

Contents



This document contains information that supplements the "Web Translator User's Guide" and accompanying software.

The following Help Topics are available:

[Welcome](#)

[Known Problems And Limitations](#)

[Technical Support](#)

For Help on Help, Press F1

Welcome

Thank you for purchasing Globalink Web Translator. Web Translator makes it fun and easy to surf international Web sites by creating draft translations of Web pages. Now you can translate pages in French, Spanish and German into English (or from English into French, German or Spanish). It's the perfect browser add-on for work and play--helping you to explore sites written in other languages and giving you access to new information.

Be sure to visit Globalink's Web site to register your product and keep current with Web Translator product news and updates. There's also a list of URLs we've composed pointing you to Web sites written in other languages, ready for you to explore and translate.

We hope that you enjoy working with Web Translator and find it a valuable tool. To learn more about machine translation and its capabilities, visit our Web site at <http://www.globalink.com>. If you have questions or suggestions, we encourage you to go to our Web site for our Frequently Asked Questions (FAQ) forum or e-mail us at techsupp@globalink.com with you comments. Enjoy!

Known Problems And Limitations

This section describes the known problems and limitations with Web Translator 1.0. If you encounter any other problems using the software, please notify Globalink [Technical Support](#).

1. Web Translator may translate mailing addresses. This may effect the true address and therefore the original source page should be referred to when a correct address is needed.
2. Printed e-mail addresses on translated Web pages may be truncated. Therefore the original source should be used when the user needs to obtain an accurate e-mail address.
3. The [A] symbol may be displayed at the end of some sentences in a translated Web page. This symbol is placed on the page by Web Translator when a word or phrase that contains a hyperlink is deleted as part of the translation process. The [A] symbol is hyperlinked to the same URL that the deleted word or phrase referred to. This ensures that no URL references are lost in translation.
4. Printed URL references may be truncated on the translated text. The remaining text is still linked to the proper URL and should activate normally when selected.
5. Inconsistencies, inaccuracies and non-compliance with established HTML standards in original Web page construction may have an adverse effect on the outcome of Web Translator's translation. We cannot compensate for this and if it is suspected that a page has such a problem, the user should contact the page's publisher.
6. Translated documents are located in a subdirectory named TPAGEDIR under the WEBTRANS directory. Translations are named according to the following convention: cche[xx].@@@ where the xx is replaced by a sequential number. This type of filename might be seen at the top of a translated page when it is printed through Navigator.
7. Most text elements on a Web page will translate; a few don't. These elements include the text within a graphic; Java script; any text strings contained within Java script; and frames. In addition, the contents of on-line forms sometimes do not translate.

Technical Support

We hope you enjoy using Web Translator 1.0. The answers to most questions regarding the use of this program can be found in the on-line help and in the User's Guide. Please use them as your first source of information. However, if you cannot find an answer, or, you encounter a problem, feel free to call or e-mail our technical support department.

Globalink USA	(703) 934-2734
Canada	(703) 934-2734
Globalink UK	44-1756702813
Globalink France	05 90 72 93
Globalink Germany	013-0823261
Globalink Mexico	91-800-83866
Globalink Spain	341 308 52 53
e-mail	techsupp@globalink.com

In addition, answers to many frequently asked questions are available from the Globalink Internet site at <http://www.globalink.com>.

Globalink Technical Support is also available on CompuServe. Simply GO PCVENJ -- we are in Section 15. CompuServe has users from all over the world, so its a great place to practice your language skills.

Another popular CompuServe forum among foreign language enthusiasts is the Foreign Language Forum (FLEFO). Choose GO FLEFO in WinCIM, or type GO FLEFO at any "!" prompt. Also, discover the entire family of translation products and services available from Globalink on the Internet at <http://www.globalink.com>.

