and minimize software costs.</p> <p><b>SiteExpress</b>—enterprise-wide electronic software distribution product for automating the process of distributing applications and operating systems, including Windows 95.</p>
Desktop configuration management	<p><b>NetTools</b>—centralized management of Windows desktops (Windows 3.1, Windows NT, Windows 95) in NetWare and Microsoft NT environments.</p>

To automate. . .	McAfee offers. . .
Support management	<b>LAN Support Center</b> —centralized help desk for problem tracking and resolution. <b>NetRemote</b> —lets you control remote workstation processes without leaving your desk.
Storage management	<b>ServerStor</b> — file server backup, restoration, and data management solution for the NetWare and Windows environments

## How to contact us

To order or for more information about our products, we invite you to contact our Customer Service department at (408) 988-3832. Or you can contact us at the following address:

McAfee, Inc.  
2710 Walsh Avenue  
Santa Clara, CA 95051-0963  
U.S.A

### **McAfee's customer and technical support**

McAfee is famous for its dedication to customer satisfaction. McAfee's customer support, technical support, and product development departments provide real-time technical support and problem resolutions.

Use the following information to contact McAfee Technical Support.

<b>Phone</b>	(408) 988-3832
<b>FAX</b>	(408) 970-9727
<b>Hours</b>	6 a.m. to 5 p.m. PST Monday through Friday
<b>McAfee BBS</b>	(408) 988-4004 1200 bps to 28,800 bps 8 bits, no parity, 1 stop bit 24 hours, 365 days a year
<b>CompuServe</b>	GO MCAFEE
<b>Internet</b>	support@mcafee.com
<b>America On-line</b>	keyword MCAFEE
<b>Microsoft Network (MSN)</b>	GO MCAFEE
<b>World Wide Web</b>	<a href="http://www.mcafee.com">http://www.mcafee.com</a>

To speed the process of helping you use our products, please make note of the following before you call:

- Product name and version
- Computer name and model, and the name of any additional hardware
- DOS type and version
- Network name, operating system, and version
- Contents of your AUTOEXEC.BAT, CONFIG.SYS, and system LOGIN script
- Specific steps to reproduce the problem, if applicable.

### McAfee training

For more information about scheduling onsite training for any McAfee product, call Customer Service at 800/338-8754.

