

Virtual Access Readme

Welcome to Virtual Access

Thank you for downloading Virtual Access the best integrated Offline Reader in the World from Atlantic Coast plc.

Virtual Access will give you access to Internet Usenet Email and newsgroups as well as CompuServe's Mail, Forums and News areas and CIX. Virtual Access is a dedicated Offline Reader (OLR). What that means is Virtual Access connects, posts your mail and messages, collects waiting mail and messages from the areas that you are interested in, gets offline and lets you read and reply to the collected messages at your leisure.

About the Versions of Virtual Access.

There are two major versions of Virtual Access, they share many general features the interface between the two is almost identical. Below we outline the major differences.

Virtual Access Personal

This is intended for the single user, it allows you to have up to two logons, only one of which can be using Virtual Access at a time.

Virtual Access Business

This allows you to have almost any number of people use it concurrently (at the same time), from a small group (1-5) to a large group (> 250). Virtual Access Business also has local mail, advanced user management and local conferencing and includes the PlusPack as standard.

The shareware/evaluation versions of Virtual Access are almost the same as the full versions, the only difference being that they do not allow you to remove messages from the MessageBase and they have a reminder message about registering Virtual Access.

Support

Support for Virtual Access is provided in newsgroups/forum/conference areas via the online systems that we are present on.

Internet

Email to support@atlantic-coast.com

CompuServe

We can be found in the ASHMOUNT forum. Section 1 is for installation issues, section 2 is for more general assistance.

CIX

We can be found in the ASHMOUNT (or for registered users the REG_ASHMOUNT) conference.

Support by email and telephone is available at our discretion to those who have not purchased Virtual Access

Winsock Configuration, RAS and Similar Issues

Virtual Access can use Winsock/RAS/Dial Up Networking to connect to your various online services. However it is up to you to configure your Winsock (whatever) to communicate to this, to respond to auto-dial etc.

The golden rule to remember is that If VA makes the connection then VA will break the connection. If you start the connection, then you have to break the connection.

Installation Issues for Previous Users of Virtual Access

Please refer to the file **install.wri** for details about these issues

Purchasing Virtual Access

You can order Virtual Access by a number of means. Probably the easiest way is to do it via the secure web server

<http://www.atlantic-coast.com/cgi-bin/sellonline/register.htm>

We have also provided a Purchase Wizard that will ask for the relevant details and (optionally) encrypt them for greater security then send us an email containing that. There is an icon for this in the Virtual Access group and you can also start it from the menus Help, Purchase this Copy (or by pressing Purchase on the nag dialog as you start Virtual Access).

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